



# ControlFLASH User Manual

Version 15.08.00



# Important User Information

Read this document and the documents listed in the additional resources section about installation, configuration, and operation of this equipment before you install, configure, operate, or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards.

Activities including installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

In no event will Rockwell Automation, Inc. be responsible or liable for indirect or consequential damages resulting from the use or application of this equipment.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular installation, Rockwell Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams.

No patent liability is assumed by Rockwell Automation, Inc. with respect to use of information, circuits, equipment, or software described in this manual.

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Throughout this manual, when necessary, we use notes to make you aware of safety considerations.



**WARNING:** Identifies information about practices or circumstances that can cause an explosion in a hazardous environment, which may lead to personal injury or death, property damage, or economic loss.

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**ATTENTION:** Identifies information about practices or circumstances that can lead to personal injury or death, property damage, or economic loss. Attentions help you identify a hazard, avoid a hazard, and recognize the consequence.

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**IMPORTANT:** Identifies information that is critical for successful application and understanding of the product.

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These labels may also be on or inside the equipment to provide specific precautions.

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**SHOCK HAZARD:** Labels may be on or inside the equipment, for example, a drive or motor, to alert people that dangerous voltage may be present.

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**BURN HAZARD:** Labels may be on or inside the equipment, for example, a drive or motor, to alert people that surfaces may reach dangerous temperatures.

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**ARC FLASH HAZARD:** Labels may be on or inside the equipment, for example, a motor control center, to alert people to potential Arc Flash. Arc Flash will cause severe injury or death. Wear proper Personal Protective Equipment (PPE). Follow ALL Regulatory requirements for safe work practices and for Personal Protective Equipment (PPE).

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The following icon may appear in the text of this document.

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**Tip:** Identifies information that is useful and can help to make a process easier to do or easier to understand.

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Rockwell Automation recognizes that some of the terms that are currently used in our industry and in this publication are not in alignment with the movement toward inclusive language in technology. We are proactively collaborating with industry peers to find alternatives to such terms and making changes to our products and content. Please excuse the use of such terms in our content while we implement these changes.

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# Preface

## About this publication

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## Purpose of this manual

This manual describes how to use the ControlFLASH™ software to upgrade device firmware.

## New features and benefits

There are no new or enhanced features in this release.

## Who should use this manual

You should use this manual if you need to maintain firmware revisions. Refer to your product release notes to determine whether your product supports firmware updates via ControlFLASH.

You should also have the following knowledge:

- A basic understanding of networking concepts.
- A basic familiarity with RSLinx software.

## Legal Notices

Rockwell Automation publishes legal notices, such as privacy policies, license agreements, trademark disclosures, and other terms and conditions on the [Legal Notices](#) page of the Rockwell Automation website.

## Software and Cloud Services Agreement

Review and accept the Rockwell Automation Software and Cloud Services Agreement [here](#).

## Open Source Software Licenses

The software included in this product contains copyrighted software that is licensed under one or more open source licenses.

You can view a full list of all open source software used in this product and their corresponding licenses by opening the oss\_license.txt file located in your product's OPENSOURCE folder on your hard drive. This file is divided into these sections:

- Components  
Includes the name of the open source component, its version number, and the type of license.
- Copyright Text  
Includes the name of the open source component, its version number, and the copyright declaration.
- Licenses  
Includes the name of the license, the list of open source components citing the license, and the terms of the license.

The default location of this file is:

C:\Program Files (x86)\Common Files\ControlFLASH\ControlFLASH Release Notes\OPENSOURCE\oss\_licenses.txt

You may obtain Corresponding Source code for open source packages included in this product from their respective project web site(s). Alternatively, you may obtain complete Corresponding Source code by contacting Rockwell Automation via the **Contact** form on the Rockwell Automation website: <http://www.rockwellautomation.com/global/about-us/contact/contact.page>. Please include "Open Source" as part of the request text.

# ControlFLASH Firmware Kit

This chapter helps you get started with using the ControlFLASH Firmware Kit with your application.

## System requirements

ControlFLASH works within the system requirements of all Rockwell Automation® software products. For the latest compatibility information, refer to the [Product Compatibility and Download Center](#).

### Hardware requirements

ControlFLASH requires the following hardware:

- An Intel® Core™ 2 Duo processor running at 2.8 GHz or faster or another processor with equivalent specifications
- At least 4 GB of RAM
- At least 16 GB of hard drive space

### Software requirements

ControlFLASH has been tested on the following operating systems:

- Windows Server® 2022
- Windows Server 2019
- Windows® 11 (v21H2 and v22H2)
- Windows 10 (v21H2 and v22H2)

### Rockwell Automation Test Environment

Rockwell Automation tests software products under a standard configuration of operating systems and antivirus software. For additional information, see the Knowledgebase Document ID: [PN24 - Rockwell Software Products and Antivirus Software](#).

### Additional software

One of the following communications software packages must be installed before running ControlFLASH:

- RSLinx® Classic Lite
- RSLinx Classic
- RSLinx® Enterprise or FactoryTalk® Linx

### Supported browsers

The following web browsers have been tested and are supported for use with this release:

- Google® Chrome™ browser
- Microsoft® Edge™
- Mozilla® Firefox®

### Security requirements

To help meet secure system design requirements, review these publications:

- [Configure System Security Features User Manual](#) (publication SECURE-UM001)
- [System Security Design Guidelines Reference Manual](#) (publication SECURE-RM001)
- [Converged Plantwide Ethernet \(CPwE\) Design and Implementation Guide](#) (publication ENET-TD001)

## Before you begin

Before you start using ControlFLASH Firmware Kit, you need to:

- Verify that you have a version of RSLinx® software installed.
- Configure your configuration drivers in the RSLinx software.
- Verify your communication drivers operate correctly.

# Install ControlFLASH

## Introduction

ControlFLASH is installed when you install Studio 5000 Logix Designer® version 28.00 or later.

- You can download the standalone installation package from [Rockwell Automation Product Compatibility and Download Center \(PCDC\)](#). See [Install ControlFLASH through installation package on page 9](#).
- When you download an older version of firmware kits from Rockwell Automation PCDC, ControlFLASH version 12.00 or earlier is also included. See [Install ControlFLASH on page 14](#).

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**IMPORTANT:** The illustrations shown in this manual are samples. Because your system configurations or the firmware kits are different, the dialog boxes you see when running the tool may be different from the ones you see here.

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## About firmware kits

In ControlFLASH version 12.00 and earlier, each firmware kit is delivered as an MSI install. It always includes the ControlFLASH application, the firmware NVS and BIN files. You always need to run the MSI file to install ControlFLASH and the included firmware kits on your computer.

Starting from ControlFLASH version 13.00, each new firmware kit is delivered as an individual Device Management Kit (DMK) file. The ControlFLASH tool is separate and needs to be installed only once.

In ControlFLASH version 15.00, family DMK and bundle DMK files are supported. A family DMK is a DMK file that contains multiple catalogs of the same revision and controller family. A bundle DMK is a DMK file that contains regular DMKs or family DMKs or both kinds of firmware kits.

### Verification of DMK's publisher

The certificate of Rockwell Automation has changed since November 2019.

The new DMK is either:

- Signed by Rockwell Automation with a new certificate.
- Signed by a third party company.

If the DMK is new, and the publisher's certificate is not in the ControlFLASH Plus Trusted Publisher Certificate list, you can choose to trust the publisher.

A DMK is a single, digitally signed file that contains the firmware binaries. ControlFLASH authenticates DMK's origin and validates its contents, providing enhanced protection against malicious threats. You can just download and use it, no need to install or unzip it. The file is named for easy identification and management, for example, *1756-L73\_28.011.dmk*. For more information, see ControlFLASH Help.




## Install ControlFLASH through installation package

To install ControlFLASH through the installation package, complete the following operations:

- [Download the installation package on page 9](#)
- [Install with the Setup on page 9](#)

## Download the installation package

Follow the instructions below:

1. From the browser, go to the PCDC website:  
<https://compatibility.rockwellautomation.com/Pages/home.aspx>  
To use this site, you must register and log in.
2. In the **Download** area, click **Downloads by Product**.
3. On the **SELECTIONS** page, enter **ControlFLASH**.
4. Select the row of **ControlFLASH** and the version, and then click **DOWNLOADS** to continue.
5. On the **DOWNLOADS** page, click  to show the available downloads.
6. On the **Available Downloads** page, select **ControlFLASH** and click **Downloads**.
7. Follow the instructions on the web to download the installation package.

## Install with the Setup

To install ControlFLASH, follow the steps below:

- [Run the Setup on page 9](#)
- [Accept license agreements on page 10](#)
- [Start the installation on page 10](#)
- [Finish the installation on page 10](#)

Starting from ControlFLASH version 13.00, when the installation completes, FactoryTalk® Security is enabled by default. When launched, ControlFLASH logs on to the FactoryTalk Network Directory.

## Run the Setup

1. Close all open programs.
2. Place the ControlFLASH installation DVD in the computer's DVD drive, or double-click **Setup.exe** within the installation package.



**Tip:** If the installation does not start automatically, double-click **D:\Setup.exe**, where **D:\** is the drive containing the DVD.

---

3. If Microsoft .NET Framework 4.0 or later is not installed on your computer, the **Microsoft .NET Framework Setup** dialog box shows. Click **Install**.
4. (optional) On the **ControlFLASH Setup** page, select a language to be shown during the installation process. By default, your system language is selected.
5. To install the software using the recommended installation location, click **Install now** and skip to [Accept license agreements on page 10](#).
6. To change the installation location, click **Customize**.

7. On the **Customize** page, select the location for the software.
8. Click **Install**.

## Accept license agreements

End-user license agreements (EULA) spell out your rights and responsibilities. Depending on the components being installed, there may be more than one license agreement on this page. The individual license agreements are listed above the text box.

