Allen-Bradley

PanelView™
1000e, 1200e, and
1400e Operator
Terminals

(Cat. No. 2711E-T10C6, 2711E-K10C6,
2711E-T10C7, 2711E-K10C7,
2711E-T10C15, 2711E-K10C15,
2711E-K12C6, 2711E-K12C6L2,
2711E-T12C6, 2711E-T12C4,
2711E-T14C6, 2711E-K14C6,
2711E-T14C7, 2711E-K14C7,
2711E-T14C15, 2711E-K14C15)
Because of the variety of uses for the products described in this publication, those responsible for the application and use of this control equipment must satisfy themselves that all necessary steps have been taken to assure that each application and use meets all performance and safety requirements, including any applicable laws, regulations, codes and standards.

The illustrations, charts, sample programs and layout examples shown in this guide are intended solely for purposes of example. Since there are many variables and requirements associated with any particular installation, Allen-Bradley does not assume responsibility or liability (to include intellectual property liability) for actual use based upon the examples shown in this publication.

Allen-Bradley publication SGI-1.1, *Safety Guidelines for the Application, Installation, and Maintenance of Solid-State Control* (available from your local Allen-Bradley office), describes some important differences between solid-state equipment and electromechanical devices that should be taken into consideration when applying products such as those described in this publication.

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Throughout this manual we use notes to make you aware of safety considerations:

**![ATTENTION:](image)** Identifies information about practices or circumstances that can lead to personal injury or death, property damage or economic loss.

Attention statements help you to:

- identify a hazard
- avoid the hazard
- recognize the consequences

**Important:** Identifies information that is critical for successful application and understanding of the product.
Preface

About This Manual ........................................................................................................ P–1
Intended Audience ........................................................................................................ P–2
Related Publications .................................................................................................... P–2
Technical Support Services .......................................................................................... P–3

Chapter 1

Welcome to the Panel/View Family ........................................................................... 1–1
Keypad and Touch Screen Terminals and Software ................................................. 1–5
  Keypad Terminals ...................................................................................................... 1–6
    Function Keys .......................................................................................................... 1–8
    Numeric Keypad ...................................................................................................... 1–8
    Special Keys ............................................................................................................ 1–8
  Touch Screen Terminals ............................................................................................ 1–9
  PanelBuilder 1400e Configuration Software .......................................................... 1–11
Features of the Panel/View Terminals ..................................................................... 1–11
New Features of the Panel/View Terminals .............................................................. 1–13
Applicable Programmable Controllers and Connections ....................................... 1–14
Remote I/O Communications .................................................................................... 1–14
  PLC-5/10 Processor ................................................................................................. 1–14
  PLC-3 and PLC-3/10 Processors ............................................................................. 1–14
  PLC-2 Family Processors via 1771-SN or 1772-SD2 ............................................ 1–15
  SLC-5/02, 5/03, or 5/04 via 1747-SN Series A or B ........................................... 1–15
  1771-SN I/O Subscanner Module ......................................................................... 1–15
  6008-SI IBM PC I/O Scanner ................................................................................ 1–15
  6008-SV VME I/O Scanner .................................................................................... 1–15
  6008-SQ DEC Q-BUS I/O Scanner ...................................................................... 1–16
DH+ Communications ................................................................................................ 1–16
  SLC-5/04 ................................................................................................................ 1–16
  PLC2/PLC3 ............................................................................................................ 1–16
ControlNet Communications ...................................................................................... 1–16
Installing PanelView 1000e Terminals

Chapter 2
Overview .......................... 2–1
PanelView 1000e Terminal Dimensions .................. 2–2
Tools for Installing Your PanelView 1000e Terminal ...... 2–4
Mounting Options for PanelView 1000e Terminals ......... 2–4
  Mounting a Clip-Mount Touch Screen Terminal in a Panel or Wall Cutout ........ 2–4
  Mounting a Clip-Mount Keypad Terminal in a Panel or Wall Cutout ............... 2–4
  Mounting a Touch Screen Terminal in a 19-inch Rack .................. 2–7
  Mounting a Keypad Terminal in a 19-inch Rack .................. 2–9
Setting Up the PanelView 1000e Terminal .................. 2–9
  Switching Modes .......................... 2–9
  Backlight Intensity .................. 2–10
  Connecting Power to the Terminal .................. 2–10
  Connecting the Upload/Download Cable .................. 2–11
  Connecting the Serial Printer .................. 2–11
  Connecting an External Alarm Relay .................. 2–12
  Connecting a Terminal to Your PLC System .................. 2–13
  Using the PCMCIA Card Slots .................. 2–15

Installing PanelView 1200e Terminals

Chapter 3
Overview .......................... 3–1
PanelView 1200e Terminal Dimensions .................. 3–3
Tools for Installing Your PanelView 1200e Terminal ...... 3–5
Mounting Options for PanelView 1200e Terminals ......... 3–5
  Mounting a Stud-Mount Keypad or Touch Screen Terminal in a Panel or Wall Cutout ........ 3–6
  Mounting a Clip-Mount Touch Terminal in a Panel or Wall Cutout .................. 3–8
  Mounting a Stud-Mount Keypad Terminal in a 19-inch Rack .................. 3–10
  Mounting a Touch Screen Terminal in a 19-inch Rack .................. 3–10
Setting Up the PanelView 1200e Terminal .................. 3–10
  Adjusting Contrast and Brightness .................. 3–10
  Switching Modes .......................... 3–11
  Connecting Power to the Terminal .................. 3–11
  Connecting the Upload/Download Cable .................. 3–12
  Connecting the Serial Printer .................. 3–13
  Connecting an External Alarm Relay .................. 3–14
  Connecting a Terminal to Your PLC System .................. 3–15
  Using the PCMCIA Card Slot .................. 3–16
## Table of Contents

### Chapter 4
- Overview ................................................. 4–1
- PanelView 1400e Terminal Dimensions ................. 4–2
- Tools for Installing Your PanelView 1400e Terminal . 4–4
- Mounting Options for PanelView 1400e Terminals .... 4–4
  - Mounting a Stud-Mount Keypad or Touch Screen Terminal in a Panel or Wall Cutout 4–5
  - Mounting Your PanelView 1400e Terminal in a 19-inch Rack 4–6
  - Mounting Your Keypad Terminal in a T30 Cutout 4–7
- Setting Up the PanelView 1400e Terminal .............. 4–7
- Adjusting Contrast and Brightness ...................... 4–7
- Adjusting Horizontal and Vertical Position ............ 4–7
- Switching Modes ....................................... 4–8
- Connecting Power to the Terminal ..................... 4–8
- Connecting the Upload/Download Cable ................. 4–10
- Connecting the Serial Printer .......................... 4–10
- Connecting an External Alarm Relay ................... 4–11
- Connecting a Terminal to Your PLC System .......... 4–12

### Chapter 5
- Power-Up Functions ..................................... 5–1
  - Power On Self-Test (POST) ........................... 5–1
  - Firmware Integrity Check ............................. 5–1
  - Battery Failure Test ................................... 5–2
  - Watchdog Test ......................................... 5–2
- Starting Up the Terminal in Configuration Mode ....... 5–2
- The Configuration Mode Menu .......................... 5–3
- Transferring Application Files .......................... 5–4
  - Serial Application File Transfers .................... 5–5
  - Summary of Steps ..................................... 5–5
  - Memory Card Transfers ................................ 5–9
- Formatting the PCMCIA Card or the Onboard Flash Memory (F5) ..................................... 5–11
  - Erasing a Destination Partition (F4) ................... 5–12
- Pass-Through Application File Transfers ............... 5–13
- PLC Controllers Required for Pass-Through .......... 5–15
  - DH+ Direct/ControlNet Direct ....................... 5–16
- Selecting an Application ................................ 5–18
- Terminal Network Setup for Remote I/O Applications 5–20
- Terminal Network Setup for DH+ Applications ........ 5–22
- Terminal Network Setup for ControlNet Applications 5–23
- Application Startup .................................... 5–23
- Application Security .................................... 5–25
  - Screen Security ....................................... 5–26
  - Mode Switch .......................................... 5–27
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setting Time and Date</td>
<td>5–28</td>
</tr>
<tr>
<td>Terminal Response</td>
<td>5–31</td>
</tr>
<tr>
<td>Button Audio, Alarm Audio, Audio Volume</td>
<td>5–32</td>
</tr>
<tr>
<td>Alarm Settings</td>
<td>5–33</td>
</tr>
<tr>
<td>Stuck Cell Timeout</td>
<td>5–35</td>
</tr>
<tr>
<td>Screen Saver Display Intensity (1000e only)</td>
<td>5–36</td>
</tr>
<tr>
<td>Screen Saver Timeout</td>
<td>5–37</td>
</tr>
<tr>
<td>Terminal Display Intensity (1000e only)</td>
<td>5–38</td>
</tr>
<tr>
<td>Aligning the 1200e Screen</td>
<td>5–38</td>
</tr>
<tr>
<td>Aligning on a Keypad Terminal</td>
<td>5–39</td>
</tr>
<tr>
<td>Aligning on a Touch Screen Terminal</td>
<td>5–39</td>
</tr>
<tr>
<td>Printing</td>
<td>5–40</td>
</tr>
<tr>
<td>Print Priorities</td>
<td>5–41</td>
</tr>
<tr>
<td>Printing Screens from the Terminal</td>
<td>5–41</td>
</tr>
<tr>
<td>Formatting Reports</td>
<td>5–41</td>
</tr>
<tr>
<td>Printer Errors</td>
<td>5–42</td>
</tr>
<tr>
<td>Terminal Diagnostics</td>
<td>5–42</td>
</tr>
<tr>
<td>Performing Terminal Diagnostics</td>
<td>5–42</td>
</tr>
<tr>
<td>Hours Logged</td>
<td>5–45</td>
</tr>
<tr>
<td>Restoring Defaults</td>
<td>5–46</td>
</tr>
<tr>
<td>Upgrading Firmware</td>
<td>5–48</td>
</tr>
<tr>
<td>Terminal Information</td>
<td>5–49</td>
</tr>
<tr>
<td>Fault Conditions</td>
<td>5–50</td>
</tr>
<tr>
<td>Major Faults</td>
<td>5–50</td>
</tr>
<tr>
<td>Minor Faults</td>
<td>5–51</td>
</tr>
<tr>
<td>Mistakes</td>
<td>5–51</td>
</tr>
<tr>
<td>System Errors</td>
<td>5–52</td>
</tr>
<tr>
<td>Terminal Messages</td>
<td>5–52</td>
</tr>
</tbody>
</table>

**Chapter 6**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Testing the PanelView Terminal</td>
<td>6–1</td>
</tr>
<tr>
<td>Downloading the Application File</td>
<td>6–2</td>
</tr>
<tr>
<td>Matching Communications Settings</td>
<td>6–2</td>
</tr>
<tr>
<td>Download Procedure</td>
<td>6–2</td>
</tr>
<tr>
<td>Running the Application File</td>
<td>6–3</td>
</tr>
<tr>
<td>Connecting the PLC Controller</td>
<td>6–3</td>
</tr>
<tr>
<td>Testing Retentive Objects</td>
<td>6–4</td>
</tr>
<tr>
<td>Testing the Whole System</td>
<td>6–4</td>
</tr>
</tbody>
</table>
# Table of Contents

<table>
<thead>
<tr>
<th>Specification</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial Communications Port</td>
<td>A–6</td>
</tr>
<tr>
<td>PCMCIA Memory Card Support</td>
<td>A–6</td>
</tr>
<tr>
<td>AC Power</td>
<td>A–7</td>
</tr>
<tr>
<td>Fuses</td>
<td>A–7</td>
</tr>
<tr>
<td>Character Set</td>
<td>A–7</td>
</tr>
<tr>
<td>User Memory</td>
<td>A–7</td>
</tr>
<tr>
<td>Alarm Relay</td>
<td>A–7</td>
</tr>
<tr>
<td>Batteries</td>
<td>A–8</td>
</tr>
<tr>
<td>Time and Date Clock</td>
<td>A–8</td>
</tr>
<tr>
<td>Temperature, Humidity, and High Altitude</td>
<td>A–9</td>
</tr>
<tr>
<td>Ambient Operating Temperature Limits</td>
<td>A–9</td>
</tr>
<tr>
<td>Storage Temperature Limits</td>
<td>A–9</td>
</tr>
<tr>
<td>Humidity</td>
<td>A–9</td>
</tr>
<tr>
<td>Maximum Altitude</td>
<td>A–9</td>
</tr>
<tr>
<td>Heat Generation</td>
<td>A–9</td>
</tr>
<tr>
<td>Shock and Vibration</td>
<td>A–9</td>
</tr>
<tr>
<td>Shock Amplitudes</td>
<td>A–9</td>
</tr>
<tr>
<td>Vibration Amplitudes for Operating Units</td>
<td>A–9</td>
</tr>
</tbody>
</table>

---

### Specifications: 1200e Operator Terminal

<table>
<thead>
<tr>
<th>Appendix B</th>
<th>B–1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product List</td>
<td>B–1</td>
</tr>
<tr>
<td>Approvals and Compliances</td>
<td>B–1</td>
</tr>
<tr>
<td>Safety Standards Approvals</td>
<td>B–1</td>
</tr>
<tr>
<td>EMC Standards Complied with</td>
<td>B–1</td>
</tr>
<tr>
<td>Environmental Standards</td>
<td>B–1</td>
</tr>
<tr>
<td>Keypad Terminals</td>
<td>B–1</td>
</tr>
<tr>
<td>Touch Screen Terminals</td>
<td>B–1</td>
</tr>
<tr>
<td>Terminal Weights</td>
<td>B–2</td>
</tr>
<tr>
<td>Front Panel Design</td>
<td>B–2</td>
</tr>
<tr>
<td>Keypad Terminals</td>
<td>B–2</td>
</tr>
<tr>
<td>Stainless Steel Keypad Terminals</td>
<td>B–2</td>
</tr>
<tr>
<td>Touch Screen Terminals</td>
<td>B–3</td>
</tr>
<tr>
<td>Touch Cell Format</td>
<td>B–3</td>
</tr>
<tr>
<td>CRT Display</td>
<td>B–3</td>
</tr>
<tr>
<td>Color Unit Display Attributes</td>
<td>B–3</td>
</tr>
<tr>
<td>Degauss</td>
<td>B–4</td>
</tr>
<tr>
<td>Data Highway Plus Communications</td>
<td>B–4</td>
</tr>
<tr>
<td>PLC Remote I/O Communications</td>
<td>B–4</td>
</tr>
<tr>
<td>Serial Communications Port</td>
<td>B–5</td>
</tr>
<tr>
<td>PCMCIA Memory Card Support</td>
<td>B–5</td>
</tr>
<tr>
<td>AC Power</td>
<td>B–6</td>
</tr>
<tr>
<td>Fuses</td>
<td>B–6</td>
</tr>
<tr>
<td>Character Set</td>
<td>B–6</td>
</tr>
<tr>
<td>User Memory</td>
<td>B–6</td>
</tr>
<tr>
<td>Alarm Relay</td>
<td>B–7</td>
</tr>
</tbody>
</table>
Specifications: 1400e Operator Terminal

Appendix C

Product List C–1
Approvals and Compliances C–1
  Safety Standards Approvals C–1
  EMC Standards Complied With C–1
  Environmental Standards C–1
European Union Directive Compliance C–2
  EMC Directive C–2
  Low Voltage Directive C–2
  Intended Use of Product C–2
Wiring Recommendations C–3
Terminal Weights C–3
Front Panel Design C–3
  Keypad Terminals C–3
  Touch Screen Terminals C–4
  Touch Cell Format C–4
CRT Display C–4
  Color Unit Display Attributes C–4
  Degauss C–4
Data Highway Plus Communications C–5
ControlNet Communications C–5
PLC Remote I/O Communications C–5
Serial Communications Port C–6
PCMCIA Memory Card Support C–6
AC Power C–7
Fuses C–7
Character Set C–7
User Memory C–7
Alarm Relay C–8
Batteries C–8
Time and Date Clock C–8
## Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature, Humidity, and High Altitude</td>
<td>C–9</td>
</tr>
<tr>
<td>Ambient Operating Temperature Limits</td>
<td>C–9</td>
</tr>
<tr>
<td>Storage Temperature Limits</td>
<td>C–9</td>
</tr>
<tr>
<td>Humidity</td>
<td>C–9</td>
</tr>
<tr>
<td>Maximum Altitude</td>
<td>C–9</td>
</tr>
<tr>
<td>Heat Generation</td>
<td>C–9</td>
</tr>
<tr>
<td>Color Terminals</td>
<td>C–9</td>
</tr>
<tr>
<td>Shock and Vibration</td>
<td>C–10</td>
</tr>
<tr>
<td>Shock Amplitudes</td>
<td>C–10</td>
</tr>
<tr>
<td>Vibration Amplitudes for Operating Units</td>
<td>C–10</td>
</tr>
<tr>
<td>Vibration Amplitudes for Non-Operating Units</td>
<td>C–10</td>
</tr>
</tbody>
</table>

## Appendix D

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installing SFU32 from CD-ROM on Windows NT or Windows 95</td>
<td>D–1</td>
</tr>
<tr>
<td>Installing SFU from CD-ROM on Windows 95 or Windows 3.x</td>
<td>D–2</td>
</tr>
<tr>
<td>Installing SFU32 from Floppy Disks on Windows NT or Windows 95</td>
<td>D–4</td>
</tr>
<tr>
<td>Installing SFU from Floppy Disks on Windows 95 or Windows 3.x</td>
<td>D–5</td>
</tr>
<tr>
<td>Installing Additional Communication Drivers</td>
<td>D–6</td>
</tr>
<tr>
<td>Starting the PanelView Serial Firmware Upgrade Utility</td>
<td>D–7</td>
</tr>
<tr>
<td>Performing a Serial Firmware Upgrade</td>
<td>D–7</td>
</tr>
<tr>
<td>Exiting from the PanelView Serial Firmware Upgrade Utility</td>
<td>D–8</td>
</tr>
</tbody>
</table>

## Index
This manual describes the PanelView 1000e, 1200e, and 1400e operator terminals and includes information about the following:

- installing your PanelView terminal
- configuring your PanelView terminal
- verifying or testing your PanelView terminal
- maintaining your PanelView terminal
- troubleshooting your PanelView terminal

**Note:** This manual also applies to the enhanced PanelView 1200 Series F and higher terminals running PanelView 1400e firmware.

Chapter 1, *Introducing PanelView Terminals*, provides an overview of the PanelView 1000e, 1200e, and 1400e terminal family, summarizes new features, and lists applicable PLC controllers and connections.

Chapters 2, 3, and 4, *Installing PanelView 1000e/1200e/1400e Terminals*, provide installation instructions, equipment dimensions, and mounting options for each model.

Chapter 5, *Configuring PanelView Terminals*, describes the power-up tests and how to configure your terminal.

Chapter 6, *Verifying PanelView Terminal Operation*, describes how to verify the terminal is communicating correctly, explains the download procedure for the demo package, and describes testing retentive objects and the overall system.

Chapter 7, *Maintaining PanelView Terminals*, provides maintenance instructions to ensure the longevity and top performance of your terminal.

Chapter 8, *Troubleshooting PanelView Terminals*, lists the fault and error messages that could occur in Configure or Run mode and provides information to solve problems quickly.

Appendix A contains the *Specifications* for the PanelView 1000e terminal.

Appendix B contains the *Specifications* for the PanelView 1200e terminal.

Appendix C contains the *Specifications* for the PanelView 1400e terminal.
Appendix D, Installing the PanelView Serial Firmware Upgrade Utility, describes how to install SFU or SFU32.

**Intended Audience**

This manual is to be used by:
- System Integrators
- Mechanical Installers
- Field Service Personnel
- End Users

**Related Publications**

The following related publications provide information on programmable controllers and I/O scanners. To identify the manuals that refer to these programmable controllers, consult the *Allen-Bradley Publication Index*, Publication SD499.

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1772-SD/SD2 Remote I/O Scanner/Distribution Panel</td>
<td>1772-2.18</td>
</tr>
<tr>
<td>1775-S4A I/O Scanner-Programmer Interface Module User’s Manual</td>
<td>1775-6.5.1</td>
</tr>
<tr>
<td>1775-S5, 1775-SR5 I/O Scanner-Communication Adapter Module User’s Manual</td>
<td>1775-6.5.5</td>
</tr>
<tr>
<td>5150-RS PI Start-up and Integration Manual</td>
<td>5000-6.5.1</td>
</tr>
<tr>
<td>6008-SI IBM™ PC™ I/O Scanner User’s Manual</td>
<td>6008-6.5.3</td>
</tr>
<tr>
<td>6008-SV VME I/O Scanner User’s Manual</td>
<td>6008-6.5.2</td>
</tr>
<tr>
<td>6008-SQ Q-Bus I/O Scanner Utility Software User’s Manual</td>
<td>6008-6.4.1</td>
</tr>
<tr>
<td>1771-SN Sub I/O Scanner Module Data Sheet</td>
<td>1771-2.91</td>
</tr>
<tr>
<td>1747-SN RIO Scanner User’s Manual</td>
<td>1747-NM005</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1772-LP2 PLC-2/20 Controller Programming and Operations Manual</td>
<td>1772-6.8.1</td>
</tr>
<tr>
<td>1772-LP3 PLC-2/30 Controller Programming and Operations Manual</td>
<td>1772-6.8.3</td>
</tr>
<tr>
<td>PLC-3 Family Controller Programming Reference Manual</td>
<td>1775-6.4.1</td>
</tr>
<tr>
<td>PLC-5 Family Programmable Controllers Hardware Installation Manual</td>
<td>1785-6.6.1</td>
</tr>
<tr>
<td>PLC-5 Programming Software</td>
<td>6200-6.4.7</td>
</tr>
<tr>
<td>ControlNet PLC-5 Programmable Controllers</td>
<td>1785-6.5.14</td>
</tr>
<tr>
<td>5250-LP1, LP2 PLC-5/250 Programming Manual</td>
<td>5000-6.4.8</td>
</tr>
<tr>
<td>SLC™ 500 Family of Programmable Controllers Advanced Programming Software User’s Manual</td>
<td>1747-NM002</td>
</tr>
</tbody>
</table>
If you have questions about PanelView terminals, consult the user documentation first. If you can’t find the answer, take advantage of our Technical Support Fax Back system, available 24 hours a day, 7 days a week at 1-440-646-5436. Or, you can browse through our technical support document library on the World Wide Web at http://www.ab.com/mem/prodserv/services/technotes/techmain.html.

Alternatively, contact:
Allen-Bradley
Technical Support
1 Allen Bradley Drive
Mayfield Heights, Ohio 44124-6118

or call 1-440-646-6800 or fax 1-440-646-6890 for technical support between the hours of 8 AM and 5 PM (EST), Monday to Friday.

The catalog number, series, revision letter, and firmware revision are on the label on the back of the terminal. Have this information ready when you call for technical support.
Introducing the PanelView Terminals

This chapter provides an overview of the PanelView 1000e, 1200e, and 1400e operator terminals. It describes:

- types and features of the PanelView terminals
- new features of the PanelView terminals
- options and accessories
- the supported Allen-Bradley PLC and SLC and Remote I/O scanners for Remote I/O, Data Highway Plus (DH+), and ControlNet communications

PanelView 1000e, 1200e, and 1400e terminals are the latest generation of PanelView terminals. Like the PanelView 1200 terminals, PanelView 1000e, 1200e, and 1400e terminals provide a fast, easy, flexible, and low-cost operator interface for a PLC system. They are ideal replacements for traditional control panels.

PanelView 1000e, 1200e, and 1400e terminals are pre-assembled and ready to install in a control panel cutout or 19-inch rack with the adapter kit. They connect directly to any Allen-Bradley Remote I/O, Data Highway Plus (DH+), or optionally, ControlNet link.

An Allen-Bradley, IBM, or compatible computer (the development computer) is used to create terminal screens and functions. Refer to the PanelBuilder 1400e Configuration Software for Windows User Manual for complete information.

Note: This note applies only if you are using versions earlier than Version 4 of the PanelView 1200/1400e Transfer Utility. To use an application file created by PanelBuilder Development Software for DOS or PanelBuilder 1200 Configuration Software for Windows (Version 5.0), you must upload the file to your development computer using the original package or PanelView 1200/1400e Transfer Utility, and then open it using PanelBuilder 1400e Configuration Software for Windows. It must then be saved as a .pvd file format that can be downloaded to a PanelView terminal. Refer to the PanelBuilder 1400e Configuration Software for Windows User Manual and the PanelView 1200/1400e Transfer Utility User Manual for details. Alternatively, the PanelView 1200/1400e Transfer Utility will enable you to download the application to the PanelView terminal without having PanelBuilder installed.
Introducing the PanelView Terminals

Table 1.A lists the PanelView 1000e, 1200e, and 1400e terminal line and the accompanying software. Note that Series F and above PanelView 1200 terminals can be enhanced to PanelView 1200e functionality. Unless otherwise indicated, replacement kits and accessories can be used for PanelView 1000e, 1200, 1200e, and 1400e terminals.

<table>
<thead>
<tr>
<th>Catalog Number</th>
<th>Product Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2711E-T10C6</td>
<td>1000e Touch Screen Terminal Color display, clip mount, NEMA 4X</td>
</tr>
<tr>
<td>2711E-K10C6</td>
<td>1000e Keypad Terminal Color display, clip mount, NEMA 4X</td>
</tr>
<tr>
<td>2711E-T10C7</td>
<td>1000e Touch Screen Terminal ControlNet-enhanced release 1.25 2711E-T10C6 terminal</td>
</tr>
<tr>
<td>2711E-K10C7</td>
<td>1000e Keypad Terminal ControlNet-enhanced release 1.25 2711E-K10C6 terminal</td>
</tr>
<tr>
<td>2711E-T10C15</td>
<td>1000e Touch Screen Terminal ControlNet-enhanced release 1.5 2711E-T10C6 terminal</td>
</tr>
<tr>
<td>2711E-K10C15</td>
<td>1000e Keypad Terminal ControlNet-enhanced release 1.5 2711E-K10C6 terminal</td>
</tr>
<tr>
<td>2711E-T12C6</td>
<td>1200e Touch Screen Terminal Color display, clip mount, NEMA 12</td>
</tr>
<tr>
<td>2711E-T12C4</td>
<td>1200e Touch Screen Terminal Color display, stud mount, NEMA 4X (Indoor use only)</td>
</tr>
<tr>
<td>2711E-K12C6</td>
<td>1200e Keypad Terminal Color display, stud mount, NEMA 4X (Indoor use only)</td>
</tr>
<tr>
<td>2711E-K12C6L2</td>
<td>1200e Keypad Stainless Steel Terminal Color display, stud mount, stainless steel bezel, NEMA 4X (Indoor use only)</td>
</tr>
<tr>
<td>2711E-T14C6</td>
<td>1400e Touch Screen Terminal Color display, stud mount, NEMA 4X (Indoor use only)</td>
</tr>
<tr>
<td>2711E-K14C6</td>
<td>1400e Keypad Terminal Color display, stud mount, NEMA 4X (Indoor use only)</td>
</tr>
<tr>
<td>2711E-T14C7</td>
<td>1400e Touch Screen Terminal ControlNet-enhanced release 1.25 2711E-T14C6 terminal</td>
</tr>
<tr>
<td>2711E-K14C7</td>
<td>1400e Keypad Terminal ControlNet-enhanced release 1.25 2711E-K14C6 terminal</td>
</tr>
<tr>
<td>2711E-T14C15</td>
<td>1400e Touch Screen Terminal ControlNet-enhanced release 1.5 2711E-T14C6 terminal</td>
</tr>
<tr>
<td>2711E-K14C15</td>
<td>1400e Keypad Terminal ControlNet-enhanced release 1.5 2711E-K14C6 terminal</td>
</tr>
<tr>
<td>2711E-ND1</td>
<td>PanelBuilder 1400e Configuration Software for Windows Includes PanelBuilder 1400e software, manuals</td>
</tr>
<tr>
<td>2711E-ND1DE</td>
<td>PanelBuilder 1400e Configuration Software for Windows – German Version Includes PanelBuilder 1400e software, manuals</td>
</tr>
<tr>
<td>2711E-ND1FR</td>
<td>PanelBuilder 1400e Configuration Software for Windows – French Version Includes PanelBuilder 1400e software, manuals</td>
</tr>
</tbody>
</table>
### Catalog Number Report

#### Table 1.B PanelView Terminals Accessories

<table>
<thead>
<tr>
<th>Catalog Number</th>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2711E-ND1ES</td>
<td>PanelBuilder 1400e Configuration Software for Windows – Spanish Version</td>
<td>Includes PanelBuilder 1400e software, manuals</td>
</tr>
<tr>
<td>2711E-ND7</td>
<td>File Transfer Utility for Windows – English Version</td>
<td>Standalone File Transfer Utility for all PanelView enhanced terminals and PanelView 1200 terminals, which require less hard disk space than the PanelBuilder 1400e Configuration Software kits. Note: This File Transfer Utility is included in all PanelBuilder 1400e Configuration Software kits.</td>
</tr>
<tr>
<td>2711E-NC1</td>
<td>Upload/Download Cable</td>
<td>For 1200e/1400e terminals only. Includes a 9-pin or 25-pin RS-232 serial cable (Upload/Download cable) to transfer files between terminal and development computer. The cable is 10 ft (3.1 m) long.</td>
</tr>
<tr>
<td>2711-E-NC13</td>
<td>Upload/Download Cable</td>
<td>For 1000/1000e terminals only. Includes a 9-pin RS-232 serial cable (Upload/Download cable) to transfer files between terminal and development computer. The cable is 16.4 ft (5 m) long.</td>
</tr>
<tr>
<td>2711E-NC14</td>
<td>Upload/Download Cable</td>
<td>For 1000/1000e terminals only. Includes a 9-pin RS-232 serial cable (Upload/Download cable) to transfer files between terminal and development computer. The cable is 32.7 ft (10 m) long.</td>
</tr>
<tr>
<td>2706E-NC13</td>
<td>Upload/Download Cable</td>
<td>For 1000/1000e terminals only. Includes a 9-pin RS-232 serial cable (Upload/Download cable) to transfer files between terminal and development computer. The cable is 10 ft (3 m) long.</td>
</tr>
<tr>
<td>2711E-NC2</td>
<td>Remote Keyswitch and RS-232 Port Assembly</td>
<td>For 1200/1200e/1400e terminals only. Includes RS-232 port assembly and remote keyswitch. Allows remote mode selection and serial port access.</td>
</tr>
<tr>
<td>2711E-NC1</td>
<td>Remote RS-232 Serial Port Assembly</td>
<td>For 1000e terminals only. Includes a 9-pin RS-232 port assembly to allow serial port access.</td>
</tr>
<tr>
<td>2711E-NM11</td>
<td>256K PCMCIA Installation Kit</td>
<td>Includes blank 256K PCMCIA memory card for application file storage, and instruction sheet.</td>
</tr>
<tr>
<td>2711E-NM12</td>
<td>1-MB PCMCIA Memory Card for Application Expansion</td>
<td>Includes blank 1-MB PCMCIA memory card for application file storage, and instruction sheet.</td>
</tr>
<tr>
<td>2711E-NM13</td>
<td>2-MB PCMCIA Memory Card for Application Expansion</td>
<td>Includes blank 2-MB PCMCIA card for application file storage, and instruction sheet.</td>
</tr>
<tr>
<td>2711E-NM14</td>
<td>4-MB PCMCIA Memory Card for Application Expansion</td>
<td>Includes blank 4-MB PCMCIA card for application file storage, and instruction sheet.</td>
</tr>
<tr>
<td>2711E-NM15</td>
<td>8-MB PCMCIA Memory Card for Application Expansion</td>
<td>Includes blank 8-MB PCMCIA card for application file storage, and instruction sheet.</td>
</tr>
<tr>
<td>2711E-NV1</td>
<td>Anti-Glare Overlay for terminals</td>
<td>Includes 5 anti-glare protective overlays for your 1200 and 1200e terminal screens.</td>
</tr>
<tr>
<td>2711E-NRST</td>
<td>Adapter for PanelView 1000/1000e Touch Screen Terminals</td>
<td>Includes an adapter for PanelView 1000/1000e Touch Screen terminals to mount in PanelView 1200 Touch Screen terminal panel cutouts.</td>
</tr>
</tbody>
</table>
### Introducing the PanelView Terminals

