

# Rockwell Automation Library of Process Objects: SMC-50 Smart Motor Controller (P\_SMC50)

Version 3.5

## IMPORTANT

This manual applies to the Rockwell Automation Library of Process Objects version 3.5 or earlier.  
For Rockwell Automation Library of Process Objects version 5.0, see

- [PROCES-RM200](#)

For Rockwell Automation Library of Process Objects version 4.0 or later, use the following manuals:

- [PROCES-RM013](#) contains logic instructions
- [PROCES-RM014](#) contains display elements



## Important User Information

Read this document and the documents listed in the additional resources section about installation, configuration, and operation of this equipment before you install, configure, operate, or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards.

Activities including installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

In no event will Rockwell Automation, Inc. be responsible or liable for indirect or consequential damages resulting from the use or application of this equipment.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular installation, Rockwell Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams.

No patent liability is assumed by Rockwell Automation, Inc. with respect to use of information, circuits, equipment, or software described in this manual.

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Throughout this manual, when necessary, we use notes to make you aware of safety considerations.



**WARNING:** Identifies information about practices or circumstances that can cause an explosion in a hazardous environment, which may lead to personal injury or death, property damage, or economic loss.



**ATTENTION:** Identifies information about practices or circumstances that can lead to personal injury or death, property damage, or economic loss. Attentions help you identify a hazard, avoid a hazard, and recognize the consequence.

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### IMPORTANT

Identifies information that is critical for successful application and understanding of the product.

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Labels may also be on or inside the equipment to provide specific precautions.



**SHOCK HAZARD:** Labels may be on or inside the equipment, for example, a drive or motor, to alert people that dangerous voltage may be present.



**BURN HAZARD:** Labels may be on or inside the equipment, for example, a drive or motor, to alert people that surfaces may reach dangerous temperatures.



**ARC FLASH HAZARD:** Labels may be on or inside the equipment, for example, a motor control center, to alert people to potential Arc Flash. Arc Flash will cause severe injury or death. Wear proper Personal Protective Equipment (PPE). Follow ALL Regulatory requirements for safe work practices and for Personal Protective Equipment (PPE).

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**Notes:**

## Software Compatibility and Content Revisions

For the latest compatible software information and to download the Rockwell Automation Library, see the Product Compatibility and Download Center at <http://www.rockwellautomation.com/rockwellautomation/support/pcdc.page>.

**Table 1 - Summary of Changes**

Topic	Page
Visualization Files: Global Objects (.ggfx) - Process Diagnostic Objects	10

For the latest compatible software information and to download the Rockwell Automation® Library of Process Objects, see the Product Compatibility and Download Center at <http://www.rockwellautomation.com/rockwellautomation/support/pcdc.page>.

For general library considerations, see Rockwell Automation Library of Process Objects, publication [PROCES-RM002](#).

## Additional Resources

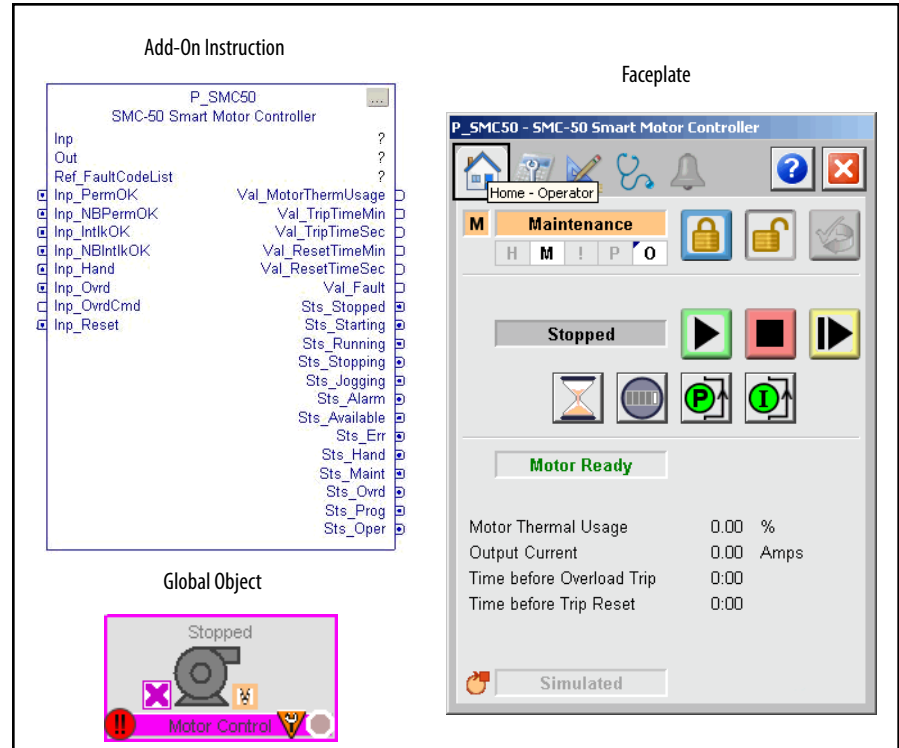
These documents contain additional information concerning related products from Rockwell Automation.

Resource	Description
PlantPax® Distributed Control System Selection Guide, publication <a href="#">PROCES-SG001</a>	Provides information to assist with equipment procurement for your PlantPax system.
PlantPax Distributed Control System Reference Manual, publication <a href="#">PROCES-RM001</a>	Provides characterized recommendations for implementing your PlantPax system.
Rockwell Automation Library of Process Objects, publication <a href="#">PROCES-RM002</a>	Provides general considerations for the PlantPax system library of process objects.
FactoryTalk® View Machine Edition User Manual, publication <a href="#">VIEWME-UM004</a>	Provides details on how to use this software package for creating an automation application.
FactoryTalk View Site Edition User Manual, publication <a href="#">VIEWSE-UM006</a>	Provides details on how to use this software package for developing and running human-machine interface (HMI) applications.
Logix5000™ Controllers Add-On Instructions Programming Manual, publication <a href="#">1756-PM010</a>	Provides information for designing, configuring, and programming Add-On Instructions.
SMC-50 Solid-state Smart Motor Controller User Manual, publication <a href="#">150-UM011</a>	Provides information on using the SMC-50 Solid-state Smart Motor Controller.
Rockwell Automation Library of Process Objects: Common Alarm Block (P_Alarm) Reference Manual, publication <a href="#">SYSLIB-RM002</a>	Details how to monitor an input condition to raise an alarm.
Rockwell Automation Library of Process Objects: Interlocks with First Out and Bypass (P_Intlk) Reference Manual, publication <a href="#">SYSLIB-RM004</a>	Explains how to collect (sum up) the interlock conditions that stop or de-energize a running or energized piece of equipment or prevent it from starting or being energized.
Rockwell Automation Library of Process Objects: Permissives with Bypass (P_Perm) Reference Manual, publication <a href="#">SYSLIB-RM007</a>	Details how to collect permissive conditions to start a piece of equipment.
Rockwell Automation Library of Process Objects: Restart Inhibit for Large Motor (P_Reslnh) Reference Manual, publication <a href="#">SYSLIB-RM009</a>	Explains how to protect a large motor from damage caused by repeated starts.
Rockwell Automation Library of Process Objects: Run Time and Starts (P_RunTime) Reference Manual, publication <a href="#">SYSLIB-RM010</a>	Explains how to accumulate the total run time and count of starts for a motor or other equipment.

You can view or download publications at <http://www.rockwellautomation.com/literature/>. To order paper copies of technical documentation, contact your local Allen-Bradley distributor or Rockwell Automation sales representative.

# SMC-50 Smart Motor Controller (P\_SMC50)

The P\_SMC50 (SMC™-50 Smart Motor Controller) Add-On Instruction controls and monitors a motor via an SMC™-50 Smart Starter.



## Guidelines

Use this instruction to monitor and control a motor using an Allen-Bradley SMC-50 series Smart Motor Controller (soft starter) by using its built-in EtherNet/IP interface.

This instruction communicates with the motor controller to start, stop and jog the motor, monitor the status of the motor, detect motor failure to start or stop or motor controller faults, and display motor runtime information such as power, power factor, motor thermal usage, time to trip, time until reset, and motor controller fault codes (with text display of fault cause).

Do **not** use this instruction with other Smart Motor Controllers, variable speed drives, across-the-line starters, and so on.

- For the SMC-Flex series of Smart Motor Controllers, use the P\_SMCFlex Add-On Instruction instead.
- For variable speed drives, use the Add-On Instruction for that drive family (P\_PF753 for PowerFlex® 753, P\_PF755 for PowerFlex 755, and P\_PF52x for PowerFlex 523 and PowerFlex 525 families) or the P\_VSD generic Variable Speed Drive Add-On Instruction.
- For across-the-line starters, use the P\_Motor (single speed motor), P\_MotorRev (reversing motor), P\_Motor2Spd (two-speed motor), or use the P\_D4SD (Discrete 2-, 3-, or 4-State Device) Add-On Instruction.

## Functional Description

The SMC-50 Smart Motor Controller instruction provides the following capabilities:

- Starting, stopping, and jogging of the motor
- Monitoring of run feedback and display of actual motor status
- Detection of Failure to Start, Failure to Stop, and Motor/Starter Fault
- Monitoring of Permissive conditions to allow starting
- Monitoring of Interlock conditions to stop or prevent starting
- Simulation, providing feedback of a working motor and starter while disabling outputs
- Monitoring of I/O communication faults
- Alarms for Fail to Start, Fail to Stop, Interlock Trip, Motor/Starter Fault, and I/O Fault
- Option to automatically reset faults and alarms when an operator commands a motor to start or stop
- Supports HMI 'breadcrumbs' for Alarm Inhibited, Bad Configuration, Not Ready, and Maintenance Bypass Active
- 'Available' status for use by automation logic to know whether motor can be controlled by other objects

## Required SMC-50 Configuration

Be certain to configure the starter Datalinks as follows.

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**IMPORTANT** 'User Choice' Datalinks are not used by this Add-On Instruction and can be left unused or set up for your application.

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- Input Assembly:
  - Logic Status (standard)
  - Feedback (Current-Average) (standard)
  - A1. Real Power (Par 10)
  - A2. Power Factor (Par 17)
  - B1. Motor Thermal Usage (Par 18)
  - B2. Time to Trip (Par 19)
  - C1. Time to Reset (Par 20)
  - C2. Fault Code 1 (latest) (Par 138)
  - D1. User choice #1
  - D2. User choice #2
- Output Assembly:
  - Starter Logic Command (standard)
  - Reference (not used) (standard)
  - All output datalinks are user choice.



## Required Files

Add-On Instructions are reusable code objects that contain encapsulated logic that can streamline implementing your system. This lets you create your own instruction set for programming logic as a supplement to the instruction set provided natively in the ControlLogix® firmware. An Add-On Instruction is defined once in each controller project, and can be instantiated multiple times in your application code as needed.

## Controller File

The P\_SMC50\_3\_5-00\_AOIL5X Add-On Instruction must be imported into the controller project to be used in the controller configuration. The service release number (boldfaced) can change as service revisions are created.

## Visualization Files

This Add-On Instruction has associated visualization files that provide a common user interface. These files can be downloaded from the Product Compatibility and Download Center at <http://www.rockwellautomation.com/rockwellautomation/support/pcdc.page>.

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<b>IMPORTANT</b>	The visualization file dependencies require Process Library content imports to occur in a specific order as reflected in the following tables: <ul style="list-style-type: none"> <li>• Images</li> <li>• Global Objects</li> <li>• Standard Displays</li> <li>• HMI Tags</li> <li>• Macros</li> </ul>
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Images are external graphic files that can be used in displays. They must be imported for FactoryTalk View to make use of them.

When PNG files are imported, they are renamed by FactoryTalk View with a .bmp file extension, but retain a .png format.

**Table 2 - Visualization Files: Images (.png)**

FactoryTalk View SE Software	FactoryTalk View ME Software	Description
All .png files in the images folder	All .png files in the images folder	These are the common icons used in the global objects and standard displays for all Process Objects.

The Global Object files (.ggfx file type) in the following table are Process Library display elements that are created once and referenced multiple times on multiple displays in an application. When changes are made to a Global Object, all instances in the application are automatically updated.

**Table 3 - Visualization Files: Global Objects (.ggfx)**

FactoryTalk View SE Software	FactoryTalk View ME Software	Description
(RA-BAS) Common Faceplate Objects	(RA-BAS-ME) Common Faceplate Objects	Global objects used on process object faceplates.
(RA-BAS) P_SMC Graphics Library	(RA-BAS-ME) P_SMC Graphics Library	P_SMC global object device symbols used to build process graphics.