Some software products may be delivered or made available only after you agree to the terms and conditions of each of the license agreements.

1. On the **End User License Agreements** page, select each agreement and read the agreement carefully.
2. When all license agreements have been read, click **Accept all**.



**Tip:** If you click **Decline**, you will return to the **ControlFLASH Setup** page.

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## Start the installation

After accepting the license agreements, the Setup wizard automatically installs the software and does not require any input.

## Finish the installation

The installation completes.

- To view the installation details, click **Installation Summary**.
- To receive the latest product updates and patch notifications, click **Register for updates and subscribe**.
- To install the latest version of Adobe® Acrobat® Reader®, click **Download it free** and follow the on-screen instructions.

Click **Close** to exit the Setup wizard.

## Install ControlFLASH with command-line parameters

ControlFLASH supports silent or unattended installation using command-line parameters. Silent installation runs in a quiet mode without any user interface, while unattended installation runs in a quiet simple mode and shows progress through the UI. Unattended installation does not accept any input, but still shows error or restart messages.

## Perform silent or unattended installation

Use command-line parameters to perform a silent or unattended installation of ControlFLASH.

The command-line installation requires the administrator permission. The steps may vary slightly depending on your operating system.

### To perform silent or unattended installation

1. Close all Windows programs.
2. Open the **Command Prompt** window.

- In the **Command Prompt** window, navigate to D:, where D: is the drive containing the ControlFLASH installation package.  
In this example, type **D:** and press **Enter**.



**Tip:** If **User Account Control** dialog box shows, click **Yes**.

- Type a command with the following syntax and press **Enter**.

```
Setup.exe {/Q | /QS} /IAcceptAllLicenseTerms [/AutoRestart] [/SetupLanguage=language]
[/Record] [/Playback] [/InstallDrive=drive] [/SerialNumber=serial_number]
[/ProductKey=product_key] [/Version=product_version]
```

For more information about parameters, type **Setup.exe /?** or see [Command parameters on page 11](#).

## Command parameters

### Unattended or silent install

Use command-line parameters to perform an unattended or silent installation of the software.

### Command-line parameters

The following table identifies the installation command-line parameters. Command-line parameters are case-insensitive. However, if a specified value includes a space, be sure to enclose the value in quotation marks (for example, "value with spaces").

Parameter	Description
/?	Displays the usage options for installation parameters.
/Q	Silent Install, install runs in a quiet mode without any user interface.  This parameter is recommended if you are deploying the software installation using an IT tool or script, and don't expect to see any error or restart messages. When using this parameter, your IT tool or script should check the error codes, and respond as needed. For example, if the installation returns error code 1641, then the IT tool or script should restart the computer and relaunch the installation after restart.  This parameter is required if /QS or /Record is not specified.
/QS	Unattended Install, install runs in a quiet simple mode and shows progress through the UI, it does not accept any input but still shows error or restart messages.  When using this parameter, you will not have to check the error codes, and the installation will stop and display a prompt if there are error or restart messages. For example, if an immediate restart is required to complete the install, a restart message will be displayed for you to confirm the

Parameter	Description
	restart. Installation resumes automatically from the point of interruption after restart. This parameter is required if /Q or /Record is not specified.
/IAcceptAllLicenseTerms	Acknowledges acceptance of the license terms. This parameter is required for /Q or /QS parameters.
/AutoRestart	Automatically restarts the computer after the installation is complete. Used when a restart is required to complete the installation. This parameter is optional. If this parameter is not used silent install (/Q) will return either error code 1641 or 3010 if a restart is required, and unattended install (/QS) will result in a confirmation prompt that must be agreed to before the installation is completed.
/SetupLanguage="value"	Specifies which language will be displayed during install process. The value must be the one of the following: <ul style="list-style-type: none"> <li>• ENU</li> <li>• CHS</li> <li>• DEU</li> <li>• ESP</li> <li>• FRA</li> <li>• ITA</li> <li>• JPN</li> <li>• KOR</li> <li>• PTB</li> </ul> This parameter is optional. If this parameter is not used, the default language is the current user or operating system user interface language.
/Record	Records the installation options chosen to a recording file. This parameter is optional.
/Playback	Plays back a recording file to specify the installation options. This parameter is optional.
/InstallLocation="value" Or /InstallDrive="value"	Specifies the install location or install drive respectively. This parameter is optional. If this parameter is not used, the default install location is "C:\Program Files (x86)\Rockwell Software". Some software restricts the installer to only change the drive the software is installed on. Use /? to determine which parameter is supported.

### Examples

The following examples show how to use the installation commands.

- To install the software with no user interface using the default settings during the installation process. (Silent install)

```
Setup.exe /Q /IAcceptAllLicenseTerms
```

- To install the software on the D: drive and display the progress, error, or complete messages during installation and restart the computer if necessary. (Unattended install)

```
Setup.exe /QS /IAcceptAllLicenseTerms /AutoRestart /InstallDrive=D:
```

## Error codes

The following table identifies the error codes that can be returned by an installation.

Error Code	Value	Description
ERROR_SUCCESS	0	The installation completed successfully.
ERROR_INVALID_PARAMETER	87	One of the parameters was invalid.
ERROR_INSTALL_USEREXIT	1602	The installation was canceled by the user.
ERROR_INSTALL_FAILURE	1603	A fatal error occurred during installation.
ERROR_BAD_CONFIGURATION	1610	The configuration data for this product is corrupt. Contact your support personnel.
ERROR_REBOOT_CONTINUE	1641	A restart is required to continue the installation.
ERROR_SUCCESS_REBOOT_REQUIRED	3010	A restart is required to complete the installation. After restarting, the product is successfully installed.
ERROR_REBOOT_PENDING	3012	Restart is pending. Restart the computer to continue the installation.
ERROR_SUCCESS_NOT_APPLICABLE	3013	The installation cannot proceed because the products are already installed.
ERROR_SUCCESS_WARNING_REBOOT	3014	The installation succeeded with warnings. Check the installation log file for details. To complete the installation, restart the computer.


## Install ControlFLASH through firmware

When you download an older version of firmware kits from Rockwell Automation PCDC, ControlFLASH version 12.00 or earlier is included. The firmware kit installation file also contains these files:

- ControlFLASH installation file
- ControlFLASH drivers
- ControlFLASH online help

## Download firmware kits

Follow the instructions below:

1. From the browser, go to the PCDC website:  
<https://compatibility.rockwellautomation.com/Pages/home.aspx>  
To use this site, you must register and sign in.
2. In the **Download** area, click **Downloads by Product**.
3. On the **SELECTIONS** page, enter the catalog number or description that you want to download. You can also use the filter to limit the search.
4. Find the firmware and version you need and click **DOWNLOADS** to continue.
5. On the **DOWNLOADS** page, click  to show the available downloads.
6. On the **Available Downloads** page, select **ControlFLASH** and click **Downloads**.
7. Follow the instructions on the web to download the firmware.

## Install ControlFLASH

If you have already downloaded and installed firmware, a version of ControlFLASH may already be on your machine. If the next firmware you download has a newer version of ControlFLASH attached, then the newer version is installed. In all cases, any previously installed firmware remains accessible.

---

**IMPORTANT:** If the next firmware you download has an older version of ControlFLASH attached, the newer version of ControlFLASH may be overwritten. For details, refer to Knowledgebase Document ID: [QA5521 - Earlier firmware kits appear to overwrite the newer version of ControlFLASH](#).

---

Follow the steps below to install ControlFLASH with firmware.

1. Extract the file and double-click **ControlFLASH.msi**. In the **Welcome** dialog box, review the firmware information and click **Next**.
2. In the **License Agreement** dialog box, after reading the license, select **I Agree** and click **Next**.
3. In the **Select Installation Folder** dialog box, if needed, browse and select another folder. Click **Next**.
4. In the **Confirm Installation** dialog box, click **Next**.
5. Follow the instructions to finish the installation.



**Tip:** When the installation completes, FactoryTalk Security is enabled by default. When launched, ControlFLASH logs on to the FactoryTalk Network Directory.

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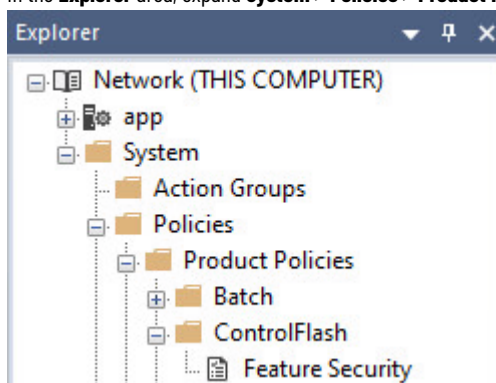
## Configure ControlFLASH policy

This chapter tells you how to configure ControlFLASH security policy in FactoryTalk Administration Console.

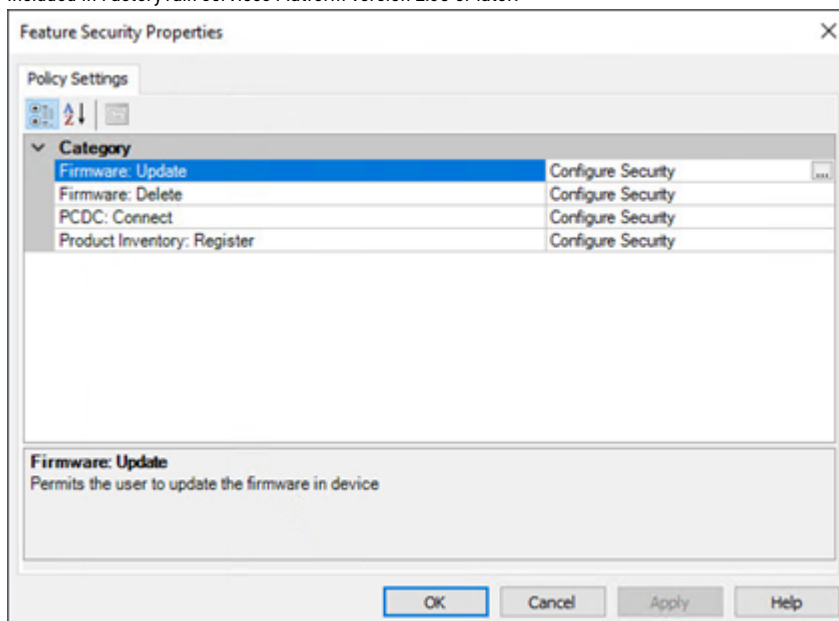
### Configure ControlFLASH policy in FactoryTalk policies

Follow the steps to configure the security policy on ControlFLASH.

