Important user information

Read this document and the documents listed in the additional resources section about installation, configuration, and operation of this equipment before you install, configure, operate, or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards.

Activities including installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice. If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

In no event will Rockwell Automation, Inc. be responsible or liable for indirect or consequential damages resulting from the use or application of this equipment.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular installation, Rockwell Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams.

No patent liability is assumed by Rockwell Automation, Inc. with respect to use of information, circuits, equipment, or software described in this manual.

Reproduction of the contents of this manual, in whole or in part, without written permission of Rockwell Automation, Inc., is prohibited.

Throughout this manual, when necessary, we use notes to make you aware of safety considerations.

| WARNING: | Identifies information about practices or circumstances that can cause an explosion in a hazardous environment, which may lead to personal injury or death, property damage, or economic loss. |
| ATTENTION: | Identifies information about practices or circumstances that can lead to personal injury or death, property damage, or economic loss. Attentions help you identify a hazard, avoid a hazard, and recognize the consequence |
| Important: | Identifies information that is critical for successful application and understanding of the product. |

Labels may also be on or inside the equipment to provide specific precautions.

| SHOCK HAZARD: | Labels may be on or inside the equipment, for example, a drive or motor, to alert people that dangerous voltage may be present. |
| BURN HAZARD: | Labels may be on or inside the equipment, for example, a drive or motor, to alert people that surfaces may reach dangerous temperatures. |
| ARC FLASH HAZARD: | Labels may be on or inside the equipment, for example, a motor control center, to alert people to potential Arc Flash. Arc Flash will cause severe injury or death. Wear proper Personal Protective Equipment (PPE). Follow ALL Regulatory requirements for safe work practices and for Personal Protective Equipment (PPE). |
# Table of contents

## Preface
- Purpose of this manual ............................................................................................................. 7
- New features and benefits ........................................................................................................... 7
- Who should use this manual ..................................................................................................... 7

## Chapter 1
- System requirements ................................................................................................................. 9
- Before you begin ........................................................................................................................ 11

## Chapter 2
- Introduction .............................................................................................................................. 13
  - About firmware kits ................................................................................................................. 13
  - Install ControlFLASH through installation package ............................................................. 14
    - Locate and download the installation package ..................................................................... 14
    - Install ControlFLASH .......................................................................................................... 15
      - Step 1: Launch the Setup wizard and start the installation .............................................. 15
      - Step 2: Read and accept license agreements ...................................................................... 18
      - Step 3: Start the installation .............................................................................................. 19
      - Step 4: Finish the installation ............................................................................................ 20
    - Install ControlFLASH with command-line parameters .................................................... 21
      - Perform silent or unattended installation ........................................................................... 21
      - Command-line parameters for silent or unattended installation .................................... 22
  - Install ControlFLASH through firmware ............................................................................ 24
    - Locate and download firmware kits ..................................................................................... 24
    - Install ControlFLASH .......................................................................................................... 26

## Chapter 3
- Introduction .............................................................................................................................. 29
  - Configure ControlFLASH policy in FactoryTalk policies ..................................................... 29

## Chapter 4
- Introduction .............................................................................................................................. 33
  - Prepare for firmware upgrades ......................................................................................... 33
  - Prepare the device for upgrades ....................................................................................... 33
  - Use ControlFLASH to upgrade firmware ......................................................................... 33
  - Access help ............................................................................................................................ 40
# Table of contents

## Chapter 5

**Use the command line**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>41</td>
</tr>
<tr>
<td>Command line mode</td>
<td>41</td>
</tr>
<tr>
<td>Command line syntax</td>
<td>42</td>
</tr>
<tr>
<td>Script files</td>
<td>44</td>
</tr>
<tr>
<td>Flash multiple devices</td>
<td>45</td>
</tr>
<tr>
<td>Example: script file</td>
<td>46</td>
</tr>
<tr>
<td>Example: script file for instance number</td>
<td>47</td>
</tr>
<tr>
<td>Example: script file for NVS file updating</td>
<td>48</td>
</tr>
<tr>
<td>Example: script file for DMK file updating</td>
<td>48</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>49</td>
</tr>
<tr>
<td>Error Log</td>
<td>49</td>
</tr>
<tr>
<td>Aborted script file</td>
<td>50</td>
</tr>
<tr>
<td>Stop a command line or script application</td>
<td>50</td>
</tr>
</tbody>
</table>

## Chapter 6

**ControlFLASH and FactoryTalk AssetCentre interaction**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>51</td>
</tr>
<tr>
<td>Information monitoring</td>
<td>51</td>
</tr>
<tr>
<td>Event Log</td>
<td>51</td>
</tr>
<tr>
<td>Audit Log</td>
<td>51</td>
</tr>
<tr>
<td>FactoryTalk AssetCentre</td>
<td>51</td>
</tr>
<tr>
<td>Logging the device update status</td>
<td>53</td>
</tr>
<tr>
<td>Logging the exit of ControlFLASH</td>
<td>53</td>
</tr>
</tbody>
</table>

## Appendix A

**ControlFLASH error codes**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>55</td>
</tr>
</tbody>
</table>

## Appendix B

**Create a custom interface to process firmware downloads**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>57</td>
</tr>
<tr>
<td>Example automated flash tool</td>
<td>57</td>
</tr>
<tr>
<td>How a custom upgrade tool works</td>
<td>60</td>
</tr>
<tr>
<td>Example Visual Basic .NET code</td>
<td>61</td>
</tr>
</tbody>
</table>
Preface

Purpose of this manual
This manual describes how to use the ControlFLASH™ software to upgrade device firmware.

New features and benefits
ControlFLASH version 15.01.00 includes the following enhanced features:

- Support for an additional default monitored folder

The folder C:\Users\Public\Documents\Rockwell Automation\Firmware Kits is added as an additional default monitored folder. DMK files installed by Connected Components Workbench™ and Studio 5000 Logix Designer® are kept in this folder.

Who should use this manual
You should use this manual if you need to maintain firmware revisions. Refer to your product release notes to determine whether it support firmware updates via ControlFLASH.

You should also have the following knowledge:

- A basic understanding of networking concepts.
- A basic familiarity of RSLinx software.
Chapter 1

**ControlFLASH Firmware Kit**

This chapter helps you get started with using the ControlFLASH Firmware Kit with your application.

**System requirements**

ControlFLASH works within the system requirements of all Rockwell Automation® software products. For the latest information regarding software platform support, refer to Rockwell Automation Product Compatibility and Download Center at [http://compatibility.rockwellautomation.com/Pages/home.aspx](http://compatibility.rockwellautomation.com/Pages/home.aspx).

**Hardware requirements**

- An Intel® Core 2 Duo processor running at 2.8 GHz or faster or another processor with equivalent specifications
- 4 GB or more memory RAM
- At least 16GB of available hard drive space

**Software requirements**

**Operating systems**

ControlFLASH is tested on operating systems installed from original Microsoft® media only. ControlFLASH runs on either the 32-bit or 64-bit versions of the following Windows® or Windows Server operating systems:

- Windows® 7 Professional with Service Pack 1 (32-bit, 64-bit)
- Windows 7 Enterprise with Service Pack 1 (32-bit, 64-bit)
- Windows 10 Professional (64-bit)
- Windows 10 Enterprise (64-bit)

See the *Windows Lifecycle FAQ* and *Windows as a Service (WaaS)* topics on the Microsoft® Web site for details regarding servicing requirements and other important information.