**Table 3 - Visualization Files: Global Objects (.ggfx)**

FactoryTalk View SE Software	FactoryTalk View ME Software	Description
(RA-BAS) Process Alarm Objects	(RA-BAS-ME) Process Alarm Objects	Global objects used for managing alarms on process object faceplates.
(RA-BAS) Process Diagnostic Objects	(RA-BAS-ME) Process Diagnostic Objects	Diagnostic global objects used on process object faceplates.
(RA-BAS) Process Faceplate Motor Objects	(RA-BAS-ME) Process Faceplate Motor Objects	Motor global objects used on process object faceplates.
(RA-BAS) Process Help Objects	(RA-BAS-ME) Process Help Objects	Global objects used for all process objects help displays.
(RA-BAS) Process Interlock Objects	(RA-BAS-ME) Process Interlock Objects	Global objects used for managing interlocks and permissives on process object faceplates.
(RA-BAS) Process Mode Objects	(RA-BAS-ME) Process Mode Objects	Global objects used for managing modes on process object faceplates.

The Standard Display files (.gfx file type) in the following table are the Process Library displays that you see at runtime.

**Table 4 - Visualization Files: Standard Displays (.gfx)**

FactoryTalk View SE Software	FactoryTalk View ME Software	Description
(RA-BAS) Common-AnalogEdit	N/A	Faceplate used for analog input data entry. The FactoryTalk View ME faceplates use the native analog input data entry so no file is required.
(RA-BAS) P_Alarm-Faceplate	(RA-BAS-ME) P_Alarm-Faceplate	The faceplate that is used for managing alarms for the object.
(RA-BAS) P_Alarm-Help	(RA-BAS-ME) P_Alarm-Help	Alarm Help information that is accessed from the P_Alarm faceplate.
(RA-BAS) P_Mode-Config	(RA-BAS-ME) P_Mode-Config	The Configuration Display used to configure the P_Mode object.
(RA-BAS) P_Mode-Help	(RA-BAS-ME) P_Mode-Help	Mode Help information that is accessed from the Help faceplate.
(RA-BAS) P_SMC50-Faceplate	(RA-BAS-ME) P_SMC50-Faceplate	The faceplate that is used for the object
(RA-BAS) P_SMC50-Quick	(RA-BAS-ME) P_SMC50-Quick	The Quick display that is used for the object
(RA-BAS) Process Motor Family-Help	(RA-BAS-ME) Process Motor Family-Help	The Help display for Motor objects
(RA-BAS) P_Intlk-Faceplate	(RA-BAS-ME) P_Intlk-Faceplate	<b>Optional</b> The interlock faceplate used for the object. Use this file if your Discrete Output has an associated P_Intlk object and you enable navigation to its faceplate from the Discrete Output faceplate.
(RA-BAS) P_Perm-Faceplate	(RA-BAS-ME) P_Perm-Faceplate	<b>Optional</b> Permissive faceplate that is used for the object Use this file if your object has an associated P_Perm object and you enable navigation to the P_Perm faceplate from the object faceplate.
(RA-BAS) P_ResInh-Faceplate	(RA-BAS-ME) P_ResInh-Faceplate	<b>Optional</b> Restart/inhibit faceplate display that is used for the object Use this file if your object has an associated P_ResInh object and you enable navigation to the P_ResInh faceplate from the object faceplate.
(RA-BAS) P_RunTime-Faceplate	(RA-BAS-ME) P_RunTime-Faceplate	<b>Optional</b> RunTime faceplate display that is used for the object Use this file if your object has an associated P_RunTime object and you enable navigation to the P_RunTime faceplate from the object faceplate.

**Table 4 - Visualization Files: Standard Displays (.gfx)**

FactoryTalk View SE Software	FactoryTalk View ME Software	Description
(RA-BAS) Process Interlock Family-Help	(RA-BAS-ME) Process Interlock Family-Help	<b>Optional</b> Interlock/permissives help display that is used for the object Use this file if you use the P_Intlk or P_Perm faceplate.

HMI Tags are created in a FactoryTalk View ME application to support tab switching on Process Library faceplates. The HMI tags may be imported via the comma-separated values file (.csv file type) in the following table.

**Table 5 - Visualization Files: HMI Tags (.csv)**

FactoryTalk View SE Software	FactoryTalk View ME Software	Description
N/A	FTVME_PlantPaxLib_Tags_3_5_XX.csv where XX = the service release number.	These tags must be imported into the FactoryTalk View ME project to support switching tabs on any Process Object faceplate.

## Controller Code

This section describes the parameter references for this Add-On Instruction.

### SMC-50 Smart Motor Controller InOut Structure

InOut parameters are used to link the Add-On Instruction to external tags that contain necessary data for the instruction to operate. These external tags must be of the data type shown.

Tag Name	Data Type	Description
Inp	P_SMC50_Imp	Common part of the SMC-50 Input assembly.
Out	P_SMC50_Out	Common part of the SMC-50 Output assembly.
Ref_FaultCodeList	P_DescList[1]	Array tag containing list of fault codes (DINT) and their descriptions (STRING_40).

**TIP** The User-defined Types (UDTs), the I/O assembly tags, and the Array tag containing the list of SMC-50 Smart Motor Controller fault codes and descriptions are included in the Rung import that brings in the P\_SMC50 Add-On Instruction.

The following figure shows the drive fault table tags that are in each template.

Name	Value	Style	Data Type	Description
[-] Promass100_FW2:I2	{...}		EH:Promass_100_...	
[-] Promass100_FW2:O1	{...}		EH:Promass_100_...	
[-] SMC50_FaultCodeList	{...}		P_DescList[68]	SMC-50 Smart Motor Controller Fault Code List
[-] SMCFlex_FaultCodeList	{...}		P_DescList[48]	SMCFlex Soft Starter Fault Codes and Descriptions
[-] SN_MSG_Ctrl	{...}		MESSAGE	
[-] SN_MSG_Data	{...}		DINT	

To display full descriptions for the SMC-50 starter, you must enter the name of the Fault Code List (first column) in the P\_SMC50 Ref\_FaultCodeList parameter.

Each fault code list has preset codes and descriptions that provide human-readable descriptions of starter fault conditions.

Name	Value	Style	Data Type	Description
SMC50_FaultCodeList	{...}		P_DescList[68]	SMC-50 Smart Motor Controller Fault Code
SMC50_FaultCodeList[0]	{...}		P_DescList	SMC-50 Smart Motor Controller Fault Code
SMC50_FaultCodeList[0].Code	0	Decimal	DINT	Code / Description List Entry Code for whi
SMC50_FaultCodeList[0].Desc	'Check starter manual for this fault code'		STRING_40	Code / Description List Entry Description f
SMC50_FaultCodeList[1]	{...}		P_DescList	SMC-50 Smart Motor Controller Fault Code
SMC50_FaultCodeList[1].Code	1	Decimal	DINT	Code / Description List Entry Code for whi
SMC50_FaultCodeList[1].Desc	'Line Loss Phase A'		STRING_40	Code / Description List Entry Description f
SMC50_FaultCodeList[2]	{...}		P_DescList	SMC-50 Smart Motor Controller Fault Code
SMC50_FaultCodeList[2].Code	2	Decimal	DINT	Code / Description List Entry Code for whi
SMC50_FaultCodeList[2].Desc	'Line Loss Phase B'		STRING_40	Code / Description List Entry Description f
SMC50_FaultCodeList[3]	{...}		P_DescList	SMC-50 Smart Motor Controller Fault Code

For a complete list of fault codes for the SMC-50 Smart Motor Controller, refer to the SMC-50 Solid-state Smart Motor Controller User Manual, publication [150-UM011](#).

## SMC-50 Smart Motor Controller Input Structure

Input parameters include the following:

- Input data elements (Inp\_) are typically used to connect field inputs from I/O modules or signals from other objects.
- Configuration data elements (Cfg\_) are used to set configurable capabilities and features of the instruction.
- Commands (PCmd\_, OCmd\_, MCmd\_) are used by program logic, operators, and maintenance personnel to request instruction actions.
- Settings (PSet\_, OSet\_, MSet\_) are used by program logic, operators, and maintenance personnel to establish runtime setpoints, thresholds, and so forth. A Setting (without a leading P, O, or M) establishes runtime settings regardless of role or mode.

Table 7 - P\_SMC50 Input Parameters

Input Parameter	Data Type	Alias For	Default	Description
EnableIn	BOOL		1	<p><b>Ladder Diagram:</b> If the rung-in condition is true, the instruction's Logic routine executes. If the rung-in condition is false, the instruction's EnableInFalse routine executes.</p> <p><b>Function Block Diagram:</b> If true, or not connected, the instruction's Logic routine executes. If the parameter is exposed as a pin and wired, and the pin is false, the instruction's EnableInFalse routine executes.</p> <p><b>Structured Text:</b> No effect. The instruction's Logic routine executes.</p>
Inp_PermOK	BOOL		1	1 = Permissives OK, motor can start.
Inp_NBPermOK	BOOL		1	1 = Non-bypassable permissives OK, motor can start.
Inp_IntlkOK	BOOL		1	1 = Interlocks OK, motor can start/run.
Inp_NBIntlkOK	BOOL		1	1 = Non-bypassable interlocks OK, motor can start/run.
Inp_IOFault	BOOL		0	Input Communication status: 0 = OK 1 = fail
Inp_Sim	BOOL		0	1 = Simulate working motor. 0 = Start/Stop/Monitor actual motor.
Inp_Hand	BOOL	Mode.Inp_Hand	0	1 = Acquire Hand (typically hardwired local) mode. 0 = Release Hand Mode.
Inp_Ovrd	BOOL	Mode.Inp_Ovrd	0	1 = Acquire Override (higher priority program logic) mode. 0 = Release Override mode.
Inp_OvrdCmd	SINT		0	Override mode command: 0 = None 1 = Stop 2 = Start
Inp_Reset	BOOL		0	1 = Reset motor/starter fault conditions and latched alarms.
Cfg_HasJog	BOOL		0	1 = Motor Jog command enabled/visible. 0 = Motor Jog command not allowed.
Cfg_AllowLocal	BOOL		0	1 = Allow Local Start/Stop without alarm. 0 = Start/Stop from HMI/program only.
Cfg_HasPermObj	BOOL		0	1 = Tells HMI a reverse permissive object (for example, P_Perm) is used for Inp_PermOK and navigation to the permissive object's faceplate is enabled. <b>IMPORTANT:</b> The name of the Permissive object in the controller must be this object's name with the suffix '_Perm'. For example, if your P_SMC50 object has the name 'SMC50123', then its Permissive object must be named 'SMC50123_Perm'.
Cfg_HasIntlkObj	BOOL		0	1 = Tells HMI an interlock object (for example, P_Intlk) is used for Inp_IntlkOK and navigation to the interlock object's faceplate is enabled. <b>IMPORTANT:</b> The name of the Interlock object in the controller must be this object's name with the suffix '_Intlk'. For example, if your P_SMC50 object has the name 'SMC50123', then its Interlock object must be named 'SMC50123_Intlk'.
Cfg_HasResInhObj	BOOL		0	1 = Tells HMI a restart inhibit object is connected and navigation to the restart inhibit object's faceplate is enabled. <b>IMPORTANT:</b> The name of the Restart Inhibit object in the controller must be this object's name with the suffix '_ResInh'. For example, if your P_SMC50 object has the name 'SMC50123', then its Restart Inhibit object must be named 'SMC50123_ResInh'.