1. Open the FactoryTalk Administration Console.
2. In the **Explorer** area, expand **System > Policies > Product Policies > ControlFLASH**.

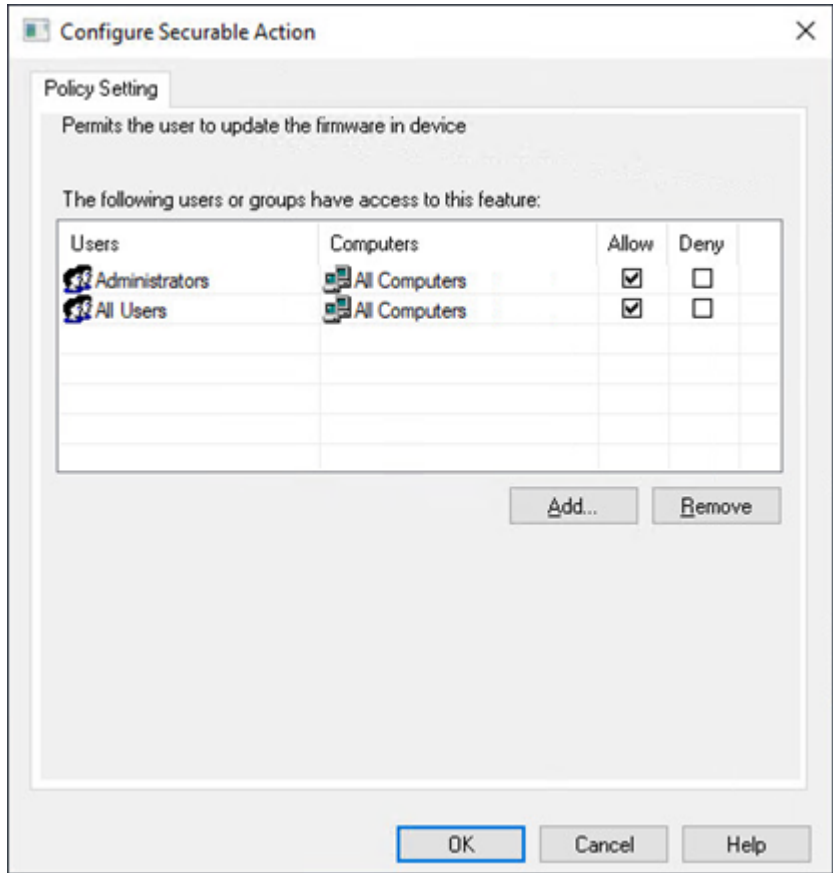


3. Double-click **Feature Security**. The **Feature Security Properties** window is displayed. Feature Security is included in FactoryTalk Services Platform version 2.30 or later.



4. In the **Firmware: Update** category, click **Configure Security**. The **Configure Secureable Action** window is displayed.

- 5. Configure the policy settings.



- 6. Click **OK** to complete the configuration.



# Upgrade firmware

## Introduction to upgrading firmware

This chapter tells you how to upgrade firmware by using ControlFLASH.

Before you begin, make sure that you have prepared your network and device for updating. If you need help, refer to the back cover of this publication for support information.

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**IMPORTANT:** The illustrations shown in this manual are samples. Because your system configurations or the firmware kits are different, the dialog boxes you see when running the tool may be different from the ones you see here.

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## Prepare for firmware upgrades

Follow the steps to prepare for the firmware upgrades.

---

**IMPORTANT:** Devices controlled by a processor cannot be firmware updated.

You cannot perform the upgrade while running a process. Before performing the upgrade, choose an appropriate time to remove your device from service.

---

1. Choose an appropriate time when all processes can be stopped to remove the device from service.
2. Verify that you can communicate to the device(s) that need firmware updating.

## Prepare the device for upgrades

Follow this procedure to prepare the device for updating.

---

**IMPORTANT:** Be sure to back up any data or programs that you have downloaded to a device. When you upgrade the firmware, all data and programs are erased.

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1. Back up any current programs or data on the devices that you are updating.
2. Turn the key switch on your devices (if used) to Program mode.

## Use ControlFLASH to upgrade firmware

Follow these steps to use ControlFLASH to upgrade the firmware on your devices.

1. On the Start screen, click **ControlFLASH**. The **Welcome to ControlFLASH** dialog box is displayed.



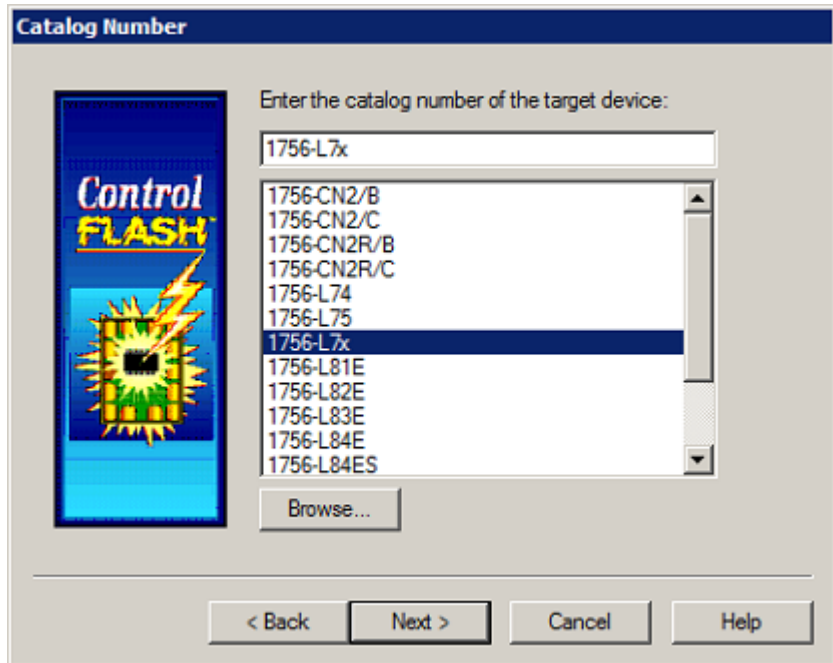
- To view the log information, click **View Log**.
- To show firmware releases that are available in the monitored folders, click **View Inventory**.
- To select another RSLinx edition as your default communication software, click **Change RSLinx Edition**.

The button is enabled only if RSLinx Classic and RSLinx Enterprise version 5.90 or FactoryTalk Linx version 6.00 are installed. The default choice is RSLinx Classic. The other choice is RSLinx Enterprise or FactoryTalk Linx that can be used with devices supporting USB and EtherNet/IP communications only. The following table shows the RSLinx edition that ControlFLASH uses.

ControlFLASH uses...	If...
RSLinx Classic	RSLinx Classic is installed and RSLinx Enterprise or FactoryTalk Linx is not installed.
RSLinx Enterprise or FactoryTalk Linx	RSLinx Enterprise or FactoryTalk Linx is installed and RSLinx Classic is not installed.
Your preferred RSLinx edition	RSLinx Classic and RSLinx Enterprise or FactoryTalk Linx are installed.

2. After you have the information, click **Next**. The **Catalog Number** dialog box is displayed. For family DMK files, it shows the family name instead of the individual catalog names. For firmware DMK files, it shows the family

and regular kits included in the firmware bundle. ControlFLASH searches and lists the available kits in the monitored folders. Click **Browse** to view or configure the monitored folders.



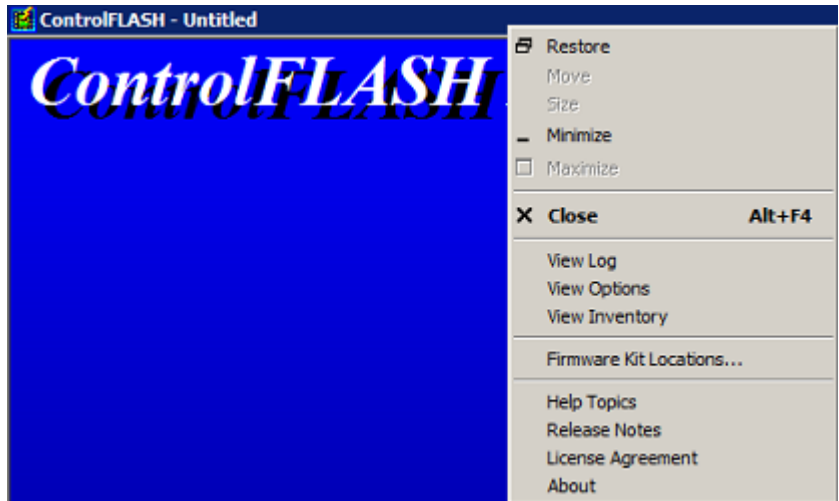
**Tip:** You can also right-click the ControlFLASH icon and select **Firmware Kit Locations**.