<table>
<thead>
<tr>
<th>Catalog Number</th>
<th>Product Description</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2711-NR5K</td>
<td>Adapter for PanelView 1000/1000e Keypad Terminals</td>
<td>Includes an adapter for PanelView 1000/1000e Keypad terminals to mount in PanelView 1200 Keypad terminal panel cutouts.</td>
</tr>
<tr>
<td>2711-NR6T</td>
<td>19-in. Rack Mount Kit for PanelView 1000/1000e Touch Screen Terminals</td>
<td>Includes a 19-inch rack adapter and mounting hardware for 1000/1000e clip-mount touch screen terminals.</td>
</tr>
<tr>
<td>2711-NR6K</td>
<td>19-in. Rack Mount Kit for PanelView 1000/1000e Keypad Terminals</td>
<td>Includes a 19-inch rack adapter and mounting hardware for 1000/1000e clip-mount keypad terminals.</td>
</tr>
<tr>
<td>2711-NR1</td>
<td>19-in. Rack Mount Kit for PanelView 1200 and 1200e Touch Screen Terminals (not for 2711 or 2711E Keypad Terminals)</td>
<td>Includes a rack adapter and mounting hardware for stud-mount and clip-mount touch screen terminals.</td>
</tr>
<tr>
<td>2711-NR4</td>
<td>19-in. Rack Mount Kit for PanelView 1400e Touch Screen Terminals (not for 2711E Keypad Terminals)</td>
<td>Includes a rack adapter and mounting hardware for stud-mount and clip-mount touch screen terminals.</td>
</tr>
<tr>
<td>2711-NV6T</td>
<td>Anti-Glare Overlay for 1000/1000e touch screen terminals</td>
<td>Includes an anti-glare overlay for PanelView 1000/1000e Touch Screen terminals.</td>
</tr>
<tr>
<td>2711-NV6K</td>
<td>Anti-Glare Overlay for 1000/1000e keypad terminals</td>
<td>Includes an anti-glare overlay for PanelView 1000/1000e Keypad terminals.</td>
</tr>
<tr>
<td>2711E-U1B12C</td>
<td>PanelView 1200 Enhancement Kit with preloaded 4-MB PCMCIA memory card and 2-MB SIMM</td>
<td>Includes 2-MB SIMM and 4-MB PCMCIA memory card preloaded with new version of firmware. Also includes 3 product identification labels (terminal types).</td>
</tr>
<tr>
<td>2711E-UMOD</td>
<td>Firmware Enhancement Kit for Modbus connectivity on terminals</td>
<td>Includes firmware upgrade for Modbus support on PanelView 1000e/1400e terminals. Note: For Modbus communications, you need a Modbus ISA/EISA Interface Card and a 2711E-NA1 or 2711-NA2 Adapter Kit.</td>
</tr>
<tr>
<td>2711E-NA1</td>
<td>ISA Card Adapter Kit</td>
<td>Includes an ISA card adapter to install a communication card in a PanelView 1400e Terminal.</td>
</tr>
<tr>
<td>2711E-NA2</td>
<td>ISA Card Adapter Kit</td>
<td>Includes an ISA card adapter to install communication cards in a PanelView 1000e Terminal.</td>
</tr>
</tbody>
</table>

### Table 1.C PanelView Replacement Kits

<table>
<thead>
<tr>
<th>Catalog Number</th>
<th>Product Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2711-NP2</td>
<td>Mounting Clips for PanelView 600/900/1000/1000e Terminals</td>
</tr>
<tr>
<td>2711E-NF1</td>
<td>Function Key Legend Strips for PanelView 1000e Keypad Terminals</td>
</tr>
<tr>
<td>6189-NL2</td>
<td>Backlight Replacement Kit for PanelView 1000e and 6189 Industrial Computers</td>
</tr>
<tr>
<td>2711E-NK2</td>
<td>Keypad Replacement Kit for PanelView 1200e Terminals</td>
</tr>
<tr>
<td>2711E-NK3</td>
<td>Stainless Steel Keypad Replacement Kit for PanelView 1200 (Series D and above) and 1200e Keypad Terminals</td>
</tr>
</tbody>
</table>
Keypad and Touch Screen Terminals and Software

Keypad and touch screen terminals are configured the same with these exceptions:

- different button setups
- certain screen objects are specific to keypad terminals and others to touch screen terminals. For information about objects, refer to the PanelBuilder 1400e Configuration Software for Windows User Manual or the PanelBuilder 1400e Configuration Software for Windows Screen Objects Reference Manual.

The PanelView 1000e and 1400e touch screen terminals use analog-resistive touch screens. This allows input objects to be any size (minimum 40 by 40 pixels) and to be placed anywhere on the screen. The analog-resistive touch screen provides greater flexibility in screen design compared to PanelView 1200 and 1200e terminals. PanelView 1200 and 1200e terminals use a touch matrix which requires that all input objects align with a touch grid.

ATTENTION: In the unlikely event that two or more touches occur simultaneously in the same horizontal or vertical line, an input object located half-way between the two touches could be activated. This is inherent in the analog-resistive touch screen technology that is used in PanelView 1000e and 1400e terminals.
Keypad Terminals

The keypad terminal has:

- 21 user-definable function keys
- a keypad for entering numeric values
- up, down, left, and right arrow keys
- Home, Enter, Select, Cancel, Raise, Lower, and Backspace keys

The user-definable function keys on keypad terminals are pre-labeled at the factory, but you can create key labels (legends) to suit your application. The replacement key legends slide in from the rear of the faceplate. The Legend Kit, included with your shipment, provides blank card material that accepts most types of markers or paste-on labels.

Figure 1.1 1000e, 1200e, and 1400e Keypad Terminals (Front View)
Function Keys
When creating screens, you can assign any of the 21 function keys to objects so they do several tasks, such as turning on PLC input bits or changing screens. Keys can have different task assignments for each screen created.

Numeric Keypad
The keypad terminal has a numeric input keypad that includes number keys, Enter, Backspace, – (negative), and . (decimal) keys. To make a numeric entry, you call up a pop-up Numeric Entry Scratchpad that displays the numbers as you type. You can send the data to the PLC controller.

Special Keys
The keypad terminal includes special keys:
- the arrow keys and Home are used to navigate through Set Bit Cursor and Numeric Input Cursor Points, or the ASCII input object
- Select is used with the Set Bit Cursor and Numeric Input Cursor Points to pop up the numeric entry scratchpad
- Cancel can be used with all numeric keypads, Set Bit Cursor and Numeric Input Cursor Points to remove the numeric entry scratchpad
- Raise and Lower are used with Numeric Input Cursor Point only, to change the numeric value sent to the PLC

The three blank keys on the bottom right of the 1200e terminals are reserved for future development and cannot be configured.

Refer to the PanelBuilder 1400e Configuration Software for Windows User Manual for details.
Touch Screen Terminals

To operate a touch screen terminal, you press buttons directly on the screen.

Figure 1.2 1000e, 1200e, and 1400e Touch Screen Terminals (Front View)
The 1200e touch screen contains 120 touch cells, laid out in a 10-cell by 12-cell grid. Each touch cell is 64 pixels wide by 40 pixels high.

For the 1000e and 1400e analog touch screen, the minimum touch object size is 40 by 40 pixels. There is no touch matrix for the 1000e and 1400e touch screens so the objects can be placed at any location. In PanelBuilder, a grid can be made visible to allow you to align screen objects.

Touch cells are grouped to create different types and sizes of buttons. You can activate input functions by touching the appropriate object on the terminal and can configure the terminal to beep when a touch cell is pressed.

The PanelView 1000e and 1400e Touch Screen terminals use analog-resistive touch screens. This allows input objects to be any size (minimum 40 by 40 pixels) and to be placed anywhere on the screen. The analog-resistive touch screen provides greater flexibility in screen design compared to PanelView 1200 and 1200e terminals. PanelView 1200 and 1200e terminals use a touch matrix which requires that all input objects align with a touch grid.
ATTENTION: In the unlikely event that two or more touches occur simultaneously in the same horizontal or vertical line, an input object located half-way between the two touches could be activated. This is inherent in the analog-resistive touch screen technology that is used in PanelView 1000e and 1400e terminals.

PanelBuilder 1400e Configuration Software

PanelBuilder 1400e Configuration Software for Windows is an easy-to-learn tool for developing complex applications quickly and efficiently. You run PanelBuilder 1400e Configuration Software on a personal computer to develop operator interface applications for PanelView 1000e, 1200e, or 1400e operator terminals.

The Windows platform offers many advantages. In addition to a superior graphical interface, you can work within several applications at once and transfer information between them easily.

Features of the PanelView Terminals

Figures 1.1 and 1.2 show the front view of the PanelView 1000e, 1200e, and 1400e terminals. The back of each terminal is shown in the installation chapter for each terminal type.

The PanelView 1000e, 1200e, and 1400e terminals differ from the PanelView 1200 terminal as follows:

- Remote I/O, DH+, and ControlNet connectivity are now available (used one at a time).
- The PanelView 1000e terminal is available in four models:
  - color touch screen clip mount (2711E-T10C6)
  - color keypad clip mount (2711E-K10C6)
  - color touch screen clip mount with ControlNet support (2711E-T10C7, 2711E-T10C15)
  - color keypad clip mount with ControlNet support (2711E-K10C7, 2711E-K10C15)
- The PanelView 1200e terminal is available in four models:
  - color touch screen clip mount (2711E-T12C6)
  - color touch screen stud mount (2711E-T12C4)
  - color keypad stud mount (2711E-K12C6)
  - color keypad stainless steel stud mount (2711E-K12C6L2)
• The 1400e terminal is available in four models:
  – color touch screen stud mount (2711E-T14C6)
  – color keypad stud mount (2711E-K14C6)
  – color touch screen stud mount with ControlNet support (2711E-T14C7, 2711E-T14C15)
  – color keypad stud mount with ControlNet support (2711E-K14C7, 2711E-K14C15)
• The front panels of the PanelView 1000e, 1200e, and 1400e terminals have new graphics.
• The PanelView 1000e and 1400e terminals have analog touch screens.
• The PanelView 1400e terminal has an analog touch screen with built-in, anti-glare glass.
• The PanelView 1000e terminals run firmware versions 3 and above only. The PanelView 1200e and 1400e terminals run firmware versions 1 and above. The application you run on PanelView 1000e, 1200e, and 1400e terminals is displayed in a pixel graphics format, rather than a character-based format.
• The logic board has a communication slot for communication options, such as ControlNet.

ATTENTION: The Keyboard port is not currently supported by the PanelView Firmware. Connecting a keyboard could produce unpredictable results, and could reset the terminal.

Table 1.D outlines the main changes that have been made to the memory configuration on the terminal’s logic board.
# New Features of the PanelView Terminals

## Version 3 Firmware Features

PanelView Version 3 firmware supports the following PanelBuilder features:

- Goto Configure Mode button
- PanelView 1000e applications
- Retain Cursor On Cancel feature
- Modbus Communications (with the Modbus Communications Kit, A-B Catalog Number 2711E-UMOD)

## Version 4 Firmware Features

PanelView Version 4 firmware supports a maximum of 1500 alarm history records.

---

### Table 1.D Memory Configuration on PanelView 1200 (Series F and above) and PanelView 1000e, 1200e, and 1400e Operator Terminals

<table>
<thead>
<tr>
<th>Memory Type</th>
<th>PanelView 1000e Terminal</th>
<th>PanelView 1200 Terminal (Series F and Above)</th>
<th>PanelView 1200e and 1400e Terminals</th>
</tr>
</thead>
<tbody>
<tr>
<td>User RAM (SRAM) (Battery-backed)</td>
<td>128K of battery-backed static RAM (stores the terminal configuration parameters, alarm status and history, retentive data; no application file storage)</td>
<td>128K (stores the terminal configuration parameters, alarm history, and application file)</td>
<td>128K of battery-backed static RAM (stores the terminal configuration parameters, alarm status and history, retentive data; no application file storage)</td>
</tr>
<tr>
<td>Flash</td>
<td>1.75 MB for firmware; 2.25 MB for application file storage</td>
<td>256K (stores firmware and BIOS); no flash for application file storage</td>
<td>1.75 MB for firmware; 256K for application file storage</td>
</tr>
<tr>
<td>E/EPROM</td>
<td>N/A</td>
<td>Optional 64K/128K E/EPROM (provide backup application file storage)</td>
<td>N/A</td>
</tr>
<tr>
<td>PCMCIA memory card support</td>
<td>Provides application file storage up to 15.75 MB</td>
<td>1.75 MB for firmware; application file storage up to 2.25 MB for enhanced F and above terminals</td>
<td>Provides application file storage up to 15.75 MB</td>
</tr>
</tbody>
</table>
PanelView terminals can be connected to any Allen-Bradley 1771 Remote I/O, Data Highway Plus, or ControlNet link. Applicable host controllers include almost all Allen-Bradley Programmable Logic Controllers, as well as certain IBM computers, interface cards, VME Controllers, and the DECTM Q-BusTM interface.

Newly-released Allen-Bradley programmable controllers not yet listed will support PanelView terminals as long as they support 1771 Remote I/O, DH+, or ControlNet networks.

Remote I/O Communications

The terminal can occupy from ¼ up to 64 I/O racks in a PLC. It has the same configurability—and more—as a standard I/O rack. Refer to your applicable Allen-Bradley Programmable Controller and Remote I/O Scanner user's manuals for connection and Remote I/O configuration limitations.

The following host controllers can be connected to the terminals over a Remote I/O link.


You can connect one or more terminals directly to a PLC-5 Remote I/O Port (in Scanner Mode) with other I/O racks. If the PLC-5 Remote I/O Port is used in the adapter mode, one or more terminals can be connected to that PLC-5 along with other I/O racks via a 1771-SN I/O Subscanner Module.

The terminals can communicate at 57.6, 115.2, and 230.4 kilobauds with any PLC-5 that can support those baud rates.

If you are using a PLC-5/15 with partial rack addressing and block transfers, you must use PLC-5/15 Series B, revision J or later.

PLC-5/10 Processor

One or more terminals can be connected to this processor with other I/O racks by a 1771-SN I/O Subscanner Module.

PLC-3 and PLC-3/10 Processors

One or more terminals can be connected directly to a PLC-3 or PLC-3/10 remote I/O Scanner along with other I/O racks.

If you are using a 1775-S4A Remote Scanner/Distribution panel, you must use Series B or higher.
PLC-2 Family Processors via 1771-SN or 1772-SD2
The PLC-2 family includes the PLC-2/05, 2/15, 2/20, and 2/30. One or more terminals can be connected to these processors with other I/O racks by the 1771-SN I/O Subscanner Module.

If you are using a 1772-SD2 Scanner/Distribution panel, you must use Revision 3 or later.

SLC-5/02, 5/03, or 5/04 via 1747-SN Series A or B
One or more terminals can be connected to the 1747-SN I/O Subscanner Modules (SLC-RIO connection) for the SLC processors. Each module provides an additional remote I/O link for the host programmable controller. The rack range of the 1747-SN Series A or B is 0 to 3.

Important: The 1747-SN Series A supports only discrete data whereas Series B also provides block transfer support. Series B also supports Pass-Through communication capability when used with the 5/04.

1771-SN I/O Subscanner Module
One or more 1771-SN I/O Subscanner Modules can be installed in any standard Allen-Bradley 1771 I/O rack. Each module provides an additional Remote I/O link for the host programmable controller. One or more terminals can be connected to any of the previously mentioned processors along with other I/O racks via a 1771-SN I/O Subscanner Module. Refer to the 1771-SN Sub I/O Scanner Module Data Sheet for specific details.

6008-SI IBM PC I/O Scanner
This module can be installed in an IBM PC® or compatible computer to provide the computer with an Allen-Bradley 1771 Remote I/O Link. You can then connect Allen-Bradley Remote I/O racks and devices such as the PanelView 1000e/1200e/1400e terminal to this computer.

6008-SV VME I/O Scanner
This module can be installed in a VME backplane, providing the VME controller with an Allen-Bradley 1771 Remote I/O Link. Allen-Bradley Remote I/O racks and devices such as the PanelView 1000e/1200e/1400e terminal can then be connected to this VME controller.
6008-SQ DEC Q-BUS I/O Scanner

This module can be installed into a DEC Q-Bus controller to provide it with an Allen-Bradley 1771 Remote I/O Link. Allen-Bradley Remote I/O racks and devices such as the PanelView 1000e/1200e/1400e terminal can then be connected to this controller.

DH+ Communications

The terminal can be directly connected to a DH+ network so it can communicate with several controllers simultaneously. It can be connected to the SLC-5/04 and the following PLC-5 host controllers over DH+.


One or more terminals can be connected directly to one of the PLC-5 family of programmable controllers over DH+ so it can communicate with several controllers simultaneously.

**SLC-5/04**

One or more terminals can be connected directly to one of the SLC-5/04 family of programmable controllers over DH+ so it can communicate with several controllers simultaneously.

**PLC2/PLC3**

The terminal supports communications to one or more PLC2s or PLC3s via offlink addressing: the PLC2 also communicates by a 1785-KA module (DH+ to DH bridge), while PLC3 communication is by a 1775-KA module.

ControlNet Communications

To communicate on ControlNet, install the ControlNet Communication Interface Card (A-B Catalog Number 1784-KTCX, Series B or later) in your PanelView terminal. This card enables the terminal to communicate with devices on the ControlNet network and also acts as an interface between the terminal and ControlNet for ControlNet-Direct application file transfers. The 1784-KTCX card is pre-installed in PanelView 1000e and 1400e operator terminals (A-B Catalog Numbers 2711E-K10C7, 2711E-T10C7, 2711E-K14C7, and 2711E-T14C7).
The ControlNet network is scheduled to be upgraded to Version 1.5. To use Version 1.5 of ControlNet, you will have to upgrade all ControlNet devices, including the firmware on the KTCX card. Follow all upgrade procedures included in the ControlNet upgrade. For Version 1.5 availability, contact your Allen-Bradley Sales Representative.

For information about installing communication cards in the PanelView terminal see *PanelView ISA Card Adapter Installation Data Sheet*, A-B publication 2711E-5.6.

**Important:** The DIP switch settings on the KTCX card must be configured to work with PanelView. If the settings have been changed and you want to use the card in the PanelView terminal, you must use the DIP switches on the KTCX card to select the following addresses:

<table>
<thead>
<tr>
<th>Address</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Base Memory</td>
<td>D400:0000</td>
</tr>
<tr>
<td>Base I/O</td>
<td>220</td>
</tr>
</tbody>
</table>

For more information, see the documentation that comes with the KTCX card.

For more information about communication devices for ControlNet, see the *PanelBuilder 1400e Configuration Software for Windows User Manual*, A-B publication 2711E-819.
You may notice a delay of 5 to 10 seconds when you switch from Configure to Run mode to execute ControlNet applications. During this time, the message “Initializing Communications” appears on the screen. The delay occurs because the KTCX card has a separate processor that takes 5 to 10 seconds to synchronize with ControlNet. When you switch to Run mode the application screen will appear after approximately 5 seconds. Then the message “Communication Lost” will appear for approximately 5 seconds, while the connection is established.


The PanelView terminal can be connected to the PLC-5C enhanced family of programmable controllers over ControlNet.
Installing PanelView 1000e Terminals

Overview

This chapter explains how to install a PanelView 1000e terminal in your plant. Specifically, it provides:

- terminal dimensions
- a list of tools for installing the terminal
- cutout dimensions for panel mounting
- information about mounting options

This chapter also provides information about the correct use of the following hardware features, specifically:

- how to switch modes
- how to connect power to the terminal
- how to connect a serial printer
- how to connect an external alarm relay
- how to connect a terminal to your PLC system
- information about the Upload/Download cables and PCMCIA cards

Figure 2.1 shows the rear and bottom panel of the PanelView 1000e terminal. Note the location of the power connector, alarm relay connector, RS-232 port, and Remote I/O and DH+ connector.

Figure 2.1 Rear and Bottom View of PanelView 1000e Terminal
Figure 2.2 shows the dimensions of the keypad terminals.

PanelView 1000e Terminal Dimensions
Figure 2.3 shows the dimensions of the touch screen terminals.

Figure 2.3 PanelView 1000e Touch Screen Terminal Dimensions

Allow 3.75" at this side internally so that unit can be opened for replacing backlight module.
Tools for Installing Your PanelView 1000e Terminal

You need the following tools to make a wall or panel cutout and install a PanelView 1000e terminal in it. The terminal shipment includes a terminal cutout template for your use.

Note: Converted metric values have been rounded off. This applies to the dimensions specified in the drawings in this chapter.

To make a rectangular wall or panel cutout, you need these tools:

- center punch
- scribe
- hammer
- power jig saw
- set of drill bits (1/8 to 3/8 inch)
- metal ruler for drawing lines on the panel
- power drill
- torque wrench
- metal file

To install the terminal, you need this tool:

- slot screwdriver or Phillips screwdriver

Mounting Options for PanelView 1000e Terminals

You can install your PanelView 1000e terminal in a rectangular cutout in a panel or wall or in a 19-inch rack with the adapter kit. The terminals are mounted with mounting clips.

Note: When choosing a location in which to install the PanelView terminal, we recommend you provide at least 3.75 inches (9.5 cm) clearance around the terminal from the panel or rack in which it is installed, for proper ventilation.

Mounting a Clip-Mount Touch Screen Terminal in a Panel or Wall Cutout

To prepare the location:

1. Make the appropriate cutout in the wall or panel location. Figure 2.4 shows the cutout dimensions for the clip-mount terminal.

2. Insert the terminal into the panel or wall cutout.
Eight assembled mounting clips are provided with the clip-mount touch screen terminals; only six clips are used for the mount.

**To install the clips:**

1. Make sure the gasket is installed. If not, NEMA 4X will not be met.

2. Install the six mounting clips (2 on top, 2 on bottom, 1 on each side). The ends of the clips slide into the slots on the terminal.

3. Tighten the mounting clip screws by hand until the gasket seal contacts the mounting surface uniformly. See Figures 2.5 and 2.6 for details.
4. Tighten the mounting clip screws to a torque of 10 inch-pounds. Do not over-tighten.

**ATTENTION:** Tighten mounting clips to a torque of 10 inch-pounds to provide a proper seal and to prevent potential damage to the terminal. Allen-Bradley assumes no responsibility for water or chemical damage to the terminal or other equipment within the enclosure because of improper installation.
5. Remove the protective installation label covering the top vents of the terminal.

**ATTENTION:** Remove the protective installation label covering the top vents to prevent overheating and damage to the terminal.

### Mounting a Clip-Mount Keypad Terminal in a Panel or Wall Cutout

**To prepare the location:**

1. Make the appropriate cutout in the wall or panel location. Figure 2.7 shows the cutout dimensions for the clip-mount terminal.

2. Insert the terminal into the panel or wall cutout.

![Figure 2.7 Clip-Mount Keypad Terminal Panel Cutout](image)

Eight assembled mounting clips are provided with the clip-mount keypad terminals; only six clips are used for the mount.

3. Make sure the gasket is installed. If not, NEMA 4X will not be met.

**To install the clips:**

1. Install the six mounting clips (2 on top, 2 on bottom, 1 on each side). The ends of the clips slide into the slots on the terminal.

2. Tighten the mounting clip screws by hand until the gasket seal contacts the mounting surface uniformly. See Figures 2.8 and 2.9 for details.
3. Tighten the mounting clip screws to a torque of 10 inch-pounds. Do not over-tighten.

**ATTENTION:** Tighten mounting clips to a torque of 10 inch-pounds to provide a proper seal and to prevent potential damage to the terminal. Allen-Bradley assumes no responsibility for water or chemical damage to the terminal or other equipment within the enclosure because of improper installation.
4. Remove the protective installation label covering the top vents of the terminal.

**ATTENTION:** Remove the protective installation label covering the top vents to prevent overheating and damage to the terminal.

**Mounting a Touch Screen Terminal in a 19-inch Rack**

To mount the PanelView 1000e Clip-Mount Touch Screen terminals in a standard 19-inch EIA rack, you need a Rack Mount Kit (A-B Catalog Number 2711-NR6T). This kit consists of a rack adapter and mounting hardware.

**Mounting a Keypad Terminal in a 19-inch Rack**

To mount the PanelView 1000e Clip-Mount Keypad terminals in a standard 19-inch EIA rack, you need a Rack Mount Kit (A-B Catalog Number 2711-NR6K). This kit consists of a rack adapter and mounting hardware.

**Setting Up the PanelView 1000e Terminal**

You have several options for setting up the terminal. Figure 2.1 shows the locations of the options described in the remainder of this chapter.

**Switching Modes**

The terminal operates in Configure and Run modes. Configure mode lets you set up the terminal and Run mode executes the application file. To switch between modes, you can use either of the following methods:

- the hardware Mode Select Keyswitch, located at the back of the terminal
- the Software Mode Switch (available in PanelView firmware version 3 and above) that you can set to Enable or Disable from the Terminal Configuration screen. For details, see *Mode Switch* in Chapter 5 of this manual.

**Note:** The terminal communicates with your PLC only when the terminal is in Run mode, so set it to this mode to monitor and control your PLC application.
Backlight Intensity

You can adjust the terminal display intensity while in Configure mode. For details on how to increase or decrease terminal display intensity, see Chapter 5, Configuring PanelView Operator Terminals, in this manual. The terminal display is initially set at the maximum intensity.

Connecting Power to the Terminal

The power requirements for the terminal are 115 Vac (60 Hz) or 230 Vac (50 Hz).

Before connecting the power cable to the power connector at the bottom of the terminal, make sure the cable is not carrying power. Because the terminal has no power switch, connecting the ac power will start the terminal if power is present in the cable.

ATTENTION: Be sure to connect the wire to Ground (GND) on the power connector. Failure to do so could result in electrical hazard to the operator (and damage to the equipment).

To connect power to the terminal:

1. Prepare the power wires by stripping the wire of its protective coating to a length of ½ to ¾ of an inch (1 to 2 cm).
2. Turn the screw on the power connector counterclockwise to open the wire slot. Insert the wire fully into its appropriate slot.
3. Turn the screw clockwise until the wire is held firmly in place.
4. Repeat the procedure until all three power wires are connected.
Connecting the Upload/Download Cable

The RS-232 port connects the terminal to the host computer for uploading and downloading application files using the RS-232 serial cable (Upload/Download cable). Cables of different lengths are available in separate kits (A-B Catalog Numbers 2711-NC13, 2711-NC14, 2706-NC13).

The Upload/Download cable can be connected to a computer with a 9-pin, RS-232 port (IBM PC AT®-type computers). Use the cable pinout shown in Figure 2.11 to connect the terminal to the host computer. For instructions about transferring files using the Upload/Download cable, refer to the PanelBuilder 1400e Configuration Software for Windows User Manual or the PanelView 1200/1400e Transfer Utility User Manual.

Figure 2.11 RS-232 Port Pinout for Upload/Download Cable Connection

<table>
<thead>
<tr>
<th>PanelView Terminal Cable End</th>
<th>Host Computer Cable End</th>
</tr>
</thead>
<tbody>
<tr>
<td>RS-232 Port Pinout</td>
<td>RS-232 Port Pinout</td>
</tr>
<tr>
<td>Female, 9-pin</td>
<td>Female, 9-pin</td>
</tr>
<tr>
<td>DCD (1)</td>
<td>DCD (1)</td>
</tr>
<tr>
<td>TXD (2)</td>
<td>RXD (2)</td>
</tr>
<tr>
<td>RXD (3)</td>
<td>TXD (3)</td>
</tr>
<tr>
<td>DSR (4)</td>
<td>DTR (4)</td>
</tr>
<tr>
<td>Common (5)</td>
<td>Common (5)</td>
</tr>
<tr>
<td>DTR (6)</td>
<td>DSR (6)</td>
</tr>
<tr>
<td>CTS (7)</td>
<td>RTS (7)</td>
</tr>
<tr>
<td>RTS (8)</td>
<td>CTS (8)</td>
</tr>
<tr>
<td>N/C (9)</td>
<td>N/C (9)</td>
</tr>
</tbody>
</table>

Connecting the Serial Printer

You will need to construct your own cable to connect a serial printer to the terminal. Use the pinout shown in Figure 2.12 to construct the PanelView terminal end of this cable. To construct the printer end of the cable, consult the user manual for your printer.

Figure 2.12 RS-232 Port Pinout for Serial Printer Cable Construction

![RS-232 Serial Interface Female, D-sub, 9-pin connector](image-url)
Connecting an External Alarm Relay

The terminal can be used to trigger a remote alarm or warning light under specific conditions. See Appendix A, Specifications, in this manual for the voltage range of the alarm relay.

**ATTENTION:** Do not use this relay for control functions of any kind.

**ATTENTION:** The 1000e external alarm relay is rated for 24 V ac or dc, and 1.0A. Do not exceed the rated values. The external alarm relay is different for the 1200e and 1400e terminals.

To attach a remote alarm or light to the alarm relay connector:

1. Prepare the wires by stripping them of their insulation to a length of ½ to ¾ of an inch (1 to 2 cm).
2. Turn the screw on the alarm relay plug counterclockwise to open the wire slot.
3. Insert the wire fully into its appropriate slot. Figure 2.13 shows the slots.
4. Turn the screw clockwise until the wire is held firmly in place.
5. Repeat the procedure until all three wires are connected.

![Figure 2.13 The Remote Alarm Connector](image)
Connecting a Terminal to Your PLC System

Figure 2.14 shows the Remote I/O and DH+ connector on the bottom of the terminal. This connects the terminal to the host PLC over Remote I/O or DH+.

To connect the PanelView 1000e terminal over Remote I/O:

1. Remove the Remote I/O and DH+ connector plug from the bottom of the terminal. Figure 2.1 shows its location.

2. Back out plug terminal screws 2 and 1 on the connector. See Figure 2.10 for plug connection locations.

3. Connect the clear wire to plug terminal 2 and the blue wire to plug terminal 1. Connect shield and shield drain wire to middle plug terminal. Tighten the screws to secure the wires.