- Windows 10 Semi-Annual Channel v1709, v1803, and v1809

  Windows 10 Semi-Annual Channel is governed by the Microsoft *Modern Lifecycle Policy*. Refer to the Microsoft Web site for details.
• Windows 10 IoT Enterprise 2016 Long-Term Servicing Channel

Windows 10 Long-Term Servicing Channel is governed by the Microsoft Fixed Lifecycle Policy. Refer to the Microsoft Web site for details.

• Windows Server® 2012 Standard (64-bit)
• Windows Server 2012 R2 Standard (64-bit)
• Windows Server 2012 Datacenter Edition (64-bit)
• Windows Server 2012 R2 Datacenter Edition (64-bit)
• Windows Server 2016 Standard Edition (64-bit)
• Windows Server 2016 Datacenter Edition (64-bit)
• Windows Server 2019 Standard Edition (64-bit)
• Windows Server 2019 Datacenter Edition (64-bit)

Preferred operating systems

Preferred operating systems are prioritized for support, testing, and post-release patch qualifications. These operating systems are preferred for this release:

• Windows 10 Professional (64-bit)
• Windows 7 Professional with Service Pack 1 (64-bit)
• Windows Server 2016 Standard (64-bit)
• Windows Server 2012 R2 Standard (64-bit)

High Resolution Display Support

Windows 10 build 1703 or later is the recommended operating system if running this software with a 2K or 4K High Resolution Display.

Rockwell Automation Test Environment

Rockwell Automation tests software products under a standard configuration of operating systems and antivirus software. For additional information see the Rockwell Automation Knowledgebase article 35330 Rockwell Software Products and Antivirus Software (https://rockwellautomation.custhelp.com/app/answers/detail/a_id/35330).

Additional software

One of the following communications software packages must be installed before running ControlFLASH:

• RSLinx® Classic Lite
• RSLinx Classic
• RSLinx Enterprise version 5.90 or FactoryTalk® Linx™ 6.00

Supported browsers

The following web browsers have been tested and are supported for use with this release:

• Google® Chrome™ browser 76
• Internet Explorer® 11
• Mozilla® Firefox® 68

Before you begin

Before you start using ControlFLASH Firmware Kit, you need to:

• Verify that you have a version of RSLinx software installed.
• Configure your configuration drivers in the RSLinx software.
• Verify your communication drivers operate correctly.
Chapter 2

Install ControlFLASH

Introduction

ControlFLASH is installed when you install Studio 5000 Logix Designer® version 28.00 or later.

- You can download the standalone installation package from Rockwell Automation Product Compatibility and Download Center (PCDC). See Install ControlFLASH through installation package on page 14.
- When you download an older version of firmware kits from Rockwell Automation PCDC, ControlFLASH version 12.00 or earlier is also included. See Install ControlFLASH through firmware on page 24.

Important: The illustrations shown in this manual are samples. Because your system configurations or the firmware kits are different, the dialog boxes you see when running the tool may be different from the ones you see here.

About firmware kits

In ControlFLASH version 12.00 and earlier, each firmware kit is delivered as an MSI install. It always includes the ControlFLASH application, the firmware NVS and BIN files. You always need to run the MSI file to install ControlFLASH and the included firmware kits on your computer.

Starting from ControlFLASH version 13.00, each new firmware kit is delivered as an individual Device Management Kit (DMK) file. The ControlFLASH tool is separate and needs to be installed only once.

In ControlFLASH version 15.00, family DMK and bundle DMK files are supported. A family DMK is a DMK file that contains multiple catalogs of the same revision and controller family. A bundle DMK is a DMK file that contains regular DMKs or family DMKs or both kinds of firmware kits.

A DMK is a single, digitally signed file that contains the firmware binaries. ControlFLASH authenticates DMK’s origin and validates its contents, providing enhanced protection against malicious threats. You can just download and use it, no need to install or unzip it. The file is named for easy identification and management, for example, 1756-L73_28.011.dmk. For more information, see ControlFLASH Help.
Chapter 2  Install ControlFLASH

Install ControlFLASH through installation package

To install ControlFLASH through the installation package, complete the following operations:

- Locate and download the installation package on page 14
- Install ControlFLASH on page 15

Locate and download the installation package

Follow these instructions below:

1. From Internet Explorer, go to the PCDC website:

   http://compatibility.rockwellautomation.com/Pages/home.aspx

   To use this site, you must register and log in.

2. In the Downloads area, click Find Downloads.

3. In the Find Downloads page, enter ControlFLASH and click Search.

4. Select the row of ControlFLASH and click Downloads to continue.
5. In this page, click the Show downloads icon to show the available downloads.

6. In the Available Downloads page, select ControlFLASH and click Downloads.

7. Follow instructions on the web to download the installation package.

Install ControlFLASH

Starting from ControlFLASH version 13.00, when the installation completes, FactoryTalk® Security is enabled by default. When launched, ControlFLASH logs on to the FactoryTalk Network Directory.

To install ControlFLASH, follow the steps below:

- Step 1: Launch the Setup wizard and start the installation on page 15
- Step 2: Read and accept license agreements on page 18
- Step 3: Start the installation on page 19
- Step 4: Finish the installation on page 20

Step 1: Launch the Setup wizard and start the installation

1. Close all open programs.

2. Place the ControlFLASH installation DVD in the computer’s DVD drive, or double click Setup.exe within the installation package.
Tip: If the installation does not start automatically, double-click D:\Setup.exe, where D:\ is the drive containing the DVD.

3. If Microsoft .NET Framework 4.0 or later is not installed on your computer, the Microsoft .NET Framework Setup dialog box shows. Click Install.

4. (Optional) On the ControlFLASH Setup page, select a language to be shown during the installation process. By default, your system language is selected.
5. To install the software using the recommended installation location, click **Install now** and skip to Step 2: Read and accept license agreements on page 18.

6. To change the installation location, click **Customize**.
7. On the **Customize** page, select the location for the software.

8. Click **Install**.

**Step 2: Read and accept license agreements**

End-user license agreements (EULA) spell out your rights and responsibilities. Depending on the components being installed, there may be more than one license agreement on this page. The individual license agreements are listed above the text box.
Some software products may be delivered or made available only after you agree to the terms and conditions of each of the license agreements.

1. On the **End User License Agreements** page, select each agreement and read the agreement carefully.

2. When all license agreements have been read, click **Accept All**.

   **Tip:** If you click **Decline**, you will return to the **ControlFLASH Setup** page.

---

**Step 3: Start the installation**
After accepting the license agreements, the Setup wizard automatically installs the software and does not require any input.

The installation completes.

- To view the installation details, click Installation Summary.
- To receive the latest product updates and patch notification, click Register for updates and subscribe.
To install the latest version of Adobe® Acrobat® Reader®, click **Download it free** and follow the on-screen instructions.

ControlFLASH™

That’s it!

ControlFLASH is ready to use.

Installation Summary

Want to know when there is an update?

Register for updates

Click **Close** to exit the Setup wizard.

**Install ControlFLASH with command-line parameters**

ControlFLASH supports silent or unattended installation using command-line parameters. Silent installation runs in a quiet mode without any user interface, while unattended installation runs in a quiet simple mode and shows progress through the UI. Unattended installation does not accept any input, but still shows error or restart messages.

**Perform silent or unattended installation**

Use command-line parameters to perform a silent or unattended installation of ControlFLASH.

The command-line installation requires the administrator permission. The steps may vary slightly depending on your operating system.

**To perform silent or unattended installation:**

1. Close all Windows programs.
2. Open the **Command Prompt** window.
3. In the **Command Prompt** window, navigate to D:, where D: is the drive containing the ControlFLASH installation package.

   In this example, type D: and press **Enter**.