**Table 7 - P\_SMC50 Input Parameters**

Input Parameter	Data Type	Alias For	Default	Description
Cfg_HasRunTimeObj	BOOL		0	1 = Tells HMI a run time object is connected and navigation to the runtime object's faceplate is enabled. <b>IMPORTANT:</b> The name of the runtime object in the controller must be this object's name with the suffix '_RunTime'. For example, if your P_SMC50 object has the name 'SMC50123', then its runtime object must be named 'SMC50123_RunTime'.
Cfg_PCmdClear	BOOL	Mode.Cfg_PCmdClear	1	When this parameter is 1, program commands are cleared once they are acted upon. When set to 0, program commands remain set until cleared by the application program logic. <b>IMPORTANT:</b> Clearing this parameter online can cause unintended program command execution.
Cfg_ProgDefault	BOOL	Mode.Cfg_ProgDefault	0	This parameter defines the default mode. When this parameter is 1, the mode defaults to Program if no mode is being requested. When this parameter is 0, the mode defaults to Operator if no mode is being requested. <b>IMPORTANT:</b> Changing this parameter online can cause unintended mode changes.
Cfg_OperStopPrio	BOOL		0	1 = 0Cmd_Stop has priority, accepted any time. 0 = 0Cmd_Stop only in Operator or Maintenance mode.
Cfg_0CmdResets	BOOL		0	1 = New Operator motor command, resets fault. 0 = Reset required to clear fault.
Cfg_OvrdPermlntlk	BOOL		0	1 = Override ignores bypassable permissive/interlock. 0 = Always use permissive/interlock.
Cfg_ShedOnFailToStart	BOOL		0	1 = Stop Motor and alarm on Fail to Start. 0 = Alarm only on Fail to Start.
Cfg_ShedOnIOFault	BOOL		0	1 = Stop Motor and alarm on I/O Fault. 0 = Alarm only on I/O Fault.
Cfg_HasFailToStartAlm	BOOL	FailToStart.Cfg_Exists	0	1 = Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm exists and is checked.
Cfg_HasFailToStopAlm		FailToStop.Cfg_Exists		
Cfg_HasIntlkTripAlm		IntlkTrip.Cfg_Exists		
Cfg_HasMotorFaultAlm		MotorFault.Cfg_Exists		
Cfg_HasIOFaultAlm		IOFault.Cfg_Exists		
Cfg_FailToStartResetReqd	BOOL	FailToStart.Cfg_ResetReqd	0	1 = Reset required to clear Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm.
Cfg_FailToStopResetReqd		FailToStop.Cfg_ResetReqd		
Cfg_IntlkTripResetReqd		IntlkTrip.Cfg_ResetReqd		
Cfg_MotorFaultResetReqd		MotorFault.Cfg_ResetReqd		
Cfg_IOFaultResetReqd		IOFault.Cfg_ResetReqd		
Cfg_FailToStartAckReqd	BOOL	FailToStart.Cfg_AckReqd	1	1 = Acknowledge required for Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm.
Cfg_FailToStopAckReqd		FailToStop.Cfg_AckReqd		
Cfg_IntlkTripAckReqd		IntlkTrip.Cfg_AckReqd		
Cfg_MotorFaultAckReqd		MotorFault.Cfg_AckReqd		
Cfg_IOFaultAckReqd		IOFault.Cfg_AckReqd		

Table 7 - P\_SMC50 Input Parameters

Input Parameter	Data Type	Alias For	Default	Description
Cfg_FailToStartSeverity	INT	FailToStart.Cfg_Severity	1000	These parameters determine the severity of each alarm. This drives the color and symbol that are used to indicate alarm status on the faceplate and global object. The following are valid values: 1...250 = Low 251...500 = Medium 501...750 = High 751...1000 = Urgent <b>IMPORTANT:</b> For FactoryTalk View software version 7.0, these severity parameters drive only the indication on the global object and faceplate. The Alarms and Events definition of severity drives the color and symbol that is used on the alarm banner and alarm summary as well as the value returned by FactoryTalk Alarms and Events display commands.
Cfg_FailToStopSeverity		FailToStop.Cfg_Severity		
Cfg_IntlkTripSeverity		IntlkTrip.Cfg_Severity	250	
Cfg_MotorFaultSeverity		MotorFault.Cfg_Severity	1000	
Cfg_IOFaultSeverity		IOFault.Cfg_Severity		
Cfg_SimFdbkT	DINT		10	Time to echo back running/stopped feedback in Simulation (seconds).
Cfg_FailToStartT	DINT		15	Time after start to get run feedback before fault (seconds).
Cfg_FailToStopT	DINT		15	Time after stop to drop run feedback before fault (seconds).
Cfg_ResetPulseT	DINT		2	Time to pulse Out_Reset to clear motor fault.
PSet_Owner	DINT		0	Program owner request ID (non-zero) or release (zero).
PCmd_Start	BOOL		0	When Cfg_PCcmdClear is 1: <ul style="list-style-type: none"> <li>Set PCmd_Start to 1 to start the motor</li> <li>Set PCmd_Stop to 1 to stop the motor</li> <li>These parameters are reset automatically</li> </ul> When Cfg_PCcmdClear is 0: <ul style="list-style-type: none"> <li>Set PCmd_Start to 1 to start the motor</li> <li>Set PCmd_Start to 0 to stop the motor</li> <li>PCmd_Stop is not used</li> <li>These parameters do not reset automatically</li> </ul>
PCmd_Stop				
PCmd_Acq	BOOL	Mode.PCcmd_Acq	0	When Cfg_PCcmdClear is 1: <ul style="list-style-type: none"> <li>Set PCmd_Acq to 1 to Acquire</li> <li>Set PCmd_Rel to 1 to Release</li> <li>These parameters reset automatically</li> </ul> When Cfg_PCcmdClear is 0: <ul style="list-style-type: none"> <li>Set PCmd_Acq to 1 to Acquire</li> <li>Set PCmd_Acq to 0 to Release</li> <li>PCmd_Rel is not used</li> <li>These parameters do not reset automatically</li> </ul>
PCmd_Rel		Mode.PCcmd_Rel		
PCmd_Lock	BOOL	Mode.PCcmd_Lock	0	When Cfg_PCcmdClear is 1: <ul style="list-style-type: none"> <li>Set PCmd_Lock to 1 to Lock</li> <li>Set PCmd_Unlock to 1 to Unlock</li> <li>These parameters reset automatically</li> </ul> When Cfg_PCcmdClear is 0: <ul style="list-style-type: none"> <li>Set PCmd_Lock to 1 to Lock</li> <li>Set PCmd_Lock to 0 to Unlock</li> <li>PCmd_Unlock is not used</li> <li>These parameters do not reset automatically</li> </ul>
PCmd_Unlock		Mode.PCcmd_Unlock		
PCmd_Reset	BOOL		0	<ul style="list-style-type: none"> <li>Set PCmd_Reset to 1 to reset all alarms requiring reset</li> <li>This parameter is always reset automatically</li> </ul>
PCmd_FailToStartAck	BOOL	FailToStart.PCcmd_Ack	0	<ul style="list-style-type: none"> <li>Set PCmd_&lt;Alarm&gt;Ack to 1 to Acknowledge alarm</li> <li>The parameter is reset automatically</li> </ul>
PCmd_FailToStopAck		FailToStop.PCcmd_Ack		
PCmd_IntlkTripAck		IntlkTrip.PCcmd_Ack		
PCmd_MotorFaultAck		MotorFault.PCcmd_Ack		
PCmd_IOFaultAck		IOFault.PCcmd_Ack		

**Table 7 - P\_SMC50 Input Parameters**

Input Parameter	Data Type	Alias For	Default	Description
PCmd_FailToStartSuppress	BOOL	FailToStart.PCmd_Suppress	0	When Cfg_PCmdClear is 1: <ul style="list-style-type: none"> <li>Set PCmd_&lt;Alarm&gt;Suppress to 1 to suppress alarm</li> <li>Set PCmd_&lt;Alarm&gt;Unsuppress to 1 to unsuppress alarm</li> <li>These parameters reset automatically</li> </ul> When Cfg_PCmdClear is 0: <ul style="list-style-type: none"> <li>Set PCmd_&lt;Alarm&gt;Suppress to 1 to suppress alarm</li> <li>Set PCmd_&lt;Alarm&gt;Suppress to 0 to unsuppress alarm</li> <li>PCmd_&lt;Alarm&gt;Unsuppress is not used</li> <li>These Parameters do not reset automatically</li> </ul>
PCmd_FailToStopSuppress		FailToStop.PCmd_Suppress		
PCmd_IntlkTripSuppress		IntlkTrip.PCmd_Suppress		
PCmd_MotorFaultSuppress		MotorFault.PCmd_Suppress		
PCmd_IOFaultSuppress		IOFault.PCmd_Suppress		
PCmd_FailToStartUnsuppress	BOOL	FailToStart.PCmd_Unsuppress	0	
PCmd_FailToStopUnsuppress		FailToStop.PCmd_Unsuppress		
PCmd_IntlkTripUnsuppress		IntlkTrip.PCmd_Unsuppress		
PCmd_MotorFaultUnsuppress		MotorFault.PCmd_Unsuppress		
PCmd_IOFaultUnsuppress		IOFault.PCmd_Unsuppress		
PCmd_FailToStartUnshelve	BOOL	FailToStart.PCmd_Unshelve	0	<ul style="list-style-type: none"> <li>Set PCmd_&lt;Alarm&gt;Unshelve to 1 to Unshelve alarm</li> <li>The parameter is reset automatically</li> </ul>
PCmd_FailToStopUnshelve		FailToStop.PCmd_Unshelve		
PCmd_IntlkTripUnshelve		IntlkTrip.PCmd_Unshelve		
PCmd_MotorFaultUnshelve		MotorFault.PCmd_Unshelve		
PCmd_IOFaultUnshelve		IOFault.PCmd_Unshelve		
OCmd_Start	BOOL		0	Operator command to start motor, stop motor, or jog motor (Not cleared by P_SMC50).
OCmd_Stop				
OCmd_Jog				
OCmd_Bypass	BOOL		0	Operator command to bypass all bypassable interlocks and permissives.
OCmd_Check	BOOL		0	Operator command to check (not bypass) all interlocks and permissives.
MCmd_Disable	BOOL		0	Maintenance command to disable motor.
MCmd_Enable	BOOL		0	Maintenance command to enable (allow to run) motor.
MCmd_Acq	BOOL	Mode.MCmd_Acq	0	Maintenance command to acquire ownership (Operator/Program/Override to Maintenance).
MCmd_Rel	BOOL	Mode.MCmd_Rel	0	Maintenance command to release ownership (Maintenance to Operator/Program/Override).
OCmd_AcqLock	BOOL	Mode.OCmd_AcqLock	0	Operator command to acquire (Program to Operator)/lock ownership.
OCmd_Unlock	BOOL	Mode.OCmd_UnlockRel	0	Operator command to unlock/release (Operator to Program) ownership.
OCmd_Reset	BOOL		0	Operator command to reset all alarms requiring reset.
OCmd_ResetAckAll	BOOL		0	Operator command to Reset all alarms and latched shed conditions.



## SMC-50 Smart Motor Controller Output Structure

Output parameters include the following:

- Value data elements (Val\_) are numeric outputs of the instruction for use by the HMI. Values can also be used by other application logic or software packages.
- Source and Quality data elements (SrcQ\_) are outputs of the instruction used by the HMI to indicate PV source and quality.
- Status data elements (Sts\_) are bit outputs of the instruction for use by the HMI. Status bits can also be used by other application logic.
- Error data elements (Err\_) are outputs of the instruction that indicate a particular configuration error. If any Err\_bit is set then the Sts\_Err configuration error summary status is set and the Invalid Configuration indicator is displayed on the HMI.
- Not Ready data elements (Nrdy\_) are bit outputs of the instruction for use by the HMI for displaying the Device Not Ready indicator.
- Alarm data elements (Alm\_) are outputs of the instruction that indicate a particular alarm has occurred.
- Acknowledge data elements (Ack\_) are outputs of the instruction that indicate the corresponding alarm has been acknowledged.
- Ready data elements (Rdy\_) are bit outputs of the instruction used by the HMI to enable or disable Command buttons and Setting entry fields.

**Table 8 - P\_SMC50 Output Parameters**

Output Parameters	Data Type	Alias For	Description
EnableOut	BOOL		Enable Output: The EnableOut signal is not manipulated by this instruction. Its output state always reflects EnableIn Input state.
Val_AvgPctFLA	REAL		Average current as percentage of Full Load Amps (%).
Val_PctTherm	REAL		Motor Thermal Usage (%) (Motor Overload Trip at 100%).
Val_CurAvg	REAL		Output Current (3-Phase Average) (Amps).
Val_RealPwr	REAL		Power Usage of Motor (Real = V * A * PF) (MW).
Val_PwrFact	REAL		Power Factor (0.00 to 1.00) (Real power/Apparent power).
Val_MinToTrip	DINT		Time remaining until overload trip (minutes in mm:ss).
Val_SecToTrip	DINT		Time remaining until overload trip (seconds in mm:ss).
Val_MinToReset	DINT		Time remaining until trip can be reset (minutes in mm:ss).
Val_SecToReset	DINT		Time remaining until trip can be reset (seconds in mm:ss).
Val_LastFaultCode	DINT		Last starter fault code (enumeration) (Par 124).

**Table 8 - P\_SMC50 Output Parameters**

Output Parameters	Data Type	Alias For	Description
SrcQ_IO	SINT		I/O signal source and quality.
SrcQ			Final controller status source and quality: GOOD     0 = I/O live and confirmed good quality 1 = I/O live and assumed good quality 2 = No feedback configured, assumed good quality TEST      8 = Device simulated 9 = Device loopback simulation 10 = Manually entered value UNCERTAIN 16 = Live input, off-specification 17 = Value substituted at device/bus 18 = Value substituted by maintenance (Has and not Use) 19 = Shed, using last good value 20 = Shed, using replacement value BAD        32 = Signal failure (out-of-range, NaN, invalid combination) 33 = I/O channel fault 34 = I/O module fault 35 = Bad I/O configuration (for example, scaling parameters)
Val_Cmd	SINT		Device command: 0 = None 1 = Stop 2 = Start 4 = Jog
Val_Fdbk	SINT		Device Feedback: 0 = Stopped 1 = Running 3 = Starting 4 = Stopping
Val_Sts	SINT		Device Confirmed Status: 0 = Unknown 1 = Stopped 2 = Running 4 = Jogging 6 = Stopping 7 = Starting 33 = Disabled
Val_Fault	SINT		Device Fault Status: 0 = None 16 = Fail to Start 17 = Fail to Stop 18 = Motor/Starter Fault 32 = I/O Fault 34 = Config Error
Val_Mode	SINT	Mode.Val	The current mode is shown with status bits and also as an enumeration 'Val_Mode' as follows: 0 = No mode 1 = Hand 2 = Maintenance 3 = Override 4 = Program (locked) 5 = Operator (locked) 6 = Program (unlocked, Operator is default) 7 = Operator (unlocked, Program is default) 8 = Program (unlocked, Program is default) 9 = Operator (unlocked, Operator is default)
Val_Owner	DINT		Current Object Owner ID (0 = not owned).