When you download DMK firmware kits from Rockwell Automation PCDC, ControlFLASH automatically saves the folder location where the DMK files were downloaded to. By default, ControlFLASH monitors three folders:

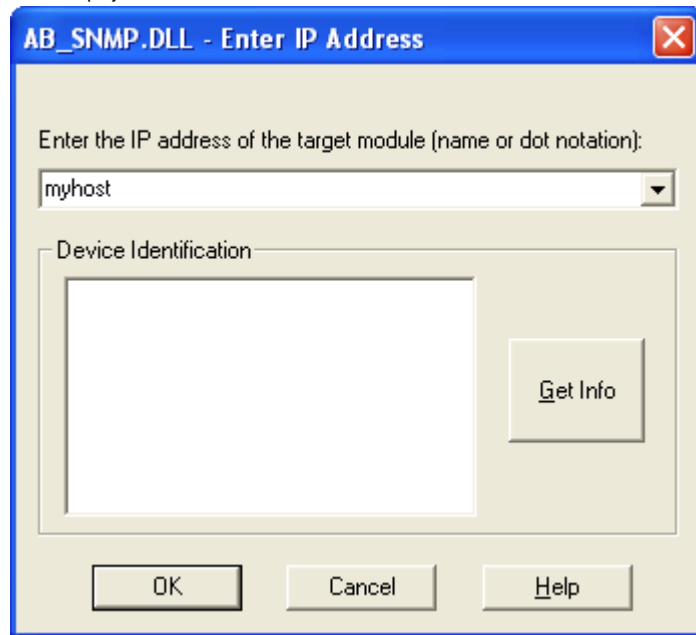
- **C:\Program Files (x86)\ControlFLASH** for 64-bit operating systems or **C:\Program Files \ControlFLASH** for 32-bit operating systems
- **C:\Users\*user name*\Downloads\RA**
- **C:\Users\Public\Documents\Rockwell Automation\Firmware Kits**

For best performance, we recommend you not using shared folders on a network, disk root folders, or a large number of folders. We do not recommend that you store DMK files in the ControlFLASH installation folder. This is because in some situations, the uninstalling of ControlFLASH causes its installation folder and the DMK files contained in it to be deleted.

Keeping DMK files in the other monitored folder avoids the DMK files from being deleted when uninstalling ControlFLASH.



3. Select the catalog number of the target device and click **Next**. The device path dialog box allows you to specify the network path of the target module you are updating. The dialog box varies depending on the target module you are updating.
  - If you are updating a device with MicroXA or AB\_ASA protocol driver, the RSWho dialog box is displayed. To specify the network path, navigate to the network where the device is located and select the target module. Click **OK** to go to the Firmware Revision dialog box. For more information about configuring and using RSWho, refer to RSLinx help.
  - If you are updating a device with AB\_SNMP protocol driver, the AB\_SNMP.DLL - Enter IP Address dialog box is displayed.



To specify the network path, in the device path box, enter the IP address or host name of the target module. Click **OK** to go to the Firmware Revision dialog box.

For more information about the device you are updating, click **Get Info**. The information is displayed in the Device Identification area. For more information about AB\_SNMP protocol driver, click Help.

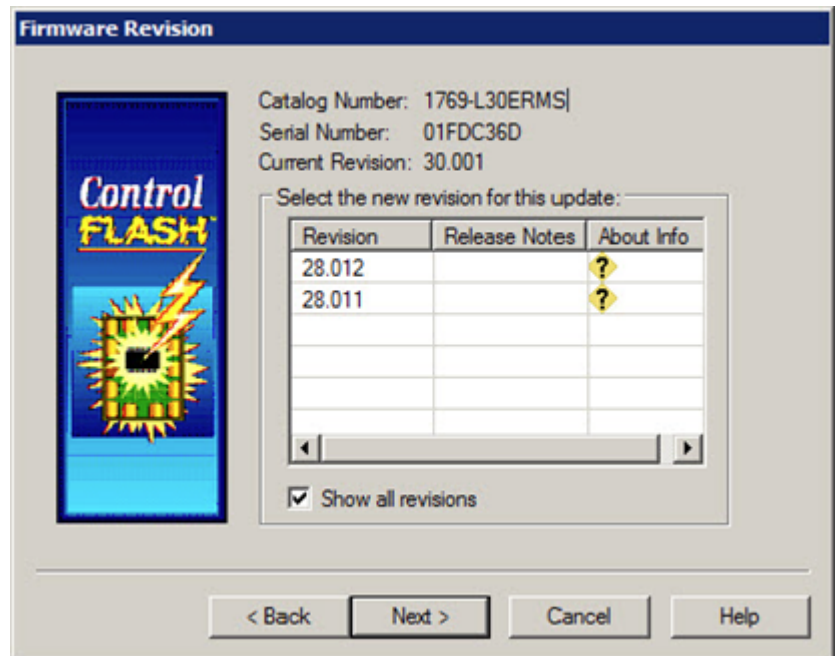
- If you are updating a device with AB\_PLC5 protocol driver, the **Device Path** dialog box is displayed.



To specify the network path, in the device path box, enter the path in the box of the target module. Click **Next** to go to the **Firmware Revision** dialog box.

For more information about the device you are updating, click **Get Info**. The information is displayed in the **Device Identification** area.

4. In the **Firmware Revision** dialog box, do any of the following:
  - To specify a firmware revision, select the revision from the list.
  - To sort the firmware revision list, click the **Revision** column.
  - To see all available revisions that you can upgrade to, select the **Show all revisions** check box.
  - To view the license information, click the **About Info** icon.



- Click **Next** to go to the **Summary** dialog box. Click **More Info** to review more about the revision you selected.



- Click **Finish** when you are ready to upgrade the device.

---

**NOTE:** When a dialog box prompts you to confirm whether to trust the publisher of a DMK during the update, you can choose to trust it to continue.

---

- Click **Yes** to continue with the update. The upgrade is in progress.




---

**IMPORTANT:** If you are attempting to flash a CompactLogix L2x or L3x controller, it is extremely important to allow the upgrade to complete without interruption. Interrupting the upgrade at this point may result in an inoperable product. Make sure the upgrade is going without interruption.

---

- After the upgrade, the **Update Status** dialog box appears. If the upgrade does not complete successfully, refer to [Appendix A on page 37](#) of this manual for more information about errors.

---

**IMPORTANT:** Test the operation of the device you upgraded before using it in its intended application.

---

- To view the Release Notes for this revision, click **View Release Notes**.
- To view the history of programming events, click **View Log**.
- Click **OK** to complete the upgrade.

## Access help

There is additional information in the help for this application. Access help from the button that appears on each ControlFLASH software dialog box.

For additional information about error messages, press **F1** while the ControlFLASH software displays the error message.

## Use the command line

### Introduction to command lines

This chapter explains how to use the command line to update module firmware and simplify firmware management. You can flash multiple modules automatically and save time because you do not need to navigate through the software and select each module to flash.

Using the command line to flash modules provides the following benefits:

- Create applications that flash upgrade groups of devices automatically without having to repeatedly use the ControlFLASH menus. These can be scripts or VB applications that list the modules to flash, the firmware revisions, and the path requirements.
- Reduce training requirements of technicians and improve time for commissioning machines or performing field upgrades.
- Leverage multi-threaded syntax to flash up to five modules simultaneously for improved performance.

### Command line mode

You can use the command line interface of ControlFLASH for flashing devices without user intervention. You can write a script file or some other Windows applications that pass the required parameters to ControlFLASH software. This can significantly improve the time required to flash large systems because each individual flash action does not have to be driven through the ControlFLASH GUI interface.

Consider the following requirements for using the command line.

- Any device that you can flash with ControlFLASH software can be flashed by using the command line or scripting. You must have the proper firmware kit installed in ControlFLASH software before you use the command line or scripting.
- You must use valid catalog numbers when developing your script files. Otherwise, ControlFLASH does not recognize your modules. The only way to be sure you have the correct catalog number to include in a script is to run the GUI version of the ControlFLASH software and write down the catalog number as it is shown.
- For both the command line and script methods of flashing devices, it is required that a firmware kit containing the requested firmware revision is installed on the computer making the call to the ControlFLASH software. The firmware kits must be installed in the default installation folder for ControlFLASH: C:\Program Files\ControlFLASH.
- You must have a valid installation of ControlFLASH on the computer before you can flash by using the command line or scripting versions. You must also have the kits installed on that machine for the specific modules and firmware revisions you intend to flash.

### Command line syntax

The following table shows the command line usages:

Syntax	Usage
ControlFlash.exe -C <Catalog> -R <Revision> -P <Path> -E <Edition> -I <Instance> [-K] [-S]	Shows the full command line syntax of updating target devices using catalog and revision.



Syntax	Usage
ControlFlash.exe -N <NVSFileName> -P <Path> -E <Edition> -I <Instance> [-K][-S]	Shows the full command line syntax of updating target devices using an NVS file.
ControlFlash.exe -D <DMKFileName> -P <Path> -E <Edition> -I <Instance> [-K][-S]	Shows the full command line syntax of updating target devices using a regular DMK file or a family DMK file.
ControlFlash.exe -B <BundleDMKFileName> -D <DMKFileName> -P <Path> -E <Edition> -I <Instance> [-K][-S]	Shows the full command line syntax of updating target devices using a bundle DMK file that contains the inner DMK file.
ControlFlash.exe -F <FileName>	Points to command lines in a specific <a href="#">script file on page 27</a> , where target devices and options are specified.
ControlFlash.exe -?	Shows the help information.