   **Tip:** If **User Account Control** dialog box shows, click **Yes**.

4. Type a command with the following syntax and press **Enter**.

   ```
   Setup.exe (/Q | /QS) /IAcceptAllLicenseTerms [/AutoRestart]
   [/SetupLanguage=language] [/Record] [/Playback]
   [/InstallDrive=drive] [/SerialNumber=serial_number]
   [/ProductKey=product_key] [/Version=product_version]
   ```

   For more information about parameters, type `Setup.exe /?` or see **Command-line parameters for silent or unattended installation** on page 22.

### Command-line parameters for silent or unattended installation

**Unattended or silent install**

Use command-line parameters to perform an unattended or silent installation of the software.

**Command-line parameters**

The following table identifies the installation command-line parameters. Command-line parameters are case-insensitive. However, if a specified value includes a space, be sure to enclose the value in quotation marks (for example, "value with spaces").

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>/?</code></td>
<td>Displays the usage options for installation parameters.</td>
</tr>
<tr>
<td><code>/Q</code></td>
<td>Silent Install, install runs in a quiet mode without any user interface.</td>
</tr>
<tr>
<td></td>
<td>This parameter is recommended if you are deploying the software installation using an IT tool or script, and don't expect to see any error or restart messages. When using this parameter, your IT tool or script should check the error codes, and respond as needed. For example, if the installation returns error code 1641, then the IT tool or script should restart the computer and relaunch the installation after restart. This parameter is required if /QS or /Record is not specified.</td>
</tr>
<tr>
<td><code>/QS</code></td>
<td>Unattended Install, install runs in a quiet simple mode and shows progress through the UI, it does not accept any input but still shows error or restart messages. When using this parameter, you will not have to check the error codes, and the installation will stop and display a prompt if there are error or restart messages. For example, if an immediate restart is required to complete the install, a restart message will be displayed for you to confirm the restart. Installation resumes automatically from the point of interruption after restart. This parameter is required if /Q or /Record is not specified.</td>
</tr>
<tr>
<td><code>/IAcceptAllLicenseTerms</code></td>
<td>Acknowledges acceptance of the license terms. This parameter is required for /Q or /QS parameters.</td>
</tr>
</tbody>
</table>
## Parameter Description

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>/AutoRestart</code></td>
<td>Automatically restarts the computer after the installation is complete. Used when a restart is required to complete the installation. This parameter is optional. If this parameter is not used silent install (/Q) will return either error code 1641 or 3010 if a restart is required, and unattended install (/QS) will result in a confirmation prompt that must be agreed to before the installation is completed.</td>
</tr>
</tbody>
</table>
| `/SetupLanguage="value"` | Specifies which language will be displayed during install process. The value must be one of the following:  
- ENU  
- CHS  
- DEU  
- ESP  
- FRA  
- ITA  
- JPN  
- KOR  
- PTB  
This parameter is optional. If this parameter is not used, the default language is the current user or operating system user interface language. |
| `/Record` | Records the installation options chosen to a recording file. This parameter is optional. |
| `/Playback` | Plays back a recording file to specify the installation options. This parameter is optional. |
| `/InstallLocation="value"` or `/InstallDrive="value"` | Specifies the install location or install drive respectively. This parameter is optional. If this parameter is not used, the default install location is "C:\Program Files (x86)\Rockwell Software". Some software restricts the installer to only change the drive the software is installed on. Use `/?` to determine which parameter is supported. |

### Examples

The following examples show how to use the installation commands.

- To install the software with no user interface using the default settings during the installation process. (Silent install)
  ```
  Setup.exe /Q /IAcceptAllLicenseTerms
  ```
- To install the software on the D:\ drive and display the progress, error, or complete messages during installation and restart the computer if necessary. (Unattended install)
  ```
  Setup.exe /QS /IAcceptAllLicenseTerms /AutoRestart /InstallDrive=D:
  ```

### Error codes

The following table identifies the error codes that can be returned by an installation.
### Error Code Value Description

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ERROR_SUCCESS</td>
<td>0</td>
<td>The installation completed successfully.</td>
</tr>
<tr>
<td>ERROR_INVALID_PARAMETER</td>
<td>87</td>
<td>One of the parameters was invalid.</td>
</tr>
<tr>
<td>ERROR_INSTALL_USEREXIT</td>
<td>1602</td>
<td>The installation was cancelled by the user.</td>
</tr>
<tr>
<td>ERROR_INSTALL_FAILURE</td>
<td>1603</td>
<td>A fatal error occurred during installation.</td>
</tr>
<tr>
<td>ERROR_BAD_CONFIGURATION</td>
<td>1610</td>
<td>The configuration data for this product is corrupt. Contact your support personnel.</td>
</tr>
<tr>
<td>ERROR_SUCCESS_REBOOT_INITIATED</td>
<td>1641</td>
<td>The installer has initiated a restart. After restart installation will continue.</td>
</tr>
<tr>
<td>ERROR_SUCCESS_REBOOT_REQUIRED</td>
<td>3010</td>
<td>A restart is required to complete the installation. After restart the product is successfully installed.</td>
</tr>
<tr>
<td>ERROR_SUCCESS_RELAUNCH_REQUIRED</td>
<td>3011</td>
<td>Restart of setup needed before installation can continue.</td>
</tr>
</tbody>
</table>

### Install ControlFLASH through firmware

When you download an older version of firmware kits from Rockwell Automation PCDC, ControlFLASH version 12.00 or earlier is included. The firmware kit installation file also contains these files:

- ControlFLASH installation file
- ControlFLASH drivers
- ControlFLASH online help

### Locate and download firmware kits

Follow these instructions below:

1. From Internet Explorer, go to the PCDC website:

   [http://compatibility.rockwellautomation.com/Pages/home.aspx](http://compatibility.rockwellautomation.com/Pages/home.aspx)

   To use this site, you must register and log in.

2. In the Downloads area, click Find Downloads.

   ![Download](download_icon.png)

Select one or more products to view the available downloads for those products.

- Find Downloads
- Software Downloads by Serial Number
3. In the **Find Downloads** page, enter the catalog number or description that you want to download. You can also use the filter to limit the search.

![Find Downloads screenshot](image1)

4. Find the firmware and version you need and click **Downloads** to continue.

![Downloads screenshot](image2)

5. In this page, click the **Show downloads** icon to show the available downloads.
6. In the **Available Downloads** page, select **ControlFLASH** and click **Downloads**.

7. Follow instructions on the web to download the firmware.

**Install ControlFLASH**

If you have already downloaded and installed a firmware, a version of ControlFLASH may already be on your machine. If the next firmware you download has a newer version of ControlFLASH attached, then the newer version is installed. In all cases, any previously installed firmware remains accessible.

---

**Important:** If the next firmware you download has an older version of ControlFLASH attached, the newer version of ControlFLASH may be overwritten. For details, refer to Rockwell Knowledgebase Answer ID 41194.

---

Follow the steps below to install ControlFLASH with a firmware.

1. Extract the file and double-click **ControlFLASH.msi**. In the **Welcome** dialog box, review the firmware information and click **Next**.
2. In the License Agreement dialog box, after reading the license, select I Accept and click Next.

3. In the Select Installation Folder dialog box, if needed, browse and select another folder. Click Next.

4. In the Confirm Installation dialog box, click Next.

5. Follow the instructions to finish the installation.
Tip: When the installation completes, FactoryTalk Security is enabled by default. When launched, ControlFLASH logs on to the FactoryTalk Network Directory.
Configure ControlFLASH policy

Introduction

Configure ControlFLASH policy in FactoryTalk policies

This chapter tells you how to configure ControlFLASH security policy in FactoryTalk Administration Console.