**Table 8 - P\_SMC50 Output Parameters**

Output Parameters	Data Type	Alias For	Description
Val_Notify	SINT		Current alarm level and acknowledgement (enumeration): 0 = No alarm 1 = Alarm cleared: a reset or acknowledge is required 2 = Low (acknowledged) 3 = Low (unacknowledged) 4 = Medium (acknowledged) 5 = Medium (unacknowledged) 6 = High (acknowledged) 7 = High (unacknowledged) 8 = Urgent (acknowledged) 9 = Urgent (unacknowledged)
Sts_Stopped	BOOL		1 = Motor/Starter requested to stop and is confirmed stopped.
Sts_Starting	BOOL		1 = Motor/Starter requested to run and awaiting run feedback.
Sts_Running	BOOL		1 = Motor/Starter requested to run and is confirmed running.
Sts_Stopping	BOOL		1 = Motor/Starter requested to stop and awaiting stopped feedback.
Sts_Jogging	BOOL		1 = Motor requested to jog.
Sts_NotReady	BOOL		1 = Motor/Starter is Not Ready (cannot be started), check alarms, stops, and faults.
Sts_Alarm	BOOL		1 = Motor/Starter has an alarm (see motor display or manual).
Sts_AtSpeed	BOOL		Motor is running with full voltage applied.
Sts_CtrlPwrOK	BOOL		1 = Control Power OK. 0 = Control Power absent.
Sts_Phasing	BOOL		1 = Phase order = ABC. 0 = Phase order = CBA.
Sts_PhasingActive	BOOL		1 = 3-phase is valid. 0 = No valid 3-phase detected.
Sts_StartIsol	BOOL		1 = Start/Isolation contactor enabled. 0 = Disabled.
Sts_ExtBypass	BOOL		1 = External bypass contactor enabled. 0 = Disabled.
Sts_Opt1Inp	BOOL		1 = Option 1 input is active. 0 = Inactive.
Sts_Opt2Inp	BOOL		1 = Option 2 input is active. 0 = Inactive.
Sts_Available	BOOL		1 = Motor available for control by automation (Program).
Sts_Bypass	BOOL		1 = Bypassable interlocks and permissives are bypassed.
Sts_BypActive	BOOL		1 = Bypassing active (bypassed or Maintenance).
Sts_Disabled	BOOL		1 = Motor is disabled.
Sts_NotRdy	BOOL		1 = Motor is not ready to run (independent of mode).

**Table 8 - P\_SMC50 Output Parameters**

Output Parameters	Data Type	Alias For	Description
Nrды_Disabled	BOOL		1 = Device Not Ready: <ul style="list-style-type: none"> <li>• Device disabled by Maintenance</li> <li>• Configuration error</li> <li>• Interlock not OK</li> <li>• Permissive not OK</li> <li>• Operator state 0 priority command requires reset</li> <li>• Device failure (Shed requires reset)</li> <li>• I/O Fault (shed requires reset)</li> <li>• Device tripped (Drive Fault)</li> <li>• Drive not ready</li> <li>• Device logic disabled/no mode.</li> </ul>
Nrды_CfgErr			
Nrды_Intlk			
Nrды_Perm			
Nrды_OperPrio			
Nrды_Fail			
Nrды_IOFault			
Nrды_Trip			
Nrды_DriveNR			
Nrды_NoMode			
Sts_MaintByp	BOOL		1 = A Maintenance Bypass is active, display icon.
Sts_Almlnh	BOOL		1 = An Alarm is Shelved, Disabled or Suppressed, display icon.
Sts_Err	BOOL		1 = Error in configuration: see detail bits for reason
Err_Timer	BOOL		1 = Error in configuration: Invalid Check or Reset Pulse Time (use 0...2,147,483).
Err_Sim	BOOL		1 = Error in configuration: simulation timer preset: use 0...2,147,483).
Err_Alarm	BOOL		1 = Error in configuration: Alarm Minimum On Time or Severity.
Sts_Hand	BOOL	Mode.Sts_Hand	1 = Mode is Hand (supersedes Maintenance, Override, Program, and Operator), Maintenance (supersedes Override, Program, Operator), Override (supersedes Program and Operator), Program, or Operator
Sts_Maint		Mode.Sts_Maint	
Sts_Ovrd		Mode.Sts_Ovrd	
Sts_Prog		Mode.Sts_Prog	
Sts_Oper		Mode.Sts_Oper	
Sts_ProgOperLock	BOOL	Mode.Sts_ProgOperLock	1 = Program or Operator has requested mode lock.
Sts_NoMode	BOOL	Mode.Sts_NoMode	1 = Mode is No mode (no owner, disabled, or not scanned).
Sts_MAcqRcvd	DINT	Mode.Sts_MAcqRcvd	1 = Maintenance Acquire command received this scan.
Sts_FailToStart	BOOL	FailToStart.Inp	1 = Motor Failed to Start (one-shot).
Sts_FailToStop		FailToStop.Inp	1 = Motor Failed to Stop.
Sts_IntlkTrip		IntlkTrip.Inp	1 = Motor was stopped by an Interlock Not OK (one-shot).
Sts_MotorFault		MotorFault.Inp	1 = Motor Fault (see motor display or manual).
Sts_IOFault		IOFault.Inp	I/O Communication fault status: 0 = OK 1 = Bad
Alm_FailToStart	BOOL	FailToStart.Alm	1 = Motor Fail to Start alarm, Motor Fail to Stop alarm, Motor stopped by an Interlock Not OK alarm, Motor Fault (see motor display or manual) alarm, or I/O Fault alarm.
Alm_FailToStop		FailToStop.Alm	
Alm_IntlkTrip		IntlkTrip.Alm	
Alm_MotorFault		MotorFault.Alm	
Alm_IOFault		IOFault.Alm	

**Table 8 - P\_SMC50 Output Parameters**

Output Parameters	Data Type	Alias For	Description
Ack_FailToStart	BOOL	FailToStart.Ack	1 = Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm has been acknowledged.
Ack_FailToStop		FailToStop.Ack	
Ack_IntlkTrip		IntlkTrip.Ack	
Ack_MotorFault		MotorFault.Ack	
Ack_IOFault		IOFault.Ack	
Sts_FailToStartDisabled	BOOL	FailToStart.Disabled	1 = Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm has been disabled by Maintenance.
Sts_FailToStopDisabled		FailToStop.Disabled	
Sts_IntlkTripDisabled		IntlkTrip.Disabled	
Sts_MotorFaultDisabled		MotorFault.Disabled	
Sts_IOFaultDisabled		IOFault.Disabled	
Sts_FailToStartShelved	BOOL	FailToStart.Shelved	1 = Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm has been shelved by Operator.
Sts_FailToStopShelved		FailToStop.Shelved	
Sts_IntlkTripShelved		IntlkTrip.Shelved	
Sts_MotorFaultShelved		MotorFault.Shelved	
Sts_IOFaultShelved		IOFault.Shelved	
Sts_FailToStartSuppressed	BOOL	FailToStart.Suppressed	1 = Fail to Start alarm, Fail to Stop alarm, Interlock Trip alarm, Motor Fault alarm, or I/O Fault alarm has been suppressed by Program.
Sts_FailToStopSuppressed		FailToStop.Suppressed	
Sts_IntlkTripSuppressed		IntlkTrip.Suppressed	
Sts_MotorFaultSuppressed		MotorFault.Suppressed	
Sts_IOFaultSuppressed		IOFault.Suppressed	
Rdy_Start	BOOL		1 = Ready to receive OCmd_Start, OCmd_Stop, OCmd_Jog, OCmd_Bypass, or OCmd_Check (enables HMI button).
Rdy_Stop			
Rdy_Jog			
Rdy_Bypass			
Rdy_Check			
Rdy_Disable	BOOL		1 = Ready to receive MCmd_Disable or MCmd_Enable (enables HMI button).
Rdy_Enable			
Rdy_Reset	BOOL		1 = Ready to receive OCmd_Reset (enables HMI button).
Rdy_ResetAckAll	BOOL		1 = At least one alarm or latched Shed condition requires reset or acknowledgement.
P_SMC50	BOOL		Unique Parameter Name for auto-discovery.

## SMC-50 Smart Motor Controller Local Configuration Tags

Configuration parameters that are array, string, or structure data types cannot be configured as parameters for Add-On Instructions. Configuration parameters of these types appear as local tags to the Add-On Instruction. Local tags can be configured through the HMI faceplates or in Studio 5000 Logix Designer® application by opening the instruction logic of the Add-On Instruction instance and then opening the Data Monitor on a local tag. These parameters cannot be modified by using controller logic or Logix Designer application export/import functionality.

**Table 9 - Local Configuration Tags**

Tag Name	Data Type	Default	Description
Cfg_Desc	STRING_40	'SMC-50 Smart Motor Controller'	Description for display on HMI. This string is shown in the title bar of the faceplate.
Cfg_Label	STRING_20	'Motor Control'	Label for graphic symbol displayed on HMI. This string appears on the graphic symbol.
Cfg_Tag	STRING_20	'P_SMC50'	Tag name for display on the HMI. This string is shown in the title bar of the faceplate.

## Operations

This section describes the primary operations for Add-On Instructions.

### Modes

This instruction uses the following standard modes, which are implemented by using an embedded P\_Mode Add-On Instruction.

**Table 10 - Modes**

Mode	Description
Operator	The Operator owns control of the device. Operator commands (OCmd_) and Operator settings (OSet_) from the HMI are accepted.
Program	Program logic owns control of the device. Program commands (PCmd_) and Program settings (PSet_) are accepted.
Override	Priority logic owns control of the device and supersedes Operator and Program control. Override Inputs (Inp_OvrCmd and other Inp_OvrXxxx values) are accepted. If so configured, bypassable interlocks and permissives are bypassed.
Maintenance	Maintenance owns control of the device and supersedes Operator, Program, and Override control. Operator commands and settings from the HMI are accepted. Bypassable interlocks and permissives are bypassed, and device timeout checks are not processed.
Hand	Hardwired logic or other logic outside the instruction owns control of the device. The instruction tracks the state of the device for bumpless transfer back to one of the other modes.
No Mode	The device is disabled and has no owner because the EnableIn input is false. The main instruction Logic routine is not being scanned. See Execution section for more information on EnableInFalse processing.

See Rockwell Automation Library of Process Objects: Common Mode Block (P\_Mode) Reference Manual, publication [SYSLIB-RM005](#), for more information.

## Alarms

This instruction uses the following alarms, which are implemented by using embedded P\_Alarm and P\_Gate Add-On Instructions.

Alarm Name	P_Alarm Name	P_Gate Name	Description
Fail to Start	FailToStart	None	Raised when the motor has and is using run feedback, an attempt is made to start the motor, and the run feedback does not indicate that the motor is running within the configured time. If Fail to Start is configured as a shed fault, the motor is stopped and a reset is required in order to start the motor.
Fail to Stop	FailToStop	None	Raised when the motor has and is using run feedback, an attempt is made to stop the motor, and the run feedback does not indicate that the motor stopped within the configured time.
Interlock Trip	IntlkTrip	None	Raised when the motor is running and an interlock 'not OK' condition causes the motor to stop. If interlocks are not bypassed, a bypassable interlock or a non-bypassable interlock 'not OK' condition initiates an interlock trip. If interlocks are bypassed, only a non-bypassable interlock 'not OK' condition initiates an interlock trip.
I/O Fault	IOFault	None	Raised when the Inp_IOFault input is true. This input is usually used to indicate to the instruction that a communication failure has occurred for its I/O. If the I/O Fault is configured as a shed fault, the motor is stopped and not permitted to start until reset.
Motor Fault	MotorFault	None	Raised when the Smart Motor Controller detects a fault and sets its Faulted status bit. Check the Fault Code and description to determine the cause. Issuing a Reset of this object will cause a Clear Fault command to be sent to the Smart Motor Controller in an attempt to clear the fault.


Parameters of the P\_Alarm object can be accessed by using the following convention: [P\_Alarm Name].[P\_Alarm Parameter].

See Rockwell Automation Library of Process Objects: Common Alarm Block (P\_Alarm) Reference Manual, publication [SYSLIB-RM002](#), for more information.

## Simulation

Simulation in P\_SMC-50 disables the normal output and provides the feedback of a working motor and starter.

Set the Inp\_Sim parameter in the controller to '1' to enable simulation. The

Simulation icon  is displayed at the bottom left of the Operator faceplate, indicating the device is in simulation.

You can also use Cfg\_SimFdbkT to set the time (in seconds) to echo back running/stopped feedback.