The following table shows details for each parameter:

Parameter	Description
<b>-C</b>	Specifies the catalog number of device as registered with the current installed ControlFLASH.  To identify installed kits, refer to the GUI version of ControlFLASH.  Example: <b>-C 1756-L63/A</b>
<b>-R</b>	Specifies the firmware revision you need to flash the device to. This revision must be registered for this device with the current install of ControlFLASH.  To identify installed kits, refer to the GUI revision of ControlFLASH.  Example: <b>-R 16.23</b>
<b>-P</b>	Specifies the RSLinx path to the target device. <pre> -P AB_PCIC-1, 2 2 1 7    _____                              Node address                     Backplane                     PCICS Communication card address                     ControlNet cable address                     PCICS driver name -P AB_ETH-2, 192.168.1.4, 1, 7    _____   _____                              Node Address                         Backplane                         IP address                         Ethernet driver name -P AB_DF1-1,0,1    _____     _____  CIP path to target device over DF1 driver </pre> Example:

Parameter	Description
	<p><b>-P AB_DF1-1,0,1</b>  <b>-P AB_VBP-1,1,16</b></p> <p style="margin-left: 40px;"> _____    _____ CIP path to target device over USB driver</p> <p>Example:  <b>-P AB_VBP-1,1,16</b></p>
<b>-E</b>	<p>Specifies the RSLinx edition to communicate the target device. The value can be <b>RSLC</b> that stands for RSLinx Classic or <b>RSLE</b> that stands for RSLinx Enterprise or FactoryTalk Linx. If omitted, the default value is <b>RSLC</b>.</p> <p>Example:  <b>-E RSLE</b></p>
<b>-F</b>	<p>Specifies the full path name to script file where target devices and options are specified.</p> <p>Example:  <b>-F MyScript.txt</b></p>
<b>-N</b>	<p>Specifies the full path name to the NVS file that is used to update target devices.</p> <p><b>Note:</b> If the -N parameter is specified, the -C and -R parameters will be omitted.</p> <p>Example of a full path to an NVS file:  <b>-N</b>  <b>C:</b>  <b>\Users\Public\ControlFlash\Firmware\1756-L6xS\R20_12_72 (V20.01)\556xS.nvs</b></p>
<b>-D</b>	<p>Specifies the full path to the regular DMK or family DMK file that is used to update target devices, or the regular DMK or family DMK file name included in the bundle DMK file.</p> <p>Example of a full path to a regular DMK file:  <b>-D</b>  <b>C:</b>  <b>\Users\Public\ControlFlash\Kits\Regular\1756-L73_21.011.dmk</b></p> <p>Example of a full path to a family DMK file:  <b>-D</b>  <b>C:</b>  <b>\Users\Public\ControlFlash\Kits\Family\1756-L7x_28.012.dmk</b></p> <p>Example of a regular DMK file name:  <b>-D 1756-L73_21.011.dmk</b></p> <p>Example of a family DMK file name:  <b>-D 1756-L7x_28.012.dmk</b></p>
<b>-B</b>	<p>Specifies the full path to the bundle DMK file that contains inner DMK file to update target devices.</p>

Parameter	Description
	<p>Example of a full path to a bundle DMK file:</p> <p><b>-B</b></p> <p><b>C:</b></p> <p><b>\Users\Public\ControlFlash\Kits\Bundle\1756-Redundancy_24.052.dmk</b></p>
<b>[-K]</b>	<p>Not including this parameter causes the device requested to flash even if it is already at the same revision your moving the device to.</p> <p>Including this parameter skips the flash request if the target device's firmware is already at the requested firmware revision.</p>
<b>[-S]</b>	<p>Not including this parameter causes a second command window to open and displays progress on the current flashing activity.</p> <p>Including this parameter starts Silent mode, no progress status (percentage completion) or command window is displayed.</p>
<b>-I</b>	<p>Specifies the instance or port number of the device supporting multiple assemblies.</p> <p>The value should be between <b>0</b> and <b>15</b>.</p> <p>Example:</p> <p><b>-I 5</b>.</p>
<b>-?</b>	Shows help information.

ControlFLASH.exe is under the following locations:

- (32-bit operating systems) **C:\Program Files\ControlFLASH\ControlFlash**
- (64-bit operating systems) **C:\Program Files (x86)\ControlFLASH\ControlFlash**

ControlFLASH opens a status window indicating the progress. You can set the **-S** parameter to disable this function and run in the silent mode.

---

**IMPORTANT:** If you disable the status window, there will be no visual indication that a flash operation fails or is in progress. In such condition, we recommend that you provide some other user interaction forms through your own application to indicate the status information.

---

## Script files

With ControlFLASH, you can create script files or execute your own C#, Java, or other language to have ControlFLASH push firmware to your devices. Your application can interact directly with ControlFLASH through a command line with status and diagnostics available in the ControlFLASH log or echoed back to your application directly.

Each device that you need to flash must have a unique **Device#**. ControlFLASH begins flashing devices with [Device1], [Device2], and so forth. ControlFLASH flashes the number of devices as indicated by the **NumberDevices** field. When you number your devices, do not skip a number and do not use [Device0]. The order of the file does not matter, as long as each number exists once in the file.

## Flash multiple devices

In the script file, you can flash up to five devices simultaneously by setting the **MultiFlash** option.

- When flashing a network communication device, for example, Ethernet, ControlNet, DeviceNet, or SERCOS, always disable **MultiFlash** by setting it to **0**.
- When flashing I/O modules, enable **MultiFlash** by setting it to **1**.

When creating a script file, there is a switch in the header that lets you flash up to five devices simultaneously.

---

**IMPORTANT:** You should not use this option if flashing network or bridging type devices.

ControlFLASH may start flashing a network card that is currently being used as part of the path to flash other devices under that communication card. This could render the child device unusable and require a return to the factory. Use the Multi-flash mode only for devices that are not required to gain access to other parts of the architecture.

---

The table below show options in the script file:

Entry	Description
Version	Specifies the version of the script file.
AbortOnFail	Specifies whether to cancel flashing when flashing a device fails. <b>0:</b> continue flashing the remaining devices. <b>1:</b> stop flashing the remaining devices.
SkipOnFirmwareMatch	Specifies whether to skip flash the device if the device to flash already has the matching firmware as stated in the script. <b>0:</b> do not skip. <b>1:</b> skip.
NumberDevices	Specifies the first number of devices to flash in this script file, begin with <b>[Device1]</b> .
SilentMode	Specifies whether to show the ControlFLASH console window and the flash progress. <b>0:</b> show. <b>1:</b> do not show. When the value is <b>1</b> , you will not receive any flash status feedback.
MultiFlash	Specifies whether to flash multiple devices concurrently. <b>0:</b> flash only one device at a time. <b>1:</b> flash up to five devices concurrently.
Catalog	Specifies the catalog number of device as registered with the current installed ControlFLASH. To identify installed kits, refer to the GUI version of ControlFLASH, for example, <b>1756-L63/A</b> .
Revision	Specifies the firmware revision you need to flash the device to.

Entry	Description
	This revision must be registered for this device with the current install of ControlFLASH. To identify installed kits refer to the GUI revision of the ControlFLASH software, for example, <b>16.23</b> .
Path	<p>Specifies the RSLinx path to the target device.</p> <p>Examples:</p> <pre> AB_PCIC-1, 2 2 1 7 ├── PCIC driver name ├── PCIC Communication card address ├── ControlNet cable address ├── Backplane └── Node address  AB_ETH-2, 192.168.1.4, 1, 7 ├── Ethernet driver name ├── IP address ├── Backplane └── Node Address  AB_DF1-1, 0, 1 ├── CIP path to target device over DF1 driver  AB_VBP-1, 1, 16 ├── CIP path to target device over USB driver </pre>
NVSFileName	Specifies the full path name of the NVS file. The file will be used to flash the target device.
DMKFileName	Specifies the full path name of the DMK file. The file will be used to flash the target device.
RSLinxEdition	<p>Specifies the RSLinx edition to communicate the target device.</p> <p>The value can be <b>RSLC</b> that stands for RSLinx Classic or <b>RSLE</b> that stands for RSLinx Enterprise or FactoryTalk Linx.</p> <p>If omitted, the default value is <b>RSLC</b>.</p>

## Script file

```

[FlashScript]

Version = 0.1

AbortOnFail = 1

SkipOnFirmwareMatch = 0

NumberDevices = 4

SilentMode = 0

MultiFlash = 0

[Device1]

Catalog = 1756-ENBT

Revision = 3.3.7

Path = AB_ETH-1,192.168.166.7,0 1,1

[Device2]

```

```
Catalog = 1756-CNBR/D  
  
Revision = 5.45.10  
  
Path = AB_ETH-1,192.168.166.7,0 1,2  
  
[Device3]  
  
Catalog = 1756-ENBT  
  
Revision = 3.3.7  
  
Path = AB_ETH-1,192.168.166.7,0 1,3  
  
[Device4]  
  
Catalog = 1756-DNB  
  
Revision = 6.2.1  
  
Path = AB_ETH-1,192.168.166.7,0 1,4  
  
[Device5]  
  
Catalog = 1756-CNBR/D  
  
Revision = 5.45.10  
  
Path = AB_ETH-1,192.168.166.7,0 1,5
```

## Script file for instance number

```
[FlashScript]  
  
Version = 0.1  
  
AbortOnFail = 0  
  
SkipOnFirmwareMatch = 0  
  
NumberDevices = 1  
  
SilentMode = 0  
  
MultiFlash = 0  
  
[Device1]  
  
Catalog = PowerFlex 70  
  
Revision = 2.9  
  
Path = AB_ETH-1, 10.108.90.43  
  
Instance = 1
```

## Script file for NVS file updating

```
[FlashScript]

Version = 0.1

AbortOnFail = 0

SkipOnFirmwareMatch = 0

NumberDevices = 2

SilentMode = 0

MultiFlash = 1

[Device1]

Path = AB_ETH-1,10.108.187.85,1,4

NVSFileName = D:\Firmware\556xS.nvs

[Device2]

Path = AB_ETH-2,10.108.186.79,1,0

NVSFileName = D:\Firmware\556x_20_01_34.nvs
```