4. Re-insert the plug into the terminal connector.

Note: If the terminal is the last device on the link, connect a 1/2 watt terminating resistor across terminals 1 and 2. The value of the resistor depends on the Remote I/O baud rate:

- for 57.6 kilobaud and 115.2 kilobaud, use a 150-ohm resistor (A-B Part Number 740018-29)
- for 230 kilobaud, use an 82-ohm resistor (A-B Part Number 740018-23)
To connect the PanelView 1000e terminal to the DH+ network:

1. Remove the Remote I/O and DH+ connector plug from the rear of the terminal.

2. Back out plug terminal screws 2 and 1 on the connector. See Figure 2.14 for plug connection locations.

3. Connect the blue wire to plug terminal 1 and the clear wire to plug terminal 2. Connect shield and shield drain wire to middle plug terminal. Tighten the screws to secure the wires.

4. Re-insert the plug into the terminal connector.

Note: If the terminal is the last device on the link, connect a 1/2 watt terminating resistor across terminals 1 and 2. The value of the resistor depends on the DH+ baud rate:

- for 57.6 kilobaud and 115.2 kilobaud, use a 150-ohm resistor (A-B Part Number 740018-29)
- for 230 kilobaud, use an 82-ohm resistor (A-B Part Number 740018-23)

To connect the PanelView 1000e terminal to the ControlNet network:

The PanelView 1000e terminal (A-B Catalog Number 2711E-T10C6 and 2711E-K10C6) requires an enhancement with a 1784-KTCX or 1784-KTCX15 card and 2711E-NA2 adapter. You can use the ControlNet-enhanced PanelView 1000e terminals (A-B Catalog Number 2711E-T10C7, 2711E-T10C15, 2711E-K10C7, and 2711E-K10C15).

Connect a PanelView Terminal to a ControlNet network via a tap with a 1-meter (39.4-inch) drop cable. Use any tap with one of the following catalog numbers: 1786-TPS, 1786-TPYS, 1786-TPR, or 1786-TPYR. See the ControlNet PLC-5 Programmable Controllers User Manual (A-B publication 1785-6.5.14) for more information about ControlNet taps.

Note: ControlNet taps contain passive electronics and must be purchased from Allen-Bradley for the network to operate correctly.

Note: If the terminal is the last device on the link, connect a 75-ohm, 1-watt terminating resistor to the unused connector on the tap (A-B Catalog Number 1786-XT).

See the ControlNet PLC-5 Programmable Controllers User Manual (A-B publication 1785-6.5.14), the ControlNet Communication Interface Card (A-B publication 1784-5.20), and the ControlNet Planning and Installation Manual (A-B publication 1786-6.2.1) for more information about ControlNet.
Using the PCMCIA Card Slots

The PCMCIA card slots support the PCMCIA memory cards, written to in FAT file format. Only slot 1 is active. Slot 2 is covered with a protective label. If a card is inserted to slot 2, there will be no activity. See Figure 2.1 for the location of the PCMCIA card slots on the bottom of your terminal.
Overview

This chapter explains how to install a PanelView 1200E terminal in your plant. Specifically, it provides:

- terminal dimensions
- a list of tools for installing the terminal
- cutout dimensions for panel mounting
- information about mounting options

This chapter also provides information about the correct use of the following hardware features, specifically:

- how to adjust contrast and brightness
- how to switch modes
- how to connect power to the terminal
- how to connect a serial printer
- how to connect an external alarm relay
- how to connect a terminal to your PLC system
- information about PCMCIA cards

Refer to Chapter 1 for information about the Upload/Download cable and remote keyswitch assembly.

Figure 3.1 shows the rear panel of the PanelView 1200E terminal. Note the location of the power connector, alarm relay connector, RS-232 port, and Remote I/O and DH+ connector.
Figure 3.1 Rear View of PanelView 1200e Terminal

- Contrast Control
- Fuses
- Power Connector
- Alarm Relay Connector
- Communication Slot
- PCMCIA Memory Card Slot
- RS-232 Port
- Mode Select Keyswitch
- Remote I/O & DH+ Connector
- Brightness Control
Figures 3.2 and 3.3 show the dimensions of the keypad and touch screen terminals.

**PanelView 1200e Terminal Dimensions**

**Figure 3.2 PanelView 1200e Keypad Terminal Dimensions**

- Stud Size: #10-32
- Stud Diameter: 7/32” (5.56mm)
- Stud Height (from gasket to stud end): 0.5” (12.7 mm)
- 2.05” (52 mm)
- 1.83” (46 mm)
- 0.70” (18 mm)
- 4.0” (102 mm)
- 3.0” (76 mm)
- 4.0” (102 mm)
- 0.70” (18 mm)
- 0.59” (15 mm)
- 0.25” (6 mm)
- 0.40” (10 mm)
- 15.08” (383 mm)
- 12.40” (315 mm)
- 1.02” (26 mm)
- 0.68” (17 mm)
- 1.71” (43 mm)
- 0.78” (20 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 4.35” (110 mm)
- 14.83” (377 mm)
- 0.36” (9 mm)
- 14.83” (377 mm)
- 12.46” (316 mm)
- 0.59” (15 mm)
- 4.8” (122 mm)
- 19.00” (483 mm)
- 0.40” (10 mm)
- 19.00” (483 mm)
- 13.97” (355 mm)
- 12.46” (316 mm)
- 1.83” (46 mm)
- 1.02” (26 mm)
Figure 3.3 PanelView 1200e Touch Screen Terminal Dimensions

Stud Size: #10-32
Stud Diameter: 13/64” (5.16mm) – 7/32” (5.56mm)
Stud Height (from gasket to stud end): 0.5” (12.7 mm)
Tools for Installing Your PanelView 1200e Terminal

You need the following tools to make a wall or panel cutout and install a PanelView 1200e terminal in it. The terminal shipment includes a terminal cutout template for your use.

**Note:** Conversions of metric/U.S. customary values may have been rounded off and therefore may not be exact conversions. This applies to the dimensions specified in the drawings in this document.

To make a rectangular wall or panel cutout, you need these tools:
- center punch
- scribe
- hammer
- power jig saw
- set of drill bits (1/8 to 3/8 inch)
- metal ruler for drawing lines on the panel
- power drill
- metal file

To install the terminal, you need these tools:
- 3/8-inch socket drivers
- 11/32-inch socket drivers
- a minimum 14-inch extension rod
- ratchet screwdriver
- slot screwdriver (for clip-mount only)

Mounting Options for PanelView 1200e Terminals

You can install your PanelView 1200e terminal in a rectangular cutout in a panel or wall or in a 19-inch rack. Depending on the model, the terminals are mounted with mounting studs or mounting clips.

**Note:** When choosing a location in which to install the PanelView terminal, we recommend you provide at least three inches (8 cm) clearance around the sides and rear of the terminal. Leave at least six inches (15 cm) clearance from the bottom of the terminal’s logic board drawer, so you can open the logic board drawer without removing the terminal from the panel or rack in which it is installed.
Mounting a Stud-Mount Keypad or Touch Screen Terminal in a Panel or Wall Cutout

Note: Stud-mounted terminals have a NEMA 4X rating.

1. Make the appropriate cutout in the wall or panel location. Figures 3.4 and 3.5 show the cutout dimensions for the stud-mount keypad and touch screen terminals. Figure 3.6 shows how the older T30 panel cutout needs to be modified to fit the PanelView 1200e keypad terminals.

2. Place the terminal in the cutout, aligning the studs with the holes in the rack.

3. Insert the terminal until the gasket material is flush with the wall cutout or panel.

4. Nuts are provided with the stud-mount terminal models. Tighten the nuts to compress the gasket on the terminal.

Built-in spacers prevent the gasket from being over-compressed. The tightening torque increases significantly when you reach the correct compression. At this point the tightening torque should not exceed 10 inch-pounds.

Figure 3.4 Stud-Mount Keypad Terminal Panel Cutout
Mounting a Clip-Mount Touch Terminal in a Panel or Wall Cutout

**Note:** Clip-mount touch screen terminals have NEMA 12 and 13 ratings.

1. Make the appropriate cutout in the wall or panel location. Figure 3.7 shows the cutout dimensions for the clip-mount terminal.

2. Insert the terminal into the panel or wall cutout.

![Figure 3.7 Clip-Mount Touch Screen Terminal Panel Cutout](23451)

Four mounting clips are provided with the clip-mount touch screen terminals. See Figures 3.8 and 3.9 for details of the following procedures.

**To assemble the clips:**

1. Snap the foot pad onto the end of the panel mount screw.

2. Insert the screw into the mounting clip from the front until less than one inch of the screw protrudes from the front of the mounting clip.

**To install the clips:**

1. Hook each clip into its mounting slot on the side of the terminal.

2. Tighten the screws until the chassis is held snugly in place against the panel. A torque of 10 inch-pounds provides a good seal. Do not over-tighten the screws.
Figure 3.8 Touch Screen Clip Mount (Side View)
- Screw Driver Slot
- Mounting Clip
- Mounting Slot
- Upper Right Side
- Touch Screen Terminal
- Front Bezel

Figure 3.9 Touch Screen Clip Mount (Back View)
- Rack Mount Adapter or User Panel
- Mounting Slot
- Foot Pad
- Panel Mount Screw
- Screw Driver Slot
- Mounting Clip
Mounting a Stud-Mount Keypad Terminal in a 19-inch Rack

You can mount a PanelView 1200e Stud-Mount Keypad terminal in a standard EIA 19-inch rack. No additional hardware is required.

To mount the terminal:

1. Place the terminal in the rack, aligning the studs with the holes in the rack.
2. Insert the terminal until the gasket material is flush with the wall cutout or panel.
3. Nuts are provided with the stud-mount terminal models. Tighten the nuts to compress the gasket on the terminal.

Built-in spacers prevent the gasket from being over-compressed. The tightening torque increases significantly when you reach the correct compression. At this point the tightening torque should not exceed 10 inch-pounds.

Mounting a Touch Screen Terminal in a 19-inch Rack

To mount the PanelView 1200e Clip-Mount or Stud-Mount Touch Screen terminals in a standard 19-inch EIA rack, you need a Rack Mount Kit (A-B Catalog Number 2711-NR1). This kit consists of a rack adapter and mounting hardware.

Setting Up the PanelView 1200e Terminal

You have several options for setting up the terminal. Figure 3.1 shows the locations of the options described in the remainder of this chapter.

Adjusting Contrast and Brightness

The Contrast and Brightness Controls adjust the terminal display intensity and contrast. The terminal display is set at the factory.

To increase terminal contrast and brightness:

- Turn the controls clockwise.

To decrease terminal contrast and brightness:

- Turn the controls counter-clockwise.
Switching Modes

The terminal operates in Configure and Run modes. Configure mode lets you set up the terminal and Run mode executes the application file. To switch between modes, you can use either of the following methods:

- the hardware Mode Select Keyswitch, located at the back of the terminal.
- the Software Mode Switch (available in PanelView firmware version 3 and above) that you can set to Enable or Disable from the Terminal Configuration screen. For details, see Mode Switch in Chapter 5 of this manual.

Note: The terminal communicates with your PLC only when the terminal is in Run mode, so set it to this mode to monitor and control your PLC application.

With the optional Remote Keyswitch Assembly, you can access the Mode Select Keyswitch and RS-232 port from the front of the rack where the terminal is mounted. For more information on the Remote Keyswitch Assembly, see Connecting the Remote Keyswitch Assembly later in this chapter.

Connecting Power to the Terminal

Power requirements for the terminal are 115 V ac (60 Hz) or 230 V ac (50 Hz).

Before connecting the power cable to the power connector at the rear of the terminal, make sure the cable is not carrying power. Because the terminal has no power switch, connecting the ac power will start the terminal if power is present in the cable.

ATTENTION: Be sure to connect the wire to Ground (GND) on the power connector. Failure to do so could result in electrical hazard to the operator (and damage to the equipment).

ATTENTION: Both the ac supply and the relay output connectors look the same so be very careful to wire them correctly. Incorrect power wire connection can damage the terminal.
To connect power to the terminal:

1. Prepare the power wires by stripping the wire of its protective coating to a length of $\frac{1}{2}$ to $\frac{3}{4}$ of an inch (1 to 2 cm).

2. Turn the screw on the power connector counterclockwise to open the wire slot.

3. Insert the wire fully into its appropriate slot.

4. Turn the screw clockwise until the wire is held firmly in place.

5. Repeat the procedure until all three power wires are connected.

![Figure 3.10 The Power Connector](image)

Connecting the Upload/Download Cable

The RS-232 port connects the terminal to the host computer for uploading and downloading application files using the RS-232 serial cable (Upload/Download cable). The cable is available in a separate kit (A-B Catalog Number 2711-NC1).

The Upload/Download cable can be connected to a computer with a 25-pin, RS-232 port (IBM PC AT®-type computers). Use the cable pinout shown in Figure 3.11 to connect the terminal to the host computer. For instructions about transferring files using the Upload/Download cable, refer to the PanelView 1200/1400e Transfer Utility User Manual.
Connecting the Serial Printer

You will need to construct your own cable to connect a serial printer to the terminal. Use the pinout shown in Figure 3.12 to construct the terminal end of this cable. To construct the printer end of the cable, consult the user manual for your printer.

Figure 3.12 RS-232 Port Pinout for Serial Printer Cable Construction
Connecting an External Alarm Relay

The terminal can be used to trigger a remote alarm or warning light under specific conditions. See Appendix B, Specifications, for the voltage range of the alarm relay.

ATTENTION: Do not use this relay for control functions of any kind.

To attach a remote alarm or light to the alarm relay connector:

1. Prepare the wires by stripping them of their insulation to a length of ½ to ¾ of an inch (1 to 2 cm).
2. Turn the screw on the alarm relay connector counterclockwise to open the wire slot.
3. Insert the wire fully into its appropriate slot. Figure 3.13 shows the slots.
4. Turn the screw clockwise until the wire is held firmly in place.
5. Repeat the procedure until all three wires are connected.
Connecting a Terminal to Your PLC System

Figure 3.14 shows the Remote I/O and DH+ connector on the back of the terminal. This connects the terminal to the host PLC controller over Remote I/O or DH+.

To connect the PanelView 1200e terminal over Remote I/O:

1. Remove the Remote I/O and DH+ connector plug from the rear of the terminal. Figure 3.1 shows its location.

2. Back out plug terminal screws 2 and 1 on the connector. See Figure 3.13 for plug connection locations.

3. Connect the clear wire to plug terminal 2 and the blue wire to plug terminal 1. Connect shield and shield drain wire to middle plug terminal.

4. Tighten the screws to secure the wires.

5. Re-insert the plug into the terminal connector.

Note: If the terminal is the last device on the link, connect a 1/2 watt terminating resistor across terminals 1 and 2. The value of the resistor depends on the Remote I/O baud rate:
- for 57.6 kilobaud and 115.2 kilobaud, use a 150-ohm resistor (A-B Part Number 740018-29)
- for 230 kilobaud, use an 82-ohm resistor (A-B Part Number 740018-23)
To connect the PanelView 1200e terminal to the DH+ network:

1. Remove the Remote I/O and DH+ connector plug from the rear of the terminal.

2. Back out plug terminal screws 2 and 1 on the connector. See Figure 3.14 for plug connection locations.

3. Connect the blue wire to plug terminal 1 and the clear wire to plug terminal 2. Connect shield and shield drain wire to middle plug terminal.

4. Tighten the screws to secure the wires.

5. Re-insert the plug into the terminal connector.

Note: If the terminal is the last device on the link, connect a 1/2 watt terminating resistor across terminals 1 and 2. The value of the resistor depends on the DH+ baud rate:

- for 57.6 kilobaud and 115.2 kilobaud, use a 150-ohm resistor (A-B Part Number 740018-29)
- for 230 kilobaud, use an 82-ohm resistor (A-B Part Number 740018-23)

Using the PCMCIA Card Slot

The PCMCIA card slot supports the PCMCIA memory cards, written to in FAT file format. Figure 3.1 shows the location of the PCMCIA card slot on the back of your terminal.

For enhanced PanelView 1200 Series F and G terminals:

The PanelView 1200 Enhancement Kit (A-B Catalog Number 2711E-U1B12C) comes with the 4-MB PCMCIA card preloaded with firmware.

In an enhanced Series F or above PanelView 1200 terminal, you can also use any of the cards listed in Appendix B to store firmware and application files. The firmware occupies up to 1.7 MB of space on the PCMCIA card; the space remaining is available for application file storage. Refer to the PanelBuilder 1400e Configuration Software for Windows User Manual for information on using the PCMCIA card.

For a PanelView 1200e terminal:

In a PanelView 1200e terminal, you can use any of the cards listed in Appendix B for application file storage.
This chapter describes how to install a PanelView 1400e terminal in your plant. Specifically, it provides:
• terminal dimensions
• a list of tools for installing the terminal
• cutout dimensions for panel mounting
• details about mounting options

This chapter also provides specific information about the correct use of the following hardware features, including:
• how to adjust contrast and brightness
• how to adjust horizontal and vertical position
• how to switch modes
• how to connect power to the terminal
• how to connect a serial printer
• how to connect an external alarm relay
• how to connect a terminal to your PLC system

Refer to Chapter 1 for information about the Upload/Download cable, remote keyswitch assembly, and PCMCIA memory card slot kits.

Figure 4.1 shows the rear panel of the PanelView 1400e terminal.
Figures 4.2 and 4.3 show the dimensions of the keypad and touch screen terminals.
Figure 4.3 PanelView 1400e Touch Screen Terminal Dimensions

Stud Size: #10-32
Stud Diameter: 7/32" (5.56mm)
Stud Height (from gasket to stud end):
- 0.5" (12.7 mm)
- 0.60" (15 mm)
- 1.40" (35 mm)
- 5.50" (140 mm)
- 5.50" (140 mm)
- 1.40" (35 mm)
- 0.59" (15 mm)
- 0.75" (19 mm)
- 0.40" (10 mm)
- 15.90" (404 mm)

13.8" (351 mm)
0.83" (21 mm)
2.78" (71 mm)
15.90" (404 mm)
1.80" (46 mm)
1.80" (46 mm)

3.69" (93 mm)
5.00" (127 mm)
5.00" (127 mm)
3.69" (93 mm)

0.75" (19 mm)

12.79" (325 mm)
13.97" (355 mm)
17.38" (442 mm)
You need the following tools to make a wall or panel cutout and install a PanelView 1400e terminal in it. The terminal shipment includes a terminal cutout template for your use.

**Note:** Conversions of metric/U.S. customary values may have been rounded off and therefore may not be exact conversions. This applies to the dimensions specified in the drawings in this document.

To make a rectangular wall or panel cutout, you need these tools:
- center punch
- scriber
- hammer
- power jig saw
- set of drill bits (1/8 to 3/8 inch)
- metal ruler for drawing lines on the panel
- power drill
- metal file

To install the terminal, you need these tools:
- 3/8-inch socket drivers
- 11/32-inch socket drivers
- a minimum 14-inch extension rod
- ratchet screwdriver

You can install your PanelView 1400e terminal in a rectangular cutout in a panel or wall or in a 19-inch rack. The terminals are mounted with mounting studs.

**Note:** When choosing a location in which to install the PanelView terminal, we recommend you provide at least three inches (8 cm) clearance around the sides and rear of the terminal. Leave at least six inches (15 cm) clearance from the bottom of the terminal’s logic board drawer so you can open the drawer without having to remove the terminal from the panel or rack.
Mounting a Stud-Mount Keypad or Touch Screen Terminal in a Panel or Wall Cutout

**Note:** Stud-mounted terminals have a NEMA 4X rating.

1. Make the appropriate cutout in the wall or panel, following the instructions on the template provided with the terminal. Figures 4.4 and 4.5 show the cutout dimensions for the touch screen and keypad terminals.

2. Place the terminal in the cutout, aligning the studs with the holes in the rack. Insert the terminal until the gasket material makes full contact with the wall or panel.

3. Nuts are provided with the terminals. Tighten the nuts to compress the gasket on the terminal. Built-in spacers prevent the gasket from being over-compressed. The tightening torque increases significantly when you reach the correct compression. At this point, the tightening torque should not exceed 10 inch-pounds.

**Figure 4.4 Stud-Mount Touch Screen Terminal Panel Cutout**
Mounting Your PanelView 1400e Terminal in a 19-inch Rack

You can mount a PanelView 1400e Stud-Mount Keypad terminal in a standard EIA 19-inch rack. No additional hardware is required.

To mount the terminal:

1. Place the terminal in the rack, aligning the studs with the holes in the rack.
2. Insert the terminal until the gasket material is flush with the wall cutout or panel.
3. Nuts are provided with the stud-mount terminal models. Tighten the nuts to compress the gasket on the terminal.

Built-in spacers prevent the gasket from being over-compressed. The tightening torque increases significantly when you reach the correct compression. At this point the tightening torque should not exceed 10 inch-pounds.

To mount a PanelView 1400e Stud-Mount Touch Screen terminal in a standard 19-inch EIA rack, you require a Rack Mount Kit (Catalog No. 2711-NR4).
Mounting Your Keypad Terminal in a T30 Cutout

Cutouts made for T30 devices require modification before accepting the 1400e terminal. Figure 4.6 shows the required changes.

Figure 4.6 Modification to T30 Panel Cutout for 1400e Keypad Terminals

Setting Up the PanelView 1400e Terminal

There are several controls and connectors to consider when setting up the terminal. Figure 4.1 shows the locations of the controls and connectors described in the remainder of this chapter.

Adjusting Contrast and Brightness

The Contrast and Brightness Controls adjust the terminal display intensity and contrast. The terminal display is set at the factory.

To increase terminal contrast and brightness, turn the controls clockwise. To decrease terminal contrast and brightness, turn the controls counter-clockwise. See Figure 4.1.

Adjusting Horizontal and Vertical Position

For any further adjustments, turn the horizontal and vertical knobs on the side of the terminal, as shown in Figure 4.1.
Switching Modes

The terminal operates in Configure and Run modes. Configure mode lets you set up the terminal and Run mode executes the application file. To switch between modes, you can use either of the following methods:

- the hardware Mode Select Keyswitch, located at the back of the terminal.
- the Software Mode Switch (available in PanelView firmware version 3 and above) that you can set to Enable or Disable from the Terminal Configuration screen. For details, see Mode Switch in Chapter 5 of this manual.

Note: The terminal communicates with your PLC only when the terminal is in Run mode, so set it to this mode to monitor and control your PLC application.

With the optional Remote Keyswitch Assembly, you can access the Mode Select Keyswitch and RS-232 port from the front of the rack where the terminal is mounted. It is available in a separate kit (A-B Catalog Number 2711-NC2). For complete mounting instructions, refer to Remote Keyswitch and RS-232 Port Assembly Installation Data (A-B publication 2711-5.2).

Connecting Power to the Terminal

Power requirements for the terminal are 115 Vac (60 Hz) or 230 Vac (50 Hz).

Before connecting the power cable to the power connector at the rear of the terminal, make sure the cable is not carrying power. Because the terminal has no power switch, connecting the cable will start the terminal if the cable is live.

Important: The keyboard port is not currently supported by the PanelView firmware. Connecting a keyboard could produce unpredictable results and could reset the terminal.
ATTENTION: Be sure to connect the wire to Ground (GND) on the power connector. Failure to do so could result in electrical hazard to the operator and damage to the equipment.

ATTENTION: Both the ac supply and the relay output connectors look the same, so be careful to wire them correctly. Incorrect power wire connection can damage the PanelView 1400e terminal.

To connect power to the terminal:

1. Prepare the power wires by stripping the wire of its insulation to a length of ½ to ¾ of an inch (1 to 2 cm).
2. Turn the screw on the power connector counterclockwise to open the wire slot.
3. Insert the wire fully into its appropriate slot.
4. Turn the screw clockwise until the wire is held firmly in place.
5. Repeat the procedure until all three power wires are connected.

See Figure 4.1 for the location of the power connector on the back of the terminal.
Connecting the Upload/Download Cable

The RS-232 port connects the terminal to the host computer for uploading and downloading application files using the RS-232 serial cable (Upload/Download cable). The cable is available in a separate kit (A-B Catalog Number 2711-NC1).

The Upload/Download cable can be connected to a computer with a 25-pin, RS-232 port (IBM PC AT®-type computers). Use the cable pinout shown in Figure 4.8 to connect the terminal to the host computer. For instructions about transferring files using the Upload/Download cable, refer to the PanelView 1200e/1400e Transfer Utility User Manual.

Figure 4.8 RS-232 Port Pinout for Upload/Download Cable Connection

<table>
<thead>
<tr>
<th>PanelView Terminal Cable End</th>
<th>Host Computer Cable End</th>
</tr>
</thead>
<tbody>
<tr>
<td>RS-232 Port Pinout Female, 25-pin</td>
<td>RS-232 Port Pinout Female, 9-pin</td>
</tr>
<tr>
<td>SHIELD (1)</td>
<td>NC</td>
</tr>
<tr>
<td>RXD (2)</td>
<td>TXD (3)</td>
</tr>
<tr>
<td>TXD (3)</td>
<td>RXD (2)</td>
</tr>
<tr>
<td>CTS (4)</td>
<td>RTS (7)</td>
</tr>
<tr>
<td>RTS (5)</td>
<td>CTS (8)</td>
</tr>
<tr>
<td>DTR (6)</td>
<td>DSR (6)</td>
</tr>
<tr>
<td>Common (7)</td>
<td>Common (5)</td>
</tr>
<tr>
<td>DCD (8)</td>
<td>DCD (1)</td>
</tr>
<tr>
<td>DSR (20)</td>
<td>DTR (4)</td>
</tr>
</tbody>
</table>

Connecting the Serial Printer

To connect a serial printer to the terminal, you must construct your own cable. Use the pinout as shown in Figure 4.9 to construct the terminal end of this cable. To construct the printer end of the cable, consult your printer’s user manual.

Figure 4.9 RS-232 Port Pinout for Serial Printer Cable Construction

[Diagram showing RS-232 Serial Interface with pin numbers and connections]
Connecting an External Alarm Relay

The PanelView 1400e terminal can be used to trigger a remote alarm or warning light under specific conditions. See Appendix C for the voltage range of the alarm relay.

See Figure 4.1 for the location of the alarm relay connector on the back of the terminal.

**ATTENTION:** Do not use this relay for control functions of any kind.

To attach a remote alarm or light to the alarm relay connector:

1. Prepare the wires by stripping them of their insulation to a length of ½ to ¾ of an inch (1 to 2 cm).
2. Turn the screw on the alarm relay connector counterclockwise to open the wire slot.
3. Insert the wire fully into its appropriate slot. See Figure 4.10 for an illustration.
4. Turn the screw clockwise until the wire is held firmly in place.
5. Repeat the procedure until all three wires are connected.
Connecting a Terminal to Your PLC System

Figure 4.11 shows the Remote I/O and DH+ connector on the back of the terminal. This connects the terminal to the host PLC over Remote I/O or DH+.

To connect the PanelView 1400e terminal over Remote I/O:

1. Remove the Remote I/O and DH+ connector plug from the rear of the terminal. Figure 4.1 shows its location.

2. Back out plug terminal screws 2 and 1 on the connector. See Figure 4.11 for plug connection locations.

3. Connect the clear wire to plug terminal 2 and the blue wire to plug terminal 1. Connect shield and shield drain wire to middle plug terminal.

4. Tighten the screws to secure the wires.

5. Re-insert the plug into the terminal connector.

Note: If the terminal is the last device on the link, connect a 1/2 watt terminating resistor across terminals 1 and 2.

- for 57.6 kilobaud and 115.2 kilobaud, use a 150-ohm resistor (A-B Part Number 740018-29)
- for 230 kilobaud, use an 82-ohm resistor (A-B Part Number 740018-23)
To connect the PanelView 1400e terminal to the DH+ network:

1. Remove the Remote I/O and DH+ connector plug from the rear of the terminal. Figure 4.1 shows its location.

2. Back out plug terminal screws 2 and 1 on the connector. See Figure 4.11 for plug connection locations.

3. Connect the blue wire to plug terminal 1 and the clear wire to plug terminal 2. Connect shield and shield drain wire to middle plug terminal.

4. Tighten the screws to secure the wires.

5. Re-insert the plug into the terminal connector.

**Note:** If the terminal is the last device on the link, connect a 1/2–watt terminating resistor across terminals 1 and 2.

- for 57.6 kilobaud and 115.2 kilobaud, use a 150-ohm resistor (A-B Part Number 740018-29)
- for 230 kilobaud, use an 82-ohm resistor (A-B Part Number 740018-23)

To connect the PanelView 1400e terminal to the ControlNet network:

Connect a PanelView Terminal to a ControlNet network via a tap with a 1-meter (39.4-in.) drop cable. Use any tap with one of the following catalog numbers: 1786-TPS, 1786-TPYS, 1786-TPR, or 1786-TPYR. See the *ControlNet PLC-5 Programmable Controllers User Manual* (A-B publication 1785-6.5.14) for more information about ControlNet taps.

**Note:** ControlNet taps contain passive electronics and must be purchased from Allen-Bradley for the network to function properly.

**Note:** If the terminal is the last device on the link, connect a 75-ohm, 1-watt terminating resistor to the unused connector on the tap (A-B Catalog Number 1786-XT).

See the *ControlNet PLC-5 Programmable Controllers User Manual* (A-B publication 1785-6.5.14), the *ControlNet Communication Interface Card* (A-B publication 1784-5.20), and the *ControlNet Planning and Installation Manual* (A-B publication 1786-6.2.1) for more information about ControlNet.
This chapter describes the power-up and online tests and how to configure a PanelView 1000e, 1200e, or 1400e operator terminal.

The terminal operates in either Configure or Run mode. You can set up the terminal in Configure mode and execute your application file in Run mode. The terminal communicates with your PLC only in Run mode, so set it to Run to monitor and control your PLC application.

When you power up the terminal, several tests are done to determine if there are any operational problems. When these tests are complete, the terminal enters Configure or Run mode, depending on the Mode Select Keyswitch setting.

**Power On Self-Test (POST)**

The BIOS and firmware validity are tested at power-up with the power-on self-test (POST). If the test fails, an error message is displayed that indicates the specific cause of the failure. If this occurs, note the error message and contact your Allen-Bradley Sales Representative.

**Firmware Integrity Check**

The firmware memory is also tested at power-up. If the firmware memory test fails, the following message is displayed, followed by a specific error message:

Firmware Upgrade Program Activated. x.x.x. MM-DD-YY

If this occurs, note the error message and contact your Allen-Bradley Sales Representative.
Battery Failure Test

The battery should last the life of the terminal. The battery is monitored continuously.

If the battery fails, a Minor Fault message is displayed. As long as the terminal’s power stays on, there is no problem. However, if power is cycled to the terminal, the firmware or application file is still in flash memory or on the PCMCIA card, but the application is not selected, and retained values are lost. Retained values include configuration parameters, retentive data—including last states, current cursor point position, current cursor point status (enabled or disabled)—alarm history, and status information.

To clear the message and proceed, press the Clear button. Contact your Allen-Bradley Representative to replace the board on which the battery is situated. You will need to re-enter the configuration parameters.

Watchdog Test

The Watchdog test verifies that the watchdog circuit can reset the terminal. If the terminal fails this test, the following Major Fault message is displayed:

Watchdog test failed

Contact your Allen-Bradley Sales Representative to service the terminal.

Starting Up the Terminal in Configuration Mode

To start up your terminal in Configure mode, set the Mode Select Keyswitch to Configure and connect the power. The Mode Select Keyswitch is at the rear of the terminal.