When you have finished in simulation, set the Inp\_Sim parameter in the controller to '0' to return to normal operation.

## Execution

The following table explains the handling of instruction execution conditions.

Condition	Description
EnableIn False (false rung)	The controller is disabled and the outputs de-energized; the run status is displayed but the alarms are disabled.
Powerup (prescan, first scan)	Any commands received before first scan are discarded. Embedded P_Alarm instructions are handled in accordance with their standard power-up procedures. See the Reference Manual for the P_Alarm Instruction for more information.
Postscan (SFC transition)	No SFC postscan logic is provided.

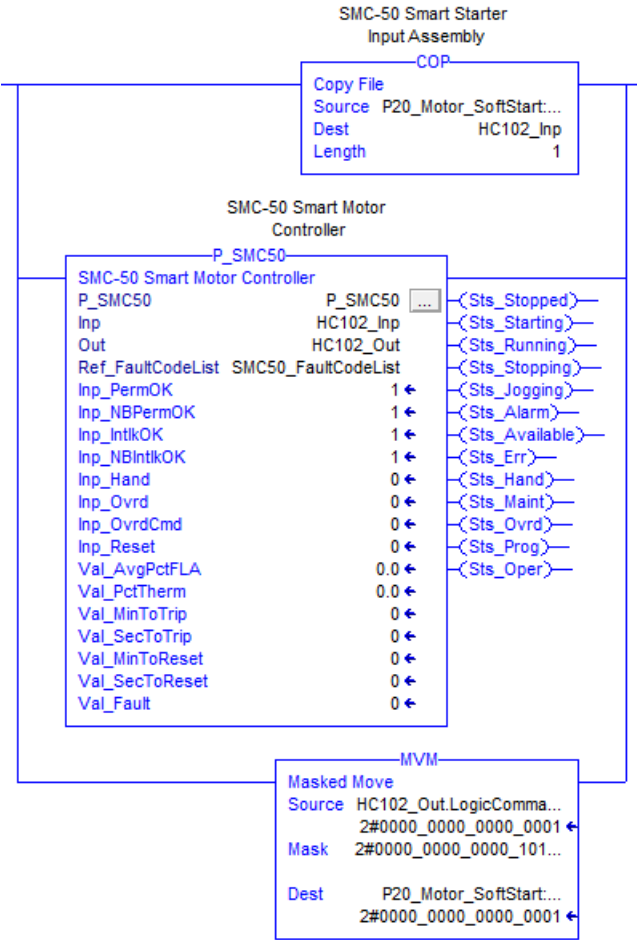
See the Logix5000 Controllers Add-On Instructions Programming Manual, publication [1756-PM010](#), for more information.



# Programming Example

The following example shows the P\_SMC50 in a ladder context. Here, ladder logic is used to copy the Module Defined Data Type for the SMC-50 Smart Starter (AB:SMC\_B67CD85C:I:2) to the User Defined Type for the SMC-50 Smart Starter Input Assembly (P\_SMC50\_Inp).

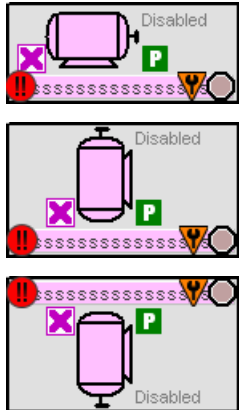
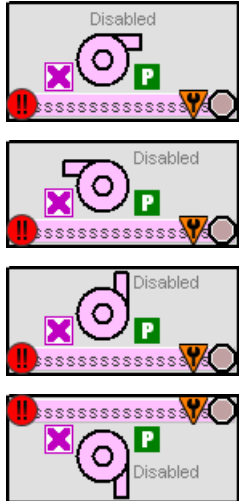
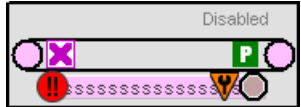
The following example shows the P\_SMC50 in a ladder context. Here, ladder logic is used to copy the input tag for the SMC-50 Smart Starter (data type AB:SMC\_B67CD85C:I:2) to the input buffer tag for the P\_SMC50 instruction (data type P\_SMC50\_Inp).



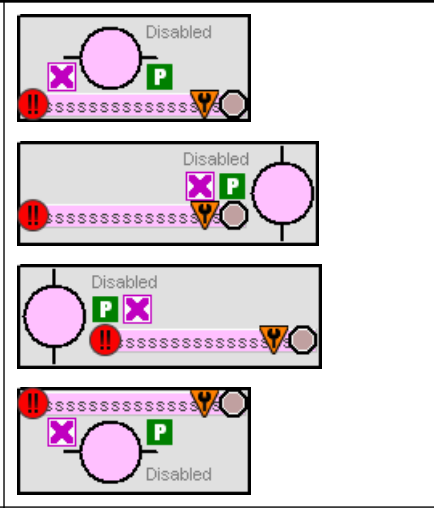
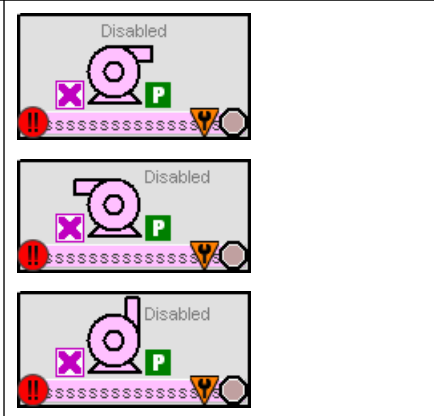


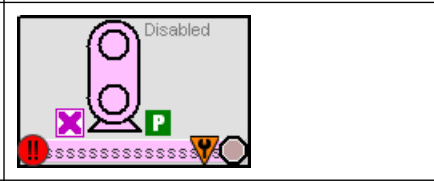

## Display Elements

A display element (global object) is created once and can be referenced multiple times on multiple displays in an application. When changes are made to the original (base) object, the instantiated copies (reference objects) are automatically updated. Use of global objects, in conjunction with tag structures in the ControlLogix system, aid consistency and save engineering time.

**Table 11 - P\_SMC50 Display Elements**

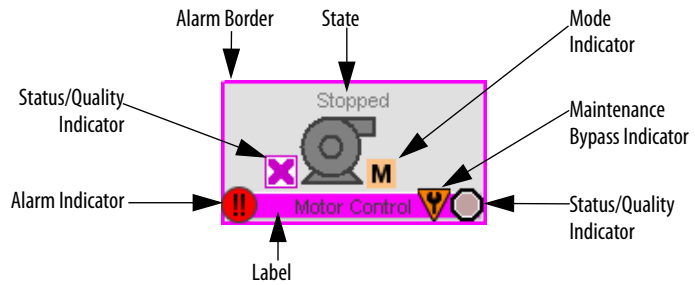
Display Element Name	Display Element	Description
GO_P_SMC_R GO_P_SMC_U GO_P_SMC_D		Motors operate in the right, up, and down positions.
GO_P_SMC_Blower_R GO_P_SMC_Blower_L GO_P_SMC_Blower_U GO_P_SMC_Blower_D		Blowers operate in the right, left, up, and down positions.
GO_P_SMC_Conveyer_U		Conveyer in the up position is shown as a display element.

**Table 11 - P\_SMC50 Display Elements**

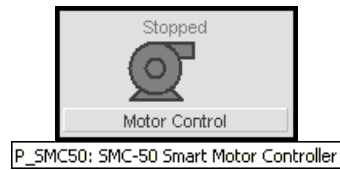
Display Element Name	Display Element	Description
<p>GO_P_SMC_Inline_U</p> <p>GO_P_SMC_Inline_R</p> <p>GO_P_SMC_Inline_L</p> <p>GO_P_SMC_Inline_D</p>		<p>Inline motors operate the up, right, left, and down positions.</p>
<p>GO_P_SMC_Pump_R</p> <p>GO_P_SMC_Pump_L</p> <p>GO_P_SMC_Pump_U</p>		<p>Pumps operate in the right, left, and up positions.</p>
<p>GO_P_SMC_Agitator_D</p>		<p>Agitator in the down position shown as a display element.</p>
<p>GO_P_SMC_Mixer_U</p>		<p>Mixer in the up position shown as a display element.</p>
<p>GO_P_SMC_RPump_U</p>		<p>Rotary gear pump in the up position shown as a display element.</p>
<p>GO_P_SMC_Fan_D</p>		<p>Fan in the down position shown as a display element.</p>

Common attributes of the P\_SMC50 graphic symbols include the following:

- Graphical representation of the device
- Current state of the motor in text
- Status/quality indicators
- Mode indicator
- Label
- Alarm indicator that changes color for the severity of the alarm
- Color-changing alarm border that blinks on unacknowledged alarm
- Maintenance bypass indicator



Each graphic symbol includes a touch field over it that opens the object's faceplate. In addition, there is a tooltip on the graphic symbol that displays the object's configured tag and description.



## State Indicators

The state indicator text changes and the graphic symbol color changes depending on the state of the motor.



**Table 12 - Motor State Indicator Colors**

Color	State
Blue	Starting or stopping
White	Running
Dark Gray	Stopped

## Status/Quality Indicators

One of these symbols appears on the graphic symbol when the described condition is true.

Graphic Symbol	Description
	Invalid configuration.
	Data quality bad/failure.
	Data Quality degraded: uncertain, test, simulation, substitution, or out of specification.
	The input or device has been disabled.
	Device not ready to operate.
	Motor is at target speed.

### TIP

When the Invalid Configuration indicator appears, you can find what configuration setting is invalid by following the indicators. Click the graphic symbol to open the faceplate. The Invalid Configuration indicator appears next to the appropriate tab at the top of the faceplate to guide you in finding the configuration error. Once you navigate to the tab, the misconfigured item is flagged with this indicator or appears in a magenta box.

For the SMC-50 Smart Motor Controller Add-On Instruction, the Invalid Configuration indicator appears under the following conditions:

- Fail to Start check time or Fail to Stop check time is set to a value less than zero or greater than 2,147,483 seconds.
- Reset Pulse Time is set to a value less than zero or greater than 2,147,483 seconds.
- Simulation timer preset is set to a value less than zero or greater than 2,147,483 seconds.
- Alarm Severity is set to a value less than 1 or greater than 1000.
- Alarm minimum on time is set to a value less than zero or greater than 2,147,483 seconds.

**TIP** When the Not Ready indicator appears, you can find what condition is preventing operation by following the indicators. Click the graphic symbol to open the faceplate. The Not Ready indicator appears next to the appropriate tab at the top of the faceplate to guide you in finding the condition. When you navigate to the tab, the condition preventing operation is flagged.



For the SMC-50 Smart Motor Controller Add-On Instruction, the Device Not Ready indicator appears under the following conditions:







- Device has been disabled by Maintenance.
- There is a configuration error.
- Interlock not OK.
- Permissive not OK.
- Operator state 0 priority command requires reset.
- There has been a device failure and shed requires reset.
- There is an I/O failure and shed requires reset.
- Device has tripped and there is a Starter Fault.
- Starter is not ready.

Device logic is disabled or there is no mode

### Mode Indicators

One of these symbols appears on the right side of the graphic symbol to indicate the mode of the object instruction.

Graphic Symbol	Description
Transparent	Operator mode (if the default mode is Operator and the current mode is Operator, the mode indicator is transparent).
	Operator mode (if the default mode is Program).
	Operator mode locked.
Transparent	Program mode (if the default mode is Program and the current mode is Program, the mode indicator is transparent).





Graphic Symbol	Description
	Program mode (if the default mode is Operator).
	Program mode locked.
	Override mode
	Maintenance mode.
	Hand mode
	No mode.



**TIP** The images provided for the Operator and Program default modes are transparent; therefore, no mode indicators are visible if the device is in its default mode. This behavior can be changed by replacing the image files for these mode indicators with images that are not transparent.

See Rockwell Automation Library of Process Objects: Common Mode Block (P\_Mode) Reference Manual, publication [SYSLIB-RM005](#), for more information.

## Alarm Indicators

One of these symbols appears on the left side of the label to indicate the described alarm condition and the alarm border and label background change color. The alarm border and label background blink if acknowledgement of an alarm condition is required. Once the alarm is acknowledged, the alarm border and label background remain the color that corresponds to the severity of the alarm.


Symbol	Border and Label Background	Description
	No change in color	Alarm Inhibit: an alarm is suppressed by the Program, disabled by Maintenance, or shelved by the Operator.
	White	Return to normal (no alarm condition), but a previous alarm has not been acknowledged.
	Blue	Low severity alarm.
	Yellow	Medium severity alarm.

Symbol	Border and Label Background	Description
	Red	High severity alarm.
	Magenta	Urgent severity alarm.
No symbol	No change in color	No alarm or alarm inhibit condition, and all alarms are acknowledged.

See Rockwell Automation Library of Process Objects: Common Alarm Block (P\_Alarm) Reference Manual, publication [SYSLIB-RM002](#), for more information.

## Maintenance Bypass Indicator

This symbol appears to the right of the label to indicate that a maintenance bypass has been activated.