## Script file for DMK file updating

```
[FlashScript]

Version = 0.1

AbortOnFail = 0

SkipOnFirmwareMatch = 0

NumberDevices = 3

SilentMode = 0

MultiFlash = 1

[Device1]

Path = AB_ETH-1,10.108.187.85,1,4

DMKFileName = C:\Users\Public\Firmware\Regular\1756-L75_28.012.dmk

RSLinxEdition = RSLC

[Device2]

Path = AB_ETH-2,10.108.186.79,1,0

DMKFileName = C:\Users\Public\Firmware\Family\1756-L7x_31.001.dmk
```

```

RSLinxEdition = RSLC

[Device3]

Path = AB_ETH-1,10.108.186.80,1,0

BundleDMKFileName = C:\Users\Public\Firmware\Bundle\V31.001_Bundle.dmk

DMKFileName = 1756-L7x_31.001.dmk

RSLinxEdition = RSLC

```

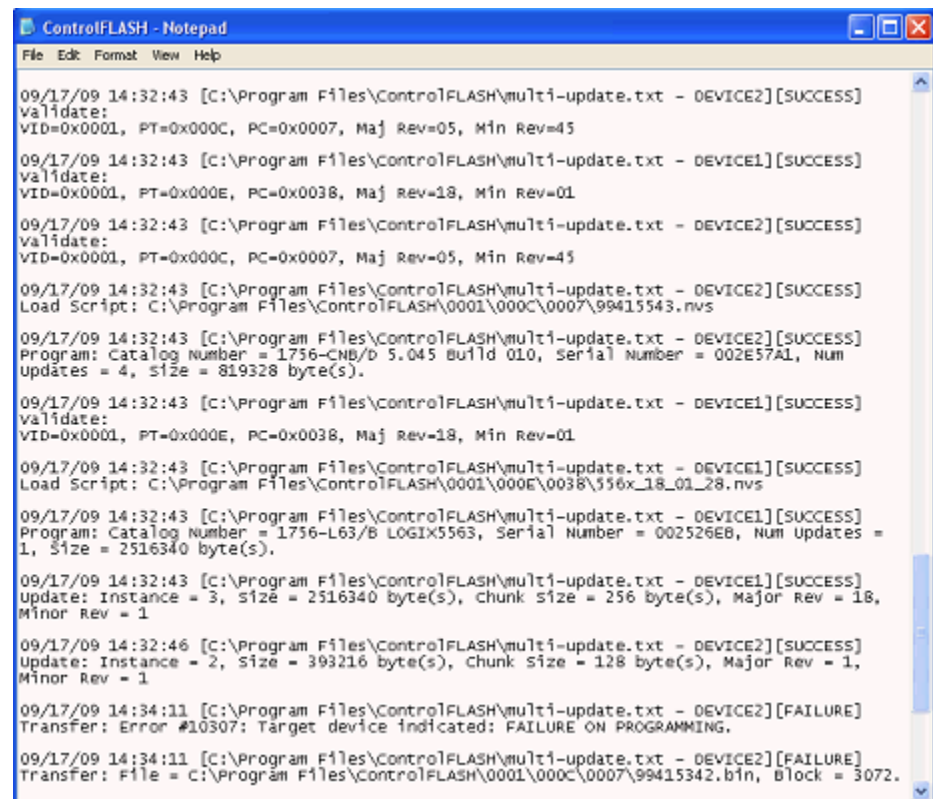
## Troubleshooting

The first step to finding errors in your application is to use the ControlFLASH software log file. This file provides details about why your flashing script or command line request did not complete. This log file resides in the ControlFLASH directory. Before you spend a lot of time analyzing the log file however, make sure that you check the following:

- Target devices you are flashing have the correct firmware kit installed.
- ControlFLASH software has the correct RSLinx communication paths set up.
- The catalog number in your application matches the number in the ControlFLASH GUI.

## Error Log

You can open the Error Log by clicking **View Log** on the ControlFLASH software dialog boxes.



```

ControlFLASH - Notepad
File Edit Format View Help
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][SUCCESS]
Validate:
VID=0x0001, PT=0x000C, PC=0x0007, Maj Rev=05, Min Rev=45
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE1][SUCCESS]
Validate:
VID=0x0001, PT=0x000E, PC=0x0038, Maj Rev=18, Min Rev=01
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][SUCCESS]
Validate:
VID=0x0001, PT=0x000C, PC=0x0007, Maj Rev=05, Min Rev=45
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][SUCCESS]
Load Script: C:\Program Files\ControlFLASH\0001\000C\0007\99415543.nvs
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][SUCCESS]
Program: Catalog Number = 1756-CHB/D 5.045 Build 010, Serial Number = 002E57AL, Num
updates = 4, size = 819328 byte(s).
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE1][SUCCESS]
Validate:
VID=0x0001, PT=0x000E, PC=0x0038, Maj Rev=18, Min Rev=01
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE1][SUCCESS]
Load Script: C:\Program Files\ControlFLASH\0001\000E\0038\556x_18_01_28.nvs
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE1][SUCCESS]
Program: Catalog Number = 1756-L63/B LOGIX5563, Serial Number = 002526EB, Num Updates =
1, Size = 2516340 byte(s).
09/17/09 14:32:43 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE1][SUCCESS]
Update: Instance = 3, size = 2516340 byte(s), chunk size = 256 byte(s), Major Rev = 18,
Minor Rev = 1
09/17/09 14:32:46 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][SUCCESS]
Update: Instance = 2, size = 393216 byte(s), chunk size = 128 byte(s), Major Rev = 1,
Minor Rev = 1
09/17/09 14:34:11 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][FAILURE]
Transfer: Error #10307: Target device indicated: FAILURE ON PROGRAMMING.
09/17/09 14:34:11 [C:\Program Files\ControlFLASH\multi-update.txt - DEVICE2][FAILURE]
Transfer: File = c:\Program Files\ControlFLASH\0001\000C\0007\99415342.bin, Block = 3072.

```



## Closed script file

If you have to close a script file before completion or if the ControlFLASH software closed the script because it received an error from a device, you can re-start that script. ControlFLASH starts flashing from the beginning of the script. You can, however, use the **SkipOnFirmwareMatch** switch to tell ControlFLASH software to not flash any devices that are already at the requested revision.

## Stop a command line or script application

If you need to stop a flash operation that has already started, press **CTRL+ALT+F**. ControlFLASH stops executing the current script.

ControlFLASH completes flashing any devices currently in the process of being flashed to prevent risk of damaging the target device. Other modules not started in the script are not flashed.

If you are using your own interface to send commands to ControlFLASH, such as a script or C# application, pressing **CTRL+ALT+F** may not cancel the operation and you must manage cancel operations by using your application. Refer to the developer of that application for information on how to perform a cancel operation.

# ControlFLASH and FactoryTalk AssetCentre interaction

## Introduction

ControlFLASH uses FactoryTalk AssetCentre to log user actions such as flashing a device or starting the application. The following information is included in the log:

- Windows credentials
- Device being flashed
- Path to the device being flashed
- Status of the operation

The following information is also available in the ControlFLASH log file, as it was in previous versions.

## Information monitoring

In FactoryTalk-enabled software products, information such as system events and user actions are recorded in the Event Log and Audit Log.

## Event Log

The Event Log displays database information regarding events that occur in the system. Events are generally system-initiated. For example, an upload occurred as scheduled, or an alarm condition occurred. Only events that occur in FactoryTalk-enabled products are recorded in the Event Log.

## Audit Log

The Audit Log displays database information regarding actions that users perform in the system, such as editing a Logix Designer project or checking-out a file from the FactoryTalk AssetCentre database. Audit records are generated by FactoryTalk-enabled products.

## FactoryTalk AssetCentre

FactoryTalk AssetCentre offers a centralized repository for tracking and auditing the changes made to a plant-wide system. Any information related to an application is logged in to the FactoryTalk AssetCentre server.

The details of the log usually contain the following fields:

- Date/Time
- User Name
- User Description (full user name, based on user information held in a security token or domain name; required for audit messages)
- Severity of message (error, warning, information, audit)
- Audience for message (operator, engineer, developer, FactoryTalk AssetCentre)
- Message text (text or resource ID that resolves to text when retrieved or passed between machine boundaries)
- Argument list (optional placeholders in message text)

Any additional details, apart from the basic fields listed here, can also be logged on to FactoryTalk AssetCentre server. For example, the *resource* field of the Audit log is not a part of the basic message format and is considered an additional field.

The following ControlFLASH activities are logged:

- Launch of ControlFLASH
- Flash burn started. Includes the following details:
  - Date/Time the flash began
  - Firmware Revision, both From and To
  - Username
  - Path to the device being flashed
  - Device Target Module Name and Identifier
- Flash Burn Status (Success/Failure)
- Exit of ControlFLASH

The ControlFLASH activities are logged only if the client is properly configured with FactoryTalk AssetCentre server. ControlFLASH logs the current windows user login. ControlFLASH software activities are logged into the log\_AuditEventLog table of the FactoryTalk AssetCentre server.

If the connection between the client and server is lost while ControlFLASH is used, all of the events are cached into a local log and are then updated into FactoryTalk AssetCentre server when the connection resumes.

The connectivity of the client to FactoryTalk AssetCentre server, if present, is identified with the help of the following registry entry.

HKEY\_LOCAL\_MACHINE\SOFTWARE\Rockwell Software\ FactoryTalk AssetCentreClient\EventLog

Key- Server

Value- (Server Name)

This registry search is done during the launch of the ControlFLASH application.