You’ll want to start up in Configure mode until you’ve configured the terminal, downloaded your application file, and selected a current application. When in Configure mode, the terminal will appear as a faulted rack to your PLC (Remote I/O only) and will not be recognized as a DH+ or ControlNet node.
With the Mode Select Keyswitch set to Configure mode, the 1000e, 1200e, and 1400e terminals display a Terminal Configuration screen. For 1000e, 1200e, and 1400e Keypad terminals, the screen includes function key labels. For 1000e, 1200e, and 1400e Touch Screen terminals, the screen excludes function key labels.

The example shown below is for 1000e and 1400e Keypad terminals.

The example shown below is for the 1200e Keypad terminal. The screen includes the Align Screen function.

The Run Mode button is disabled in the first screen example and is enabled in the second screen example.

To enable or disable Run Mode, press the Security button and select the Mode Switch tab. Set the Software Mode Switch to Enable or Disable. For more details, see *Mode Switch* in this chapter.
Transferring Application Files

There are two types of transfers:

- **Downloading**—transferring a completed application from the development computer to a terminal so the application can be run.
- **Uploading**—transferring an existing application from a terminal to the development computer so the application can be edited or backed up.

Most application file transfers are controlled in PanelBuilder software. The exception is a memory card transfer, whereby you copy an application file to or from a PCMCIA memory card in the terminal’s PCMCIA socket.

Methods of transferring application files between the terminal and development computer and vice versa, are as follows:

- upload or download an application file using the Upload/Download cable connecting the RS-232 ports of the computer and terminal. This is a serial file transfer.
- upload or download the application file over a DH+ network. This is a DH+ direct file transfer.
- upload or download the application file over a ControlNet network. This is a ControlNet direct file transfer.
- upload or download the application file over DH+ and Remote I/O networks, using the PLC-5 or SLC 5/04 Pass-Through feature.
- upload or download the application file over ControlNet and Remote I/O networks, using the PLC-5C Pass-Through feature.
- upload or download the application file over Ethernet, using the Remote I/O Pass-Through feature.

Downloading using the Pass-Through, DH+ direct, or ControlNet direct feature requires configuration in PanelBuilder 1400e Configuration Software and in the Transfer Setup screen so the network information and the PLC/SLC location on the network are correct. Refer to the *PanelView 1200/1400e Transfer Utility User Manual*, or the section on Pass-Through in this chapter, for more information.

**Tip:** Use the new PLC Programming software (Who Active command) to verify the terminal or PLC location on the DH+ or ControlNet network. The PLC Programming software identifies the terminal as PVe.
Important: You may need to do the following before you initiate an application file transfer:

1. If you are uploading a file from the terminal, ensure that the application file you want to upload is the Current Application. See Selecting an Application later in this chapter for details.

2. You may need to set up the file transfer at the terminal. For details about the Transfer Setup screen, consult the relevant application file transfer section later in this chapter.

Serial Application File Transfers

To transfer application files serially, connect the development computer that contains the application file to the terminal using the Upload/Download cable. You then transfer the application file directly to or from the computer.

Summary of Steps

1. Connect the serial port of the development computer to the serial port of the terminal using the Upload/Download cable. For information about the Upload/Download cable, see the Installation Data Sheet included in the Upload/Download Cable Kit (2711-NC1 for 1200e and 1400e terminals; 2711-NC13, 2711-NC14, and 2706-NC13 for 1000e terminals).

2. You should not need to change the default settings for Upload/Download; the PanelBuilder 1400e Configuration Software expects these settings. However, if you must change the defaults, be sure you set the serial port on the PanelBuilder 1400e development computer to the same settings. To change the default communication settings for the serial port, use the Transfer Setup screen.

3. When you are ready to upload or download the application file, ensure you have the Transfer Application screen displayed at the terminal.

4. Upload or download the application file to the terminal. This is initiated at the development computer.
To set up the serial application file transfer using the Transfer Setup screen:

1. Press the Transfer Setup button on the Terminal Configuration screen to display the Transfer Setup screen.

For PanelView keypad terminals, the following Transfer Setup screen is shown.

![Transfer Setup screen for PanelView keypad terminals](image)

For PanelView touch screen terminals, the following Transfer Setup screen is shown.

![Transfer Setup screen for PanelView touch screen terminals](image)
2. To change the settings, press the Baud Rate, Parity, or Error buttons to move the check mark to the setting you want.

- **Baud Rate**—The speed at which data is transmitted over the serial cable. The default setting for a serial transfer is 9600 baud.
- **Parity**—Used for checking data transferred between the development computer and terminal. The default setting is None.
- **Error**—Used to check for errors in data transmission and is either
  - CRC—cyclical (or cyclic) redundancy check.
  - BCC—block check character. BCC is the default setting.

3. When you have selected the required settings, press OK to exit this screen.

For detailed instructions on configuring the computer’s serial port, see the *PanelView 1200/1400e Transfer Utility User Manual*.

**To transfer an application serially:**

1. Press the Transfer Application button on the Terminal Configuration screen to display the Transfer Application screen.

For PanelView keypad terminals, the following Transfer Application screen is shown.
For PanelView touch screen terminals, the following Transfer Application screen is shown.

2. Initiate the file upload or download from the development computer, using PanelBuilder or File Transfer Utility, from the Upload or Download dialog box. You must have the Transfer Application screen displayed on the terminal.

**Note:** File transfers are initiated and controlled by the PanelView 1200/1400e Transfer Utility. You can, however, cancel a file transfer at the terminal by switching the terminal to Run mode or by cycling power.

Once the upload or download has been initiated, a screen is displayed that includes a meter to inform you of upload, download, or format progress. A message indicates when the upload or download is complete.

If you are downloading to a data partition on a PCMCIA card or the onboard application memory, and that data partition is full, you can request the destination be formatted from the PanelBuilder computer. You cannot stop a format operation. The Exit button is disabled.
To run the downloaded application file:

If you’ve downloaded a file and specified it to be the Current Application (in PanelBuilder), switch to Run mode to execute that file. If you didn’t specify that the downloaded file is to be the Current Application, use the Select Application screen to make it current (unless it was the only file on the terminal at the end of the download).

If there is no current (selected) application after a successful download, the downloaded file is made current, regardless of the setting. See details about the Select Application screen later in this chapter.

You may also want to disconnect the Upload/Download cable and re-connect your printer cable before switching to Run mode.

Memory Card Transfers

Note: For doing memory card transfers in an enhanced PanelView 1200 (Series F and above) terminal, you cannot copy application files from the PCMCIA memory card to another location in the terminal.

On a PanelView 1000e, 1200e, or 1400e terminal, after you insert the PCMCIA memory card, you can copy application files from one location to another. For example, you could be running an application file from the terminal’s onboard application memory and need to copy it to a PCMCIA memory card. If you have a PCMCIA memory card drive on your development computer, you can remove the card and copy its contents to the hard drive of your development computer, where you can edit the application file in PanelBuilder 1400e software.

Note: The PanelView 1000e terminal has two slots, but only slot 1 is active.

These transfers are controlled by the terminal. To download or upload an application file to or from a PCMCIA card, consult the section later in this chapter that describes the mode of transfer you are interested in.
To display the Memory Card Transfer screen:

1. Press the Transfer Application button on the Terminal Configuration screen.

2. Select the Memory Card tab on the Transfer Application screen to display the following screen.

![Memory Card Transfer Screen]

To transfer an application file using PCMCIA memory cards:

1. Press the Select Source button in the From panel to choose the required source file location.

   A list of application files in the location you have selected are shown in the list box.

2. Use the arrows to scroll through the list. Highlight the application file you want to transfer.

3. Use the Select Destination button to choose the destination for the application file in the To panel.

4. Press the Copy button to copy the application file from the source location to the specified destination.

5. Press Exit to return to the Terminal Configuration screen.
Formatting the PCMCIA Card or the Onboard Flash Memory (F5)

The name of the format button is different, depending on where you are booting from—the onboard flash memory or the PCMCIA card.

Typically, you would boot from the onboard flash memory. If you boot from the onboard flash memory, the name of the button is Format PCMCIA Card. This button on the Memory Card Transfer Application screen allows you to re-format a PCMCIA card that was formatted with a non-PanelView 1000e, 1200e, or 1400e partition. The card will be re-formatted with a single application partition.

If you are booting from the PCMCIA card, the name of the button is Format Flash Memory. This button on the Memory Card Transfer Application screen allows you to reclaim the onboard flash memory for application file storage.

To format a PCMCIA card or the onboard flash memory:

Note: Make copies of application files you need to keep before you format the destination. To do this, make the application file you want to keep as the current application, and upload it from the terminal to your computer. All data stored on the card or the flash memory will be erased when you format.

1. In the PanelView Terminal Configuration screen, select Transfer Application.
2. Select the Memory Card tab.
3. To format a PCMCIA card, be sure the card is in the PCMCIA card socket. Select the Format PCMCIA Card button.

To format the onboard flash memory, select the Format Flash Memory button.
4. A message will appear, prompting you to confirm the card format or the flash memory format. Select Yes to proceed or No to cancel the format.

You can now transfer application files to the correctly formatted PCMCIA card or onboard flash memory.

**Erasing a Destination Partition (F4)**

The Erase Destination button can erase the selected partition on a PCMCIA card that is already correctly partitioned for the PanelView terminal, or a blank card. Note that erasing the partition means *clearing* the partition of any files. Erase Destination will also clear a partition in the terminal’s flash memory if Memory Partition 1 or Memory Partition 2 is the selected destination.

However, Erase Destination will not erase a card that has been partitioned with a non-PanelView 1000e, 1200e, or 1400e partition. In this situation, use the Format PCMCIA Card button to delete the contents of the PCMCIA card in the PCMCIA card socket and re-format it for the PanelView terminal.

**Using the Erase Destination button:**

A file written to the terminal’s memory will occupy space until the memory is erased, even if the file is deleted. When memory space begins to run out, use the Erase Destination button to clear it.

**Important:** Because this process erases all data in the chosen partition, be sure to copy any files that you want to keep. You can download them again after the terminal or PCMCIA memory space has been erased.

If the destination for the application file does not have enough memory space, you can erase all data at that location.

1. Use the Select Destination button to choose the partition to erase.
2. Select the Erase Destination button.
3. A confirmation window will appear. Select Yes or No. If you select Yes, a progress meter is displayed that indicates the status of the erase.

When the erase is complete, you can initiate your application file transfer to this location by pressing Copy.
Pass-Through Application File Transfers

Pass-Through file transfers are initiated by PanelBuilder and are only available when the terminal is in Run mode, over the following networks:

- DH+ and Remote I/O networks, using the PLC-5 or SLC-5/04 controller’s Pass-Through feature
- ControlNet and Remote I/O networks using the PLC-5C controller’s Pass-Through feature
- Ethernet and Remote I/O networks using the PLC-5E controller’s Pass-Through feature

The file transfer can proceed using the Pass-Through parameters of the terminal’s current application. If there is no current application or Pass-Through parameters, or you don’t want to use the application’s parameters, you can change the Pass-Through parameters in File Transfer Utility and PanelView. Both the File Transfer Utility and PanelView Pass-Through parameters must match.

To set up for Pass-Through file transfer, select the Network tab in the Transfer Setup screen.

Selecting Auto Restart

You can choose between Yes and No for the Auto Restart option. The default setting is No.

- If you choose Yes, the terminal starts executing the current application file when the application download completes successfully. If the downloaded application is made current, it executes; otherwise the previously running application executes.
- If you choose No, you must press the Resume Run mode button in the Application Transfer screen.
Setting Address Source

To do a Pass-Through application file transfer, select either Application or RIO Pass-Through for the Address Source. Network Direct does not apply to Pass-Through file transfers. If an application is already selected, the default is Application the first time you enter this screen. When you re-enter the screen, the values that were previously saved, appear.

When you set the Address Source to RIO Pass-Through, the current application file is de-selected. You cannot set the Address Source back to Application until you select a current application.

Important: After a successful download of an application file using Pass-Through, the terminal automatically resets the Address Source to Application, uses the application file parameters, and discards the Pass-Through parameters.

- **Application**—When you choose Application, the terminal uses the current application file’s RIO Pass-Through parameters for the file transfer. If the current application file contains a Pass-Through configuration, its values are displayed in the Terminal Network Setup Racks and Block Transfer Files screens. The settings in the PanelBuilder application must match the settings in the Terminal for the application to work correctly.

- **RIO Pass-Through**—Choosing RIO Pass-Through Address Source disables the configuration parameters for the currently-selected application file. The default settings are displayed, which you can change if required.

The default settings for the Pass-Through transfer are as follows:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>PLC Type</td>
<td>PLC 5/25</td>
</tr>
<tr>
<td>Baud</td>
<td>57.6K</td>
</tr>
<tr>
<td>Rack Number</td>
<td>1</td>
</tr>
<tr>
<td>Word</td>
<td>0</td>
</tr>
<tr>
<td>Byte</td>
<td>Low</td>
</tr>
<tr>
<td>Module Group</td>
<td>0, 1</td>
</tr>
<tr>
<td>Last Chassis</td>
<td>Yes</td>
</tr>
</tbody>
</table>

The Rack, Module Group, and Last Chassis parameters enable you to assign the terminal as one of the racks already configured in the PLC scan list. When replacing an existing application, you don’t need to reconfigure the PLC before or after Pass-Through Download if both application files have the same rack configurations defined.
When you set the Address Source to RIO Pass-Through and choose OK, the terminal validates the Address Source and saves the Auto-Restart settings. The terminal also de-selects the current application file to ensure that the new manual Pass-Through rack assignment does not conflict with existing application file rack assignments.

Now when you switch to Run mode, the File Transfer screen is displayed automatically.

### PLC Controllers Required for Pass-Through

**Important:** Only specific series and revisions of PLC and SLC can do Pass-Through downloads and uploads. The following table lists applicable PLCs and SLCs.

<table>
<thead>
<tr>
<th>Processor</th>
<th>Series</th>
<th>Revision</th>
<th>Valid PLC Racks</th>
<th>Baud Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>SLC-5/04 (requires SLC 5/04 with OS 4.01 and the 1747-SN Series B Scanner)</td>
<td>All</td>
<td>All</td>
<td>3 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/11</td>
<td>All</td>
<td>All</td>
<td>3 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/15</td>
<td>B</td>
<td>N or later</td>
<td>1–3 octal</td>
<td>57.6 kbps</td>
</tr>
<tr>
<td>PLC-5/20</td>
<td>All</td>
<td>All</td>
<td>1–3 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/20C</td>
<td>All</td>
<td>All</td>
<td>1–3 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/20C 1.5</td>
<td>All</td>
<td>All</td>
<td>1–3 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/20E</td>
<td>All</td>
<td>All</td>
<td>1–3 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/25</td>
<td>A</td>
<td>J or later</td>
<td>1–7 octal</td>
<td>57.6 kbps</td>
</tr>
<tr>
<td>PLC-5/30</td>
<td>A</td>
<td>B or later</td>
<td>1–7 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/40</td>
<td>A</td>
<td>E or later</td>
<td>1–17 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/40</td>
<td>B</td>
<td>B or later</td>
<td>1–17 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/40C</td>
<td>All</td>
<td>All</td>
<td>1–17 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/40C 1.5</td>
<td>All</td>
<td>All</td>
<td>1–17 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/40E</td>
<td>All</td>
<td>All</td>
<td>1–17 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/60</td>
<td>A</td>
<td>E or later</td>
<td>1–27 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
<tr>
<td>PLC-5/60</td>
<td>B</td>
<td>B or later</td>
<td>1–27 octal</td>
<td>57.6 kbps 115.2 kbps 230.4 kbps</td>
</tr>
</tbody>
</table>
### DH+ Direct/ControlNet Direct

You can upload and download application files over a direct DH+ or ControlNet link. File transfers over DH+ or ControlNet are initiated by PanelBuilder or File Utility Transfer and are available in Run mode only. You must specify the DH+ or ControlNet communication parameters and terminal’s network address in PanelBuilder—your terminal will accept those parameters by default. For DH+, you can change the Baud and Terminal Network Address at the terminal using the Transfer Setup screen and Terminal Network Setup screen.

#### Setting Address Source

To do a DH+ Direct or ControlNet Direct transfer, you must choose either Application or Network Direct as the Address Source. The first time you enter this screen, the default is Application. When you re-enter the screen, the values that were previously saved, appear.

- **Application**—When you choose Application, all the configuration parameters are taken from the currently-selected application file. This is the default setting.
- **Network Direct**—When you choose Network Direct, the configuration parameters for the application file are disabled.

**Important:** After a successful download of an application file over DH+ or ControlNet, the terminal automatically resets the Address Source to *Application*, uses the application file parameters, and discards the Manual Address parameters.
To select the network type for direct application file transfers:

1. In the PanelView Terminal Configuration screen, select Transfer Setup.
2. Select the Network tab.
3. Select Network Direct as the Address Source.

In the examples below, the first screen displays a ControlNet Direct transfer. The second screen displays a DH+ Direct transfer.

The Terminal Network Address for a ControlNet network type is a value between 1 and 99 (decimal). For some ControlNet versions, address 1 must be assigned to a PLC.

For a DH+ network type, the Terminal Network Address is a value between 0 and 77 (octal); the default is a 0 value. The Baud Rate default is 57.6K.
4. Choose OK.

5. Switch the terminal to Run mode.

You can now transfer application files over the selected network.

### Selecting an Application

The terminal can store several application files. An application file must be designated as the Current Application to run on the terminal. An application file is made the Current Application as a result of settings in file transfer dialogs and the state of the terminal when the download occurs. A downloaded file is made current if:

- the Make Current option is selected (the default), or the downloaded file has the same name as the terminal’s currently-selected file
- the file is compatible with the terminal type and firmware version

**Note:** If a downloaded file is the only application on the terminal, it is selected as the Current Application by default.

With the Select Application screen in PanelView, you can choose which application to make current for uploading or running it.

Application files can be stored in several locations on the terminal, depending on terminal and storage media type. The following table lists the storage locations.

<table>
<thead>
<tr>
<th>Terminal Type</th>
<th>Firmware Storage</th>
<th>Application File Storage Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enhanced Series F</td>
<td>The firmware resides on Card Partition 1 of the PCMCIA card.</td>
<td>The application file will reside on Card Partition 2 of the PCMCIA card. The amount of space for application file storage depends on the size of the PCMCIA card. The firmware will occupy approximately 1.7 MB. The remaining space can be used for application file storage.</td>
</tr>
<tr>
<td>and above terminal with 2-MB SIMM and 4-MB PCMCIA card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PanelView 1000e</td>
<td>The firmware resides in the terminal’s onboard flash memory.</td>
<td>The application file can reside in three locations:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• on the terminal’s onboard flash memory</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• on Card Partition 1 on a PCMCIA memory card</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• on Card Partition 2 on a PCMCIA memory card</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The terminal memory can store application files up to 2.25MB. If you have an application file larger than 2.25MB, it must be stored on a PCMCIA card. The application file storage space available on the PCMCIA card and the number of data partitions depends on the size and formatting of the PCMCIA card. If the 1000e terminal is executing firmware from a PCMCIA card, memory partition 1 is also available for file storage if the onboard firmware is erased.</td>
</tr>
<tr>
<td>PanelView 1200e and 1400e terminal</td>
<td>The firmware resides in the terminal’s onboard flash memory.</td>
<td>The application file can reside in three locations:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• on the terminal’s onboard flash memory</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• on Card Partition 1 on a PCMCIA memory card</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• on Card Partition 2 on a PCMCIA memory card</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The terminal memory can store application files up to 256K only. If you have an application file larger than 256K, it must be stored on a PCMCIA card. The application file storage space available on the PCMCIA card and the number of data partitions depends on the size and formatting of the PCMCIA card. If the 1200e or 1400e terminal is executing firmware from a PCMCIA card, memory partition 1 is also available for file storage if the onboard firmware is erased.</td>
</tr>
</tbody>
</table>
Press the Select Application button on the Terminal Configuration screen to display the Select Application screen.

![Select Application Screen]

The current application name and location on the terminal are shown in the Current Application status line. The application files in the terminal in that location are displayed in the scrolling select list. To list application files in other locations, press the Select Source button.

**To make a file the Current Application:**

1. Press the Select Source button for the application file you want to make current.

2. From the select list, use the Up and Down arrows to highlight the file you want to make current. A description of the file is displayed as you scroll through the list.

3. Press Select Application to make this file the current application.

4. Press OK to save changes. The new file is now the current application and is the one used when you switch to Run mode.
Terminal Network Setup for Remote I/O Applications

You can view the rack assignments and block transfer file definitions of the current Remote I/O application file in the Terminal Configuration screen.

**Important:** For information to be displayed on the screen, an application must be made current (selected).

**To display Rack assignments for Remote I/O:**

- Press the Terminal Network Setup button in the Terminal Configuration screen.

The PLC (Device) Type and baud rate at which you are communicating are displayed at the top of the screen. You can change the baud rate using the Baud Rate button.

**Important:** When you switch the terminal back to Run mode, the setting you specify here overrides the application file setting. The baud rate on this screen must match the network’s speed or the PanelView terminal will not be able to communicate with the network.

For PanelView keypad terminals, the following Terminal Network Setup screen is shown.
For PanelView touch screen terminals, the following Terminal Network Setup screen is shown.

The Rack Number, Module Groups, Last Chassis (Yes or No), and Access (Full or Listen Only) values are displayed. You can scroll through the entries in this window using the Prev (Previous) and Next buttons.

**To display Block Transfer assignments for Remote I/O:**

- Press the Block Transfer Files button.

Your PLC Type, baud rate, Block Transfer File number, Rack number, Word, High/Low Byte, File Size, Usage, and Access (Full or Listen Only) values are displayed. Use the Prev and Next buttons to scroll through the entries in this window.
The Pass-Through Control Byte is also displayed, if it is defined in the current application.

Terminal Network Setup for DH+ Applications

You can view the terminal settings and PLC information of the current DH+ application file in the Terminal Network Setup screen.

To view the terminal network settings:

> Press the Terminal Network Setup button on the Terminal Configuration screen.

![Terminal Network Setup](image)

**Important:** For information to be displayed on the screen, an application must be made current (selected).

The terminal network address and baud rate at which you are communicating are displayed at the top of the screen. The terminal network address can be changed by pressing the Up and Down arrows. The baud rate can also be changed to 57.6K, 115.2K, or 230.4K by pressing the Baud Rate button. The default baud rate setting is 57.6K.

All nodes (devices) with which your application will communicate are listed. The terminal network address, Device Type, and Timeout are displayed in the window. Use the Prev and Next buttons to scroll through the entries in this window.
You can view the terminal settings and PLC information of the current ControlNet application file.

**To view the terminal network settings:**

- Press the Terminal Network Setup button on the Terminal Configuration screen.

**Important:** For information to be displayed on the screen, an application must be made current (selected).

The terminal network address is displayed at the top of the screen. The terminal network address can be changed by pressing the Up and Down arrows. The baud rate cannot be changed for a ControlNet network.

All nodes (devices) with which your application will communicate are listed. The terminal network station address, Device Type, and Timeout are displayed in the window. Use the Prev and Next buttons to scroll through the entries in this window.

**Application Startup**

The initial values of certain multistate input control objects such as Control Selectors, Interlocked Push Buttons, and Numeric Input objects can be assigned in PanelBuilder 1400e software. These values are PLC input states that are initially transferred to the PLC depending on the operation chosen in the Application Startup screen.

**Note:** All objects (tags) have initial values. Some objects have initial states and the values associated with these states override the initial values for these objects.
To view application start-up settings:

- Press the Application Startup button on the Terminal Configuration screen to display the following screen.

![Application Startup Screen]

**Start-up Options Over RIO**

By default, when an application is downloaded or made current and the terminal is switched to Run mode, the first values written to the PLC are the initial values. Also, after a power cycle, the initial value or initial states values are written. When the terminal is switched from Run to Configure to Run mode, the last state value is written.

If you choose No for Use Default Operation, the initial values or state values are written when the terminal is in Run mode for the first time. After a power cycle, or when switched between modes, the last state value is written. When the terminal is switched from Run to Configure to Run mode, the last state value is written. The default is Yes for Use Default Operation.

When the terminal is switched from Run to Configure mode, nothing is written.

**Start-up Options Over DH+/ControlNet**

By default, when an application is downloaded or made current and the terminal is switched to Run mode, no initial values are written to the PLC. As well, after a power cycle or when switching from Configure to Run mode, no initial values are written. When the terminal is switched from Run to Configure to Run mode, no initial values are written.
If you choose No for Use Default Operation, initial values or initial state values are written when run for the first time. Also, after a power cycle, the initial value or initial states values are written. When the terminal is switched from Run to Configure to Run mode, nothing is written. The default is Yes for Use Default Operation.

**Important:** In DH+/ControlNet, if you instruct the terminal to write Initial Values, you could overwrite PLC addresses already in use by other devices on the network. Also, it can take a long time for the terminal to write all the values.

### Application Security

Use the Security screen to assign up to 16 Operator Access Codes. Once access codes are set, an operator must sign on using the appropriate code to view screens that have security assigned. Screen security is assigned in the Security Screen dialog in PanelBuilder.

**Important:** Any security assigned to the application startup screen or to a screen triggered by the PLC Controlled Screen option, configured in PanelBuilder, is ignored.

**To assign operator access codes:**


   ![Security Access Code Screen](image)

   The select list displays the list of operators and any assigned security codes.

2. Scroll through the list of operators using the Up and Down arrows. Highlight the operator you want to assign a security code to.
3. To set an operator’s code, enter a numeric sequence up to five characters long. On a touch screen terminal, use the keypad on the screen. On a keypad terminal, use the numeric keypad. Press Enter to set the code.

4. Assign all the required operator codes.

5. Press OK when you are finished to save this information.

Screen Security

Screen security, even if configured in PanelBuilder, is not in effect until the Screen Security setting is enabled at the terminal. Once enabled, operators can access a restricted screen only by entering the correct access code. If the code is invalid, the requested screen won’t be displayed.

Press the Global tab in the Security window to display the following screen.

This lets you enable or disable screen security for the application you are running.

- **Enable**—If you enable screen security, only authorized operators will have access to screens with screen security assigned.

- **Disable**—If you disable screen security, all operators will have access to all screens, whether or not the screens have security assigned to them. The Disable setting is the default.
Mode Switch

Press the Mode Switch tab in the Security window to display the following screen.

For the Software Mode Switch to operate, the terminal’s hardware keyswitch must be in Run mode. The Software Mode Switch button lets you enable or disable the Goto Configure Mode button, which is displayed in an application running on the PanelView terminal. The Goto Configure Mode button allows operators to switch between Run and Configure modes without using the hardware keyswitch.

**Important:** If the Software Mode Switch is set to Enable, the Goto Configure Mode button is displayed without access restrictions on both the Transfer Application screen and the Major Fault window. (See below for a screen display.) This may pose a security issue, because all operators will be able to switch between Run and Configure modes.

The presence of the Goto Configure Mode button in an application running on the PanelView terminal does not disable the terminal’s hardware keyswitch; the terminal can still be switched from Run mode to Configure mode, using the keyswitch or remote keyswitch (if fitted).
The following table shows the behaviour of the terminal at power-up:

<table>
<thead>
<tr>
<th>If the terminal is powered up with:</th>
<th>then the terminal powers up in:</th>
</tr>
</thead>
<tbody>
<tr>
<td>the Software Mode Switching option disabled</td>
<td>the mode indicated by the hardware keyswitch</td>
</tr>
<tr>
<td>the Software Mode Switching option enabled, and the hardware key switch in Run Mode</td>
<td>the same mode it was in at power down</td>
</tr>
<tr>
<td>the Software Mode Switch option enabled and the hardware keyswitch in Configure Mode</td>
<td>Configure Mode</td>
</tr>
</tbody>
</table>

The Software Mode Switch button also lets you enable or disable the Run Mode button on the Terminal Configuration screen.

- **Enable**—If you enable the software mode switch, operators can switch the terminal from Run mode to Configure mode using the Goto Configure Mode button. Also the Run Mode button on the Terminal Configuration screen is enabled.

- **Disable**—If you disable the software mode switch, the Goto Configure Mode button is disabled, and the Run Mode button on the Terminal Configuration screen is disabled. The Disable setting is the default.

**Setting Time and Date**

Press the Time and Date button on the Terminal Configuration screen to open the Time and Date screen.

For PanelView keypad terminals, the following Time and Date screen is shown.
For PanelView touch screen terminals, the following Time and Date screen is shown.

You can customize the time display using the Format, Show Seconds, and Leading Digit buttons. The previous screen’s sample display shows the time in 12-hour format, with seconds showing, and with a leading zero before the hour.

**To set the time:**

1. Make sure the Time screen is open.
2. Make your selections for Format, Show Seconds, and Leading Digit, shown on the left of the window. The defaults are 12-hour Format, Yes for Show Seconds, and Zero for Leading Digit.
3. Use the Up and Down arrows to select hours, minutes, and seconds. You must enter the time in 24-hour format.
4. Press OK to set the terminal’s time.

   The time will ‘tick over’ as you set it, but the terminal’s clock is not set until you press OK.
To format the Date:

1. Press the Date tab to open the Date screen.

For PanelView keypad terminals, the following Time and Date screen is shown.

For PanelView touch screen terminals, the following Time and Date screen is shown.

2. Make your selections for Order, Year Format, and Leading Digit, shown on the left of the window. The defaults are MDY for Order, 2 Digits for Year Format, and Zero for Leading Digit.
3. Enter the date in 4-digit format using the Up and Down arrows to select Year, Month, and Day.

4. Press OK to set the terminal’s date. The range of years is 1980 to 2043.

**Terminal Response**

You can use the Terminal Response window to change the settings of the following terminal functions:

- Button Audio
- Alarm Audio
- Audio Volume
- Alarm Settings
- Stuck Cell Timeout
- Screen Saver Display Intensity (1000e only)
- Screen Saver Timeout
- Terminal Display Intensity (1000e only)

**To open the Terminal Response window:**

- Press the Terminal Response button in the Terminal Configuration screen.

For PanelView 1000e terminals, the following screen is displayed.

![Terminal Response](image.png)
For enhanced PanelView 1200 (Series F and above), and PanelView 1200e and 1400e terminals, the following screen is displayed.

![Terminal Response Screen]

**Button Audio, Alarm Audio, Audio Volume**

The terminal can sound a beep whenever you press an active touch cell or function key. The PLC controller can also trigger this audio indicator either directly with the PLC Controlled Audio, or through an alarm message.

**To change audio settings:**

1. Disable Button Audio or Alarm Audio, or to change the Audio Volume, press the corresponding button or function key.
2. Press OK to save your settings.
   - **Button Audio**—The default setting is On. The terminal beeps each time you press a button.
   - **Alarm Audio**—The default setting is On. Both the PLC Controlled Audio bit and alarm triggered audio can cause the terminal’s built-in audio indicator to beep. Changing this to Off will disable both the alarm triggered audio and PLC Controlled Audio operation (see your PanelBuilder 1400e Configuration Software for Windows User Manual for details).
   - **Audio Volume**—The default setting is High. You can change this to Low.
Alarm Settings

The alarm relay can be wired to an external alarm or warning light. You control the relay by configuring an alarm message to activate it, or by defining a PLC Controlled Relay output bit (see your PanelBuilder 1400e Configuration Software for Windows User Manual for details).

You can set the number of alarm history records you want displayed on your terminal. You can display 128, 500, 1000, or 1500 alarm history records on your terminal.

To open the Alarm Settings screen:

► Press the Alarm Settings tab in the Terminal Response screen.