Graphic Symbol	Description
	A maintenance bypass is active.
No symbol displayed	No maintenance bypass is active.

**TIP** When the Maintenance Bypass indicator appears, you can find what condition was bypassed by following the indicators. Click the graphic symbol to open the faceplate. The Maintenance Bypass indicator appears next to the appropriate tab at the top of the faceplate to guide you in finding the bypass. Once you navigate to the tab, the bypassed item is flagged with this indicator.

For the SMC-50 Smart Motor Controller Add-On Instruction, the Maintenance bypass indicator appears under the following conditions:

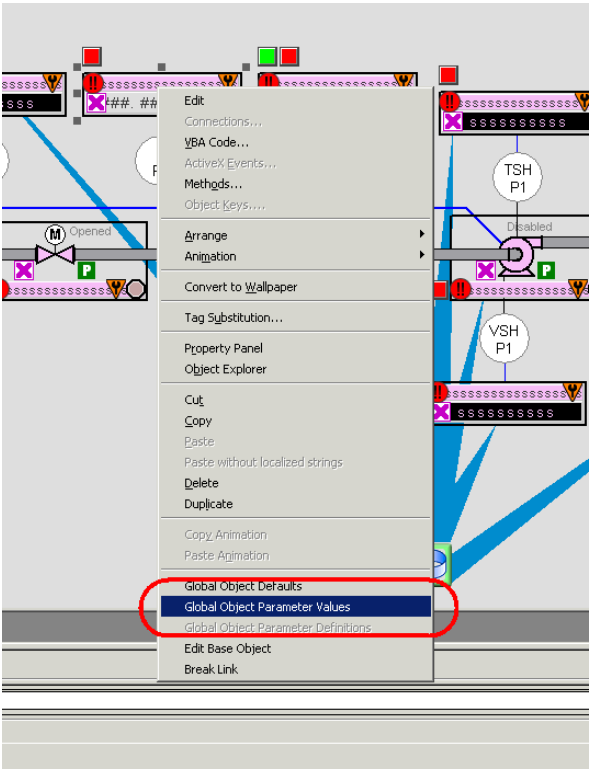
- Bypassable interlocks and permissives have been bypassed.
- The motor is configured to have run feedback (on the Engineering tab of the faceplate), but the run feedback is not being used (selection on the Maintenance tab of the faceplate).



## Using Display Elements

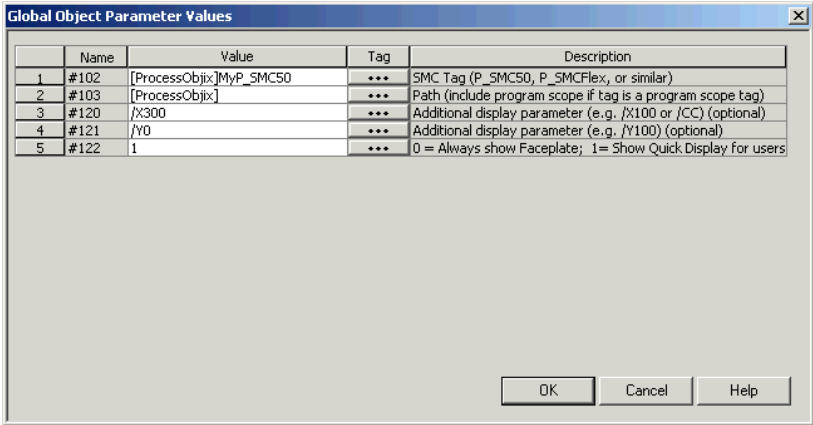
The global objects for P\_SMC50 can be found in the global object file (RA-BAS) P\_SMC Graphics Library.ggfx. Follow these steps to use a global object.

1. Copy the global object from the global object file and paste it in the display file.



2. In the display, right-click the global object and choose Global Object Parameter Values.

The Global Object Parameter Values dialog box appears.



The global object parameters are as follows.

Parameter	Required	Description
#102	Y	Object tag to point to the name of the associated object Add-On Instruction in the controller.
#103	Y	Path used for display navigation features to other objects. Include program scope if tag is a program scope tag.
#120	N	Additional parameter to pass to the display command to open the faceplate. Typically used to define position for the faceplate.
#121	N	Additional parameter to pass to the display command to open the faceplate. if defining X and Y coordinate, separate parameters so that X is defined by #120 and Y is defined by #121. This lets these same parameters to be used in subsequent display commands originating from the faceplate.
#122	Y	These are the options for the global object display: 0 = Always show faceplate 1 = Show Quick Display for users without Maintenance access (Code C) 2 = Always show Quick Display

- In the Value column, type the tag or value as specified in the Description column.

**TIP**

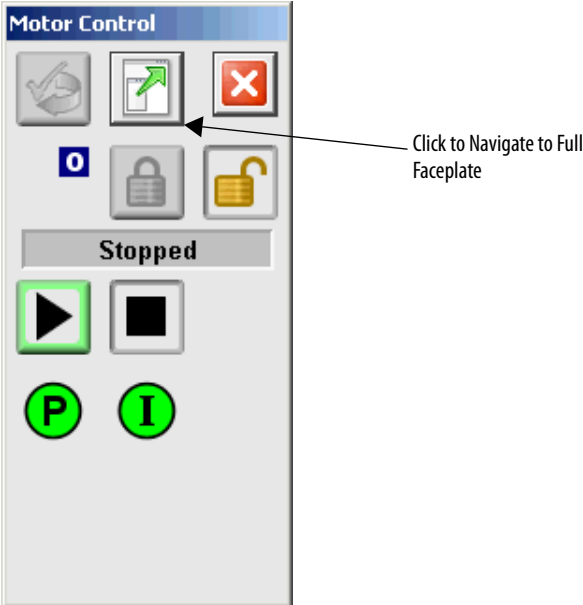
Click the ellipsis (...) to browse and select a tag.

Values for items marked '(optional)' can be left blank.

- Click OK.

# Quick Display

The Quick Display screen provides means for operators to perform simple interactions with the P\_SMC50 instruction instance. From the Quick Display, you can navigate to the faceplate for full access for operation, maintenance, and configuration.



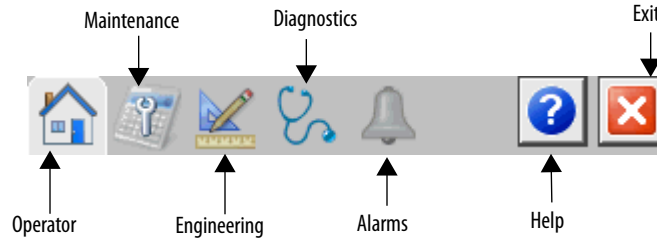
## Faceplate

The P\_SMC50 faceplate consists of five tabs and each tab consists of one or more pages.

The title bar of the faceplate contains the value of local configuration tags Cfg\_Tag and Cfg\_Desc.



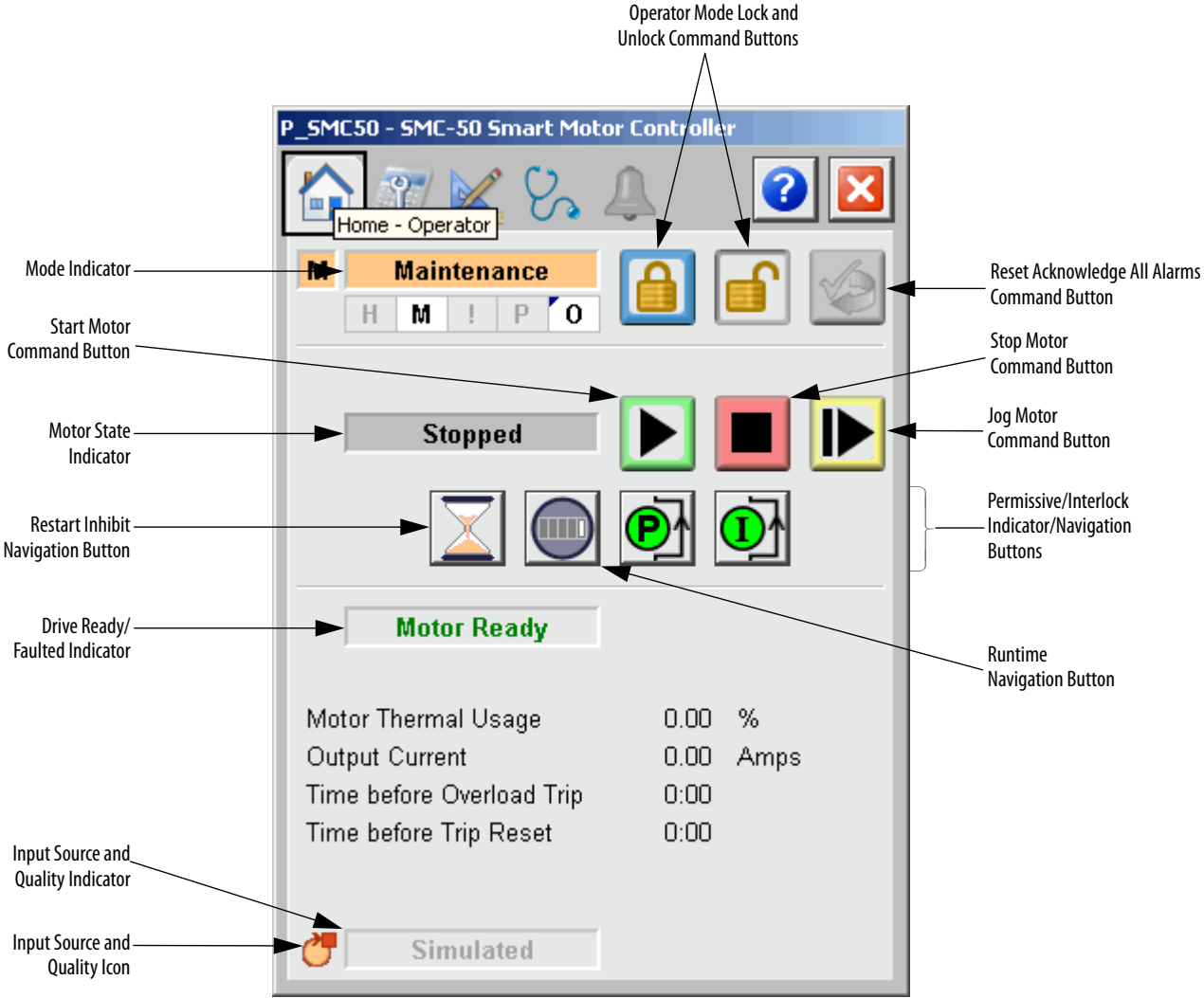
The Operator tab is displayed when the faceplate is initially opened. Click the appropriate icon at the top of the faceplate to access a specific tab.



The faceplate provides the means for operators, maintenance workers, engineers, and others to interact with the P\_SMC50 instruction instance, including viewing its status and values and manipulating it through its commands and settings. When a given input is restricted via FactoryTalk View security, the required user security code letter is shown in the tables that follow.

### Operator Tab

The Faceplate initially opens to the Operator ('Home') tab. From here, an operator can monitor the device status and manually operate the device when it is in Operator mode.










The Operator tab shows the following information:






- Monitoring of the state of the motor.
- Drive Ready/Faulted indicator.
- State of I/O Communications.
- Motor Status (Thermal Usage, Output Current, Time before Overload Trip, and Time before Trip Reset).
- Input Source and Quality indicator (See 'SrcQ' in the Output parameters table on [page 18](#) for details).

The following table shows the functions included on the Operator tab.

**Table 13 - Operator Tab Descriptions**

Function	Action	Security
	Click to lock in Operator mode. Function locks the mode in Operator mode, preventing the program from taking control.	Manual Device Operation (Code B)
	Click to unlock Operator mode. Function unlocks Operator mode, letting the program take control.	
	Click to request Program mode.	
	Click to request Operator mode.	
	Click to start motor.	Normal Operation of Devices (Code A)
	Click to stop motor.	
	Click to jog motor.	

**Table 13 - Operator Tab Descriptions**

Function	Action	Security
	Click to open Interlocks faceplate.	None
	Click to open Permissives faceplate.	
	Click to open Restart Inhibit faceplate.	
	Click to open Runtime faceplate	
	Click to reset and acknowledge all alarms.	Acknowledge Alarms (Code F)

If the object is configured to have permissive or interlock objects (for example, Cfg\_HasPermObj or Cfg\_HasIntlkObj is true), the permissive and interlock indicators become buttons that open the faceplates of the source objects used as a permissive or interlock. Often this is a P\_Intlk object or a P\_Perm object. If the object is not configured in this way, the interlock or permissive symbols are indicators only.