Follow the steps to configure security policy on ControlFLASH.

1. Open the FactoryTalk Administration Console.
2. In the Explorer area, expand System > Policies > Product Policies > ControlFLASH.
3. Double-click **Feature Security**. The **Feature Security Properties** window is displayed. Feature Security is included in FactoryTalk Services Platform 2.30 or later.

![Feature Security Properties](image)

4. In the Firmware: Update category, click **Browse**. The Configure Securable Action window is displayed.
5. Configure the policy settings.

6. Click **OK** to complete the configuration.
Chapter 4

Upgrade firmware with ControlFLASH

This chapter tells you how to upgrade firmware by using ControlFLASH.

Before you begin, make sure that you have prepared your network and device for updating. If you need help, refer to the back cover of this publication for support information.

Important: The illustrations shown in this manual are samples. Because your system configurations or the firmware kits are different, the dialog boxes you see when running the tool may be different from the ones you see here.

Prepare for firmware upgrades

Follow the steps to prepare for the firmware upgrades.

Important: Devices controlled by a processor cannot be firmware updated. You cannot perform the upgrade while running a process. Before performing the upgrade, choose an appropriate time to remove your device from service.

1. Choose an appropriate time when all processes can be stopped to remove the device from service.

2. Verify that you can communicate to the device(s) that need firmware updating.

Prepare the device for upgrades

Follow this procedure to prepare the device for updating.

Important: Be sure to back up any data or programs that you have downloaded to a device. When you upgrade the firmware, all data and programs are erased.

1. Back up any current programs or data on the devices that you are updating.

2. Turn the key switch on your processor (if used) to Program mode.

3. Turn on power to the processor.

Use ControlFLASH to upgrade firmware

Follow these steps to use ControlFLASH to upgrade the firmware on your devices.

1. From Windows Start menu, select All Programs > FLASH Programming
Tools > ControlFLASH. The Welcome to ControlFLASH dialog box is displayed.

- To view the log information, click View Log.
- To show firmware releases that are available in the monitored folders, click View Inventory.
- To select another RSLinx edition as your default communication software, click Change RSLinx Edition.

The button is enabled only if RSLinx Classic and RSLinx Enterprise version 5.90 or FactoryTalk Linx version 6.00 are installed. The default choice is RSLinx Classic. The other choice is RSLinx Enterprise or FactoryTalk Linx that can be used with devices supporting USB and EtherNet/IP communications only.

The following table shows the RSLinx edition that ControlFLASH uses.

<table>
<thead>
<tr>
<th>ControlFLASH uses...</th>
<th>If...</th>
</tr>
</thead>
<tbody>
<tr>
<td>RSLinx Classic</td>
<td>RSLinx Classic is installed and RSLinx Enterprise or FactoryTalk Linx is not installed.</td>
</tr>
<tr>
<td>RSLinx Enterprise or FactoryTalk Linx</td>
<td>RSLinx Enterprise or FactoryTalk Linx is installed and RSLinx Classic is not installed.</td>
</tr>
<tr>
<td>Your preferred RSLinx edition</td>
<td>RSLinx Classic and RSLinx Enterprise or FactoryTalk Linx are installed.</td>
</tr>
</tbody>
</table>

2. After you have the information, click Next. The Catalog Number dialog box is displayed. For family DMK files, it shows the family name instead of the individual catalog names. For firmware DMK files, it shows the family and regular kits included in the firmware bundle. ControlFLASH searches
and lists the available kits in the monitored folders. Click **Browse** to view or configure the monitored folders.

![ControlFLASH Icon](image)

**Tip:** You can also right-click the ControlFLASH icon and select **Firmware Kit Locations**.

When you download DMK firmware kits from Rockwell Automation PCDC, ControlFLASH automatically saves the folder location where the DMK files were downloaded to. By default, ControlFLASH monitors three folders:

- `C:\Program Files (x86)\ControlFLASH` for 64-bit operating systems or `C:\Program Files\ControlFLASH` for 32-bit operating systems
- `C:\Users\<user name>\Downloads\RA`
- `C:\Users\Public\Documents\Rockwell Automation\Firmware Kits`

For best performance, we recommend you not using shared folders on a network, disk root folders, or a large number of folders. We don't recommend that you store DMK files in the ControlFLASH installation folder. This is because in some situations, the uninstalling of ControlFLASH causes its installation folder and the DMK files contained in it to be deleted. Keeping DMK files in the other monitored folder avoids the DMK files from being deleted when uninstalling ControlFLASH.
3. Select the catalog number of the target device and click **Next**. The device path dialog box allows you to specify the network path of the target module you are updating. The dialog box varies depending on the target module you are updating.

- If you are updating a device with MicroXA or AB_ASA protocol driver, the RSWho dialog box is displayed.
  
  To specify the network path, navigate to the network where the device is located and select the target module. Click **OK** to go to the Firmware Revision dialog box.
  
  For more information about configuring and using RSWho, refer to RSLinx help.

- If you are updating a device with AB_SNMP protocol driver, the **AB_SNMP.DLL - Enter IP Address** dialog box is displayed.

![AB_SNMP.DLL - Enter IP Address](image)

To specify the network path, in the device path box, enter the IP address or host name of the target module. Click **OK** to go to the Firmware Revision dialog box.

For more information about the device you are updating, click **Get Info**. The information is displayed in the Device Identification area.

For more information about AB_SNMP protocol driver, click Help.
• If you are updating a device with AB_PLC5 protocol driver, the Device Path dialog box is displayed.

To specify the network path, in the device path box, enter the path in the box of the target module. Click Next to go to the Firmware Revision dialog box.

For more information about the device you are updating, click Get Info. The information is displayed in the Device Identification area.

4. In the Firmware Revision dialog box, do any of the following:
• To specify a firmware revision, select the revision from the list.
• To sort the firmware revision list, click the **Revision** column.
• To see all available revisions that you can upgrade to, select the **Show all revisions** check box.
• To view the license information, click the **About Info** icon.

5. Click **Next** to go to the **Summary** dialog box. Click **More Info** to review more about the revision you selected.
6. Click **Finish** when you are ready to upgrade the device.

7. Click **Yes** to continue with the update. The upgrade is in progress.

![ControlFLASH dialog box](image)

**Important:** If you are attempting to flash a CompactLogix L2x or L3x controller, it is extremely important to allow the upgrade to complete without interruption. Interrupting the upgrade at this point may result in an inoperable product. Make sure the upgrade is going without interruption.

8. If the firmware kit contains EDS files, you can select whether to register these EDS files when the firmware upgrade completes.

![ControlFlash dialog box](image)

- To register EDS files, click **Continue**. To perform the registration, you need to log on to the computer as an administrator or a user with administrative privileges.
- To skip the EDS registration, click **Skip**.

9. After the upgrade, the **Update Status** dialog box appears. If the upgrade does not complete successfully, refer to **Appendix A** on page 55 of this manual for more information about errors.
Chapter 4  Upgrade firmware with ControlFLASH

**Important:** Test the operation of the device you upgraded before using it in its intended application.

- To view the Release Notes for this revision, click **View Release Notes**.
- To view the history of programming events, click **View Log**.
- Click **OK** to complete the upgrade.

**Access help**

There is additional information in the help for this application. Access help from the button that appears on each ControlFLASH software dialog box.

For additional information about error messages, press **F1** while the ControlFLASH software displays the error message.
Chapter 5

Use the command line

Introduction

This chapter explains how to use the command line to update module firmware and simplify firmware management. You can flash multiple modules automatically and save time because you do not need to navigate through the software and select each module to flash.

