Training Services

As part of the Lifecycle Services suite, this set of offerings is focused on helping you assess, train, and empower your industrial workforce. The wide range of offerings includes self-paced, virtual, and instructor-led training. Gain access to the quality content required to close your skills gap. Whether you have one site or an Enterprise with multiple sites, our services can be scaled to meet you on your training journey in a globally consistent manner.

**Reduce unplanned downtime risk**
- Apply the knowledge you've gained
- Leverage virtual support tools, learning resources and modern training tools
- Quick, easy access to support

**Improve operational productivity**
- Reduced mean time to repair
- Interactive tools help you manage your teams’ skill sets and output

**Decrease overall training costs**
- On-demand support resources and interactive tools
- Access via augmented and virtual reality
- Reduced troubleshooting time

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**LEARNING+**
Subscription-based e-learning and virtual classroom training

**INSTRUCTOR LED TRAINING**
In person hands-on learning to increase job-related skills

**VIRTUAL COACHING**
Customized learning for individual or small groups to support specific needs

**GLOBAL WORKFORCE SOLUTIONS**
Consultation-based workforce solutions to drive organization-specific outcomes

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**START working to close your skills gap today.** We’re here to guide you at any point in your journey to reduced downtime and operational efficiency.

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**83%** (1) **DECREASE in troubleshooting time**
Workers with the right skills are problem solvers
A well-trained workforce can remediate production disruptions in 1/6th the amount of time as untrained teams

**2.5M** (2) **UNFILLED JOBS by 2025**
The skills gap is real
Between retirements and fewer entrants into skilled trades, manufacturers are at risk. We can help

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(1) Source: Rockwell Automation Manufacturing Reliability Study
(2) Source: Deloitte analysis based on data from U.S. Bureau of Labor Statistics and Gallup Survey
## Training Services

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| **Learning+**<br>Our Learning+ Training subscriptions combine the self-paced experience of e-learning with in-class collaboration with instructors, labs, and additional training content - all in a virtual environment. It provides the flexibility and convenience of learning when and where you need it most. Learning+ training courses can be taken on any tablet or PC using Chrome, Safari, IE, Edge, or Firefox, and all content is narrated, and has a viewable transcript.<br><br>Flexible training options allow workers to learn by the method that works best for them, making it easier to access training anytime, anywhere. |<br>
| **Instructor-led Training**<br>In person hands-on learning is an effective way to increase job-related skills – when practical. We offer a wide range of courses to help get employees trained on Rockwell Automation technologies. Courses are designed to align with specific job functions and focus on relevant job tasks. Courses are conducted at Rockwell Automation and partner locations or can be held for private audience at customer sites, if sending your employees to off-site training is disruptive to production.<br><br>Building a well-trained workforce helps reduce unplanned downtime and improve productivity |<br>
| **Virtual Coaching**<br>Virtual training sessions with a Rockwell Automation specialist allow you to discuss technology-specific scenarios, improve your technical expertise, or expand upon your e-learning experience. Ask questions and get information about the topics specific to your job. Select either four-hour or eight-hour sessions for 1:1 coaching or virtual groups of up to six students. Technology topics include Logix, motion, drives, visualization, networks, and safety technologies. Start your custom technical training today.<br><br>Customer-focused coaching provides customized training designed to meet your specific needs |<br>
| **Global Workforce Solutions**<br>As part of the Lifecycle Services suite, these consultation-based offerings are focused on helping you assess, train, and measure your industrial workforce. A Global Workforce Solutions engagement provides quality content to help you design and implement a sustainable, flexible solution that promotes retained knowledge, while continuously measuring the value through ongoing alignment and analysis. GWS solutions consist of a range of offerings including self-paced, virtual, and instructor-led training.<br><br>Take your workforce development strategy to the next level with a managed services approach to solving your skills gaps. |