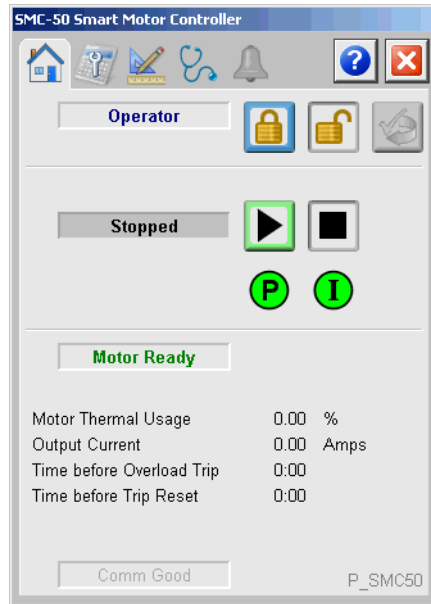
The Operator tab also has a button to open the Runtime faceplate if the motor is configured to use the P\_RunTime object (Cfg\_HasRunTime = 1). When the object is not configured to have an associated P\_RunTime instruction, the Runtime button is not displayed.

The Operator tab also has a button to open the Restart Inhibit faceplate if the motor is configured to use the P\_ResInh object (Cfg\_HasResInh = 1). When the object is not configured to have an associated P\_ResInh instruction, the Restart Inhibit button is not displayed.

See the following publications for more information:

- Rockwell Automation Library of Process Objects: Interlock with First Out and Bypass (P\_Intlk) Reference Manual, publication [SYSLIB-RM004](#)
- Rockwell Automation Library of Process Objects: Permissives with Bypass (P\_Perm) Reference Manual, publication [SYSLIB-RM007](#)
- Rockwell Automation Library of Process Objects: Restart Inhibit for Large Motor (P\_ResInh) Reference Manual, publication [SYSLIB-RM009](#)
- Rockwell Automation Library of Process Objects: Runtime and Starts (P\_RunTime) Reference Manual, publication [SYSLIB-RM010](#)

The following figure shows the Operator Tab when it is not configured to have navigation to Permissives or Interlocks. It also does not have the P\_ResInh or P\_RunTime associated instructions.



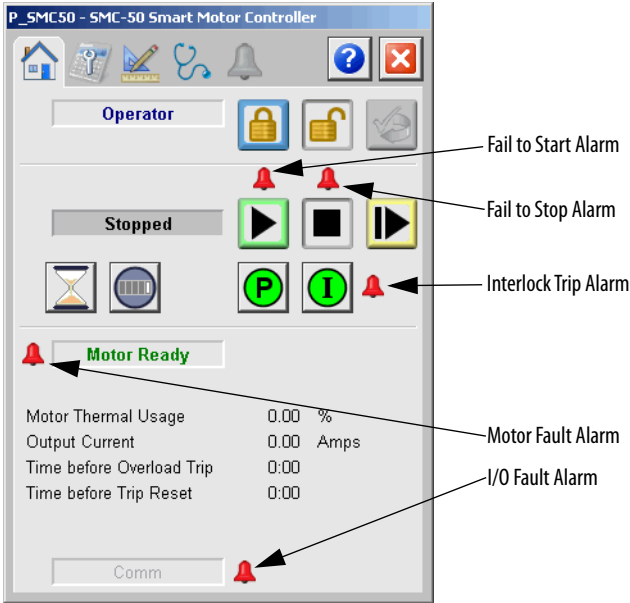
One of these symbols appears to indicate the described Interlock or Permissive condition.

**Table 14 - Permissive and Interlock Status Indicators**

Permissive Symbol	Interlock Symbol	Description
		One or more conditions not OK
		Non-bypassed conditions OK
		All conditions OK, bypass active
		All conditions OK









Alarm indicators appear on the Operator tab when the corresponding alarm occurs.



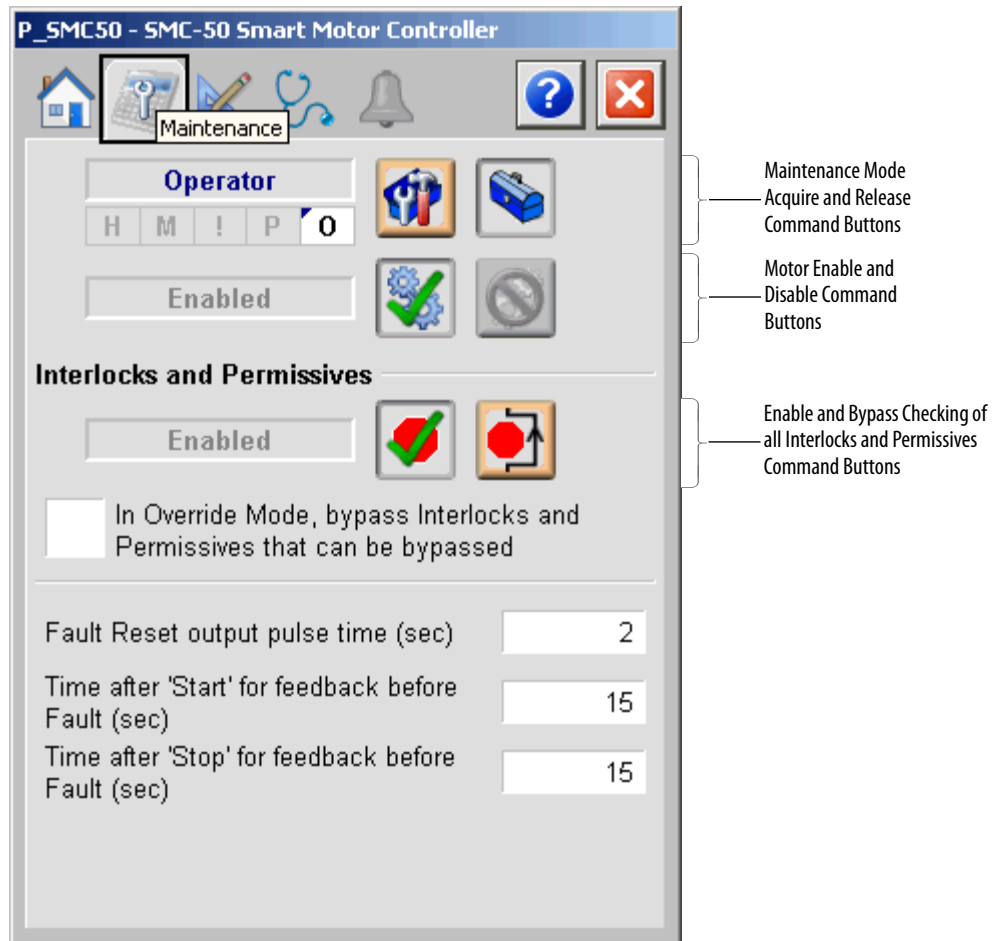
The following table shows the alarm status symbols that are used on the Operator tab.

**Table 15 - Operator Tab Alarm Status**

Graphic Symbol	Alarm Status
	In Alarm (Active Alarm)
	In Alarm and Acknowledged
	Out of Alarm but not Acknowledged
	Alarm Suppressed (by Program)
	Alarm Disabled (by Maintenance)
	Alarm Shelved (by Operator)




## Maintenance Tab

Maintenance personnel use the information and controls on the Maintenance tab to adjust device parameters, troubleshoot and temporarily work around device problems, and disable the device for routine maintenance.






The following table lists the functions on the Maintenance tab.

**Table 16 - Maintenance Tab Description**

Function	Action	Security	Configuration Parameters
	Click for Maintenance mode.	Equipment Maintenance (Code C)	None
	Click to release Maintenance mode.		
	Click to enable motor.		

**Table 16 - Maintenance Tab Description**

Function	Action	Security	Configuration Parameters
	Click to disable motor.	Equipment Maintenance (Code C)	None
	Click to enable checking of all interlocks and permissives.	Disable Alarm Bypass Permissives and Interlocks (Code H)	
	Click to bypass checking of bypassable interlocks and permissives.		
In Override mode, bypass Interlocks and Permissives that can be bypassed	Check to bypass interlocks and permissives that are bypassable when in Override mode.		
Fault Reset output pulse time (seconds)	Type the number of seconds the starter fault reset is pulsed to clear motor fault.	Configuration and Tuning Maintenance (Code D)	Cfg_ResetPulseT
Time after 'Start' for Feedback before fault (seconds)	Type the time, in seconds to allow the run feedback to show the motor has started before raising a fail to start alarm.		Cfg_FailToStartT
Time after 'Stop' for Feedback before fault (seconds)	Type the time, in seconds to allow the run feedback to show the motor has stopped before raising a fail to stop alarm.		Cfg_FailToStopT

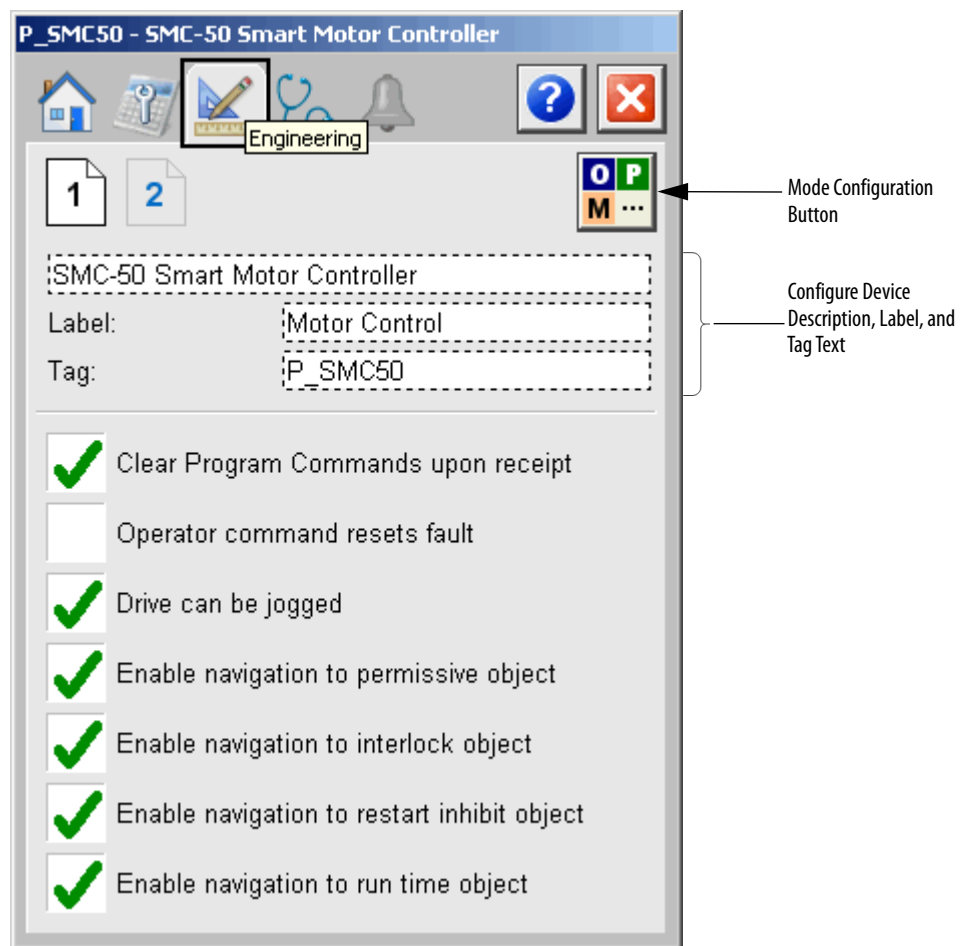
## Engineering Tab

The Engineering tab provides access to device configuration parameters and ranges, options for device and I/O setup, displayed text, and faceplate-to-faceplate navigation settings, for initial system commissioning or later system changes.

The Engineering tab is divided into two pages.


### Engineering Tab Page 1

Page 1 of the Engineering tab lets you configure the description, label, and tag for the device.



The following table lists the functions on the Engineering tab.