Using the command line to flash modules provides the following benefits:

- Create applications that flash upgrade groups of devices automatically without having to repeatedly use the ControlFLASH menus. These can be scripts or VB applications that list the modules to flash, the firmware revisions, and the path requirements.
- Reduce training requirements of technicians and improve time for commissioning machines or performing field upgrades.
- Leverage multi-threaded syntax to flash up to five modules simultaneously for improved performance.

Command line mode

You can use the command line interface of ControlFLASH for flashing devices without user intervention. You can write a script file or some other Windows applications that pass the required parameters to ControlFLASH software. This can significantly improve the time required to flash large systems because each individual flash action does not have to be driven through the ControlFLASH GUI interface.

Consider the following requirements for using the command line.

- Any device that you can flash with ControlFLASH software can be flashed by using the command line or scripting. You must have the proper firmware kit installed in ControlFLASH software before you use the command line or scripting.
- You must use valid catalog numbers when developing your script files. Otherwise, ControlFLASH does not recognize your modules. The only way to be sure you have the correct catalog number to include in a script is to run the GUI version of the ControlFLASH software and write down the catalog number as it is shown.
- For both the command line and script methods of flashing devices, it is required that a firmware kit containing the requested firmware revision is installed on the computer making the call to the ControlFLASH software.
The firmware kits must be installed in the default installation folder for ControlFLASH: C:\Program Files\ControlFLASH.

- You must have a valid installation of ControlFLASH on the computer before you can flash by using the command line or scripting versions. You must also have the kits installed on that machine for the specific modules and firmware revisions you intend to flash.

**Command line syntax**

The following table shows the command line usages:

<table>
<thead>
<tr>
<th>Syntax</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>ControlFlash.exe -f &lt;FileName&gt;</td>
<td>Points to command lines in a specific script file, where target devices and options are specified.</td>
</tr>
<tr>
<td>ControlFlash.exe -?</td>
<td>Shows the help information.</td>
</tr>
</tbody>
</table>

The following table shows details for each parameter:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-C</td>
<td>Specifies the catalog number of device as registered with the current installed ControlFLASH. To identify installed kits, refer to the GUI version of ControlFLASH. Example: -C 1756-L63/A</td>
</tr>
<tr>
<td>-R</td>
<td>Specifies the firmware revision you need to flash the device to. This revision must be registered for this device with the current install of ControlFLASH. To identify installed kits, refer to the GUI revision of ControlFLASH. Example: -R 16.23</td>
</tr>
</tbody>
</table>
-P specifies the RSLinx path to the target device.

Example:
Path = -P AB_DF1-1,0,1

Example:
Path = -P AB_VBP-1,1,16

-E specifies the RSLinx edition to communicate the target device.
The value can be RSLC that stands for RSLinx Classic or RSLE that stands for RSLinx Enterprise or FactoryTalk Linx.
If omitted, the default value is RSLC.
Example:
-E RSLE

-F specifies the full path name to script file where target devices and options are specified.
Example:
-F MyScript.txt

-N specifies the full path name to the NVS file that is used to update target devices.
Note: If the -N parameter is specified, the -C and -R parameters will be omitted.
Example of a full path to an NVS file:
-N C:\Users\Public\ControlFlash\Firmware\1756-L6xS\R20.12.72 (V20.01)\556xS.nvs
Chapter 5  Use the command line

-D Specifies the full path to the regular DMK or family DMK file that is used to update target devices, or the regular DMK or family DMK file name included in the bundle DMK file.
Example of a full path to a regular DMK file:
-D C:\Users\Public\ControlFlash\Kits\Regular\1756-L73_21.011.dmk
Example of a full path to a family DMK file:
-D C:\Users\Public\ControlFlash\Kits\Family\1756-L7x_28.012.dmk
Example of a regular DMK file name:
-D 1756-L73_21.011.dmk
Example of a family DMK file name:
-D 1756-L7x_28.012.dmk

-B Specifies the full path to the bundle DMK file that contains inner DMK file to update target devices.
Example of a full path to a bundle DMK file:
-B C:\Users\Public\ControlFlash\Kits\Bundle\1756-Redundancy_24.052.dmk

-K Not including this parameter causes the device requested to flash even if it is already at the same revision your moving the device to. Including this parameter skips the flash request if the target device's firmware is already at the requested firmware revision.

-S Not including this parameter causes a second command window to open and displays progress on the current flashing activity. Including this parameter starts Silent mode, no progress status (percentage completion) or command window is displayed.

-I Specifies the instance or port number of the device supporting multiple assemblies. The value should be between 0 and 15.
Example: -I 5

-? Shows help information.

ControlFLASH.exe is under the following locations:

- (32-bit operating systems) C:\Program Files\ControlFLASH\ControlFlash
- (64-bit operating systems) C:\Program Files (x86)\ControlFLASH\ControlFlash

ControlFLASH opens a status window indicating the progress. You can set the -S parameter to disable this function and run in the silent mode.

Important: If you disable the status window, there will be no visual indication that a flash operation fails or is in progress. In such condition, we recommend that you provide some other user interaction forms through your own application to indicate the status information.

See also

Device Management Kit

Script files

With ControlFLASH, you can create script files or execute your own C#, Java, or other language to have ControlFLASH push firmware to your devices. Your
application can interact directly with ControlFLASH through a command line with status and diagnostics available in the ControlFLASH log or echoed back to your application directly.

Each device that you need to flash must have a unique Device#. ControlFLASH begins flashing devices with [Device1], [Device2], and so forth. ControlFLASH flashes the number of devices as indicated by the NumberDevices field. When you number your devices, do not skip a number and do not use [Device0]. The order of the file does not matter, as long as each number exists once in the file.

In the script file, you can flash up to five devices simultaneously by setting the MultiFlash option.

- When flashing a network communication device, for example, Ethernet, ControlNet, DeviceNet, or SERCOS, always disable MultiFlash by setting it to 0.
- When flashing I/O modules, enable MultiFlash by setting it to 1.

When creating a script file, there is a switch in the header that lets you flash up to five devices simultaneously.

**Important:** You should not use this option if flashing network or bridging type devices. ControlFLASH may start flashing a network card that is currently being used as part of the path to flash other devices under that communication card. This could render the child device unusable and require a return to the factory. Use the Multi-flash mode only for devices that are not required to gain access to other parts of the architecture.

The table below show options in the script file:

<table>
<thead>
<tr>
<th>Entry</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version</td>
<td>Specifies the version of the script file.</td>
</tr>
<tr>
<td>AbortOnFail</td>
<td>Specifies whether to abort flashing when flashing a device fails.</td>
</tr>
<tr>
<td></td>
<td>0: continue flashing the remaining devices.</td>
</tr>
<tr>
<td></td>
<td>1: stop flashing the remaining devices.</td>
</tr>
<tr>
<td>SkipOnFirmwareMatch</td>
<td>Specifies whether to skip flash the device if the device to flash already has the matching firmware as stated in the script.</td>
</tr>
<tr>
<td></td>
<td>0: do not skip.</td>
</tr>
<tr>
<td></td>
<td>1: skip.</td>
</tr>
<tr>
<td>NumberDevices</td>
<td>Specifies the first number of devices to flash in this script file, begin with [Device1].</td>
</tr>
<tr>
<td>SilentMode</td>
<td>Specifies whether to show the ControlFLASH console window and the flash progress.</td>
</tr>
<tr>
<td></td>
<td>0: show.</td>
</tr>
<tr>
<td></td>
<td>1: do not show.</td>
</tr>
<tr>
<td></td>
<td>When the value is 1, you will not receive any flash status feedback.</td>
</tr>
<tr>
<td>MultiFlash</td>
<td>Specifies whether to flash multiple devices concurrently.</td>
</tr>
<tr>
<td></td>
<td>0: flash only one device at a time.</td>
</tr>
<tr>
<td></td>
<td>1: flash up to five devices concurrently.</td>
</tr>
</tbody>
</table>
## Entry Description