For PanelView 1000e terminals, the following Alarm Settings screen is displayed.
For enhanced PanelView 1200 (Series F and above), and PanelView 1200e, and 1400e terminals, the following Alarm Settings screen is displayed.

To enable or disable alarm relay:

- Press the Alarm Relay button or corresponding function key to enable or disable the relay. The default setting is Enable.

To test the alarm relay:

1. Connect a contact device such as a bell or alarm to the terminal’s alarm relay. See Appendix A, B, and C for relay specifications.

2. Press the Test Relay button or corresponding function key. See Figures 2.1, 3.1, and 4.1 for the location of the alarm relay on the 1000e, 1200e, and 1400e terminals.

3. Press the test button (On) to energize the relay, and release it (Off) to de-energize it. The Test Relay is inactive if the Alarm Relay is disabled.

To set the number of alarm history records to be displayed:

- Press the Number of Alarm History Records button to select either 128, 500, 1000, or 1500. The default setting is 128 alarm history records.
Stuck Cell Timeout

To open the Stuck Cell tab:

- Press the Stuck Cell tab in the Terminal Response screen.

For PanelView 1000e terminals, the following screen is displayed.

For enhanced PanelView 1200 (Series F and above), and PanelView 1200e, and 1400e terminals, the following screen is displayed.

You can set the length of time a touch cell or function key can be pressed before the terminal determines the key or cell is stuck. When the terminal determines that a key or cell is stuck, it displays a major fault window with the following message:

Stuck button detected
To set the Stuck Cell timeout:

- Use the Up and Down arrows to set the amount of time from 0 to 60 seconds. A setting of 0 disables the function. The default setting is 0.

Screen Saver Display Intensity (1000e only)

The Screen Saver tab allows you to set the intensity level for the screen saver display. The backlight can be dimmed or switched off. Frequent switching off can shorten the life of the backlight. (For information on backlight replacement, see Chapter 7, Maintaining PanelView Terminals.) When the backlight is dimmed, you can still see the screen saver graphic.

To set the intensity level for the screen saver:

1. Press the Screen Saver tab in the Terminal Response screen.

   The following screen is displayed.

   ![Screen Saver Display Intensity](image)

2. Use the Backlight Intensity Level button to cycle through the intensity levels. You can also use the button to switch off the backlight. The default is set at the lowest intensity level, which is 50%. You can test the intensity level you have set by using the Test Screen Saver button.

3. Set the Screen Saver Timeout. The default setting is 0, which disables the screen saver. For details on the screen saver timeout feature, see Screen Saver Timeout below.
Screen Saver Timeout

The screen saver blanks the terminal screen when no buttons have been pressed or no touches detected for a specified period of time.

The screen saver is deactivated when the following occurs:

- Major Fault. Switch modes after a Major Fault to re-enable the screen saver.
- Operator input—keypad presses, screen touches, or mode switches.
- A fault window is being displayed. The screen saver is deactivated while a major fault message is displayed, but it will reactivate itself automatically if a minor fault message is displayed.
- Updates to an active PLC Communication Status Display. Normal operation resumes after the update is complete. If a PLC status display window is already open and the message inside it changes, the screen saver is not deactivated.
- The PLC-controlled screen changes.

For PanelView 1000e terminals, see Screen Saver Display Intensity (1000e only) above for an example of a screen display.

To set the Screen Saver Timeout for PanelView 1200 (Enhanced Series F and above), 1200e, and 1400e terminals:

1. For PanelView 1200 (Enhanced Series F and above), 1200e, and 1400e terminals, press the Screen Saver tab in the Terminal Response screen to display the following screen.

2. Use the Up and Down arrows to set the length of time that will pass before the screen goes blank and the screen saver is displayed. Choose a time from 0 to 60 minutes. A setting of 0, which is the default, disables the screen saver.
Terminal Display Intensity (1000e only)

The Display Intensity tab in the Terminal Response screen allows you to adjust the brightness of the terminal display.

To set the Terminal Display intensity:

1. Press the Display Intensity tab in the Terminal Response screen. The following screen is displayed.

![Terminal Response Screen]

2. Use the Backlight Intensity Level to cycle through the display intensity levels from 50% to 100%. The default is set at the maximum intensity level, which is 100%.

Aligning the 1200e Screen

You can adjust the screen alignment on the 1200e terminals.

Note: There is no user-adjustable alignment or adjustment for the 1000e or 1400e terminal.
To align the 1200e screen:

- Press the Align Screen button to display the following screen.

![Align Screen](image)

**Note:** Pressing the Center Screen button on either the keypad or touch screen terminal sets the screen alignment to its default center position.

**Aligning on a Keypad Terminal**

**To set the screen alignment on a keypad terminal:**

1. Press the four arrow keys to center your screen. There are nine vertical steps (including the home location) and five horizontal. When you’ve moved as far as you can go, the key turns gray (disabled).
2. Press OK to save your adjustments.

**Aligning on a Touch Screen Terminal**

Alignment is particularly important with touch screen displays, especially if the display will be viewed at an angle.

**To set the screen alignment on a touch screen terminal:**

1. Use the Test Alignment button to line up the on-screen buttons with the touch cell borders.
2. Press the four corners of the Test Alignment button to see if it is correctly aligned.
3. Press the arrow keys to center or align the screen.
Printing

The terminal can print:

- application screens
- alarms displayed in both the Alarm Status and History screens
- a log of alarm messages

The terminal can print to an Epson-FX80 compatible printer.

To display the Printer screen:

- Press the Printer button on the Terminal Configuration screen.

For PanelView keypad terminals, the following Printer screen is shown.

For PanelView touch screen terminals, the following Printer screen is shown.
The default settings for the printer, as displayed in the Printer screen, are: 8 for Data Bits, 1 for Stop Bits, None for Parity, Hardware for Handshake, 9600 for Baud Rate, On for Auto Line Feed, and On for Auto Form Feed.

**To change the default settings:**

1. Press the appropriate button or corresponding function key.
2. When the desired values have been configured, press OK.

Refer to your printer manual for printer settings.

**Print Priorities**

If you try to print more than one report, screen, or alarm message at a time, the terminal will print in order of priority, saving the other print jobs in a queue. The following table shows the size of the queue allotted for each type of print job for the print priorities assigned.

<table>
<thead>
<tr>
<th>Print priority</th>
<th>Print job</th>
<th>Number of print jobs that can be queued</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Screen print</td>
<td>none</td>
</tr>
<tr>
<td>2</td>
<td>Alarm status report</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>Alarm history report</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>Alarm messages</td>
<td>21</td>
</tr>
</tbody>
</table>

**Printing Screens from the Terminal**

Screen print requests are ignored if the printer is already printing a screen. For PLC-controlled screen prints, the PLC can be informed that the printer is busy when it sends the print message. To do this, in PanelBuilder software, enable Screen Print Active to PLC control. For details, refer to your *PanelBuilder 1400e Configuration Software for Windows User Manual.*

Screen prints can be initiated manually by the operator choosing the Screen Print Button object, or requested by the PLC.

**Formatting Reports**

Each report can start on a new page. Each report (except the Alarm Message printout) starts with a title, including the time and date of printing.
To disable form feeds:

- Turn Auto Form Feed to Off in the Printer screen.

Alarm messages are printed as the alarms are reported. The first alarm message that occurs after switching to Run mode begins the Alarm Message report. The Alarm Message report is preceded by a form feed, but following that, the alarm messages print one to a line, without page breaks or form feeds.

Printer Errors

Printer errors cannot be directly indicated to the terminal. The terminal can detect a printer error only if the hardware or software handshaking is enabled and the appropriate serial lines are connected from the printer to the terminal. When handshaking is enabled, the printer signals the terminal to stop sending characters if the printer is switched offline, the internal buffers are full, paper is jammed, or the cable is disconnected.

If the error persists for more than 45 seconds, an error message is posted in a Minor Fault window. When the error is corrected, the terminal continues to send characters to the printer.

Important: When you use a serial printer, you need to construct your own cable. Use the pinout shown in Figure 2.11 (for 1000e), Figure 3.11 (for 1200e), or Figure 4.8 (for 1400e) to construct the terminal end of the cable. Pin 4 (for 1000e) or pin 20 (for 1200e and 1400e) detects the signal indicating whether the printer is on or offline when using hardware handshaking.) Consult your printer manual for the pinout at the printer end of the cable.

Terminal Diagnostics

The Terminal Diagnostics screen allows you to perform terminal diagnostics or to display the number of hours you have logged on.

To display the Terminal Diagnostics screen:

- Press the Terminal Diagnostics button or the corresponding function key.

Performing Terminal Diagnostics

Select the System Tests tab to display the screen below. The screen shown is for the 1000e and 1400e terminals, which do not have the Degauss option. Only the 1200e terminal has the Degauss option.
• **Application Checksum**—This tests the terminal’s current application file only. A meter displays the results of the checksum test as it progresses. It reports Pass if no checksum error is detected in the terminal’s current application file, and Fail if a checksum error occurs. The checksum test is disabled if there is no current application.

• **Degauss**—This demagnetizes the terminal screen and is specific to 1200e terminals. Your terminal degausses automatically on every powerup and at midnight.

• **Battery**—This tests the battery.

• **User RAM**—This tests the battery-backed RAM. If the terminal loses power during the test, any retained data and configuration mode parameters will be corrupted and defaults for the corrupted data will be restored.

• **Touch Cells**—On a touch screen terminal, pressing the Touch Cells button displays the following screen.
The Touch Cell test lets you test 119 touch cells to identify those that are difficult to activate or inoperable. The 120th cell is occupied by the OK button, which exits the screen.

Test each touch cell by pressing it. A number will appear on each button you press displaying the number of times you have pressed it. If the number of times you press the button equals the number which appears in that button, the touch cell is working. If you find any buttons inoperable or difficult to activate, or if the number displayed is not equal to the number of presses, contact your Allen-Bradley Sales Representative.

- **Function Keys**—On a keypad terminal, when you press the Function Keys (F4) button from the Terminal Diagnostics screen, the following screen is displayed.

![Function Keys Screen](image)

Test each key by pressing it. If the key is working, the corresponding key will appear to be pressed on the screen. F21 is the exit button. If you find any keys difficult to activate or inoperable, contact your Allen-Bradley Sales Representative.
Hours Logged

Select the Hours Logged tab to display screens for the PanelView 1000e or the 1200e/1400e terminals. The screen for Hours Logged differs depending on the PanelView terminal you are using.

For PanelView 1000e terminals, Hours Logged tracks the number of hours of operation for the terminal and the accumulated backlight time. This information allows you to track the total power-on time and to schedule backlight replacement. For information on backlight replacement, see Chapter 7, *Maintaining PanelView Terminals*.

![Terminal Diagnostics](image)

You only reset the hours for the backlight time after you change the backlight.

**To reset the hours for the backlight time:**

- Press the Reset Accumulated Backlight Time button or the F1 function key. A confirmation message is displayed, as shown in the following example.

![Confirmation Message](image)
For PanelView 1200e/1400e terminals, Hours Logged tracks the number of hours of operation for the terminal (see figure below). This information allows you to track the total power-on time.

Restoring Defaults

To open the Restore Defaults screen:

- Press the Restore Defaults button on the Terminal Configuration screen.

For PanelView keypad terminals, the following Restore Defaults screen is shown.
For PanelView touch screen terminals, the following Restore Defaults screen is shown.

![Restore Defaults screen]

**To cause the selected application to write out its initial values:**

- Press the Load Application Initial Values button. This allows the selected application to write out its initial values on the next entry to Run mode.

  **Note:** This button is disabled if a current application has not been specified.

**To restore the terminal configuration defaults:**

- Press the Load Terminal Configuration Defaults button. The default values are restored for the following screens:
  - Transfer Setup
  - Application Startup
  - Security
  - Time and Date
  - Terminal Response
  - Printer
  - Align Screen

  **Note:** If an application is currently selected, the network communication Baud Rate and terminal network address will be retrieved from the application file and stored in the terminal’s parameters.
Upgrading Firmware

To open the Upgrade Firmware screen, press the Upgrade Firmware button on the Terminal Configuration screen.

For PanelView keypad terminals, the following Upgrade Firmware screen is shown.

For PanelView touch screen terminals, the following Upgrade Firmware screen is shown.

- **Initiate Serial Transfer**—A serial firmware upgrade is initiated at the development computer using the serial transfer utility provided. (For details on how to install the Serial Firmware Upgrade Utility, see Appendix D.) The serial port is set automatically so you don’t need to configure it.
Important: You must be in this screen, not the Serial Transfer Application screen, when you initiate a serial firmware upgrade.

- **Firmware Upgrade via PCMCIA memory card**—Insert the firmware upgrade card and press the Upgrade button. The terminal will reset and load the new firmware into the terminal’s extended system memory (Flash). The terminal automatically re-boots when you eject the PCMCIA memory card. The terminal automatically re-starts in Configure mode and displays the Terminal Configuration screen.

Important: The firmware upgrade program reformats and repartitions the terminal’s onboard flash memory. If it contains a data partition with application files, the upgrade program may erase it, in which case a message is displayed that indicates this. You will be able to reject the reformat if you need to upload or back up your application files. If you accept the reformat, all data at that location is destroyed.

**Terminal Information**

To display information about your system, press the Terminal Information button on the Terminal Configuration screen.

This screen displays:
- the current application file name
- The network type of the current application
- the size of the current application file
- the date you last modified the current application file
• any application file comments from the Application File
  Comment field of the Terminal Setup dialog in PanelBuilder
  software. For details, refer to your PanelBuilder 1400e
• the supported communication networks
• the amount of application file storage space (in memory and on
  Card Partitions 1 and 2). You can use this information before you
  do any downloading.

Fault Conditions

There are two types of faults that can occur during normal
operation—major and minor faults. As well, you could encounter
mistakes or system errors, and three types of operational messages
that indicate a problem or provide status information. See Chapter 8,
Troubleshooting PanelView Terminals, for a list of major and minor
fault messages and mistake messages.

Major Faults

If the terminal detects a major fault, it enters Major Fault mode and
displays a message in the Major Fault Window. The terminal cannot
control or monitor PLC functions while in Major Fault mode.

A Major Fault condition prevents further terminal operation in Run
mode. The terminal stops executing the application, the current
application screen is frozen, printing stops, the alarm relay and
beeper are disabled, and any application file transfers stop.

To clear a major fault:

► Switch to Configure mode or cycle power. A Major Fault in
Configure mode can be cleared if it does not impede
configuration operations once the message is acknowledged.

Important: If the Software Mode Switch is set to Enable, the Goto
Configure Mode button is displayed on the Major Fault
window without access restrictions. (See below for a
screen display.) This may pose a security issue, because
all operators will be able to switch between Run and
Configure modes.
If the Software Mode Switch is disabled, the Goto Configure Mode button will not be displayed on the Major Fault window, as shown below.

While the terminal is in Major Fault mode, it appears as a faulted rack to the host PLC (Remote I/O only). You can design your PLC program to monitor the rack fault bits that correspond to the rack assignments of the terminal, and to respond whenever these bits indicate that the terminal isn’t operating or communicating properly. See your PLC and I/O scanner user’s documentation for details on how to use the rack fault bits.

**Minor Faults**

If the terminal detects any minor faults, it disables normal input entry and displays a message in the Minor Fault Window, for example:

To clear a minor fault:

- Press the Clear button to resume normal operation.

  The Clear button temporarily overrides the function previously assigned to the associated function key or touch cells. Minor faults do not affect PLC communications.

**Mistakes**

A Mistake is an operator-initiated, minor error or illegal operation. For example, if the operator requests that the terminal display a screen currently being displayed (using a Goto Screen Button), the following message appears in a Mistake window.

Requested screen is already displayed

Mistake messages must be acknowledged before any further screen operations occur. Acknowledged Mistakes are then removed from the screen.
System Errors

Any system errors the terminal detects are logged to the System Error window.

If a System Error appears, note the error message and contact your Allen-Bradley Sales Representative.

Terminal Messages

Messages keep the operator informed about the status of the operation when the application is running. Messages are displayed in windows on the terminal screen. You can create three types of messages in the Messages editors in PanelBuilder software:

- **Alarm Messages**—These alert the operator to problems in the process. Each alarm message can be equipped with special options to sound an audio alarm, energize an alarm relay, and print the alarm message.

- **Information Messages**—These inform the operator about operational status and provide prompts, instructions, or warnings.

- **Local Messages**—These appear in the Local Message Display object. Like information messages, local messages inform the operator about the status of an operation or provide prompts or instructions.
Verifying PanelView Terminal Operation

This chapter describes how to verify that your PanelView 1000e, 1200e or 1400e terminal is operating and communicating correctly. Information is also provided on connecting a PLC to the terminal.

To test your terminal:

1. Set the Mode Select Keyswitch to Configure mode.
2. Choose Terminal Diagnostics from the Terminal Configuration menu. The Terminal Diagnostics screen is displayed.
3. Run the tests. Details of the Terminal Diagnostics are in Chapter 5 of this manual.

The remainder of this chapter discusses testing your terminal with an application file. If you or your developer have already created an application with PanelBuilder software, use that file. If you are installing a new terminal and are new to PanelBuilder software as well, you might not have an application file ready to run on the terminal. If so, use the applicable DEMO file located in the file \AB\PB1400e\DEMO.

Note: DEMO files require more than 256K of user memory. These files will fit in the 1000e terminal. For 1200e/1400e terminals, we recommend you download them to a PCMCIA card.

For DH+ or ControlNet, you must verify that the station number of the terminal is correct. The terminal must have a valid application. Then:

1. Set the Mode Select Keyswitch to Run mode.
2. Using 6200 software, enter the Who Active command. Versions 5.1 and below of the 6200 software will show the device type as question marks (???). Newer PLC Programming software will identify the terminal as PVe. The application name should also be displayed with the terminal station number.
Your PanelBuilder software includes a DH+ application demonstration file for both the touch screen and keypad terminals. If your system does not yet include an application file to download and test, use the DEMO file for your terminal.

**Note:** The PanelBuilder software includes a demo that you can run for the 1000e and 1400e terminals only. To run demos for the 1200e terminal, you need to change the Terminal Type (from the Terminal Setup screen in PanelBuilder) before downloading.

### Matching Communications Settings

Before you can serially download or upload, the communication settings on the terminal and File Transfer Utility must be the same. The factory settings of the terminal and File Transfer Utility are matched, so if you have not changed them, download the DEMO or your other application file now.

**To reset the terminal to its default settings:**

1. Choose Restore Defaults from the Terminal Configuration screen.
2. Choose Load Terminal Configuration Defaults. To manually change defaults, refer to Chapter 5 of this manual.

   All configuration parameter defaults will be reset, not only the file transfer parameters.

To reset the parameters in your PanelBuilder development computer, refer to the *PanelBuilder 1400e Configuration Software for Windows User Manual*.

### Download Procedure

Once communication settings are matched, you can start the download procedure as follows:

1. Connect the terminal to the development computer with the Upload/Download cable.
2. Set the Mode Select Keyswitch to Configure mode.
3. Choose Transfer Application from the Terminal Configuration screen.
4. In the development computer, choose an application file for downloading, and start the download. Choose your own application file if you have one. If not, select the applicable demonstration file for your terminal type from the files packaged with PanelBuilder software.
For details on downloading an application file, refer to the 

**Running the Application File**

Set the keyswitch at the rear of the terminal to Run. You can also use 
the Run mode button (if enabled). For details, see *Mode Switch* in 
Chapter 5 of this manual.

**ATTENTION:** Do not connect a PLC to the terminal. 
You do not have a functional application file, and you 
are not ready to monitor a PLC.

**Important:** When the PLC is not connected, the terminal displays a 
message indicating: 
Remote I/O:PLC communication lost.

For DH+, the corresponding message is: 
Unable to communicate with remote station.

You can safely ignore these messages at this stage.

If the power-up screen for your application file appears on your 
terminal, the file has been successfully downloaded. (If you are 
downloading a DEMO file, the Main Menu is displayed on the 
terminal.)

Try some or all the items in your application to ensure the screens 
and buttons are working.

**Connecting the PLC Controller**

When the screens and buttons are functioning as expected, connect a 
programming terminal to the PLC controller and monitor the PLC’s 
Data Table.

**ATTENTION:** Disable all other I/O racks or modules 
that could be affected by the PanelView terminal.

The PanelBuilder 1400e Configuration Software for Windows 
installation includes file 2711E. Download this PLC application file 
to your PLC if:

- you are using one of the DEMO files as your application file, and 
- your PLC is a PLC-5 or SLC-enhanced
If you are using another PanelBuilder application file, you will have to use your own PLC application program for whatever PLC you are using.

At this stage, connect the terminal to the PLC, but be sure the PLC isn’t controlling any machines or processes.

Refer to your scanner and PLC manuals for information on how to create scan lists that include all rack assignments for the PanelView terminal.

**Testing Retentive Objects**

When all PLC-controlled machines and processes have been disabled, you can set both the PLC and terminal to Run mode, if you haven’t already done so. Observe each object carefully if you’re using any retentive input objects. Switch the terminal off and on again, and switch it to Configuration mode and back to Run mode. Watch the input addresses for each retentive object to ensure the values are initialized so the program will respond safely.

**Testing the Whole System**

Once you’ve checked all PLC values and determined that all objects, windows, and PLC-controlled functions communicate correctly with the PLC, you’re ready to set the PLC and terminal to Run mode and test your application file in action.

---

**ATTENTION:** If the PLC program can control any specific machine action or process that could result in unsafe or critical operation, temporarily disable these specific operations. Keep people at a safe distance from any PLC-controlled machine. Finally, make sure emergency stop buttons are easily accessible during control system testing.

---

Step through each screen in the application file to ensure valid states and values are displayed. Test each object one at a time to ensure the PLC system responds as expected. Use the programming terminal to monitor what happens inside the PLC as you use each object, and then change the values within the PLC to see how the terminal responds.

Power down, then power up the terminal, and switch the terminal to Configure mode and back to Run mode. Remove and re-apply power to the PLC separately, and to the entire control system to ensure that the system re-initializes as expected.

Your PanelView terminal is now ready for use.
Follow the instructions below to keep your PanelView 1000e, 1200e, or 1400e terminal operating at peak efficiency.

**Cleaning**

**Cleaning the Touch Screen**
To clean the touch screen, use ethyl alcohol (ethanol) on a cotton gauze pad. This is more efficient than isopropyl alcohol (which leaves a slight residue upon first application), and safer than methyl ethyl ketone (MEK). MEK is harmless to the touch screen, but repeated applications will discolor the bezel if the paint surface is broken or scratched.

**Cleaning the Keypad**
To clean the front of the keypad terminal, use a 50% solution of alcohol (ethanol or isopropyl) in water on a cotton gauze pad or soft cotton cloth. You can also use a mild soap or detergent and warm water, but avoid abrasive cleaners.

**Cleaning the Enclosure**
Use a 50% solution of alcohol (ethanol or isopropyl) in water on a cotton gauze pad or soft cotton cloth to clean the enclosure.

**Important:** The cleaning solution should be applied to the cloth only, not directly to the enclosure.

**Important:** Internal components can be damaged if fluids get into the enclosure.

**CRT Intensity (1200e and 1400e)**
The lower the intensity at which the cathode ray tube (CRT) operates, the longer its life. You can control the intensity of your screen with the color contrast and brightness controls on the terminal.
Changing the Fan Filter (1200e and 1400e)

Clean the fan filter whenever it appears to be clogging up. Remove the filter cover from the back of the terminal by popping it free of its plastic side clips and clean it by:

- removing the dust with a vacuum cleaner
- washing with warm water and soap. Be sure the filter is dry before you replace it
- the filter is made of flame-retardant urethane foam 0.13 inches (3.3 mm) thick, and measures 3.64 inches by 3.54 inches (92.5 by 89.9 mm). Replace unusable filters with part number 09362-M/45 from Hitachi or Qualtek Electronics.

Degaussing the CRT (1200e and 1400e)

If an external magnetic field (such as an electric motor starting up) occurs near a color terminal, the CRT may retain some residual magnetic effect, which could affect the clarity of the display. Degaussing removes any such residual magnetism by totally demagnetizing the CRT. Automatic degauss occurs each time ac power is re-applied to the terminal.

For the 1200e terminals, degauss occurs also at midnight (according to the terminal’s system clock) daily. You can also degauss the 1200e color terminal manually in Configure mode. See Chapter 4 of this manual for more information.

If the terminal is powered by an isolated power source, be sure the line transformer can handle the surge that occurs while the terminal degausses. See Appendix B and C for degauss specifications.

Avoiding Strong Magnetic Fields (1200e and 1400e)

Because the terminal display contains a CRT, the presence of strong magnetic fields near the terminal will distort the image on the screen. Magnetic fields stronger than 80 milligauss at the front surface of the terminal should be avoided.
Backlight Replacement (1000e)

It may be necessary to replace the backlight after 10000 hours of backlight operation. For the procedure on how to replace the backlight, see the Installation Data Sheet that is included in the Backlight Replacement Kit (A-B Catalog Number 6189-NL2). You can prolong the life of the backlight by using the screen saver and reducing the backlight intensity.

After you change the backlight, you must reset the hours for the backlight time. For details, see Hours Logged in Chapter 5 of this manual.

You can check the number of hours that the terminal has been in operation by selecting Terminal Diagnostics from the Terminal Configuration screen. Then select the Hours Logged tab. For details, see Hours Logged in Chapter 5 of this manual.
This section describes how to diagnose and solve operational problems of a PanelView 1000e, 1200e, or 1400e terminal. To help solve PanelBuilder software problems, refer to your *PanelBuilder 1400e Configuration Software for Windows User Manual* and the *PanelView 1200/1400e Transfer Utility User Manual*.

For PanelView 1000e terminals, if your screen becomes darkened, either the screen saver has been switched on or the backlight has been switched off. If you notice uneven intensity, the backlight may need to be replaced. For information on backlight replacement, see Chapter 7, *Maintaining PanelView Terminals*.

### Verifying Configuration Settings

To view the terminal network settings, press the Terminal Network Setup button on the Terminal Configuration screen. The settings displayed for RIO, DH+, and ControlNet are those of the current application.

### PanelView Major Fault Messages

The following table lists common major fault messages that can occur on a PanelView terminal.

<table>
<thead>
<tr>
<th>Major Fault Message</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application file corrupted.</td>
<td>The application file has become corrupted (checksum failure) or invalid data was read from it.</td>
<td>Try downloading the file again.</td>
</tr>
<tr>
<td>Application file is not compatible.</td>
<td>The application file requires a later version of firmware.</td>
<td>Install the correct version of firmware.</td>
</tr>
<tr>
<td>Application file not valid.</td>
<td>The terminal cannot locate the current application file. It may have been deleted or was on a PCMCIA card that has been removed.</td>
<td>Check that the application file is still present.</td>
</tr>
<tr>
<td>Communication Subsystem Failure. See User Manual for more information.</td>
<td>A ControlNet application cannot locate the ControlNet communications adapter. Problem with communication drivers or hardware.</td>
<td>Check that the ControlNet communications adapter is installed correctly. Cycle power, switch modes, check appropriate communication hardware is installed. Check communication card for proper switch settings.</td>
</tr>
<tr>
<td>Error erasing memory card.</td>
<td>The memory card could be faulty.</td>
<td>Try reformatting the memory card using the Format Destination button in the Memory Card Transfer Application screen. If this does not work, replace the memory card.</td>
</tr>
<tr>
<td>Major Fault Message</td>
<td>Cause</td>
<td>What to do:</td>
</tr>
<tr>
<td>--------------------------------------------------------------</td>
<td>----------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Error writing to memory card.</td>
<td>The memory card could be faulty.</td>
<td>Try reformatting the memory card using the Format Destination button in the Memory Card Transfer Application screen. If this does not work, replace the memory card.</td>
</tr>
<tr>
<td>Invalid file I/O.</td>
<td>An error has occurred accessing the memory card.</td>
<td>Try reformatting the memory card using the Format Destination button in the Memory Card Transfer Application screen. If this does not work, replace the card.</td>
</tr>
<tr>
<td>No current application file selected.</td>
<td>The terminal was switched to Run mode with no current application file selected.</td>
<td>Return to Configure mode and select a current application file. See Chapter 4 of this manual for more information.</td>
</tr>
<tr>
<td>No Post-release applications allowed.</td>
<td>The terminal is running pre-release firmware.</td>
<td>Upgrade the terminal to the official release.</td>
</tr>
<tr>
<td>No Pre-release applications allowed.</td>
<td>Attempting to run an application file created with a pre-release version of software.</td>
<td>Upgrade PanelBuilder to an official release and regenerate the .pvd file.</td>
</tr>
<tr>
<td>Not enough graphics memory to display this screen.</td>
<td>The current screen contains too many objects (typically, there are too many bitmaps).</td>
<td>Edit the screen to reduce the number of objects, or, if there are large bitmaps on the screen, break them into several smaller ones.</td>
</tr>
<tr>
<td>Not enough memory to display bitmap on the screen.</td>
<td>The current screen contains a bitmap which is too large for the available memory.</td>
<td>Edit the screen to remove the bitmap or use a smaller bitmap.</td>
</tr>
<tr>
<td>Not enough memory to display this window.</td>
<td>Terminal does not have enough memory to display the pop-up window (information window, alarm window).</td>
<td>Try rebooting the terminal. Contact your Allen-Bradley Sales Representative to report the error.</td>
</tr>
<tr>
<td>Not enough RAM installed to display this screen.</td>
<td>Too many objects.</td>
<td>Edit the screen to reduce the number of objects. Redesign the screen (break into smaller screens if necessary).</td>
</tr>
<tr>
<td>Partition not on memory card boundaries. Press Format PCMCIA Card button to format the entire card.</td>
<td>Memory card was incorrectly partitioned.</td>
<td>Try reformatting the memory card using the Format Destination button in the Memory Card Transfer Application screen. If this does not work, replace the memory card.</td>
</tr>
<tr>
<td>Stuck button detected.</td>
<td>A touch cell or keypad button has been pressed for longer than the Stuck Button Timeout setting allows.</td>
<td>Restart the terminal. If this problem occurs repeatedly due to an operator holding the button down for too long, increase the Stuck Button Timeout setting in the Configuration menu. If a button or cell is permanently stuck, call your Allen-Bradley Sales Representative.</td>
</tr>
<tr>
<td>Terminal can't keep up with activity.</td>
<td>The terminal is overloaded with writes to the PLC. This is most likely to occur on a screen change.</td>
<td>Reduce the number of objects on the screen that write to the PLC or use a PLC-controlled screen change.</td>
</tr>
<tr>
<td>The terminal does not contain the necessary communication card to execute this application.</td>
<td>A ControlNet application cannot locate the ControlNet communications adapter.</td>
<td>Check that the ControlNet communications adapter is installed correctly. Check communications card for proper switch settings.</td>
</tr>
<tr>
<td>There has been a communication failure. PLC write failed.</td>
<td>Too many objects on the screen are writing values to the PLC.</td>
<td>Reduce the number of objects on the screen that write to the PLC or use a PLC-controlled screen change.</td>
</tr>
</tbody>
</table>
### Troubleshooting PanelView Terminals

**Major Fault Message**  
Watchdog test failed.

**Cause**  
Watchdog circuit cannot reset the machine.

**What to do:**  
Contact your Allen-Bradley Sales Representative.

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**For 1000e and 1400e Touch Terminals Only:**

**Major Fault Message**  
Touch Controller hardware failure.

**Cause**  
Touch controller hardware failed.

**What to do:**  
Contact your Allen-Bradley Sales Representative if the touch screen is not resending or is responding incorrectly.