## Logging the device update status

The update status (Success or Failure) is logged into the FactoryTalk AssetCentre server. You can view the reasons for the Success or Failure in the ControlFLASHlog. The status of the update process is logged into FactoryTalk AssetCentre with the following details:

Field	Description
Date and Time	Date and Time at which the update process has finished for the device.
Source	Application name, for example, ControlFLASH
Location	Computer name on which ControlFLASH is being executed.
Resource	Name of the resource that is ControlFLASH.
Username	FTAssetSecurity Login, if present, else Windows login
Message Text	If update succeed:

Field	Description
	<p>The device "device name" is SUCCESSFULLY updated from version "x.x" to "y.y" and the path to the device being flashed is "device path".</p> <p>If update failed:</p> <p>The update process of the device "device name" from version x.x to y.y FAILED and the path to the device being flashed is "device path".</p>

## Logging the exit of ControlFLASH

When you exit ControlFLASH, a message is created and logged into the FactoryTalk AssetCentre Event Log with the following details.

Field	Description
Date and Time	Date and Time at which ControlFLASH application is closed.
Source	Application name, for example, ControlFLASH
Location	Computer name on which ControlFLASH is closed.
Resource	Name of the resource, for example, ControlFLASH.
Username	FTAssetSecurity Login, if present, otherwise Windows login.
Message Text	ControlFLASH application closed.

# Error codes

## Introduction to error codes

This appendix describes common error messages you may see when running the ControlFLASH software.

Error Message	Description
Authenticate Error	The download restrictions placed on the selected revision could not be validated. Files containing validation information are corrupted or have been deleted. Check with a technical support representative for help in restoring your restriction files.
Catalog Registry Error	The catalog registry database could not be read. Check with your technical support representative to verify that the correct database is loaded.
Catalog Directory Error	The catalog directory database could not be read. Check with a technical support representative to verify that the correct catalog database has been loaded.
Communication Error	<p>An error occurred while the ControlFLASH software tried to communicate with the target device.</p> <p>Verify that:</p> <ul style="list-style-type: none"> <li>• All cable connections are secure.</li> <li>• The target device has power.</li> <li>• RSLinx Classic software is properly configured.</li> </ul>
Data File Error	The data file used in programming could not be read. Check with a technical support representative to obtain a new data file.
Failed to communicate to the target device. You do not have the permission to perform this operation.	<p>The error might be caused because that:</p> <ul style="list-style-type: none"> <li>• The security authority identifier of the target device does not match the identifier in FactoryTalk Services Platform. Make sure you have the permission to perform the operation.</li> <li>• The slot used for the controller is not a trusted slot. Make sure to use a trusted slot for the controller.</li> </ul>
Invalid Catalog Number	<p>The catalog number of the target device you selected does not match the catalog number selected in the Catalog Number dialog box.</p> <p>You selected an incorrect target device or catalog number. Select a device that matches the catalog number or a different catalog number.</p>
Invalid Revision	<p>The upgrade revision selected is not compatible with the selected target device. The selected firmware revision is either:</p> <ul style="list-style-type: none"> <li>• older than the firmware currently on the target device.</li> <li>• incompatible with the revision level of the target device.</li> </ul>

Error Message	Description
	<p><b>ATTENTION:</b> Do not continue with the upgrade until you have verified that the upgrade is compatible with the selected device. Unpredictable system operation could result.</p>
Instance Validation Error	<p>The target device did not report enough information to be properly identified. Check with a technical support representative for help in resolving this problem.</p>
Load Driver Error	<p>The ControlFLASH software could not find an essential support file for the selected catalog number. Check with your technical support representative to verify that the correct drivers is loaded.</p>
Log Viewer Error The event log viewer (Notepad.exe) could not be found	<p>Verify that the Notepad application is installed on your system.</p>
Mode Error	<p>The target device is in a mode in which it cannot be programmed. Place the device into the appropriate mode.</p>
Out of Memory Error	<p>Your system is low on or out of RAM memory. The ControlFLASH software could not allocate enough memory for data.</p> <p>Free up RAM space by:</p> <ul style="list-style-type: none"> <li>• Shutting down other applications currently running.</li> <li>• Increasing the size of your virtual memory.</li> <li>• Purchasing additional RAM, if necessary.</li> </ul>
Out of Memory Error Log File Error	<p>The log file could not be accessed because of a file error. Either the log file could not be:</p> <ul style="list-style-type: none"> <li>• Opened.</li> <li>• Written to because of an error.</li> <li>• Written to because the disk is full.</li> </ul> <p><b>ATTENTION:</b> Check with your application engineer or supervisor before deleting any files. Verify that you are not deleting any files necessary for system operation.</p> <p>If the disk is full, you can free up disk space by:</p> <ul style="list-style-type: none"> <li>• Deleting files from your C:\windows\temp directory.</li> <li>• Uninstalling any unnecessary applications.</li> <li>• Shutting down and restarting your computer.</li> </ul>
Restriction System Error	<p>The download restriction system could not read the master key disk. Check with a technical support representative for help in resolving this problem.</p>
RSLinx not installed	<p>Make sure RSLinx Classic or RSLinx Enterprise version 5.90 or FactoryTalk Linx version 6.00 is installed.</p>
RSLinx Load Error	<p>An error occurred while the ControlFLASH software tried to install the network protocol driver (DTL32.DLL). Verify that RSLinx Classic software is properly installed and configured.</p>

---

Error Message	Description
Script File Error	The script file associated with the selected upgrade is corrupt. Check with a technical support representative to obtain a new script file.

---

## Create a custom interface to process firmware downloads

### Introduction to a custom interface

This chapter gives you an overview on how you can create a custom interface to batch process firmware downloads.

As discussed in previous chapters, you can automate firmware flashing by using a text file that lists devices and single command line. Create a text file that lists all the devices to be flashed and then use a single command line to flash everything on the list.

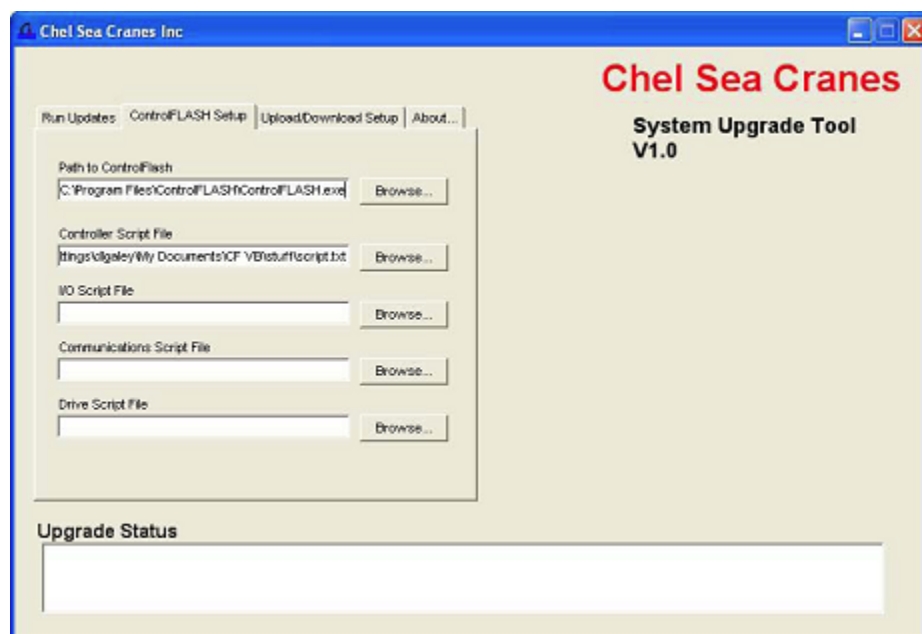
This functionality provides the following benefits:

- Flash groups of devices automatically, without having to repeatedly use the ControlFLASH menus.
- Create your own applications that automates firmware upgrades.

### Example automated flash tool

The following example application represents a tool that you might want to create to configure ControlFLASH to read the text file at a command line that automates your system upgrades. This tool was created with Visual Basic® .NET.

In this type of custom tool, select the **ControlFLASH Setup** tab.





Using the fields created, specify the path to the ControlFLASH executable, as well as the text script files you want to use.

```

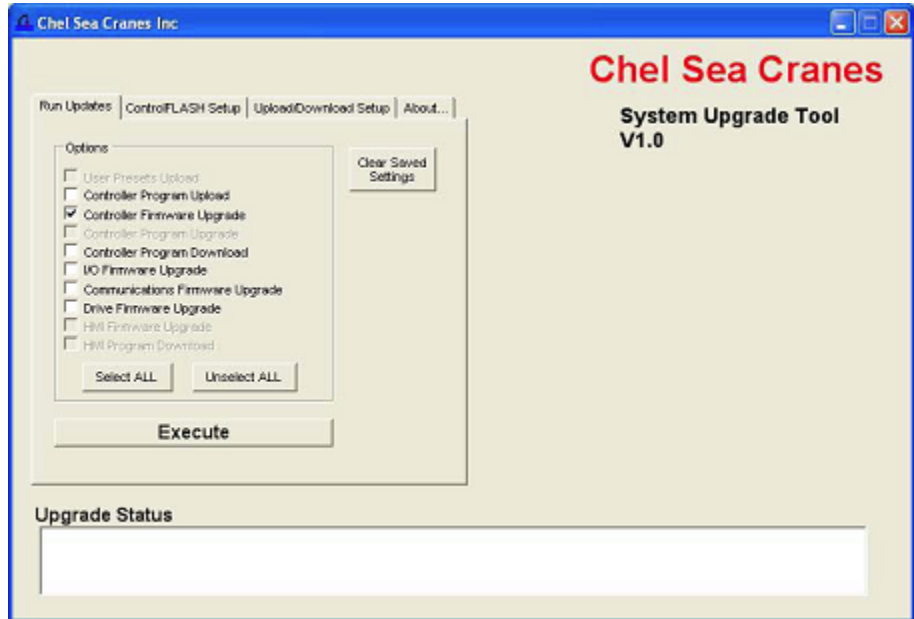
[Flashscript]
Version = 0.1
AbortOnFail = 1
SkipOnFirmwareMatch = 0
NumberFlashes = 2
SilentMode = 1
MultiFlash = 1

[Flash1]
Module           = 1756-IB16/A
Firmware         = 2.5
Path             = AB_ETHIP-1,10.88.55.92,0 1,7

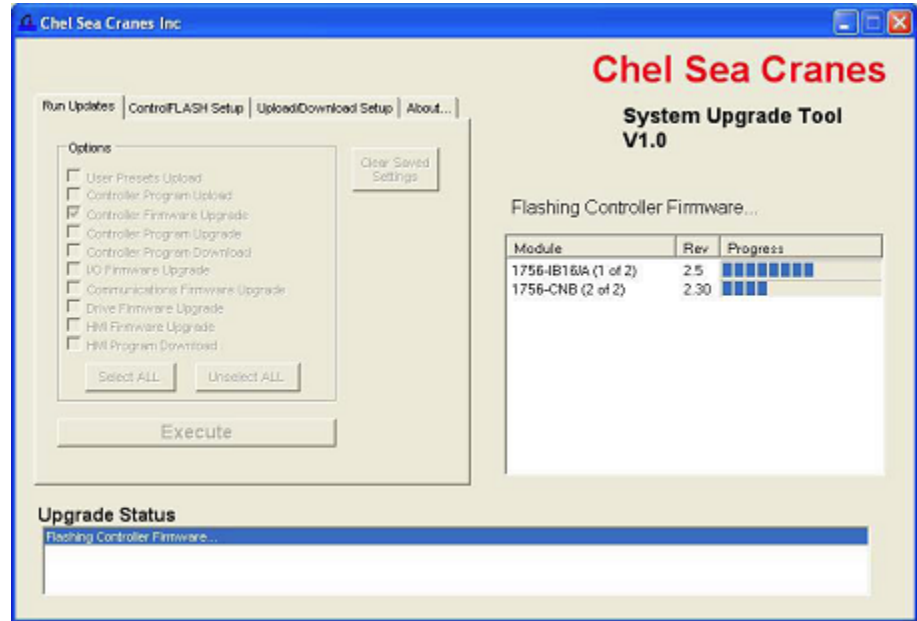
[Flash2]
Module           = 1756-CNB
Firmware         = 2.30
Path             = AB_ETHIP-1,10.88.55.92,0 1,2]
    
```