<table>
<thead>
<tr>
<th>Entry</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catalog</td>
<td>Specifies the catalog number of device as registered with the current installed ControlFLASH. To identify installed kits, refer to the GUI version of ControlFLASH, for example, 1756-L63/A.</td>
</tr>
<tr>
<td>Revision</td>
<td>Specifies the firmware revision you need to flash the device to. This revision must be registered for this device with the current install of ControlFLASH. To identify installed kits refer to the GUI revision of the ControlFLASH software, for example, 16.23.</td>
</tr>
<tr>
<td>Path</td>
<td>Specifies the RSLinx path to the target device. Examples:</td>
</tr>
<tr>
<td></td>
<td>AB_PCIC-1, 2 2 1 7</td>
</tr>
<tr>
<td></td>
<td>AB_ETH-2, 192.168.1.4, 1, 7                                                             [PCICs driver name]</td>
</tr>
<tr>
<td></td>
<td>AB_DP1-1, 0, 1                                                                                                                             [CIP path to target device over DP1 driver]</td>
</tr>
<tr>
<td></td>
<td>AB_VBP-1, 1, 16                                                                                                                            [CIP path to target device over USB driver]</td>
</tr>
<tr>
<td>NVSFileName</td>
<td>Specifies the full path name of the NVS file. The file will be used to flash the target device.</td>
</tr>
<tr>
<td>DMKFileName</td>
<td>Specifies the full path name of the DMK file. The file will be used to flash the target device.</td>
</tr>
<tr>
<td>RSLinxEdition</td>
<td>Specifies the RSLinx edition to communicate the target device. The value can be RSLC that stands for RSLinx Classic or RSLE that stands for RSLinx Enterprise or FactoryTalk Linx. If omitted, the default value is RSLC.</td>
</tr>
</tbody>
</table>

### Example: script file

```plaintext
[FlashScript]
Version = 0.1
AbortOnFail = 1
SkipOnFirmwareMatch = 0
NumberDevices = 4
SilentMode = 0
MultiFlash = 0
[Device1]
```
Catalog = 1756-ENBT
Revision = 3.3.7
Path = AB_ETH-1,192.168.166.7,0 1,1

[Device2]
Catalog = 1756-CNBR/D
Revision = 5.45.10
Path = AB_ETH-1,192.168.166.7,0 1,2

[Device3]
Catalog = 1756-ENBT
Revision = 3.3.7
Path = AB_ETH-1,192.168.166.7,0 1,3

[Device4]
Catalog = 1756-DNB
Revision = 6.2.1
Path = AB_ETH-1,192.168.166.7,0 1,4

[Device5]
Catalog = 1756-CNBR/D
Revision = 5.45.10
Path = AB_ETH-1,192.168.166.7,0 1,5

[FlashScript]
Version = 0.1
AbortOnFail = 0
SkipOnFirmwareMatch = 0
NumberDevices = 1
SilentMode = 0
MultiFlash = 0

[Device1]
Catalog = PowerFlex 70

**Example: script file for instance number**
Example: script file for NVS file updating

```
Revision = 2.9
Path = AB_ETH-1, 10.108.90.43
Instance = 1
[FlashScript]
Version = 0.1
AbortOnFail = 0
SkipOnFirmwareMatch = 0
NumberDevices = 2
SilentMode = 0
MultiFlash = 1
[Device1]
Path = AB_ETH-1,10.108.187.85,1,4
NVSGlobalFileName = D:\Firmware\556xS.nvs
[Device2]
Path = AB_ETH-2,10.108.186.79,1,0
NVSGlobalFileName = D:\Firmware\556x_20_01_34.nvs
```

Example: script file for DMK file updating

```
Revision = 2.9
Path = AB_ETH-1, 10.108.90.43
Instance = 1
[FlashScript]
Version = 0.1
AbortOnFail = 0
SkipOnFirmwareMatch = 0
NumberDevices = 3
SilentMode = 0
MultiFlash = 1
[Device1]
Path = AB_ETH-1,10.108.187.85,1,4
DMKFileName = C:\Users\Public\Firmware\Regular\1756-L75_28.012.dmk
RSLinxEdition = RSLC
```
Troubleshooting

The first step to finding errors in your application is to use the ControlFLASH software log file. This file provides details about why your flashing script or command line request did not complete. This log file resides in the ControlFLASH directory. Before you spend a lot of time analyzing the log file however, make sure that you check the following:

- Target devices you are flashing have the correct firmware kit installed.
- ControlFLASH software has the correct RSLinx communication paths set up.
- The catalog number in your application matches the number in the ControlFLASH GUI.

Error Log

[Device2]
Path = AB_ETH-2,10.108.186.79,1,0
DMKFileName = C:\Users\Public\Firmware\Family\1756-L7x_31.001.dmk
RSLinxEdition = RSLC

[Device3]
Path = AB_ETH-1,10.108.186.80,1,0
BundleDMKFileName = C:\Users\Public\Firmware\Bundle\V31.001_Bundle.dmk
DMKFileName = 1756-L7x_31.001.dmk
RSLinxEdition = RSLC
You can open the Error Log by clicking View Log on the ControlFLASH software dialog boxes.

If you have to abort a script file before completion or if the ControlFLASH software aborted the script because it received an error from a device, you can re-start that script. ControlFLASH starts flashing from the beginning of the script. You can, however, use the SkipOnFirmwareMatch switch to tell ControlFLASH software to not flash any devices that are already at the requested revision.

If you need to stop a flash operation that has already started, press CTRL+ALT+F. ControlFLASH stops executing the current script.

ControlFLASH completes flashing any devices currently in the process of being flashed to prevent risk of damaging the target device. Other modules not started in the script are not flashed.

If you are using your own interface to send commands to ControlFLASH, such as a script or C# application, pressing CTRL+ALT+F may not abort the operation and you must manage abort operations by using your application. Refer to the developer of that application for information on how to perform an abort.
Chapter 6

ControlFLASH and FactoryTalk AssetCentre Interaction

Introduction

ControlFLASH uses FactoryTalk AssetCentre to log user actions such as flashing a device or starting the application. The following information is included in the log:

- Windows credentials
- Device being flashed
- Path to the device being flashed
- Status of the operation

The following information is also available in the ControlFLASH log file, as it was in previous versions.

Information Monitoring

In FactoryTalk-enabled software products, information such as system events and user actions are recorded in the Event Log and Audit Log.

Event Log

The Event Log displays database information regarding events that occur in the system. Events are generally system-initiated. For example, an upload occurred as scheduled, or an alarm condition occurred. Only events that occur in FactoryTalk-enabled products are recorded in the Event Log.

Audit Log

The Audit Log displays database information regarding actions that users perform in the system, such as editing a Logix Designer project or checking-out a file from the FactoryTalk AssetCentre database. Audit records are generated by FactoryTalk-enabled products.

FactoryTalk AssetCentre

FactoryTalk AssetCentre offers a centralized repository for tracking and auditing the changes made to a plant-wide system. Any information related to an application is logged in to the FactoryTalk AssetCentre server.

The details of the log usually contain the following fields:

- Date/Time
- User Name
• User Description (full user name, based on user information held in a security token or domain name; required for audit messages)
• Severity of message (error, warning, information, audit)
• Audience for message (operator, engineer, developer, FactoryTalk AssetCentre)
• Message text (text or resource ID that resolves to text when retrieved or passed between machine boundaries)
• Argument list (optional placeholders in message text)

Any additional details, apart from the basic fields listed here, can also be logged on to FactoryTalk AssetCentre server. For example, the resource field of the Audit log is not a part of the basic message format and is considered an additional field.

