

# Enhancing your SLC™ 500 Modernization and Support Journey

•

•

•

• • • • •



# Now is the time to begin the modernization journey.

The first step is understanding your current state, including your installed base, available capital and engineering resources.



# Need help identifying your legacy equipment and its production impact?

We can assess your current installed base to understand your legacy equipment and risk. Start with an Installed Base Evaluation $^{\text{TM}}$  for accurate data and insights.



#### Modernize now

to the CompactLogix™ 5380
control system to realize
gains in equipment
utilization and production
flexibility, while lowering
overall operation,
maintenance and
energy costs.

#### **Determine your path**

Considerations include available capital, time and staff. Determine if you have capability to modernize or if you need to maintain your current installed base until you are ready.

•••••••



# Count on us to help you maintain your installed base until you're ready to modernize

- Remote technical support
- Global remanufacturing support and on-site inventory availability
- Knowledgeable field service engineers



## Long term maintenance support

and a flexible suite of support services enable you to maximize the value of your investment.

## **Optimize Performance**



#### Mitigate Risk



#### **Improve Security**



# SLC™ 500 lifecycle status update

Migrating from the SLC<sup>™</sup> 500 to the CompactLogix<sup>™</sup> 5380 system is the perfect option for optimizing performance, enhancing productivity and improving security. Migration and modernization options are available immediately (from self-serve to turnkey) and are recommended so that you can take advantage of newer technology and avoid production disruptions. Services will move to legacy support, some with agreement-based options for customers who choose to extend the use of the SLC™ 500.

## **SLC™ 500 Modernization**

- Use Rockwell Automation field service professionals to deliver a turnkey SLC™ 500 to CompactLogix™ 5380 control system modernization
- Limited time incentives may be available and could include:
  - Extended product warranty
  - Access to Learning+ training subscription
  - Access to My Equipment subscription
- Additional incentives may be available by leveraging our Installed Base Evaluation™
  - An Installed Base Evaluation will provide critical insights to determine your path forward for modernization and support of legacy equipment

rockwellautomation.com

Learn more: rok.auto/modernization

## **SLC™ 500 Support Capabilities**

#### **On-Site Support**

- Our global network of field service professionals is available for on-demand support
- Common tasks include hardware and software optimization, control system maintenance, product advisory implementation, software and firmware revision management, troubleshooting, and fault analysis

#### **Remote Support**

- SLC<sup>™</sup> 500 and RSLogix 500<sup>®</sup> support available via Legacy TechConnect<sup>SM</sup>
- **Expanded Coverage** 
  - Global coverage for Legacy products
  - Upgradeable to 24x7x365 coverage

#### Remanufacturing

- Global Remanufacturing Support for SLC™ 500 US & AP expansions
- Extend the life of existing SLC<sup>™</sup> 500 systems through remanufacturing
- Only authorized service provider for full diagnostics, OEM replacement components, firmware updates, full functional testing, minimum 12-month warranty, ISO 14001 compliance, multiple service levels (where available)

#### **Spare Parts**

- Parts Management Agreement are available for SLC™ 500 users
  - Convenient spare parts access without upfront ownership costs
  - Includes SLC™ 500 products and other Allen-Bradley® products
  - Remanufacturing process leveraged to replenish consumed stock
- Discontinued SLC<sup>™</sup> 500 parts are subject to availability

#### **Training**

- Prepare your team for migrating to CompactLogix 5380 technology
- Learning+ training subscription and classroom training options available to fit your needs



Connect with us. (f) (in)



expanding human possibility<sup>6</sup>

AMERICAS: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444 EUROPE/MIDDLE EAST/AFRICA: Rockwell Automation NV, Pegasus Park, De Kleetlaan 12a, 1831 Diegem, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640 ASIA PACIFIC: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846