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**Touch Controller not responding.**  
No response from the touch controller.

**What to do:**  
Contact your Allen-Bradley Sales Representative.

---

### PanelView Minor Fault Messages

The following table lists the most common minor fault messages that can occur on a PanelView terminal.

<table>
<thead>
<tr>
<th>Minor Fault Message</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm message not sent to PLC — too many outstanding requests.</td>
<td>There are too many messages in the message queue to the PLC.</td>
<td>Reduce the rate at which alarms are generated, or check that the PLC is retrieving messages.</td>
</tr>
<tr>
<td>Battery test failed. User RAM will be lost on power down.</td>
<td>The battery for application file memory has failed.</td>
<td>When power is disconnected, retained values—including configuration parameters, retentive data, and alarm history—will be lost. Contact your Allen-Bradley Sales Representative—servicing is required to replace the battery.</td>
</tr>
<tr>
<td>Expression attempted to divide by zero.</td>
<td>An operation in the program running on the terminal is dividing by zero.</td>
<td>Check the expressions in your application, to ensure that none are dividing by zero.</td>
</tr>
<tr>
<td>Expression contains an invalid tag value.</td>
<td>An out-of-range or badly-formatted value at the PLC. This is most frequently the result of an invalid BCD value.</td>
<td>Check that the PLC program is sending valid values to the terminal.</td>
</tr>
<tr>
<td>Expression evaluated to an out-of-range value.</td>
<td>An operation in the program running on the terminal is assigning too large a value to the local variable type.</td>
<td>Check the expressions in your application, and change the local variable’s type to one that will accommodate the value.</td>
</tr>
<tr>
<td>Expression caused divide by zero.</td>
<td>Expressions have been created that use division, and the denominator is a tag. The fault message is displayed if the expression is displayed on the first screen when the application starts up, or the expression is assigned to alarms or global PLC I/O controls.</td>
<td>Clear the fault message.</td>
</tr>
<tr>
<td>Invalid Application Startup screen.</td>
<td>Application file specifies a non-existent screen number as the Application Startup screen.</td>
<td>Reprogram the application file and assign a valid screen number as the Application Startup screen.</td>
</tr>
<tr>
<td>Invalid decimal point position.</td>
<td>The value at the PLC Controlled Decimal Point Position tag address is not valid.</td>
<td>The value at the PLC Controlled Decimal Point Position must be between 0 and 16.</td>
</tr>
</tbody>
</table>
### Troubleshooting PanelView Terminals

**Minor Fault Message** | **Cause** | **What to do:**
--- | --- | ---
Invalid screen. | The PLC has selected a non-existent screen number. | Reprogram the PLC or the application file.
Memory card containing application file has been ejected. Current application file has been deselected. | The current application is on the PCMCIA card and the card is ejected. | Replace the card and re-select the application.
Memory card format failed. Please try again. | The memory card could be faulty. | Try reformating the memory card using the Format PCMCIA Card button in the Memory Card Transfer Application screen. If this does not work, replace the memory card.
PCMCIA card does not contain a valid firmware upgrade. | Invalid firmware on the card. | Contact your Allen-Bradley Sales Representative to get the current version of firmware for the terminal.
Time/Date received from PLC is invalid. | The value of one or more of the Time and Date from PLC tag address is not valid. | Check that the PLC program is sending valid values to the terminal.

### PanelView Mistake Messages

The following table lists the most common mistake conditions that can occur on a PanelView terminal.

<table>
<thead>
<tr>
<th>Mistake Message</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm History print ignored—a previous request is already queued.</td>
<td>You have requested a print-out of the alarm history while one is printing.</td>
<td>Wait for the alarm history print-out to complete before requesting another.</td>
</tr>
<tr>
<td>Alarm message print ignored—queue is full of previous requests.</td>
<td>The terminal is sending alarm messages to the printer faster than the printer can process them.</td>
<td>Decrease the rate at which alarms are generated. Use higher baud rate to printer.</td>
</tr>
<tr>
<td>Alarm Status print ignored—a previous request is already queued.</td>
<td>You have requested a print-out of the alarm status while one is printing.</td>
<td>Wait for the alarm status print-out to complete before requesting another.</td>
</tr>
<tr>
<td>Control Byte location does not lie within the specified module group range.</td>
<td>The module group chosen in the Control Byte is outside of the rack definition.</td>
<td>Expand the rack definition to include the Control Byte module group, or change the Control Byte location to be within the specified module group range.</td>
</tr>
<tr>
<td>Current operation failed. Memory card is write-protected.</td>
<td>The memory card is write-protected.</td>
<td>Remove write-protection (move the tab) from the memory card.</td>
</tr>
<tr>
<td>Cursor Control Value corresponds to a skipped state value.</td>
<td>The value of the Cursor Control matches a skipped state in the cursor list.</td>
<td>Check that the state values for the cursor list are configured correctly and the PLC program is using the correct values.</td>
</tr>
<tr>
<td>Cursor Control Value does not correspond to a configured state value.</td>
<td>The value of the Cursor Control does not match any of the configured cursor list state values.</td>
<td>Check that the state values for the cursor list are configured correctly and the PLC program is using the correct values.</td>
</tr>
<tr>
<td>Ensure printer is ONLINE.</td>
<td>The printer could be offline.</td>
<td>Check that the serial printer cable is properly connected and the printer is online.</td>
</tr>
<tr>
<td>Mistake Message</td>
<td>Cause</td>
<td>What to do:</td>
</tr>
<tr>
<td>----------------------------------------------------------</td>
<td>----------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Increment/Decrement button limit has been reached.</td>
<td>Increment/Decrement buttons can't be incremented or decremented beyond their configured limits.</td>
<td>Check that the button limits have been correctly configured in PanelBuilder.</td>
</tr>
<tr>
<td>Invalid PLC Type and Baud Rate combination.</td>
<td>The selected PLC type does not support the selected Pass-Through baud rate.</td>
<td>Ensure Baud Rate and PLC Type are compatible in the RIO Pass-Through transfer setup.</td>
</tr>
<tr>
<td>Invalid PLC Type and Rack Number combination.</td>
<td>The selected PLC type does not support the selected rack number.</td>
<td>Ensure the PLC Type and Rack Number are compatible for the RIO Pass-Through transfer setup.</td>
</tr>
<tr>
<td>Memory card has changed since file was loaded. Please replace original card.</td>
<td>The memory card containing the currently-selected application has been removed so that file data cannot be read.</td>
<td>Replace original card or select a new application file from new card.</td>
</tr>
<tr>
<td>Mismatched application file.</td>
<td>The application file is for the wrong type of terminal, for example, a keypad application is being selected on a touch screen terminal.</td>
<td>Download an application file of the appropriate type.</td>
</tr>
<tr>
<td>Note: If the JP2 jumper has been set incorrectly, the application file will be executed in Run mode.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No memory card in the socket. Please replace and try again.</td>
<td>There is no memory card in the socket.</td>
<td>Insert a compatible memory card in the socket and try your action again.</td>
</tr>
<tr>
<td>No screen change—Hold Time in effect or no PLC handshake.</td>
<td>You have requested a screen change while the hold time for a momentary push button is still in effect.</td>
<td>Wait for the momentary push button to release before changing screens OR shorten the hold time of the push button.</td>
</tr>
<tr>
<td></td>
<td>You have requested a screen change while a latched push button is still waiting for acknowledgement from the PLC.</td>
<td>Check that the latched button acknowledge tag and PLC program have been programmed correctly.</td>
</tr>
<tr>
<td>Partition is incorrectly formatted. Please reformat.</td>
<td>The PCMCIA memory card’s format is incompatible with the terminal.</td>
<td>Reformat the PCMCIA memory card using the Format PCMCIA Card button in the Memory Card Transfer Application screen.</td>
</tr>
<tr>
<td>Partition full. Please reformat or use another partition.</td>
<td>The partition on the extended system memory or PCMCIA memory card is full.</td>
<td>Download or transfer your file to another partition.</td>
</tr>
<tr>
<td></td>
<td>Reformat the partition using the Format Destination button in the Memory Card Transfer Application window.</td>
<td></td>
</tr>
<tr>
<td>PLC currently controls screen change.</td>
<td>You have requested a screen change while the PLC has control.</td>
<td>The PLC Controlled Screen Number value must be set to 0 to use manual screen changing.</td>
</tr>
<tr>
<td>PLC currently controls scrolling list.</td>
<td>The scrolling list cannot be manually scrolled while the PLC has control.</td>
<td>The Enable PLC Controlled List value must be set to 0 to use manual scrolling.</td>
</tr>
<tr>
<td>PLC did not acknowledge Enter Bit.</td>
<td>The PLC didn’t acknowledge the Enter Control tag within the configured handshake timeout.</td>
<td>Check that the enter key handshake timeout and PLC program have been configured correctly.</td>
</tr>
<tr>
<td>Requested screen is already displayed.</td>
<td>You have requested a change to a screen that is currently displayed.</td>
<td>Check that the screen selector object is configured for a different screen.</td>
</tr>
<tr>
<td>Screen does not exist—Retry.</td>
<td>You have requested a change to a screen that doesn't exist.</td>
<td>Check that the screen selector object is configured for a valid screen.</td>
</tr>
<tr>
<td>Screen print ignored—a previous request is already queued.</td>
<td>You have requested a screen print while one is already printing.</td>
<td>Wait for the screen print to complete before requesting another.</td>
</tr>
</tbody>
</table>
### PanelView Firmware Messages

The following table lists the messages that are displayed when the firmware is booted into the wrong PanelView terminal.

<table>
<thead>
<tr>
<th>Mistake Message</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>This Firmware requires a PV 1000e Terminal.</td>
<td>The firmware is booted into the wrong PanelView terminal. It should be booted into a PanelView 1000e terminal.</td>
<td>Check if the firmware is on a PCMCIA card that has been upgraded for a particular terminal type and then plugged into a different terminal type.</td>
</tr>
<tr>
<td>This Firmware requires a PV 1200/1400e Terminal.</td>
<td>The firmware is booted into the wrong PanelView terminal. It should be booted into a PanelView 1200/1400e terminal.</td>
<td>Check if the firmware is on a PCMCIA card that has been upgraded for a particular terminal type and then plugged into a different terminal type.</td>
</tr>
<tr>
<td>This Firmware requires a touch terminal.</td>
<td>The firmware is booted into the wrong PanelView terminal. It should be booted into a PanelView touch screen terminal.</td>
<td>Check if the firmware is on a PCMCIA card that has been upgraded for a particular terminal type and then plugged into a different terminal type.</td>
</tr>
<tr>
<td>This Firmware requires a keypad terminal.</td>
<td>The firmware is booted into the wrong PanelView terminal. It should be booted into a PanelView keypad terminal.</td>
<td>Check if the firmware is on a PCMCIA card that has been upgraded for a particular terminal type and then plugged into a different terminal type.</td>
</tr>
</tbody>
</table>
## PLC Communication Problems: Remote I/O

Consult the following table to identify PLC communication problems over Remote I/O.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>“PLC Communication Lost” message on the PanelView terminal.</td>
<td>Cable problem.</td>
<td>Check termination and cable pin assignments.</td>
</tr>
<tr>
<td></td>
<td>Rack assignments in the terminal and PLC do not match.</td>
<td>Make sure rack assignments in PLC match those in the terminal.</td>
</tr>
<tr>
<td></td>
<td>Terminating resistor not installed properly.</td>
<td>The terminating resistor must be installed at both ends of the link: 150Ω 1/2 watt resistor for 57.6 or 115.2 k baud 82Ω 1/2 watt resistor for 230 k baud</td>
</tr>
<tr>
<td></td>
<td>PanelView terminal and Remote I/O scanners baud rate do not match.</td>
<td>Change the Remote I/O baud rate in the PanelView terminal or the scanner so they match.</td>
</tr>
<tr>
<td>“PLC Communication Lost” message when using the PanelView terminal with PLC-5.</td>
<td>The terminal has been assigned to multiple or partial racks when firmware revision of PLC-5 does not support partial rack addressing.</td>
<td>Configure the PanelView terminal as a single full rack. Upgrade PLC-5/15 to Series B Revision H or later. Upgrade PLC-5/25 to Series A Revision D or later.</td>
</tr>
<tr>
<td></td>
<td>PLC is not configured to recognize the terminal’s rack assignments.</td>
<td>Refer to your PLC-5 User’s Manual regarding Auto Configuration.</td>
</tr>
<tr>
<td>Partial PLC Comms Lost – Some racks (buttons or indicators) may still be active.</td>
<td>The rack has been disabled.</td>
<td>Re-enable the rack by using the PLC Programming Software.</td>
</tr>
<tr>
<td>Periodic “PLC Communication Lost” when using 1772-SD2 scanner with PLC-2s.</td>
<td></td>
<td>Must use 1772-SD2 scanner Rev. 3 or later.</td>
</tr>
<tr>
<td>Rapid blinking of “PLC Communication Lost” when using 1775-S4A scanner with a PLC-3.</td>
<td></td>
<td>Must use 1775-S4A scanner Series B or later.</td>
</tr>
<tr>
<td>“PLC Communication Lost” when using SLC 500 1747-SN Scanner Module.</td>
<td>The 1747-SN Scanner Module is not configured correctly.</td>
<td>Refer to 1747-RIO Scanner User’s Manual regarding Specialty I/O Configuration and how to configure Mfiles and Gfiles. Verify that the PanelView terminal and the 1747-SN Scanner Module Remote I/O baud rates are set the same.</td>
</tr>
<tr>
<td>Discrete I/O works but block transfer does not. No “PLC Communication Lost” message.</td>
<td>Block transfer assignments in the terminal do not match block transfer instructions in PLC.</td>
<td>Make sure PLC block transfer instruction parameters match the terminal parameters.</td>
</tr>
<tr>
<td>PLC Controller rack fault on rack assigned to the PanelView 1200e terminal.</td>
<td>Specified No for Last Chassis when the terminal is the last chassis in that rack.</td>
<td>Set Last chassis to Yes for that rack assignment.</td>
</tr>
<tr>
<td>“PLC Communication Lost” message and rack fault on rack assigned to the PanelView 1200e terminal.</td>
<td>Mismatched baud rate on the terminal and PLC.</td>
<td>Specify same baud rate for the terminal and PLC.</td>
</tr>
<tr>
<td></td>
<td>Multiple devices configured for the same rack assignment.</td>
<td>Multiple remote I/O devices must have unique rack assignments.</td>
</tr>
</tbody>
</table>

Partial PLC Comms Lost – Some racks (buttons or indicators) may still be active.

The rack has been disabled.

Re-enable the rack by using the PLC Programming Software.

Must use 1772-SD2 scanner Rev. 3 or later.

Must use 1775-S4A scanner Series B or later.

The 1747-SN Scanner Module is not configured correctly.

Refer to 1747-RIO Scanner User’s Manual regarding Specialty I/O Configuration and how to configure Mfiles and Gfiles. Verify that the PanelView terminal and the 1747-SN Scanner Module Remote I/O baud rates are set the same.

Discrete I/O works but block transfer does not. No “PLC Communication Lost” message. Using PLC-5/15, partial rack addressing.

Block transfer assignments in the terminal do not match block transfer instructions in PLC.

Make sure PLC block transfer instruction parameters match the terminal parameters.

Specified No for Last Chassis when the terminal is the last chassis in that rack.

Set Last chassis to Yes for that rack assignment.

Mismatched baud rate on the terminal and PLC.

Specify same baud rate for the terminal and PLC.

Multiple devices configured for the same rack assignment.

Multiple remote I/O devices must have unique rack assignments.
### Troubleshooting PanelView Terminals

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote I/O: PLC Communication Lost.</td>
<td>Cable disconnected or wired incorrectly. Terminating resistor problem.</td>
<td>Check that cable is securely connected and cable wiring is correct. Check terminating resistor.</td>
</tr>
<tr>
<td></td>
<td>PLC configured incorrectly.</td>
<td>Check PLC configuration and correct if necessary.</td>
</tr>
<tr>
<td></td>
<td>The corresponding I/O Control Inhibit bit to any PanelView defined I/O racks is set to 1.</td>
<td>Reset the corresponding I/O Control Inhibit bit to zero.</td>
</tr>
<tr>
<td>Remote I/O: One or more Listen-Only racks are faulted.</td>
<td>The racks that the terminal is monitoring are faulted.</td>
<td>Check that the device containing the rack being monitored has been properly configured at the PLC.</td>
</tr>
<tr>
<td>Remote I/O: PLC in Program Mode or a Configured Rack is Reset.</td>
<td>Corresponding I/O Control Reset bit to any of the PanelView defined I/O racks is set to 1 and the PLC is in Run mode. The PanelView continues to function normally including the reset racks.</td>
<td>Reset the I/O Control bits to zero. Ensure the PLC is in Program mode when performing maintenance operations.</td>
</tr>
<tr>
<td></td>
<td>PLC is in Program or Remote Program mode.</td>
<td>Change PLC to Run mode.</td>
</tr>
</tbody>
</table>

### PLC Communication Problems: Data Highway Plus

Consult the following table to identify PLC communication problems over the DH+ network. At runtime, the ## appears at the terminal as the station address of the node to which the error applies.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>DH+##: Access denied to remote station, improper privilege.</td>
<td>The indicated station is a PLC that is loading a program over the network. Or, on an SLC 5/04, the memory map tables may have protection (static or constant).</td>
<td>Wait for the transfer to complete or remove protection.</td>
</tr>
<tr>
<td>DH+##: Remote station does not match the configured PLC.</td>
<td>The device type of the remote station does not match that configured in PanelBuilder.</td>
<td>Check that the node definitions in your application file are configured with the correct device type.</td>
</tr>
<tr>
<td>DH+##: Remote station has not replied within specified timeout period.</td>
<td>Network traffic is too heavy for configured timeout.</td>
<td>Increase the configured timeout for the indicated station.</td>
</tr>
<tr>
<td></td>
<td>Cable problem.</td>
<td>Check for a loose connection or damaged cable at the indicated station.</td>
</tr>
<tr>
<td>DH+##: Remote station is in Program mode.</td>
<td>PLC is in Program or Remote Program mode.</td>
<td>Change PLC to Run mode.</td>
</tr>
<tr>
<td>DH+##: Station address is already in use by another device.</td>
<td>The PanelView terminal cannot communicate with the indicated station because the terminal has been configured with a station address that is already in use on the DH+ network.</td>
<td>Select another station address.</td>
</tr>
<tr>
<td>DH+##: Tag address is not valid for this PLC.</td>
<td>The terminal is trying to access a tag whose address does not exist at the indicated PLC.</td>
<td>Check that the tag addresses in your PLC are correct and the PLC has been correctly configured.</td>
</tr>
<tr>
<td>DH+##: Unable to communicate with remote station.</td>
<td>The indicated remote station does not exist on the DH+ network.</td>
<td>Check that the remote station is present and active at the indicated station address.</td>
</tr>
<tr>
<td></td>
<td>Cable problem.</td>
<td>Check termination and cable pin assignment.</td>
</tr>
</tbody>
</table>
## PLC Communication Problems: ControlNet

Consult the following table to identify PLC communication problems over the ControlNet network. At run time, the ## appears at the terminal as the decimal station address of the node to which the error applies.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>What to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>CNet## : Access denied to remote station, improper privilege.</td>
<td>The indicated station is a PLC that is loading a program over the network.</td>
<td>Wait for the transfer to complete.</td>
</tr>
<tr>
<td></td>
<td>The indicated station is a PLC that is FAULTED.</td>
<td>Check PLC configuration and correct if necessary.</td>
</tr>
<tr>
<td>CNet## : Remote station does not match the configured PLC.</td>
<td>The device type of the remote station does not match that configured in PanelBuilder.</td>
<td>Check that the node definitions in your application file are configured with the correct device type.</td>
</tr>
<tr>
<td>CNet## : Remote station has not replied within specified timeout period.</td>
<td>Network traffic is too heavy for configured timeout.</td>
<td>Increase the configured timeout for the indicated station.</td>
</tr>
<tr>
<td></td>
<td>Cable problem.</td>
<td>Check for a loose connection or damaged cable at the indicated station.</td>
</tr>
<tr>
<td>CNet## : Remote station is in Program mode.</td>
<td>PLC is in Program or Remote Program mode.</td>
<td>Change PLC to Run mode.</td>
</tr>
<tr>
<td>CNet## : Station address is already in use by another device.</td>
<td>The PanelView terminal cannot communicate with the indicated station because the terminal has been configured with a station address that is already in use on the ControlNet network.</td>
<td>Select another station address.</td>
</tr>
<tr>
<td>CNet## : Tag address is not valid for this PLC.</td>
<td>The terminal is trying to access a tag whose address does not exist at the indicated PLC.</td>
<td>Check that the tag addresses in your PLC are correct and the PLC has been correctly configured.</td>
</tr>
<tr>
<td>CNet## : Unable to communicate with remote station.</td>
<td>The indicated remote station does not exist on the ControlNet network.</td>
<td>Check that the remote station is present and active at the indicated station address.</td>
</tr>
<tr>
<td></td>
<td>The PanelView terminal cannot communicate with the indicated station because the terminal has been configured with a station address that is already in use on the ControlNet network.</td>
<td>Select another station address.</td>
</tr>
<tr>
<td></td>
<td>Cable problem.</td>
<td>Check for a loose connection or damaged cable at the indicated station.</td>
</tr>
</tbody>
</table>
Specifications: 1000e Operator Terminal

Product List
Specifications in this appendix apply to the following products unless otherwise indicated:

- 2711E-T10C6 (touch screen)
- 2711E-K10C6 (keypad)
- 2711E-T10C7 (touch screen for ControlNet 1.25)
- 2711E-K10C7 (keypad for ControlNet 1.25)
- 2711E-T10C15 (touch screen for ControlNet 1.5)
- 2711E-K10C15 (keypad for ControlNet 1.5)

Approvals and Compliances
The PanelView 1000e terminal meets the following safety, EMC, and environmental standards.

Safety Standards Approvals

- UL 508
- CUL (CSA equivalent) 22.2 no. 142 listed through UL program
- EU Low Voltage Directive Compliance—see next page

EMC Standards Complied with

- EU EMC Directive Compliance—see next page
- ICES 003 (Industry Canada) Class A
- FCC Part 15, subpart B, Class A

Environmental Standards
PanelView 1000e terminals meet the following standards when mounted in like enclosures:

- CSA C22–2 No. 94–M91, ENCL 4X, 12 (Indoor Use Only) from the front
- UL 50, 1992, ENCL 4X, 12 (Indoor Use Only) from the front
- NEMA 4X, 12 (Indoor Use Only) from the front
- IEC 529, IP66 (Indoor Use Only)
If the PanelView 1000e Operator Terminals are installed within the European Union or EFTA regions and have a CE mark, the following regulations apply.

**EMC Directive**

This product is tested to meet Council Directive 89/336/EEC Electromagnetic Compatibility (EMC), using the following standards in whole or in part.


**Low Voltage Directive**

This product is tested to meet Council Directive 73/23/EEC with amendments, including 93/68/EEC Low Voltage (LVD), using the pertinent sections of the following standards.

- EN61010-1:1995 (Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use)

**Intended Use of Product**

According to these Standards, the factor that determines, for EMC purposes, whether an apparatus is deemed to be “industrial” or “Residential, commercial and light industrial,” is given in Clause 1 of EN50081-2 as follows:

Apparatus covered by this standard is not intended for connection to a public mains network. It is intended for connection to an Installation Category II, a power network supplied from a high- or medium-voltage transformer dedicated for the supply of an installation feeding a manufacturing or similar plant.

PanelView 1000e Operator terminals are intended for use solely in an industrial environment as defined above. When installed in Europe, any other application is in contravention of European Union Directives, and a breach of these laws.
Wiring Recommendations

Careful wire routing helps cut down on electrical noise. To reduce electrical noise, the PanelView 1000e Operator Terminal should be connected to its own branch circuit.

**ATTENTION:** The input power source should be protected by a fuse or circuit breaker rated at no more than 15 amps.

Route incoming power to the PanelView 1000e terminal by a separate path from the communication cable.

**ATTENTION:** Do not run signal wiring and power wiring in the same conduit.

Where power and communication lines must cross, they should do so at right angles. Communication lines can be installed in the same conduit as low-level, dc I/O lines (less than 10 volts).

**Terminal Weights**

- Keypad terminal 11.6 lbs (5.3 kg)
- Touch screen terminal 11.3 lbs (5.1 kg)

These weights do not include any shipping materials used to package the terminal.

**Front Panel Design**

This section describes front panel design specifications for the PanelView 1000e keypad and touch screen terminals.

**Keypad Terminals**

Key Panel: sealed, stainless steel dome membrane switches with tactile feedback and an actuation force of 1 lb. (0.455 kg), mounted on the key panel’s reinforced plastic bezel, protected with a hard-coated, scratch-resistant polyester surface. Keys are rated for 2,000,000 presses.

Window: clear, hard-coated, scratch-resistant polyester over chemically strengthened glass

Custom legends can be inserted in the 21 user-configurable function keys.
Touch Screen Terminals

Membrane: clear, hard-coated, scratch-resistant polyester, over chemically strengthened glass

Bezel: reinforced plastic

Touch cell actuation force: from 2.5 to 3.5 oz (71 to 100 grams)

Touch Cell Format

- User can configure to any size touch cell
- Minimum 40 x 40 pixel touch cell
- Maximum number of touch cells is 192 (16x12)

Touch cells are rated for 1,000,000 presses.

Flat Panel Display

The following table provides display specifications.

<table>
<thead>
<tr>
<th>Display Format</th>
<th>640 horizontal by 480 vertical pixels</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display Intensity</td>
<td>Low to high range adjustment using the firmware to control the intensity level.</td>
</tr>
<tr>
<td>Screen Saver Timeout</td>
<td>User-configurable, 0–60 minute timeout. 0 disables the screen saver.</td>
</tr>
<tr>
<td>Screen Saver Display Intensity</td>
<td>Low to high range adjustment using the firmware to control the intensity level. The screen saver can be switched off.</td>
</tr>
<tr>
<td>Display Size</td>
<td>10.4-inch diagonal TFT Active Matrix Display, 211.2 mm x 158.4 mm image size</td>
</tr>
</tbody>
</table>

Backlight Life

The PanelView 1000e terminal has a replaceable backlight. The backlight has an expected minimum life of 10000 hours at maximum brightness. This life can be significantly extended by reducing the brightness level and using the screen saver.

Color Unit Display Attributes

There are 256 fixed colors for screen objects.
Attributes, which are controlled and defined through the software, include blink and underline. Character sizes include 1 x 1 (8 x 20 pixels—standard), 1 x 2 (8 x 40 pixels—double height), 2 x 1 (16 x 20 pixels—double width), 2 x 2 (16 x 40—double height, double width), and 2 x 4 (16 x 80—extra large).

**Data Highway Plus Communications**
- Allen-Bradley Data Highway Plus
- Baud rate may be 57.6, 115.2, or 230.4 kilobaud
- 5000 tags maximum
- Communicates with local and bridged stations on DH+
- Unsolicited messages to and from the PLC using PLC2 unprotected message formats. 512 words of address space.
- File transfer over DH+ network including over bridged DH+

**ControlNet Communications**
- Allen-Bradley ControlNet
- Baud rate is 5 Mbits/s
- 5000 tags maximum
- Communicates with local stations on ControlNet
- File transfer over ControlNet network

**PLC Remote I/O Communications**
The parameters of the PLC Remote I/O Communications are:
- Allen-Bradley PLC via Allen-Bradley 1771 Remote I/O Link
- Remote I/O baud rate: 57.6/115.2/230.4 kilobaud
- Maximum I/O cable distance: 10,000 ft. (57.6 kilobaud)
  5,000 ft. (115.2 kilobaud)
  2,500 ft. (230.4 kilobaud)
- 5000 tags maximum
- Terminal can emulate: from 1/4 to 64 full Remote I/O Racks
- Rack sizes: 1/4, 1/2, 3/4, or full (any starting module group). A rack can be configured for full or listen-only access.
- Total discrete I/O possible: 64 racks x 8 words/rack x 16 bits/word input and output bits, or 64 x 8 PLC input and 64 x 8 PLC output words
- Up to 64 block transfer files can be configured, with up to 64 words for each file. Files can be configured as read or write files in any combination.
- Total Block Transfer bits possible: 64 files x 64 word/file x 16 bit/word in any input/output combination
- Application files can be uploaded and downloaded by the PLC-5 or SLC 5/04 Pass-Through feature
**Serial Communications Port**

The RS-232 serial communications port can be connected to either the development system for uploading/downloading application files, or to a printer for printing screen images, alarm history and alarm status reports, or alarm messages. Separate port settings can be assigned for each of these purposes. The applicable printer port settings are used automatically and are as follows, with the default in brackets:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baud Rates</strong></td>
<td>300, 1200, 2400, 4800, 9600, 19.2 kilobaud (9600)</td>
</tr>
<tr>
<td><strong>Parity Types</strong></td>
<td>Odd, Even, None (None)</td>
</tr>
<tr>
<td><strong>Stop Bits</strong></td>
<td>1, 2 (1)</td>
</tr>
<tr>
<td><strong>Data Bits</strong></td>
<td>7, 8 (8)</td>
</tr>
<tr>
<td><strong>Handshake</strong></td>
<td>Hardware, Software (X-ON, X-OFF), None (Software)</td>
</tr>
<tr>
<td><strong>Auto Line Feed</strong></td>
<td>Off, On (On)</td>
</tr>
<tr>
<td><strong>Auto Form Feed</strong></td>
<td>Off, On (On)</td>
</tr>
</tbody>
</table>

The factory defaults for file transfer are the same as the default settings the development software will apply to the selected RS-232 port on your development system, so you don’t normally need to change them.

File transfer settings are separate from the printer and are as follows:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baud Rates</strong></td>
<td>300, 1200, 2400, 9600, 19200 (9600)</td>
</tr>
<tr>
<td><strong>Parity Types</strong></td>
<td>Even, None (None)</td>
</tr>
<tr>
<td><strong>Error</strong></td>
<td>CRC, BCC (BCC)</td>
</tr>
</tbody>
</table>

**PCMCIA Memory Card Support**

Following are the PCMCIA memory cards supported by the PanelView 1000e terminal in 200-ns or faster configuration.

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Part Number</th>
<th>Memory Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM11</td>
<td>256 K bytes</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM12</td>
<td>1 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM13</td>
<td>2 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM14</td>
<td>4 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM15</td>
<td>8 MB</td>
</tr>
</tbody>
</table>
AC Power

Following are the ac power specifications for the PanelView 1000e terminal.

<table>
<thead>
<tr>
<th>Power Supply Type</th>
<th>Switching</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range</td>
<td>90–132, 180–264 V ac automatic setting by the PanelView 1000e terminal to match available power supply</td>
</tr>
<tr>
<td>Frequency Range</td>
<td>47–63 Hz</td>
</tr>
<tr>
<td>Power Consumption</td>
<td>45 W typical</td>
</tr>
<tr>
<td></td>
<td>70 W maximum</td>
</tr>
<tr>
<td>Volt Amps</td>
<td>60 VA typical</td>
</tr>
<tr>
<td></td>
<td>90 VA maximum</td>
</tr>
</tbody>
</table>

Fuses

PanelView 1000e terminals:
- require one fuse for each ac line
- has fuses the user can not access
- uses Littelfuse 218001, or equivalent, Type T, 1.0 A, 250 V ac, 5 mm x 20 mm

![ATTENTION: Fuses must be replaced by authorized service personnel only. PanelView 1000e terminals contain neutral fuses. Disconnect power before servicing the unit.]