The following ControlFLASH activities are logged:

• Launch of ControlFLASH
• Flash burn started. Includes the following details:
  • Date/Time the flash began
  • Firmware Revision, both From and To
  • Username
  • Path to the device being flashed
  • Device Target Module Name and Identifier
• Flash Burn Status (Success/Failure)
• Exit of ControlFLASH

The ControlFLASH activities are logged only if the client is properly configured with FactoryTalk AssetCentre server. ControlFLASH logs the current windows user login. ControlFLASH software activities are logged into the log_AuditEventLog table of the FactoryTalk AssetCentre server.

If the connection between the client and server is lost while ControlFLASH is used, all of the events are cached into a local log and are then updated into FactoryTalk AssetCentre server when the connection resumes.

The connectivity of the client to FactoryTalk AssetCentre server, if present, is identified with the help of the following registry entry.

HKEY_LOCAL_MACHINE\SOFTWARE\Rockwell Software\FactoryTalk AssetCentreClient\EventLog

Key - Server
Value- (Server Name)

This registry search is done during the launch of the ControlFLASH application.

The update status (Success or Failure) is logged into the FactoryTalk AssetCentre server. You can view the reasons for the Success or Failure in the ControlFLASHlog. The status of the update process is logged into FactoryTalk AssetCentre with the following details:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date and Time</td>
<td>Date and Time at which the update process has finished for the device.</td>
</tr>
<tr>
<td>Source</td>
<td>Application name, for example, ControlFLASH</td>
</tr>
<tr>
<td>Location</td>
<td>Computer name on which ControlFLASH is being executed.</td>
</tr>
<tr>
<td>Resource</td>
<td>Name of the resource that is ControlFLASH.</td>
</tr>
<tr>
<td>Username</td>
<td>FTAssetSecurity Login, if present, else Windows login</td>
</tr>
</tbody>
</table>
| Message Text   | If update succeed: The device "device name" is SUCCESSFULLY updated from version "x.y" to "y.y" and the path to the device being flashed is "device path".  
If update failed: The update process of the device "device name" from version x.y to y.y FAILED and the path to the device being flashed is "device path".|

When you exit ControlFLASH, a message is created and logged into the FactoryTalk AssetCentre Event Log with the following details:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date and Time</td>
<td>Date and Time at which ControlFLASH application is closed.</td>
</tr>
<tr>
<td>Source</td>
<td>Application name, for example, ControlFLASH</td>
</tr>
<tr>
<td>Location</td>
<td>Computer name on which ControlFLASH is closed.</td>
</tr>
<tr>
<td>Resource</td>
<td>Name of the resource, for example, ControlFLASH.</td>
</tr>
<tr>
<td>Username</td>
<td>FTAssetSecurity Login, if present, otherwise Windows login.</td>
</tr>
<tr>
<td>Message Text</td>
<td>ControlFLASH application closed.</td>
</tr>
</tbody>
</table>
Appendix A

ControlFLASH error codes

Introduction

This appendix describes common error messages you may see when running the ControlFLASH software.

<table>
<thead>
<tr>
<th>Error Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authenticate Error</td>
<td>The download restrictions placed on the selected revision could not be validated. Files containing validation information are corrupted or have been deleted. Check with a technical support representative for help in restoring your restriction files.</td>
</tr>
<tr>
<td>Catalog Registry Error</td>
<td>The catalog registry database could not be read. Check with your technical support representative to verify that the correct database is loaded.</td>
</tr>
<tr>
<td>Catalog Directory Error</td>
<td>The catalog directory database could not be read. Check with a technical support representative to verify that the correct catalog database has been loaded.</td>
</tr>
<tr>
<td>Communication Error</td>
<td>An error occurred while the ControlFLASH software tried to communicate with the target device. Verify that:</td>
</tr>
<tr>
<td></td>
<td>• All cable connections are secure.</td>
</tr>
<tr>
<td></td>
<td>• The target device has power.</td>
</tr>
<tr>
<td></td>
<td>• RSLinx Classic software is properly configured.</td>
</tr>
<tr>
<td>Data File Error</td>
<td>The data file used in programming could not be read. Check with a technical support representative to obtain a new data file.</td>
</tr>
<tr>
<td>Failed to communicate to the target device. You do not have the permission to perform this operation.</td>
<td>The error might be caused because that:</td>
</tr>
<tr>
<td></td>
<td>• The security authority identifier of the target device does not match the identifier in FactoryTalk Services Platform. Make sure you have the permission to perform the operation.</td>
</tr>
<tr>
<td></td>
<td>• The slot used for the controller is not a trusted slot. Make sure to use a trusted slot for the controller.</td>
</tr>
<tr>
<td>Invalid Catalog Number</td>
<td>The catalog number of the target device you selected does not match the catalog number selected in the Catalog Number dialog box.</td>
</tr>
<tr>
<td></td>
<td>You selected an incorrect target device or catalog number. Select a device that matches the catalog number or a different catalog number.</td>
</tr>
<tr>
<td>Invalid Revision</td>
<td>The upgrade revision selected is not compatible with the selected target device. The selected firmware revision is either:</td>
</tr>
<tr>
<td></td>
<td>• older than the firmware currently on the target device.</td>
</tr>
<tr>
<td></td>
<td>• incompatible with the revision level of the target device.</td>
</tr>
<tr>
<td></td>
<td><strong>ATTENTION:</strong> Do not continue with the upgrade until you have verified that the upgrade is compatible with the selected device. Unpredictable system operation could result.</td>
</tr>
<tr>
<td>Instance Validation Error</td>
<td>The target device did not report enough information to be properly identified. Check with a technical support representative for help in resolving this problem.</td>
</tr>
<tr>
<td>Load Driver Error</td>
<td>The ControlFLASH software could not find an essential support file for the selected catalog number. Check with your technical support representative to verify that the correct drivers is loaded.</td>
</tr>
<tr>
<td>Log Viewer Error</td>
<td>The event log viewer (Notepad.exe) could not be found. Verify that the Notepad application is installed on your system.</td>
</tr>
<tr>
<td>Mode Error</td>
<td>The target device is in a mode in which it cannot be programmed. Place the device into the appropriate mode.</td>
</tr>
<tr>
<td>Error Message</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Out of Memory Error</td>
<td>Your system is low on or out of RAM memory. The ControlFLASH software could not allocate enough memory for data.</td>
</tr>
<tr>
<td></td>
<td>• Shutting down other applications currently running.</td>
</tr>
<tr>
<td></td>
<td>• Increasing the size of your virtual memory.</td>
</tr>
<tr>
<td></td>
<td>• Purchasing additional RAM, if necessary.</td>
</tr>
<tr>
<td>Out of Memory Error Log File Error</td>
<td>The log file could not be accessed because of a file error. Either the log file could not be:</td>
</tr>
<tr>
<td></td>
<td>• Opened.</td>
</tr>
<tr>
<td></td>
<td>• Written to because of an error.</td>
</tr>
<tr>
<td></td>
<td>• Written to because the disk is full.</td>
</tr>
<tr>
<td></td>
<td><strong>ATTENTION:</strong> Check with your application engineer or supervisor before deleting any files. Verify that you are not deleting any files necessary for system operation.</td>
</tr>
<tr>
<td></td>
<td>If the disk is full, you can free up disk space by:</td>
</tr>
<tr>
<td></td>
<td>• Deleting files from your C:\windows\temp directory.</td>
</tr>
<tr>
<td></td>
<td>• Uninstalling any unnecessary applications.</td>
</tr>
<tr>
<td></td>
<td>• Shutting down and restarting your computer.</td>
</tr>
<tr>
<td>Restriction System Error</td>
<td>The download restriction system could not read the master key disk. Check with a technical support representative for help in resolving this problem.</td>
</tr>
<tr>
<td>RSLinx not installed</td>
<td>Make sure RSLinx Classic or RSLinx Enterprise version 5.90 or FactoryTalk Linx version 6.00 is installed.</td>
</tr>
<tr>
<td>RSLinx Load Error</td>
<td>An error occurred while the ControlFLASH software tried to install the network protocol driver (DTL32.DLL). Verify that RSLinx Classic software is properly installed and configured.</td>
</tr>
<tr>
<td>Script File Error</td>
<td>The script file associated with the selected upgrade is corrupt. Check with a technical support representative to obtain a new script file.</td>
</tr>
</tbody>
</table>
Create a custom interface to process firmware downloads