This example uses separate script files to flash controllers, I/O modules, communication modules, and drives, but it is not required that they be separated.

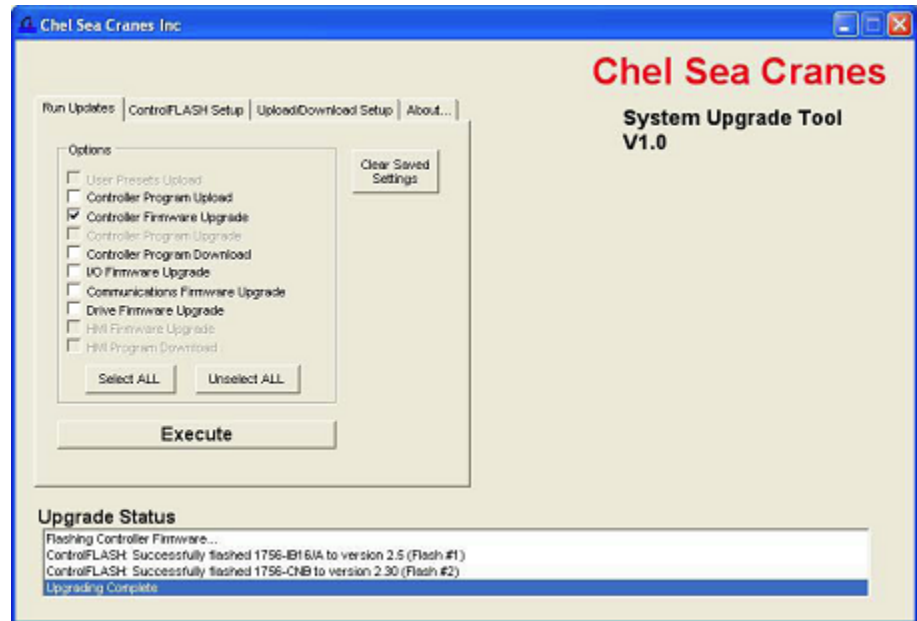
Assuming that the location of the executable and the script files do not change, these configurations need to be set only once. After configuration completes, click the **Run Updates** tab and select the actions that you want to perform, which include four boxes for the four different script files. Click **Execute** to run the selected actions.



While modules are flashing, the tool displays the progress on the right hand side of the window and success or failure messages in the status box at the bottom.



Once all selected upgrades are run, the status box shows the overall completion status.



## How a custom upgrade tool works

The tool in this example was created using Visual Basic .NET, but any major programming language can be used. The script files are created manually in a text editor. The tool itself first reads the script file to get the number of devices being flashed, including the names and revision numbers. The tool uses this information to form the display.

The tool then uses the System.Diagnostics.Process.Start function of the .NET framework to launch ControlFLASH software, giving as the arguments the path to the script file with a -T flag in front of it.

## Example

```
fileName = "C:\Program Files\ControlFLASH\ControlFLASH.exe"
```

```
arguments = "-T C:\samplescript.txt"
```

The tool then monitors the ControlFLASH process to detect when it has finished running so the tool can move on to the next step.

The easiest way to view the status of the flash upgrade by using this method is to edit the ControlFLASH script file and set SilentMode = 0 to use ControlFLASH software's built in status display.

If developers want to show the progress themselves, as the example tool does, they can use the registered window messages to show progress with external applications. Some knowledge of Microsoft Windows messages is needed.

ControlFLASH registers two Windows messages: WM\_CFPROGRESS and WM\_CFCOMPLETE. The WM\_CFPROGRESS message is sent whenever ControlFLASH needs to report a change in progress of flashing a device. The WM\_CFCOMPLETE message is sent whenever ControlFLASH finishes flashing a device. These messages can be received by any application that also registers messages of the same name.

Refer to MSDN: [http://msdn.microsoft.com/en-us/library/ms644947\(VS.85\).aspx](http://msdn.microsoft.com/en-us/library/ms644947(VS.85).aspx) where lpString is WM\_CFPROGRESS or WM\_CFCOMPLETE

## Example Visual Basic .NET code

```
Private Declare Function RegisterWindowMessage Lib "user32" Alias "RegisterWindowMessageA" _
```

```
(ByVal lpString As String) As Integer
```

```
Dim WM_CF_PROGRESS As Integer = RegisterWindowMessage("WM_CFPROGRESS")
```

```
Dim WM_CF_COMPLETE As Integer = RegisterWindowMessage("WM_CFCOMPLETE")
```

WM\_CF\_PROGRESS and WM\_CF\_COMPLETE are simply variable names used to store the integer values associated with the messages.

After registering the two messages, an application must override the form's WndProc method to actually listen for these messages.

For more information, see MSDN: [http://msdn.microsoft.com/en-us/library/system.windows.forms.form.wndproc\(VS.71\).aspx](http://msdn.microsoft.com/en-us/library/system.windows.forms.form.wndproc(VS.71).aspx)

### Example

```
Protected Overrides Sub WndProc(ByRef recWinMessage As Windows.Forms.Message)
```

In WndProc, you first need to determine if the message received is one of the two registered ones. This is done by checking (in this example):

```
recWinMessage.Msg = WM_CF_PROGRESS (as defined in the above example) or recWinMessage.Msg = WM_CF_COMPLETE
```

Assuming the message is one of the two, the details of what the message means are as follows:

- If the message is WM\_CFPROGRESS:

`recWinMessage.WParam.ToInt32` is the number of the device currently being flashed. These numbers should correspond to the numbers listed in the script file

`recWinMessage.LParam.ToInt32` is the actual progress of the current device (as a percentage).

Because of the way the system is designed, if `recWinMessage.LParam.ToInt32` is 100, that does not mean the flashing of that device is complete. Flashing is only complete when the WM\_CFCOMPLETE message is sent.

- If the message is WM\_CFCOMPLETE:

`recWinMessage.WParam.ToInt32` is still the number of the device

`recWinMessage.LParam.ToInt32` indicates success or failure. If the value is 1, the flash succeeded; if 0, it failed.

For more information, see MSDN [http://msdn.microsoft.com/en-us/library/system.windows.forms.message\\_members\(VS.71\).aspx](http://msdn.microsoft.com/en-us/library/system.windows.forms.message_members(VS.71).aspx)

In this tool, the progress messages are used to set the values of the progress bars, and the complete messages are used to trigger the success and failure status messages in the lower status box.

---

**IMPORTANT:** At the end of your override of the `WndProc` method, you must call the base class' `WndProc` method to handle any other messages sent, or your application will not work.

Example:

```
MyBase.WndProc(recWinMessage)
```

```
End Sub
```

---

# Rockwell Automation Support

Use these resources to access support information.

Technical Support Center	Find help with how-to videos, FAQs, chat, user forums, and product notification updates.	<a href="http://rok.auto/support">rok.auto/support</a>
Knowledgebase	Access Knowledgebase articles.	<a href="http://rok.auto/knowledgebase">rok.auto/knowledgebase</a>
Local Technical Support Phone Numbers	Locate the telephone number for your country.	<a href="http://rok.auto/phonesupport">rok.auto/phonesupport</a>
Literature Library	Find installation instructions, manuals, brochures, and technical data publications.	<a href="http://rok.auto/literature">rok.auto/literature</a>
Product Compatibility and Download Center (PCDC)	Get help determining how products interact, check features and capabilities, and find associated firmware.	<a href="http://rok.auto/pcdc">rok.auto/pcdc</a>

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## Waste Electrical and Electronic Equipment (WEEE)



At the end of life, this equipment should be collected separately from any unsorted municipal waste.

Rockwell Automation maintains current product environmental information on its website at [rok.auto/pec](http://rok.auto/pec).

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