Character Set

PanelView 1000e terminals support the IBM character set for alarm, local, and information messages.

User Memory

PanelView 1000e terminals support:
- 2.25 MB of Flash memory for application file
- PCMCIA card of variable size (depends on user application file), 256 K to 16 MB

RAM tests and Memory Checksum tests can be initiated in the Terminal Diagnostics screen in Configuration mode.

Alarm Relay

- Form-C Contact
- 24 V ac Max, 1 amp continuous Max
- 24 V dc Max, 1 amp continuous Max
- Minimum Voltage: 100 mV dc
- Minimum Current: 10 mA dc
Batteries

PanelView’s permanent, factory-installed lithium battery has a total lithium weight of not more than 0.5 gram. The battery is not burdened when ac power is applied to the terminal. The following chart indicates battery life, with continuous exposure to the specified temperatures, assuming ac power is applied to the terminal 8 hours a day, 5 days a week. These calculations are based on battery life specifications provided by the battery manufacturer and do not take battery shelf life into account.

<table>
<thead>
<tr>
<th>Temperature</th>
<th>Battery Life</th>
</tr>
</thead>
<tbody>
<tr>
<td>+86° F (+30° C)</td>
<td>7.7 years</td>
</tr>
<tr>
<td>+104° F (+40° C)</td>
<td>4.5 years</td>
</tr>
<tr>
<td>+113° F (+45° C)</td>
<td>3.8 years</td>
</tr>
<tr>
<td>+122° F (+50° C)</td>
<td>3.2 years</td>
</tr>
<tr>
<td>+140° F (+60° C)</td>
<td>2.5 years</td>
</tr>
</tbody>
</table>

Battery fail indications are displayed automatically.

Time and Date Clock

- Display modes: AM/PM or 24-hour (hours, minutes, seconds); optional show seconds, leading digit is zero or blank
- Date display includes month, day, and year: order (MDY, DMY, YMD), 2/4 digit year format (except fixed 2-digit for Alarm History screen), leading digit is zero or blank
- Time and date plus “day of week” can be transferred to the host PLC
- Time and date can be transferred from the host PLC to the terminal to synchronize the terminal’s date and time
- Battery-backed
- Automatic leap year correction

The clock’s accuracy can vary by ±7 minutes per month over an operating temperature range of 0° C to 60° C.
The following are temperature, humidity, and altitude requirements for the PanelView 1000e terminal.

### Ambient Operating Temperature Limits
- **Maximum:** +50°C (+122°F)
- **Minimum:** 0°C (+32°F)

### Storage Temperature Limits
- **Minimum:** -25°C (-13°F)
- **Maximum:** +60°C (+140°F)

### Humidity
- +50°C at 95% humidity (non-condensing)

### Maximum Altitude
- Non-operating or storage: 40,000 feet
- Operating: 6500 feet

### Heat Generation
- 154 BTU/hour typical
- 290 BTU/hour maximum

### Shock and Vibration
The following are shock and vibration specifications for the PanelView 1000e terminal.

### Shock Amplitudes
- Operating 15 G (peak acceleration)
- Non-operating 30 G (peak acceleration)

### Vibration Amplitudes for Operating Units
- Frequency range: 5 to 150 Hz
  - 5 to 57 Hz: 0.012” peak-to-peak displacement
  - 58 to 150 Hz: 2.0 G peak acceleration
Specifications: 1200e Operator Terminal

Product List
Specifications in this appendix apply to the following products unless otherwise indicated:
- 2711E-T12C6 (color touch screen; clip-mount)
- 2711E-T12C4 (color touch screen; stud-mount)
- 2711E-K12C6 (keypad)
- 2711E-K12C6L2 (stainless steel keypad)

Approvals and Compliances
The PanelView 1200e terminal meets the following safety, EMC, and environmental standards.

Safety Standards Approvals
- UL 508
- CUL (CSA equivalent) 22.2 no. 142 listed through UL program

EMC Standards Complied with
- ICES 003, Class A
- FCC Part 15, subpart B, Class A
- VDE-0871 Class A

Environmental Standards
PanelView 1200e terminals meet the following standards when mounted in like enclosures:

Keypad Terminals
- CSA C22–2 No. 94–M91, ENCL 4X, 12, 13 (Indoor Use Only) from the front
- UL 50, 1992, ENCL 4X, 12, 13 (Indoor Use Only) from the front
- NEMA 4X, 12, 13 (Indoor Use Only) from the front

Touch Screen Terminals
Stud mount:
- CSA C22–2 No. 94–M91, ENCL 4X, 12, 13 (Indoor Use Only) from the front
- UL 50, 1992, ENCL 4X, 12, 13 (Indoor Use Only) from the front
- NEMA 4X, 12, 13 (Indoor Use Only) from the front
Clip mount:
- CSA C22–2 No. 94–M91, ENCL 12, 13 (Indoor Use Only) from the front
- UL 50, 1992, ENCL 12, 13 (Indoor Use Only) from the front
- NEMA 12, 13 (Indoor Use Only) from the front

**Terminal Weights**

- Keypad terminal 33.8 lbs (15.3 kg)
- Touch screen terminal 32.6 lbs (14.8 kg)

These weights do not include any shipping materials used to package PanelView 1200e terminals.

**Front Panel Design**

This section describes front panel design specifications for the PanelView 1200e keypad and touch screen terminals.

**Keypad Terminals**

**Key Panel:** black anodized sheet aluminum with continuous hard-coated, scratch-resistant polyester surface

**Keys:** sealed, stainless steel dome membrane switches with tactile feedback and an actuation force of 1 lb (0.455 kg), mounted on the key panel’s anodized aluminum backer plate. Keys are rated for 2,000,000 presses.

**Window:** continuous water-clear polyester over chemically-strengthened glass

Custom legends can be inserted in the 21 user-configurable function keys and the **Select**, **Cancel**, **Raise** and **Lower** keys.

**Stainless Steel Keypad Terminals**

**Stainless Steel:** 304, brushed, #4 finish

**Note:** There are no custom legend inserts on Stainless Steel Keypad Terminals.
Specifications: 1200e Operator Terminal

Touch Screen Terminals

Membrane: water-clear, hardcoated, scratch-resistant polyester, over chemically-strengthened glass

Bezel: cast aluminum with black powder coating

Touch cell actuation force: from 2.5 to 3 oz (71 to 85 grams)

Touch Cell Format

- Matrix of 120 touch cells (10 across by 12 high)
- Each touch cell is 40 pixels high by 64 pixels wide
- User can configure or group cells to any size buttons

Touch cells are rated for 1,000,000 presses.

CRT Display

The following tables provide details of the display specifications.

<table>
<thead>
<tr>
<th>Display Format</th>
<th>640 horizontal by 480 vertical pixels</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display Alignment</td>
<td>User-configurable, stored in non-volatile memory</td>
</tr>
<tr>
<td></td>
<td>Color: 5 pixels horizontal range, 9 pixels vertical range</td>
</tr>
<tr>
<td>Display Intensity</td>
<td>Low to high range adjustment on back of unit</td>
</tr>
<tr>
<td>Screen Saver</td>
<td>User-configurable, 0–60 minute timeout. 0 disables the screen saver.</td>
</tr>
<tr>
<td>Display Size</td>
<td>12-inch diagonal. 204 mm x 137 mm</td>
</tr>
</tbody>
</table>

Color Unit Display Attributes

There are 16 fixed colors for screen objects:

<table>
<thead>
<tr>
<th>Black</th>
<th>Grey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Light Grey</td>
<td>White</td>
</tr>
<tr>
<td>Red</td>
<td>Bright Red</td>
</tr>
<tr>
<td>Blue</td>
<td>Bright Blue</td>
</tr>
<tr>
<td>Green</td>
<td>Bright Green</td>
</tr>
<tr>
<td>Magenta</td>
<td>Bright Magenta</td>
</tr>
<tr>
<td>Cyan</td>
<td>Bright Cyan</td>
</tr>
<tr>
<td>Yellow</td>
<td>Bright Yellow</td>
</tr>
</tbody>
</table>
Other attributes include blink and underline. Character sizes include 1 x 1 (8 x 20 pixels—standard), 1 x 2 (8 x 40 pixels—double height), 2 x 1 (16 x 20 pixels—double width), 2 x 2 (16 x 40—double height, double width) and 2 x 3 (16 x 80—extra large).

**Degauss**

Automatic degauss occurs each time ac power is re-applied to the unit and at midnight (according to the terminal system clock) daily.

**Data Highway Plus Communications**

- Allen-Bradley Data Highway Plus
- Baud rate may be 57.6, 115.2, or 230.4 kilobaud
- 5000 tags maximum
- Communicates with local and bridged stations on DH+
- Unsolicited messages to and from the PLC using PLC2 unprotected message formats. 512 words of address space.
- File transfer over DH+ network including over bridged DH+

**PLC Remote I/O Communications**

The parameters of the PLC Remote I/O Communications are:

- Allen-Bradley PLC via Allen-Bradley 1771 Remote I/O Link
- Remote I/O baud rate: 57.6/115.2/230.4 kilobaud
- Maximum I/O cable distance: 10,000 ft. (57.6 kilobaud) 5,000 ft. (115.2 kilobaud) 2,500 ft. (230.4 kilobaud)
- 5000 tags maximum
- Terminal can emulate from 1/4 to 64 full Remote I/O Racks
- Rack sizes: 1/4, 1/2, 3/4, or full (any starting module group). A rack can be configured for full or listen-only access.
- Total discrete I/O possible: 64 racks x 8 words/rack x 16 bits/word input and output bits, or 64 x 8 PLC input and 64 x 8 PLC output words
- Up to 64 block transfer files can be configured, with up to 64 words for each file. Files can be configured as read or write files in any combination.
- Total Block Transfer bits possible—64 files x 64 word/file x 16 bit/word in any input/output combination
- Application files can be uploaded and downloaded by the PLC-5 and SLC5/04 Pass-Through feature
**Serial Communications Port**

The RS-232 serial communications port can be connected to either the development system, for uploading/downloading application files, or to a printer for printing screen images, alarm history and alarm status reports, or alarm messages. Separate port settings can be assigned for each of these purposes. The applicable printer port settings are used automatically and are as follows, with the default in brackets:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baud Rates</td>
<td>300, 1200, 2400, 4800, 9600, 19.2 kilobaud (9600)</td>
</tr>
<tr>
<td>Parity Types</td>
<td>Odd, Even, None (None)</td>
</tr>
<tr>
<td>Stop Bits</td>
<td>1, 2 (1)</td>
</tr>
<tr>
<td>Data Bits</td>
<td>7, 8 (8)</td>
</tr>
<tr>
<td>Handshake</td>
<td>Hardware, Software (X-ON, X-OFF), None (Software)</td>
</tr>
<tr>
<td>Auto Line Feed</td>
<td>Off, On (On)</td>
</tr>
<tr>
<td>Auto Form Feed</td>
<td>Off, On (On)</td>
</tr>
</tbody>
</table>

The factory defaults for file transfer are the same as the default settings the development software will apply to the selected RS-232 port on your development system, so you don’t normally need to change them.

The settings for file transfer are separate from the printer and are as follows:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Values</th>
</tr>
</thead>
<tbody>
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<tr>
<td>Parity Types</td>
<td>Even, None (None)</td>
</tr>
<tr>
<td>Error</td>
<td>CRC, BCC (BCC)</td>
</tr>
</tbody>
</table>

**PCMCIA Memory Card Support**

Following are the PCMCIA memory cards supported by the PanelView 1200e Series A terminal in 200-ns or faster configuration.

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Part Number</th>
<th>Memory Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM11</td>
<td>256K bytes</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM12</td>
<td>1 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM13</td>
<td>2 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM14</td>
<td>4 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM15</td>
<td>8 MB</td>
</tr>
</tbody>
</table>
AC Power

The following table provides details of the ac power specifications:

<table>
<thead>
<tr>
<th>Power Supply Type</th>
<th>Switching</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range</td>
<td>90–132, 180–264 Vac automatic setting by the PanelView 1200e terminal to match available power supply</td>
</tr>
<tr>
<td>Frequency Range</td>
<td>47–63 Hz</td>
</tr>
<tr>
<td>Power Consumption</td>
<td>Color terminal 65 W typical 90 W maximum</td>
</tr>
<tr>
<td>Volt Amps</td>
<td>Color terminal 160 VA typical 220 VA maximum</td>
</tr>
</tbody>
</table>

While the color terminal degausses, there is a 5.5-amp surge at 115 volts. At 230 volts, there is an 11-amp surge. The surge lasts less than 400 milliseconds. Automatic degauss occurs each time ac power is re-applied to the unit and at midnight (according to the terminal system clock) daily.

Fuses

PanelView 1200e terminals:
- Require one fuse for each ac line
- Have fuses that the user can access from the rear of the terminal
- Accept either US or European fuse types
  - US fuse: BUSS AGC-3, 3 amps, 250 Vac, 1/4” x 1-1/4”
  - European fuse: BUSS GDB-3, 3 amps, 250 Vac, 5 mm x 20 mm

**ATTENTION:** Fuses must be replaced by authorized service personnel only. PanelView 1200e terminals contain neutral fuses. Disconnect power before servicing the unit.

Character Set

PanelView 1200e terminals support the IBM character set for alarm, local, and information messages.

User Memory

The PanelView 1200e terminal supports:
- 256 K of flash memory for application file
- PCMCIA card slot of variable size (256 K bytes to 16 MB—depends on user application file)

RAM tests and Memory Checksum tests can be initiated from the Terminal Diagnostics screen in Configuration mode.
### Alarm Relay

- Form-C Contact
- 250 V ac max., 8 A continuous
- 30 V dc max., 8 A continuous
- Minimum Voltage: 1 V dc
- Minimum Current: 1 mA dc

### Batteries

PanelView’s permanent, factory-installed lithium batteries have a total lithium weight of not more than 1.0 gram. Batteries are not burdened when ac power is applied to the terminal. The following chart indicates battery life, with continuous exposure to the specified temperatures, assuming ac power is applied to the terminal 8 hours a day, 5 days a week. These calculations are based on battery life specifications provided by the battery manufacturer and do not take battery shelf life into account.

<table>
<thead>
<tr>
<th>Temperature</th>
<th>Battery Life</th>
</tr>
</thead>
<tbody>
<tr>
<td>+86°F (+30°C)</td>
<td>Greater than 10 years</td>
</tr>
<tr>
<td>+104°F (+40°C)</td>
<td>Greater than 10 years</td>
</tr>
<tr>
<td>+113°F (+45°C)</td>
<td>Greater than 10 years</td>
</tr>
<tr>
<td>+122°F (+50°C)</td>
<td>10 years</td>
</tr>
<tr>
<td>+140°F (+60°C)</td>
<td>7.5 years</td>
</tr>
</tbody>
</table>

Battery fail indications are displayed automatically.

### Time and Date Clock

- Display modes: AM/PM or 24-hour (hours, minutes, seconds); optional show seconds, leading digit is zero or blank
- Date display includes month, day, and year: order (MDY, DMY, YMD), 2/4 digit year format (except fixed 2-digit for Alarm History screen), leading digit is zero or blank
- Time and date plus “day of week” can be transferred to the host PLC
- Time and date can be transferred from the host PLC to the terminal to synchronize the terminal’s date and time
- Battery-backed
- Automatic leap year correction

The clock’s accuracy can vary by ±7.0 minutes per month over an operating temperature range of 0° C to 60° C.
The following are temperature, humidity, and altitude requirements for the PanelView 1200e terminal.

**Ambient Operating Temperature Limits**
- Maximum: +50° C (+122° F)
- Minimum: 0° C (+32° F)

**Storage Temperature Limits**
- Maximum: +85° C (+185° F)
- Minimum: -40° C (-40° F)

**Humidity**
- Relative operating humidity (non-condensing)
  - 0° to +30° C (+32° to +86° F) 95% humidity
  - +30° to +40° C (+86° to +104° F) 75% humidity
  - +40° to +50° C (+104° to +122° F) 40% humidity
- Relative non-operating humidity (non-condensing)
  - -40° to +70° C (-40° to +158° F) 95% humidity

**Maximum Altitude**
- Non-operating or storage: 40,000 feet
- Operating: 10,000 feet

**Heat Generation**
The following are heat generation requirements for the PanelView 1200e color terminals.

**Color Terminals**
- 307 BTU/hour maximum
- 222 BTU/hour typical
Shock and Vibration

The following are shock and vibration specifications for the PanelView 1200e terminal.

Shock Amplitudes

- Operating 15 G (Peak Acceleration)
- Non-operating 30 G (Peak Acceleration)

Vibration Amplitudes for Operating Units

Frequency range: 5 to 2000 Hz

- 5 to 57 Hz: .006” peak-to-peak displacement
- 58 to 2000 Hz: 1.0 G peak acceleration

Vibration Amplitudes for Non-Operating Units

Frequency range: 5 to 2000 Hz

- 5 to 57 Hz: .015” peak-to-peak displacement
- 58 to 2000 Hz: 2.5 G peak acceleration
Specifications: 1400e Operator Terminal

Product List
Specifications in this appendix apply to the following products unless otherwise indicated:

- 2711E-T14C6 (touch screen)
- 2711E-K14C6 (keypad)
- 2711E-T14C7 (touch screen for ControlNet 1.25)
- 2711E-K14C7 (keypad for ControlNet 1.25)
- 2711E-T14C15 (touch screen for ControlNet 1.5)
- 2711E-K14C15 (keypad for ControlNet 1.5)

Approvals and Compliances
The PanelView 1400e terminal meets the following safety, EMC, and environmental standards.

Safety Standards Approvals
- UL 508
- CUL (CSA equivalent) 22.2 no. 142 listed through UL program
- EU Low Voltage Directive Compliance—see next page

EMC Standards Complied With
- EU EMC Directive Compliance—see next page
- FCC Part 15, subpart B, Class A
- ICES 003, Class A

Environmental Standards
PanelView 1400e terminals meet the following standards when stud mounted in like enclosures:

- CSA C22–2 No. 94–M91, ENCL 4X, 12, 13 (Indoor Use Only) from the front
- UL 50, 1992, ENCL 4X, 12, 13 (Indoor Use Only) from the front
- NEMA 4X, 12, 13 (Indoor Use Only) from the front
- IEC 529, IP65 (Indoor Use Only)
If the PanelView 1400e Operator Terminals are installed within the European Union or EFTA regions, the following regulations apply.

**EMC Directive**

This product is tested to meet Council Directive 89/336/EEC Electromagnetic Compatibility (EMC), using the following standards in whole or in part.


**Low Voltage Directive**

This product is tested to meet Council Directive 73/23/EEC with amendments, including 93/68/EEC Low Voltage (LVD), using the pertinent sections of the following standards.

- EN61010-1:1995 (Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use)

**Intended Use of Product**

According to these Standards, the factor that determines, for EMC purposes, whether an apparatus is deemed to be “industrial” or “Residential, commercial and light industrial,” is given in Clause 1 of EN50081-2 as follows:

Apparatus covered by this standard is not intended for connection to a public mains network but is intended to be connected to a power network supplied from a high- or medium-voltage transformer dedicated for the supply of an installation feeding a manufacturing or similar plant.

PanelView 1400e Operator terminals are intended for use solely in an industrial environment as defined above. When installed in Europe, any other application is in contravention of European Union Directives, and a breach of these laws.
Wiring Recommendations

Careful wire routing helps cut down on electrical noise. To reduce electrical noise, the PanelView 1400e Operator Terminal should be connected to its own branch circuit. The input power source should be protected by a fuse or circuit breaker rated at no more than 15 amps. Route incoming power to the PanelView 1400e terminal by a separate path from the communication cable.

**ATTENTION:** Do not run signal wiring and power wiring in the same conduit.

Where power and communication lines must cross, they should do so at right angles. Communication lines can be installed in the same conduit as low-level, dc I/O lines (less than 10 volts).

Terminal Weights

- Keypad terminal 40.1 lbs (18.2 kg)
- Touch screen terminal 38.7 lbs (17.6 kg)

These weights do not include any shipping materials used to package the terminal.

Front Panel Design

This section describes front panel design specifications for the PanelView 1400e keypad and touch screen terminals.

Keypad Terminals

Key Panel: black powder-coated, cast aluminum with hard-coated, scratch-resistant polyester surface

Keys: sealed, stainless steel dome membrane switches with tactile feedback and an actuation force of 1 lb. (0.455 kg), mounted on the key panel’s anodized aluminum backer plate. Keys are rated for 2,000,000 presses.

Window: 95% gloss, hard-coated, scratch-resistant polyester over chemically strengthened glass

Custom legends can be inserted in the 21 user-configurable function keys and the Select, Cancel, Raise and Lower keys.
Touch Screen Terminals

Membrane: 95% gloss, hard-coated, scratch-resistant polyester, over chemically strengthened glass

Bezel: cast aluminum with black powder coating

Touch cell actuation force: from 2.5 to 3 oz (71 to 85 grams)

Touch Cell Format

- User can configure to any size touch cell
- Minimum 40 x 40 pixel touch cell
- Maximum number of touch cells is 192 (16x12)

Touch cells are rated for 1,000,000 presses.

CRT Display

The following table provides display specifications.

<table>
<thead>
<tr>
<th>Display Format</th>
<th>640 horizontal by 480 vertical pixels</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display Alignment</td>
<td>Can be adjusted by the user using HPOS and VPOS controls.</td>
</tr>
<tr>
<td>Display Intensity</td>
<td>Low to high range adjustment using contrast and brightness controls.</td>
</tr>
<tr>
<td>Screen Saver</td>
<td>User-configurable, 0–60 minute timeout. 0 disables the screen saver.</td>
</tr>
<tr>
<td>Display Size</td>
<td>14-inch diagonal CRT, 247.6 mm x 185.7 mm image size</td>
</tr>
</tbody>
</table>

Color Unit Display Attributes

There are 256 fixed colors for screen objects.

Attributes, which are controlled and defined through the software, include blink and underline. Character sizes include 1 x 1 (8 x 20 pixels—standard), 1 x 2 (8 x 40 pixels—double height), 2 x 1 (16 x 20 pixels—double width), 2 x 2 (16 x 40—double height, double width), and 2 x 3 (16 x 80—extra large).

Degauss

Automatic degauss occurs each time ac power is re-applied to the unit.
Data Highway Plus Communications

- Allen-Bradley Data Highway Plus
- Baud rate may be 57.6, 115.2, or 230.4 kilobaud
- 5000 tags maximum
- Communicates with local and bridged stations on DH+
- Unsolicited messages to and from the PLC using PLC2 unprotected message formats. 512 words of address space.
- File transfer over DH+ network including over bridged DH+

ControlNet Communications

- Allen-Bradley ControlNet
- Baud rate is 5 Mbits/s
- 5000 tags maximum
- Communicates with local stations on ControlNet
- File transfer over ControlNet network

PLC Remote I/O Communications

The parameters of the PLC Remote I/O Communications are:

- Allen-Bradley PLC via Allen-Bradley 1771 Remote I/O Link
- Remote I/O baud rate: 57.6/115.2/230.4 kilobaud
- Maximum I/O cable distance: 10,000 ft. (57.6 kilobaud) 5,000 ft. (115.2 kilobaud) 2,500 ft. (230.4 kilobaud)
- 5000 tags maximum
- Terminal can emulate: from 1/4 to 64 full Remote I/O Racks
- Rack sizes: 1/4, 1/2, 3/4, or full (any starting module group). A rack can be configured for full or listen-only access.
- Total discrete I/O possible: 64 racks x 8 words/rack x 16 bits/word input and output bits, or 64 x 8 PLC input and 64 x 8 PLC output words
- Up to 64 block transfer files can be configured, with up to 64 words for each file. Files can be configured as read or write files in any combination.
- Total Block Transfer bits possible: 64 files x 64 word/file x 16 bit/word in any input/output combination
- Application files can be uploaded and downloaded by the PLC-5 or SLC 5/04 Pass-Through feature
Serial Communications Port

The RS-232 serial communications port can be connected to either the development system for uploading/downloading application files, or to a printer for printing screen images, alarm history and alarm status reports, or alarm messages. Separate port settings can be assigned for each of these purposes. The applicable printer port settings are used automatically and are as follows, with the default in brackets:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baud Rates</strong></td>
<td>300, 1200, 2400, 4800, 9600, 19.2 kilobaud (9600)</td>
</tr>
<tr>
<td><strong>Parity Types</strong></td>
<td>Odd, Even, None (None)</td>
</tr>
<tr>
<td><strong>Stop Bits</strong></td>
<td>1, 2 (1)</td>
</tr>
<tr>
<td><strong>Data Bits</strong></td>
<td>7, 8 (8)</td>
</tr>
<tr>
<td><strong>Handshake</strong></td>
<td>Hardware, Software (X-ON, X-OFF), None (Software)</td>
</tr>
<tr>
<td><strong>Auto Line Feed</strong></td>
<td>Off, On (On)</td>
</tr>
<tr>
<td><strong>Auto Form Feed</strong></td>
<td>Off, On (On)</td>
</tr>
</tbody>
</table>

The factory defaults for file transfer are the same as the default settings the development software will apply to the selected RS-232 port on your development system, so you don’t normally need to change them.

File transfer settings are separate from the printer and are as follows:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baud Rates</strong></td>
<td>300, 1200, 2400, 9600, 19200 (9600)</td>
</tr>
<tr>
<td><strong>Parity Types</strong></td>
<td>Even, None (None)</td>
</tr>
<tr>
<td><strong>Error</strong></td>
<td>CRC, BCC (BCC)</td>
</tr>
</tbody>
</table>

PCMCIA Memory Card Support

Following are the PCMCIA memory cards supported by the PanelView 1400e terminal in 200-ns or faster configuration.

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Part Number</th>
<th>Memory Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM11</td>
<td>256 K bytes</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM12</td>
<td>1 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM13</td>
<td>2 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM14</td>
<td>4 MB</td>
</tr>
<tr>
<td>Allen-Bradley</td>
<td>2711-NM15</td>
<td>8 MB</td>
</tr>
</tbody>
</table>


AC Power

Following are the ac power specifications for the PanelView 1400e terminal.

<table>
<thead>
<tr>
<th>Power Supply Type</th>
<th>Switching</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range</td>
<td>90–132, 180–264 V ac automatic setting by the PanelView 1400e terminal to match available power supply</td>
</tr>
<tr>
<td>Frequency Range</td>
<td>47–63 Hz</td>
</tr>
<tr>
<td>Power Consumption</td>
<td>Color terminal</td>
</tr>
<tr>
<td></td>
<td>75 W typical</td>
</tr>
<tr>
<td></td>
<td>100 W maximum</td>
</tr>
<tr>
<td>Volt Amps</td>
<td>Color terminal</td>
</tr>
<tr>
<td></td>
<td>180 VA typical</td>
</tr>
<tr>
<td></td>
<td>240 VA maximum</td>
</tr>
</tbody>
</table>

While the color terminal degausses, there is a 5.5-amp surge at 115 volts. At 230 V, there is an 11-amp surge that lasts less than 400 milliseconds. Automatic degauss occurs every time ac power is re-applied to the terminal.

Fuses

PanelView 1400e terminals:
- Require one fuse for each ac line
- Have fuses the user can access from the rear of the terminal
- Accepts the following fuse type: BUSS GDC-3.15, 3.15 A, 250 V ac, 5 mm x 20 mm

**ATTENTION:** Fuses must be replaced by authorized service personnel only. PanelView 1400e terminals contain neutral fuses. Disconnect power before servicing the unit.

Character Set

PanelView 1400e terminals support the IBM character set for alarm, local, and information messages.

User Memory

PanelView 1400e terminals support:
- 256K bytes of Flash memory for application file
- PCMCIA card slot of variable size (depends on user application file)

RAM tests and Memory Checksum tests can be initiated in the Terminal Diagnostics screen in Configuration mode.
Alarm Relay

- Form-C Contact
- 250 V ac Max, 8 amp continuous
- 30 V dc Max, 8 amp continuous
- Minimum Voltage: 1 V dc
- Minimum Current: 1 mA dc

Batteries

PanelView’s permanent, factory-installed lithium batteries have a total lithium weight of not more than 1.0 gram. Batteries are not burdened when ac power is applied to the terminal. The following chart indicates battery life, with continuous exposure to the specified temperatures, assuming ac power is applied to the terminal 8 hours a day, 5 days a week. These calculations are based on battery life specifications provided by the battery manufacturer and do not take battery shelf life into account.

<table>
<thead>
<tr>
<th>Temperature</th>
<th>Battery Life</th>
</tr>
</thead>
<tbody>
<tr>
<td>+86°F (+30°C)</td>
<td>Greater than 10 years</td>
</tr>
<tr>
<td>+104°F (+40°C)</td>
<td>Greater than 10 years</td>
</tr>
<tr>
<td>+113°F (+45°C)</td>
<td>Greater than 10 years</td>
</tr>
<tr>
<td>+122°F (50°C)</td>
<td>10 years</td>
</tr>
<tr>
<td>+140°F (60°C)</td>
<td>7.5 years</td>
</tr>
</tbody>
</table>

Battery fail indications are displayed automatically.

Time and Date Clock

- Display modes: AM/PM or 24-hour (hours, minutes, seconds); optional show seconds, leading digit is zero or blank
- Date display includes month, day, and year: order (MDY, DMY, YMD), 2/4 digit year format (except fixed 2-digit for Alarm History screen), leading digit is zero or blank
- Time and date plus “day of week” can be transferred to the host PLC
- Time and date can be transferred from the host PLC to the terminal to synchronize the terminal’s date and time
- Battery-backed
- Automatic leap year correction

The clock’s accuracy can vary by ±7 minutes per month over an operating temperature range of 0°C to 60°C.
**Temperature, Humidity, and High Altitude**

The following are temperature, humidity, and altitude requirements for the PanelView 1400e terminal.

**Ambient Operating Temperature Limits**
- Maximum:  +50° C (+122° F)
- Minimum:  0° C (+32° F)

**Storage Temperature Limits**
- Minimum:  -40° C (-40° F)
- Maximum:  +85° C (+185° F)

**Humidity**
- Relative operating humidity (non-condensing)
  - 0° to +30° C (+32° to +86° F) 95% humidity
  - +30° to +40° C (+86° to +104° F) 75% humidity
  - +40° to +50° C (+104° to +122° F) 40% humidity
- Relative non-operating humidity (non-condensing)
  - -40° to +70° C (-40° to +158° F) 95% humidity

**Maximum Altitude**
- Non-operating or storage: 40,000 feet
- Operating: 10,000 feet

**Heat Generation**

The following are heat generation requirements for the PanelView 1400e color terminal.

**Color Terminals**
- 341 BTU/hour maximum
- 256 BTU/hour typical
Shock and Vibration

The following are shock and vibration specifications for the PanelView 1400e terminal.