Introduction

This chapter gives you an overview on how you can create a custom interface to batch process firmware downloads.

As discussed in previous chapters, you can automate firmware flashing by using a text file that lists devices and single command line. Create a text file that lists all the devices to be flashed and then use a single command line to flash everything on the list.

This functionality provides the following benefits:

- Flash groups of devices automatically, without having to repeatedly use the ControlFLASH menus.
- Create your own applications that automates firmware upgrades.

Example automated flash tool

The following example application represents a tool that you might want to create to configure ControlFLASH to read the text file at a command line that automates your system upgrades. This tool was created with Visual Basic® .NET.
In this type of custom tool, select the ControlFLASH Setup tab.

![ControlFLASH Setup Tab](image)

Using the fields created, specify the path to the ControlFLASH executable, as well as the text script files you want to use.

![Script Example](image)

This example uses separate script files to flash controllers, I/O modules, communication modules, and drives, but it is not required that they be separated.

Assuming that the location of the executable and the script files do not change, these configurations need to be set only once. After configuration completes, click the **Run Updates** tab and select the actions that you want to perform, which
include four boxes for the four different script files. Click **Execute** to run the selected actions.

While modules are flashing, the tool displays the progress on the right hand side of the window and success or failure messages in the status box at the bottom.
Once all selected upgrades are run, the status box shows the overall completion status.

The tool in this example was created using Visual Basic .NET, but any major programming language can be used. The script files are created manually in a text editor. The tool itself first reads the script file to get the number of devices being flashed, including the names and revision numbers. The tool uses this information to form the display.

The tool then uses the System.Diagnostics.Process.Start function of the .NET framework to launch ControlFLASH software, giving as the arguments the path to the script file with a -T flag in front of it.

Example:

```c
fileName = "C:\Program Files\ControlFLASH\ControlFLASH.exe"
arguments = "-T C:\samplescript.txt"
```

The tool then monitors the ControlFLASH process to detect when it has finished running so the tool can move on to the next step.

The easiest way to view the status of the flash upgrade by using this method is to edit the ControlFLASH script file and set SilentMode = 0 to use ControlFLASH software’s built in status display.

If developers want to show the progress themselves, as the example tool does, they can use the registered window messages to show progress with external applications. Some knowledge of Microsoft Windows messages is needed.
ControlFLASH registers two Windows messages: WM_CFPROGRESS and WM_CFCOMPLETE. The WM_CFPROGRESS message is sent whenever ControlFLASH needs to report a change in progress of flashing a device. The WM_CFCOMPLETE message is sent whenever ControlFLASH finishes flashing a device. These messages can be received by any application that also registers messages of the same name.

Refer to MSDN:
http://msdn.microsoft.com/en-us/library/ms644947(VS.85).aspx where lpString is WM_CFPROGRESS or WM_CFCOMPLETE

**Example Visual Basic .NET code**

```vbnet
Private Declare Function RegisterWindowMessage Lib "user32" Alias "RegisterWindowMessageA" _
(ByVal lpString As String) As Integer

Dim WM_CF_PROGRESS As Integer = RegisterWindowMessage("WM_CFPROGRESS")
Dim WM_CF_COMPLETE As Integer = RegisterWindowMessage("WM_CFCOMPLETE")
```

WM_CF_PROGRESS and WM_CF_COMPLETE are simply variable names used to store the integer values associated with the messages.

After registering the two messages, an application must override the form’s WndProc method to actually listen for these messages.

For more information, see MSDN:

**Example:**

```vbnet
Protected Overrides Sub WndProc(ByRef recWinMessage As Windows.Forms.Message)
In WndProc, you first need to determine if the message received is one of the two registered ones. This is done by checking (in this example):
recWinMessage.Msg = WM_CF_PROGRESS (as defined in the above example)
or recWinMessage.Msg = WM_CF_COMPLETE
```

Assuming the message is one of the two, the details of what the message means are as follows:

- If the message is WM_CFPROGRESS:
recWinMessage.WParam.ToInt32 is the number of the device currently being flashed. These numbers should correspond to the numbers listed in the script file.

recWinMessage.LParam.ToInt32 is the actual progress of the current device (as a percentage).

Because of the way the system is designed, if recWinMessage.LParam.ToInt32 is 100, that does not mean the flashing of that device is complete. Flashing is only complete when the WM_CFCOMPLETE message is sent.

- If the message is WM_CFCOMPLETE:
  recWinMessage.WParam.ToInt32 is still the number of the device.
  recWinMessage.LParam.ToInt32 indicates success or failure. If the value is 1, the flash succeeded; if 0, it failed.

For more information, see MSDN

In this tool, the progress messages are used to set the values of the progress bars, and the complete messages are used to trigger the success and failure status messages in the lower status box.

**Important:** At the end of your override of the WndProc method, you must call the base class' WndProc method to handle any other messages sent, or your application will not work.

Example:
MyBase.WndProc(recWinMessage)
End Sub
Rockwell Automation support

Use the following resources to access support information.

<table>
<thead>
<tr>
<th>Technical Support Center</th>
<th>Knowledgebase Articles, How-to Videos, FAQs, Chat, User Forums, and Product Notification Updates</th>
<th><a href="https://rockwellautomation.custhelp.com">https://rockwellautomation.custhelp.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Dial Codes</td>
<td>Find the Direct Dial Code for your product. Use the code to route your call directly to a technical support engineer.</td>
<td><a href="http://www.rockwellautomation.com/global/support/direct-dial.page">http://www.rockwellautomation.com/global/support/direct-dial.page</a></td>
</tr>
</tbody>
</table>

Documentation feedback

Your comments will help us serve your documentation needs better. If you have any suggestions on how to improve this document, complete the How Are We Doing? form at http://literature.rockwellautomation.com/idc/groups/literature/documents/du/ra-du002_en-e.pdf.

Allen-Bradley, Rockwell Automation, and Rockwell Software are trademarks of Rockwell Automation, Inc.

Trademarks not belonging to Rockwell Automation are property of their respective companies.

Rockwell Otomasyon Ticaret A.Ş., Kar Plaza İş Merkezi E Blok Kat:6 34752 İçerenköy, İstanbul, Tel: +90 (216) 5698400

www.rockwellautomation.com

Power, Control and Information Solutions Headquarters

Americas: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444

Europe/Middle East/Africa: Rockwell Automation NV, Pegasus Park, De Kleetlaan 12a, 1831 Diegem, Belgium, Tél: (32) 2 663 0600, Fax: (32) 2 663 0640

Asia Pacific: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887-4788, Fax: (852) 2508 1846