Shock Amplitudes

- Operating 15 G (Peak Acceleration)
- Non-operating 30 G (Peak Acceleration)

Vibration Amplitudes for Operating Units

Frequency range: 5 to 2000 Hz

- 5 to 57 Hz: .006” peak-to-peak displacement
- 58 to 2000 Hz: 1.0 G peak acceleration

Vibration Amplitudes for Non-Operating Units

Frequency range: 5 to 2000 Hz

- 5 to 57 Hz: .015” peak-to-peak displacement
- 58 to 2000 Hz: 2.5 G peak acceleration
Installing the PanelView Serial Firmware Upgrade Utility

The Serial Firmware Upgrade Utility Version 4 (SFU32) is provided on CD-ROM. The software installation program creates a directory on your hard drive for the SFU32 and copies all necessary files to it. By default, the drive and directory is C:\AB\PB1400E\SFU32. You can change this default.

To install SFU32:

1. Start Windows NT or Windows 95. If you’re already in Windows, close all open Windows applications.

2. Insert the CD-ROM in the drive.
   
   The CD-ROM begins to run automatically.

3. If the CD-ROM does not start automatically, choose Run from the Start button and select setup.exe from the CD-ROM drive; or select setup.exe from Windows Explorer.

4. In the Welcome dialog box, choose Next.

5. If you are installing on Windows 95, the Select Components dialog box appears. Select Version 4, and then choose Next.
   
   If you are installing on Windows NT, the Select Components dialog box does not appear. Version 4 is automatically selected.

6. In the Choose Applications dialog box, choose Serial Firmware Upgrade as the application you want to install. You can choose more than one application to install. Then choose Next.

7. In the registration window, enter your user name and company name. After you enter the required information, choose Next.

8. In the confirmation window, verify the user information you have entered. Select Yes to proceed or No to edit the user information.

9. In the Welcome dialog box for the Serial Firmware Upgrade Utility, it recommends that you close all open Windows applications. If you have done that, choose Next.

10. Choose the drive and directory in which the SFU32 will be installed. By default, this is C:\AB\PB1400E\SFU32. To change the destination drive or directory, type the new drive and/or directory in the Program Files field. Then choose Next.
11. Choose the program folder (program group) in which you want to install the SFU32’s icons, which includes a Readme file icon, the Upgrade Utility icon, and an Uninstall icon. By default, the icons are installed in the PanelBuilder 1400e program folder. Then choose Next.

12. The setup utility shows a summary of the choices you made in the preceding dialog boxes. To make any changes, choose the Back button. Otherwise, choose Next to begin the installation.

Do not cancel the installation while it is in progress. If you want to undo the installation, let the installation finish, then use the Uninstall Serial Firmware Upgrade Utility to remove all the installed files and to update the registration.

The Serial Firmware Upgrade Utility Version 3 (SFU) software is provided on CD-ROM. The software installation program creates a directory on your hard drive for the PanelView Serial Firmware Upgrade Utility and copies all necessary files to it. By default, the drive and directory is C:\AB\PB1400e\SFU. You can change this default.

To install SFU:

1. Start Windows 95 or 3.x. If you’re already in Windows, close all open Windows applications.

2. Insert the CD-ROM in the drive.

The CD-ROM begins to run automatically.

3. If you are running on Windows 95, choose Run from the Start button, or select setup.exe from Windows Explorer.

If you are running on Windows 3.x, choose Run from the File menu. In the Run windows, type:

```
d: \setup
```

where d is the drive containing the PanelView Serial Firmware Upgrade Utility CD-ROM, and press Enter.

4. In the Welcome dialog box, choose Next.
5. If you are installing on Windows 95, the Select Components dialog box appears. Choose Version 3, and then choose Next.

If you are installing on Windows 3.x, the Select Components dialog box does not appear. Version 3 is automatically selected.

6. In the Choose Applications dialog box, choose Serial Firmware Upgrade as the application you want to install. You can choose more than one application to install. Then choose Next.

7. In the Welcome dialog box for the Serial Firmware Upgrade Utility, it recommends that you close all open Windows applications. If you have done that, choose Next.

8. Choose the drive and directory in which the PanelView Serial Firmware Upgrade Utility will be installed. By default, this is C:\AB\PB1400e\SFU. To change the destination drive or directory, type the new drive and/or directory in the Directory field. Then choose Next.

9. Choose the program folder (program group) in which you want to install the PanelView Serial Firmware Upgrade Utility’s icons, which includes a Readme file icon, the Utility file icon, and an Uninstall icon. By default, the icons are installed in the PanelBuilder 1400e program folder. Then choose Next.

10. Follow the setup instructions as they appear on your screen.

To complete the setup, enter any required information when prompted.

Do not cancel the installation while it is in progress. If you want to cancel the installation, let the installation finish, then use the Uninstall Serial Firmware Upgrade Utility to remove all the installed files.

11. When the installation is complete, remove the CD-ROM from the drive.
Installing SFU32 from Floppy Disks on Windows NT or Windows 95

The Serial Firmware Upgrade Utility Version 4 (SFU32) software is provided on two disks. Before installing the software, make a backup copy of the disks. Store the original disks in a safe place, and install the SFU32 from the copy.

The software installation program creates a directory on your hard drive for the SFU32 and copies all necessary files to it. By default, the drive and directory is C:\AB\PB1400E\SFU32. You can change this default.

To install SFU32:

1. Start Windows NT or Windows 95. If you’re already in Windows, close all open Windows applications.

2. Insert the floppy disk in the drive.

3. Choose Run from the Start button, or select setup.exe from Windows Explorer.

4. Close all applications. Then choose Next. The Serial Firmware Upgrade Utility Installation Program runs automatically.

5. Enter the required information.

6. Choose the drive and directory in which the SFU32 will be installed. By default, this is C:\AB\PB1400E\SFU32. To change the destination drive or directory, type the new drive and/or directory in the Program Files field. Then choose Next.

7. Choose the program folder (program group) in which you want to install the SFU32’s icons, which includes a Readme file icon, the Upgrade Utility icon, and an Uninstall icon. By default, the icons are installed in the PanelBuilder 1400e program folder. Then choose Next.

8. Follow the setup instructions as they appear on your screen.

To complete the setup, enter any required information and insert the second disk when prompted.

Do not cancel the installation while it is in progress. If you want to undo the installation, let the installation finish, then use the Uninstall Serial Firmware Upgrade Utility to remove all the installed files and to update the registration.

9. When the installation is complete, remove the installation diskette from the drive.
The Serial Firmware Upgrade Utility Version 3 (SFU) software is provided on two disks. Before installing the software, make a backup copy of the disks. Store the original disks in a safe place, and install the PanelView Serial Firmware Upgrade Utility from the copies.

The software installation program creates a directory on your hard drive for the PanelView Serial Firmware Upgrade Utility and copies all necessary files to it. By default, the drive and directory is C:\AB\PB1400e\SFU. You can change this default.

To install SFU:

1. Start Windows 95 or 3.x. If you’re already in Windows, close all open Windows applications.

2. Insert the floppy disk in the drive.

3. If you are running on Windows 95, choose Run from the Start button, or select setup.exe from Windows Explorer.

   If you are running on Windows 3.x, choose Run from the File menu. In the Run windows, type:

   a:setup or b:setup

   where a or b is the drive containing the PanelView Serial Firmware Upgrade Utility disk, and press Enter.

4. A window appears, recommending you close all open Windows applications. If you followed step 1, choose Next; otherwise close all open Windows applications now. Then choose Next.

5. Choose the drive and directory in which the PanelView Serial Firmware Upgrade Utility will be installed. By default, this is C:\AB\PB1400e\SFU. To change the destination drive or directory, type the new drive and/or directory in the Directory field. Then choose Next.

6. Choose the program folder (program group) in which you want to install the PanelView Serial Firmware Upgrade Utility’s icons, which includes a Readme file icon, the Utility file icon, and an Uninstall icon. By default, the icons are installed in the PanelBuilder 1400e program folder. Then choose Next.
7. Follow the setup instructions as they appear on your screen.

   To complete the setup, enter any required information and insert the second disk when prompted.

   Do not cancel the installation while it is in progress. If you want to cancel the installation, let the installation finish, then use the Uninstall Serial Firmware Upgrade Utility to remove all the installed files.

8. When the installation is complete, remove the installation diskette from the drive.

Installing Additional Communication Drivers

The PanelView Serial Firmware Upgrade Utility supports additional communication drivers besides the three core drivers—Remote I/O, DH+, and ControlNet. If an additional driver is supported, a diskette that contains an install and uninstall program is supplied in the kit for that network driver.

To install an additional driver:

1. Close the PanelView Serial Firmware Upgrade Utility before you install the driver.

2. Insert the diskette in the floppy drive.

3. If you are installing on Windows NT or Windows 95, press the Start button and choose Run.

   If you are installing on Windows 3.x, choose Run from the File menu of Program Manager or File Manager.

4. In the Run window, type:

   a:setup or b:setup

5. Follow the installation instructions as they appear on your screen.

   When the registration window appears, you must enter registration information that is provided in the kit for the network driver.

6. When the installation is complete, remove the diskette from the floppy drive.

7. Start the PanelView Serial Firmware Upgrade Utility. The new driver is displayed on the list of available drivers.
This section describes starting the program from Windows NT, Windows 95, or Windows 3.x. Functionality of the serial firmware upgrade utility is the same for Windows NT, Windows 95, and Windows 3.x.

To start the PanelView Serial Firmware Upgrade Utility from Windows NT or Windows 95:

1. Click the Start button from the taskbar.
2. Choose Programs, and choose PanelBuilder 1400e, or the folder you specified when you installed the program.
3. Choose PanelView Serial Firmware Upgrade Utility.

To start the PanelView Serial Firmware Upgrade Utility from Windows 3.x:

1. Double-click the PanelBuilder 1400e program group (or the program group you selected when you installed the software).
2. Double-click the PanelView Serial Firmware Upgrade Utility icon.

After starting the Serial Firmware Upgrade Utility, the PanelView Serial Firmware Upgrade Utility dialog box appears.

To perform a serial firmware upgrade:

1. Choose Upgrade Parameters.
2. Select Communications Drivers.
3. To initiate the PanelView firmware upgrade, press Start Upgrade.

For more information on how to configure parameters and initiate a firmware upgrade, press F1 to bring up online help.

During the firmware upgrade, the host computer displays status information. If the upgrade has been completed successfully, the following message is displayed and the PanelView terminal reboots:

Terminal firmware upgraded successfully.

If the upgrade failed, the following message is displayed and the host computer returns to the Serial Firmware Upgrade Utility dialog:

Terminal firmware upgrade failed.
Exiting from the PanelView Serial Firmware Upgrade Utility

When you have finished transferring the firmware, you can exit the PanelView Serial Firmware Upgrade Utility.

To exit from the PanelView Serial Firmware Upgrade Utility:

➤ Click on the Exit button in the dialog box.
Numbers

1000e operator terminals
  connecting an external alarm relay, 2–12
  installing, 2–1
  mounting options, 2–4
specifications
  alarm relay, A–7
  altitude, A–9
  ambient operating temperature limits, A–9
  backlight life, A–4
  batteries, A–8
  character sets, A–7
  color units, A–4
  CRT display, A–4
  custom legends, A–3
  design standards, A–2
  EMC Directive, A–2
  EMC standards, A–1
  environmental standards, A–1
  front panel design, A–3
  fuses, A–7
  humidity, A–9
  keypad terminal weights, A–3
  keypad terminals, A–3
  Low Voltage Directive, A–2
  memory, A–7
  NEMA Standards, A–1, A–2
  PCMCIA memory cards, A–6
  PLC Remote I/O communications, A–5
  RAM tests, A–7
  RS-232 port, A–6
  safety standards approvals, A–1
  shock and vibration, A–9
  storage temperature limits, A–9
  temperature, A–9
  terminal weights, A–3
  time and date clock, A–8
  touch screen terminal weights, A–3
  touch screen terminals, A–4
  user memory, A–7

1200e operator terminals
  connecting an external alarm relay, 3–14
degauss option, 5–43
dimensions, 2–2, 2–3, 3–3
installing, 3–1
mounting options, 3–5
rear panel, 3–1
specifications
  AC power, B–6
  altitude, B–8
  ambient operating temperature limits, B–8
  batteries, B–7
  character sets, B–6
  color units, B–3
  CRT display, B–3
  custom legends, B–2
  Data Highway Plus Communications, B–4
  EMC standards, B–1
  environmental standards, B–1
  front panel design, B–2
  fuses, B–6
  heat generation, B–8
  humidity, B–8
  keypad terminal weights, B–2
  keypad terminals, B–2
  memory, B–6
  NEMA Standards, B–1
  PCMCIA memory cards, B–5
  PLC Remote I/O communications, B–4
  RAM tests, B–6
  RS-232 port, B–5
  safety standards approvals, B–1
  shock and vibration, B–9
  storage temperature limits, B–8
  temperature, B–8
  terminal weights, B–2
  time and date clock, B–7
  touch screen terminal weights, B–2
  touch screen terminals, B–3
  user memory, B–6

1400e operator terminals
  connecting an external alarm relay, 4–11
dimensions, 4–2
installing, 4–1
mounting options, 4–4
rear panel, 4–1
specifications
  AC power, C–7
  alarm relay, C–8
  altitude, C–9
  ambient operating temperature limits, C–9
  batteries, C–8
  character sets, C–7
  color units, C–4
  CRT display, C–4
  custom legends, C–3
  design standards, C–2
  EMC Directive, C–2
EMC standards, C–1
environmental standards, C–1
front panel design, C–3
fuses, C–7
heat generation, C–9
humidity, C–9
keypad terminal weights, C–3
keypad terminals, C–3
Low Voltage Directive, C–2
memory, C–7
NEMA Standards, C–1, C–2
PCMCIA memory cards, C–6
PLC Remote I/O communications, C–5
RAM tests, C–7
RS-232 port, C–6
safety standards approvals, C–1
shock and vibration, C–10
storage temperature limits, C–9
temperature, C–9
terminal weights, C–3
time and date clock, C–8
touch screen terminal weights, C–3
touch screen terminals, C–4
user memory, C–7
connecting to 1000e operator terminals, 2–12
connecting to 1200e operator terminals, 3–14
connecting to 1400e operator terminals, 4–11
Alarm settings, 5–33
Align screen button, 5–39
Altitude
1000e operator terminals, A–9
1200e operator terminals, B–8
1400e operator terminals, C–9
Ambient operating temperature limits
1000e operator terminals, A–9
1200e operator terminals, B–8
1400e operator terminals, C–9
Application Checksum test, 5–43
Application File Comment field, 5–50
Application file storage, 3–16
displayed on Terminal Information screen, 5–50
Application files
downloading, 6–2
multiple, 5–18
running, 6–3
selecting, 5–18
storage locations, 5–18
transfer types, 5–4
transferring, 5–4
Application screens, printing, 5–40
Application Startup screen, 5–24
Auto Restart option, 5–13
Automatic degauss
1200e operator terminals, B–4
1400e operator terminals, C–4
AC power
1200e operator terminals, B–6
1400e operator terminals, C–7
Accessories, 1–2
Address source, 5–14
Adjusting audio volume, 5–32
Adjusting contrast and brightness, 3–10, 4–7
Alarm connector, voltage range, 2–12, 3–14
Alarm history records, 5–33
Alarm messages, 5–52
Alarm relay, 5–33
1000e operator terminals, A–7
1400e operator terminals, C–8
Backlight intensity, 2–10
Backlight life, 1000e operator terminals, A–4
Backlight replacement, 7–3
Batteries
1000e operator terminals, A–8
failure indications, A–8
1200e operator terminals, B–7
failure indications, B–7
1400e operator terminals, C–8
failure indications, C–8
Battery test, 5–2, 5–43

A

1747-SN I/O Subscanner Module, 1–15
1771-SN I/O Subscanner Module, 1–14, 1–15
1772-SD2 Scanner/Distribution panel, 1–15
1775-S4A Remote Scanner/Distribution panel, 1–14
6008-S1 IBM PC I/O Scanner, 1–15
6008-SV VME I/O Scanner, 1–15
6008-SQ DEC Q-BUS I/O Scanner, 1–16
6200 software, 6–1

B

1000e operator terminals, A–8
1200e operator terminals, B–7
1400e operator terminals, C–8

Battery-backed RAM, testing, 5–43
Baud rate, 5–47
default, 5–7, 5–22
displayed on screen, 5–22
Block transfer file definitions, viewing, 5–20

C
Character sets
1000e operator terminals, A–7
1200e operator terminals, B–6
1400e operator terminals, C–7
Cleaning
closure, 7–1
kepad, 7–1
touch screen, 7–1
Clear button, 5–51
Color units
1000e operator terminals, A–4
1200e operator terminals, B–3
1400e operator terminals, C–4
Communication problems, PLC, 8–7
Data Highway Plus, 8–8, 8–9
Communication settings, matching, 6–2
Configuration mode, 5–1
starting up PanelView terminals in, 5–2
Configuration mode menu, 5–2
Configuration settings
verifying, 8–1
viewing, 8–1
Configure and Run modes, 2–9, 3–11, 4–8
Configure mode, to test terminal, 6–1
Configuring, PanelView operator terminals, 5–1
Connecting the PLC, 4–12, 6–3
Contrast and brightness controls, 3–10, 4–7
ControlNet, 1–16
Copying application files, 5–9
CRT display
1000e operator terminals, A–4
1200e operator terminals, B–3
1400e operator terminals, C–4
CRT intensity, controlling, 7–1
Current application file, information about, 5–49
Custom legends
1000e operator terminals, A–3
1200e operator terminals, B–2
1400e operator terminals, C–3
Cutout
template, 2–4, 3–5
tools required, 2–4, 3–5, 4–4

D
Data Highway Plus
1200e operator terminals, B–4
description, 1–16
testing terminal, 6–1
Data transmission, errors, 5–7
Degauss option, 5–43
Degaussing
automatic
1200e operator terminals, B–4
1400e operator terminals, C–4
operator terminals, 7–2
Demagnetizing the CRT, 5–43
DEMO files, 6–1
Design standards
1000e operator terminals, A–2
1400e operator terminals, C–2
DH+. See Data Highway Plus
Dimensions
1000e operator terminals, 2–2
1200e operator terminals, 3–3
1400e operator terminals, 4–2
Direct DH+ link, 5–16
Disabling button or alarm audio, 5–32
Downloading, application files, 5–4, 6–2

E
EMC Directive
1000e operator terminals, A–2
1400e operator terminals, C–2
EMC standards
1000e operator terminals, A–1
1200e operator terminals, B–1
1400e operator terminals, C–1
Emergency stop buttons, 6–4
Environmental standards
1000e operator terminals, A–1
1200e operator terminals, B–1
1400e operator terminals, C–1
Erasing data, 5–12
Exit button (F21), 5–44
Exiting from Serial Firmware Upgrade Utility, D–8
Extended system memory, 5–49
External alarm, 5–33
External alarm relay
connecting to 1000e operator terminals, 2–12
connecting to 1200e operator terminals, 3–14
connecting to 1400e operator terminals, 4–11
Installing
1000e operator terminals, 2–1
1200e operator terminals, 3–1
1400e operator terminals, 4–1
Internal clock, 5–29

F
Fan filter
changing, 7–2
replacement part, 7–2
Fault messages
major, 8–1
minor, 8–3
File transfers, 5–8
Firmware, integrity test, 5–1
Format Destination button, 5–12
Formatting reports, 5–41, 5–42
Front panel design
1000e operator terminals, A–3
1200e operator terminals, B–2
1400e operator terminals, C–3
Fuses
1000e operator terminals, A–7
1200e operator terminals, B–6
1400e operator terminals, C–7
American, B–6
Europe, B–6

G
Global tab, 5–26

H
Heat generation
1200e operator terminals, B–8
1400e operator terminals, C–9
Humidity
1000e operator terminals, A–9
1200e operator terminals, B–8
1400e operator terminals, C–9

I
I/O scanners, publications, P–2
Information messages, 5–52
Initial states, 5–23
Initial values, 5–23, 5–47

K
Keypad terminal weights
1000e operator terminals, A–3
1200e operator terminals, B–2
1400e operator terminals, C–3
Keypad terminals
1000e dimensions, 2–2
1200e dimensions, 3–3
1400e dimensions, 4–2
about, 1–6
Function Keys button, Terminal Diagnostics, 5–44
specifications, A–3, B–2, C–3

L
Legend kit, 1–6
Load Application Initial Values, 5–47
Local messages, 5–52
Logic board, providing access, 4–4
Low Voltage Directive
1000e operator terminals, A–2
1400e operator terminals, C–2

M
Magnetic fields, avoiding, 7–2
Major Fault mode, 5–50
Major Terminal Fault window, 5–50
Memory
1000e operator terminals, A–7
1200e operator terminals, B–6
1400e operator terminals, C–7
Memory card
drive, 5–9
slot at back of 1200e operator terminal, 2–15, 3–16
transfers, 5–9
upgrade, 5–49
Memory Card tab, 5–10
Memory cards
1000e operator terminals, A–6
1200e operator terminals, B–5
1400e operator terminals, C–6
Messages
fault, 8–1, 8–3
mistake, 6–4
Minor Terminal Fault window, 5–51
Mistake messages, 5–51, 8–4
Mode select keyswitch, 2–9, 3–11, 4–8
setting for power up, 5–1
Modes
Configure, 5–1
Run, 5–1
Mounting clips, 2–4, 3–5
Mounting options
1000e operator terminals, 2–4
1200e operator terminals, 3–5
1400e operator terminals, 4–4
Mounting studs, 3–5

N
NEMA 4X rating, 3–6
NEMA standards
1000e operator terminals, A–1, A–2
1200e operator terminals, B–1
1400e operator terminals, C–1, C–2
Network File Transfer tab, 5–13

O
Objects, retentive, testing, 6–4
Operating modes, 5–1
Operator access codes, 5–25

P
PanelBuilder 1200 Development Software
for Windows, using application files, 1–1
PanelBuilder 1400e Configuration Software,
about, 1–11
PanelBuilder Development Software for
DOS, using application files, 1–1
PanelView operator terminals, configuring,
5–1
Parity, 5–7
Pass-Through
Address Source, 5–14
Control Byte, 5–22
default settings, 5–14
parameters, 5–13
Pass-Through application file transfers,
5–13
PCMCIA. See Memory cards
Performing a Serial Firmware Upgrade, D–7
PLC, 1–14, 5–1, 5–32
communicating with terminal, Run mode,
2–9, 3–11, 4–8
connecting to 1000e operator terminals,
2–13
connecting to 1200e operator terminals,
3–15
connecting to 1400e operator terminals,
4–12
connecting to a terminal, 6–3
publications, P–2
requesting screen prints, 5–41
required for Pass-Through, 5–15
PLC communication problems, 8–7
Data Highway Plus, 8–8, 8–9
PLC Remote I/O communications
1000e operator terminals, A–5
1200e operator terminals, B–4
1400e operator terminals, C–5
PLC-5 family, rack address ranges, 1–14,
1–16
PLC-5C programmable controllers,
ControlNet PLCs, 1–18
PLC-2 family, rack address ranges, 1–15,
1–16
PLC-3 family, rack address ranges, 1–14,
1–16
POST. See Power On Self–Test
Power
connecting to 1000e operator terminals,
2–10
connecting to 1200e operator terminals,
3–11
connecting to 1400e operator terminals,
4–8
Power connector
1000e operator terminals, 2–10
1200e operator terminals, 3–12
Power On Self-Test, 5–1
Power up
terminal, 5–1
tests, 5–1
Power-up screen, for application, 6–3
Printer
cable, 5–9, 5–42
default settings, 5–41
ers, 5–42
Printer cable
for 1000e operator terminals, 2–11
for 1200e operator terminals, 3–13
for 1400e operator terminals, 4–10
Index

Printing
application screens, 5–40
displayed alarms, 5–40
log of alarm messages, 5–40
priorities, 5–41
Printing screens from terminal, 5–41
Problems
fault messages
major, 8–1
minor, 8–3
mistake messages, 8–4
PLC communication, 8–7
Data Highway Plus, 8–8, 8–9
Programmable Controllers. See PLC
Publications, P–2

R
Rack assignment, Remote I/O rack
assignment, 5–20
Rack assignments, viewing, 5–20
RAM tests
1000e operator terminals, A–7
1200e operator terminals, B–6
1400e operator terminals, C–7
Rear panel
1200e operator terminals, 3–1
1400e operator terminals, 4–1
Remote DH+ connector, 4–12
Remote I/O, 1–14
Remote I/O connector, 2–13, 3–15, 4–12
Remote keyswitch assembly, 3–11, 4–8
Replacement kits, 1–4
Restore Defaults screen, 5–46
Retentive objects, testing, 6–4
RIO Pass-Through, 5–14
RS-232 port, 2–11, 3–12, 4–10
1000e operator terminals, A–6
1200e operator terminals, B–5
1400e operator terminals, C–6
Run mode, 5–1, 5–9
set Mode Select keyswitch, 6–3

S
Safety standards approvals
1000e operator terminals, A–1
1200e operator terminals, B–1
1400e operator terminals, C–1
Screen
aligning on a 1200e terminal, 5–39
enabling or disabling security, 5–26
requesting prints, 5–41
saver, 5–37, 5–38
Screens, power-up, 6–3
Security screen, 5–25
Select Application screen, 5–19
Serial communications port
1000e operator terminals, A–6
1200e operator terminals, B–5
1400e operator terminals, C–6
Serial firmware upgrade, 5–48
Serial Firmware Upgrade Utility
exiting, D–8
install an additional driver, D–6
performing, D–7
starting, D–7
from Windows, D–7
Serial port, configuring, 5–7
Serial printer, connecting to 1400e operator
terminals, 4–10
Setting time and date, 5–28
Settings, changing, 5–7
Shock and vibration
1000e operator terminals, A–9
1200e operator terminals, B–9
1400e operator terminals, C–10
SLC-RIO connection, 1–15
SLC-5 family, rack address ranges, 1–15, 1–16
Specifications
1000e operator terminals
alarm relay, A–7
altitude, A–9
ambient operating temperature limits, A–9
backlight life, A–4
batteries, A–8
character sets, A–7
color units, A–4
CRT display, A–4
custom legends, A–3
design standards, A–2
EMC Directive, A–2
EMC standards, A–2
environmental standards, A–1
front panel design, A–3
fuses, A–7
humidity, A–9
keypad terminal weights, A–3
keypad terminals, A–3
Low Voltage Directive, A–2
memory, A–7
NEMA Standards, A–1, A–2
PCMCIA memory cards, A–6
PLC Remote I/O communications, A–5
RAM tests, A–7
RS-232 port, A–6
safety standards approvals, A–1
serial communications port, A–6
shock and vibration, A–9
storage temperature limits, A–9
temperature, A–9
terminal weights, A–3
time and date clock, A–8
touch screen terminal weights, A–3
touch screen terminals, A–4
user memory, A–7
1200e operator terminals
altitude, B–8
ambient operating temperature limits, B–8
batteries, B–7
character sets, B–6
color units, B–3
CRT display, B–3
custom legends, B–2
Data Highway Plus Communications, B–4
EMC standards, B–1
environmental standards, B–1
front panel design, B–2
fuses, B–6
heat generation, B–8
humidity, B–8
keypad terminal weights, B–2
keypad terminals, B–2
memory, B–6
NEMA Standards, B–1
PCMCIA memory cards, B–5
PLC Remote I/O communications, B–4
RAM tests, B–6
RS-232 port, B–5
safety standards approvals, B–1
serial communications port, B–5
shock and vibration, B–9
storage temperature limits, B–8
temperature, B–8
terminal weights, B–2
time and date clock, B–7
touch screen terminal weights, B–2
touch screen terminals, B–4
user memory, B–7

1400e operator terminals
alarm relay, C–7
altitude, C–9
ambient operating temperature limits, C–9
batteries, C–8
character sets, C–7
color units, C–4
CRT display, C–4
custom legends, C–3
design standards, C–2
EMC Directive, C–2
EMC standards, C–1
environmental standards, C–1
front panel design, C–3
fuses, C–7
heat generation, C–9
humidity, C–9
keypad terminal weights, C–3
keypad terminals, C–3
Low Voltage Directive, C–2
memory, C–7
NEMA Standards, C–1, C–2
PCMCIA memory cards, C–6
PLC Remote I/O communications, C–5
RAM tests, C–7
RS-232 port, C–6
safety standards approvals, C–1
serial communications port, C–6
shock and vibration, C–10
storage temperature limits, C–9
temperature, C–9
terminal weights, C–3
time and date clock, C–8
touch screen terminal weights, C–3
touch screen terminals, C–4
user memory, C–7

Start-up options
DH+, 5–24
RIO, 5–24

Starting Serial Firmware Upgrade Utility
from Windows, D–7
from Windows 95, D–7
from Windows NT, D–7

Starting up, PanelView terminals in configuration mode, 5–2
Station address, 5–22, 5–23
Station number, 5–47

Storage temperature limits
1000e operator terminals, A–9
1200e operator terminals, B–8
1400e operator terminals, C–9

Stuck cell timeout, 5–35
Index

Switching modes
1000e operator terminals, 2–9
1200e operator terminals, 3–11, 4–8
System errors, 5–52

T
T30 panel cutout, 3–6
Temperature
1000e operator terminals, A–9
1200e operator terminals, B–8
1400e operator terminals, C–9
Terminal Configuration screen, 5–2
Terminal defaults, restoring, 5–46
Terminal Diagnostics screen, 5–42
function keys, 5–44
Terminal Information button, 5–49
Terminal network settings, viewing, 8–1
Terminal Network Setup screen, 5–20, 5–22, 5–23
Terminal product line, 1–2
Terminal Response screen, 5–31
Terminal weights
1000e operator terminals, A–3
1200e operator terminals, B–2
1400e operator terminals, C–3
Test Alignment button, 5–39
Test Relay button, 5–34
Testing
retentive objects, 6–4
system, 6–4
the terminal, 5–42
Time and date clock
1000e operator terminals, A–8
1200e operator terminals, B–7
1400e operator terminals, C–8
Time and Date tab, 5–28
Tools
for installing 1200e operator terminals, 2–4, 3–5
for installing 1400e operator terminals, 4–4
Touch cells, 1–10
Touch screen terminal weights
1000e operator terminals, A–3
1200e operator terminals, B–2
1400e operator terminals, C–3

Touch screen terminals
1000e dimensions, 2–3
1000e specifications, A–4
1200e dimensions, 3–3
1200e specifications, B–3
1400e dimensions, 4–2
1400e specifications, C–4
about, 1–9
Touch Cells test, 5–43
Transfer Application screen, doing serial transfers, 5–7
Transfer Setup screen, 5–6
Troubleshooting
fault messages
major, 8–1
minor, 8–3
mistake messages, 8–4
PLC communication problems, 8–7
Data Highway Plus, 8–8, 8–9

U
Upgrade Firmware screen, initiate serial firmware upgrade, 5–48
Upgrading firmware, 5–48
Upload/Download cable, 2–11, 3–12, 4–10, 5–5
Uploading, application files, 5–4
User memory
1000e operator terminals, A–7
1200e operator terminals, B–6
1400e operator terminals, C–7
User RAM test, 5–43

V
Verifying
configuration settings, 8–1
terminal network settings, 8–1
Viewing
block transfer file definitions, 5–20, 5–22, 5–23
configuration settings, 8–1
rack assignments, 5–20, 5–22, 5–23
terminal network settings, 8–1

W
Watchdog test, 5–2
Wire routing, A–3, C–3
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