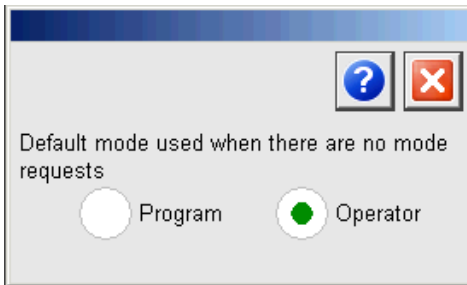
**Table 17 - Engineering Tab Page 1 Description**

Function	Action	Security	Configuration Parameters
	Click to open the Mode Configuration display.	Engineering Configuration (Code E)	See <a href="#">Mode Configuration Display on page 46</a>
Description	Type the device description to show on the faceplate title bar.		Cfg_Desc
Label	Type the label to show on the graphic symbol.		Cfg_Label
Tag	Type the tag name to show on the faceplate title bar and in the Tooltip. <b>IMPORTANT:</b> Pausing the mouse over this field displays a tool tip with the configured Logix tag/path.		Cfg_Tag
Clear Program Commands on Receipt	Check to clear Program commands on receipt.		Cfg_PCmdClear
Operator command resets fault	Check to allow the Operator Start or Stop command to reset any previous faults (I/O fault, Fail to Start, Fail to Stop, or Interlock Trip), then start or stop motor. Clear this checkbox to reset faults by using only the reset command.		Cfg_OCcmdResets
Drive can be jogged	Check to permit the drive to be jogged.		Cfg_HasJog
Enable navigation to Permissive object	Check if a Permissive object is used with this motor. This changes the Permissive indicator to a clickable button to open the Permissive faceplate. <b>IMPORTANT:</b> The name of the Permissive object in the controller must be this object's name with the suffix '_Perm'. For example, if your P_SMC50 object has the name 'SMC50123', then its Permissive object must be named 'SMC50123_Perm'.		Cfg_HasPermObj
Enable navigation to Interlock object	Check if an Interlock object is used with this motor. This changes the Interlock indicator to a clickable button to open the Interlock faceplate. <b>IMPORTANT:</b> The name of the Interlock object in the controller must be this object's name with the suffix '_Intlk'. For example, if your P_SMC50 object has the name 'SMC50123', then its Interlock object must be named 'SMC50123_Intlk'.		Cfg_HasIntlkObj

**Table 17 - Engineering Tab Page 1 Description**

Function	Action	Security	Configuration Parameters
Enable navigation to Restart Inhibit object	Check if a Restart Inhibit object is used with this motor. This makes the Restart Inhibit button visible. <b>IMPORTANT:</b> The name of the Restart Inhibit object in the controller must be this object's name with the suffix '_ResInh'. For example, if your P_SMC50 object has the name 'SMC50123', then its Restart Inhibit object must be named 'SMC50123_ResInh'.	Engineering Configuration (Code E)	Cfg_HasResInhObj
Enable navigation to Runtime object	Check if a Runtime object is used with this motor. This makes the Runtime button visible. <b>IMPORTANT:</b> The name of the Runtime object in the controller must be this object's name with the suffix '_Runtime'. For example, if your P_SMC50 object has the name 'SMC50123', then its Runtime object must be named 'SMC50123_Runtime'.		Cfg_HasRunTimeObj

*Mode Configuration Display*



This display lets you select the default mode for the object by selecting the appropriate mode.

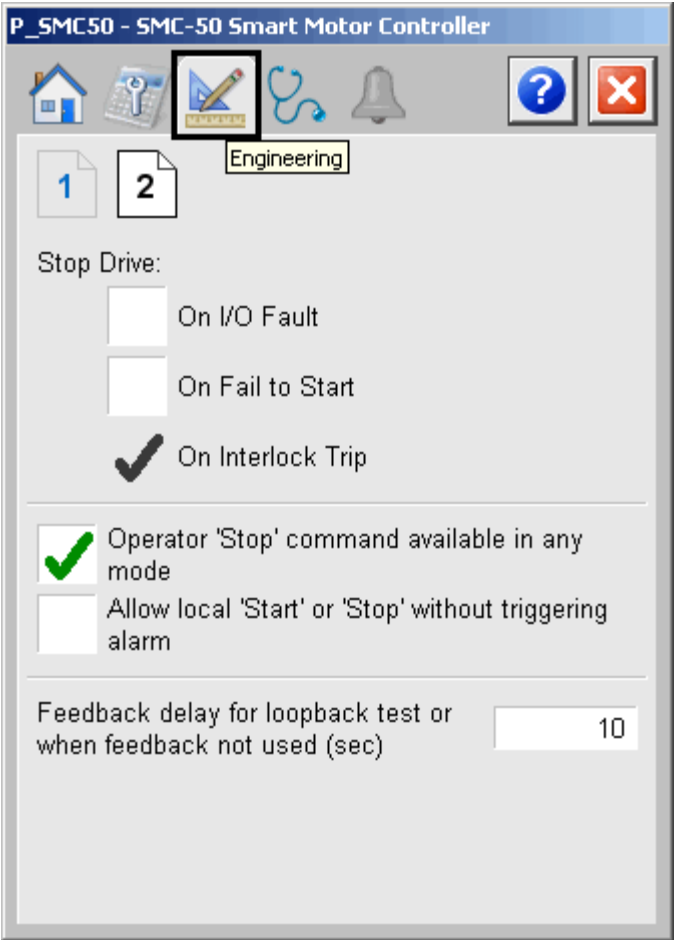
---

**IMPORTANT** If no mode is being requested, changing the default mode changes the mode of the instruction.

---

You must have FactoryTalk View security code E to select the default mode on this display.

Engineering Tab Page 2



The following table shows the functions on page 2 of the Engineering tab.

**Table 18 - Engineering Tab Page 2 Descriptions**

Function	Action	Security	Configuration Parameters
Stop Drive on I/O fault	Check to stop the motor if an I/O fault is detected. Clear this checkbox to show only the I/O fault status/alarm and not stop the motor if an I/O fault is detected.	Engineering Configuration (Code E)	Cfg_ShedOnIOFault
Stop Drive on Fail to Start	Check to stop the motor if a Fail to Start fault is detected. Clear this checkbox to show only the Fail to Start status/alarm and not stop the motor if an fail to Start fault is detected.		Cfg_ShedOnFailToStart
Stop Motor on Interlock Trip	The motor always stops on an interlock trip. This item cannot be unchecked. It is displayed as a reminder that the Interlock Trip function always trips the motor.	None	None

**Table 18 - Engineering Tab Page 2 Descriptions**

Function	Action	Security	Configuration Parameters
Operator 'Stop' command available in any mode	Check to have the Operator Stop command available in any mode. Clear this checkbox to have the Operator Stop command available only in the Operator and Maintenance modes.	Engineering Configuration (Code E)	Cfg_OperStopPrio
Allow local 'Start' or 'Stop' without triggering alarm	Check to allow local Start/Stop without alarm. Clear this checkbox to allow start/stop by using only Program or Operator commands or Override Logic.		Cfg_AllowLocal
Feedback delay in simulation (seconds)	Set the time delay (in seconds) for running or stopped status to be echoed back when the simulation is enabled or when run feedback is not used.		Cfg_SimFdbkT



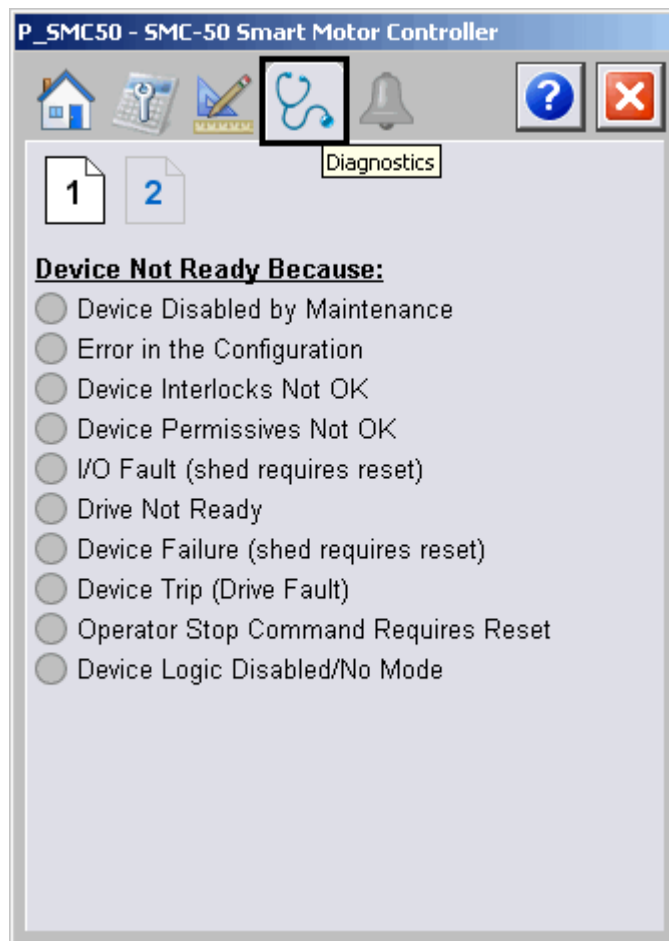
## Diagnostics Tab

The Diagnostic tab provides indications helpful in diagnosing or preventing device problems, which can include specific reasons a device is 'Not Ready', device warnings and faults, warning and fault history, and predictive/preventive maintenance data.

The Diagnostics tab is divided into two pages.

### *Diagnostics Tab Page 1*

Page 1 of the Diagnostics tab displays possible reasons the device is not ready.



Diagnostics Tab Page 2

P\_SMC50 - SMC-50 Smart Motor Controller

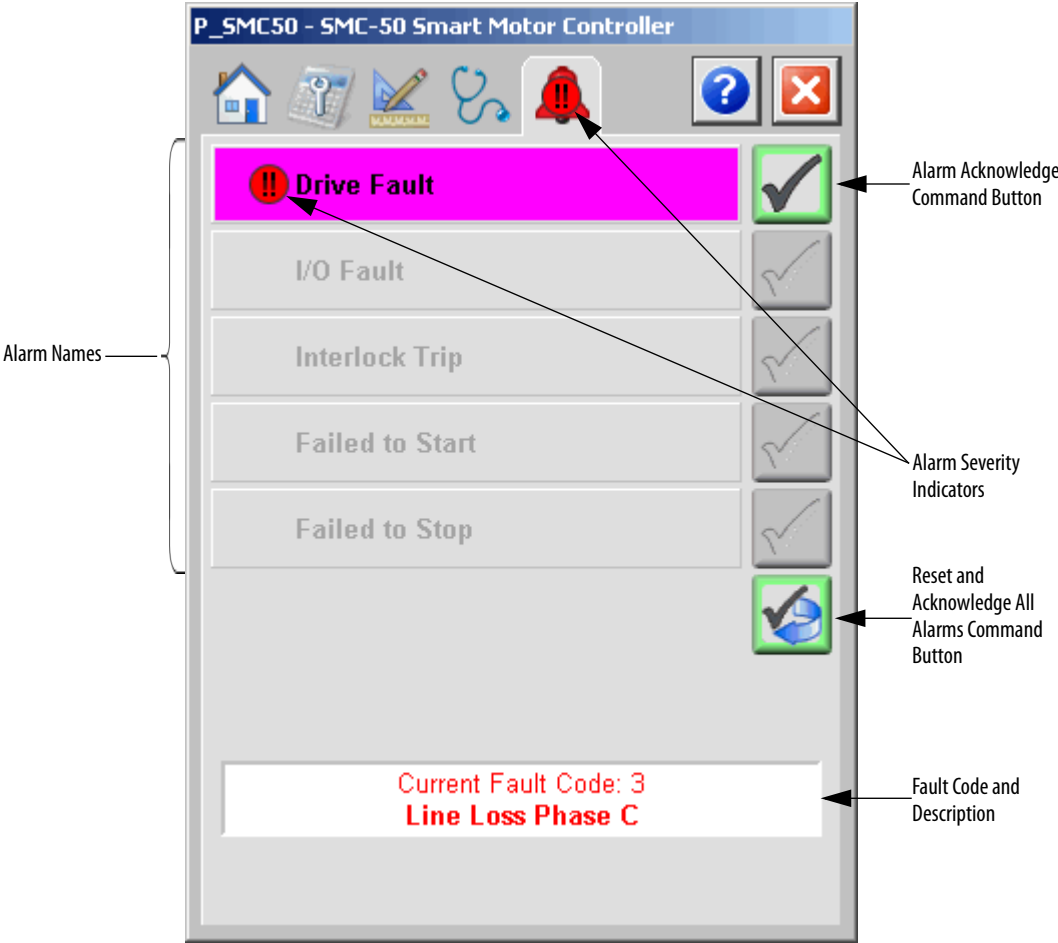
1 2 Diagnostics

- Control Power OK
- External Bypass Connect Enabled
- Option 1 Input Active
- Option 2 Input Active
- Phase Order is ABC
- 3 - Phase is Valid
- Start/Isolation Contactor Enabled

Power Factor 0.00  
Real Power 0.00 MW

### Alarms Tab

The Alarms Tab shows all available alarms for the device and their current status. From here, alarms can be acknowledged and reset. Click an alarm name to open the alarm detail faceplate for that alarm, where the alarm can be shelved by the operator, disabled by maintenance personnel, or configured by engineering.



Click an alarm name to open the P\_Alarm faceplate for that alarm. From the P\_Alarm faceplate, you can configure and perform additional operations on the alarm.



If an alarm is active, the panel behind the alarm changes color to match the severity of the alarm. The color of the bell icon at the top of the faceplate shows the severity of the highest active alarm, and the icon blinks if any alarm is unacknowledged or requires reset.

**Table 19 - Alarm Severity Colors**

Color	Definition
Magenta	Urgent
Red	High
Yellow	Medium
Blue	Low
White (bell icon)	Alarm has cleared but is unacknowledged
Background (Light Gray)	No alarm

The following table shows the functions on the Alarms tab.

**Table 20 - Alarms Tab Description**

Function	Action	Security
Alarm Name	Click an alarm name to open the associated P_Alarm faceplate.	None
	Click to acknowledge the alarm.	Acknowledge Alarms (Code F)
	Click to reset and acknowledge all alarms.	

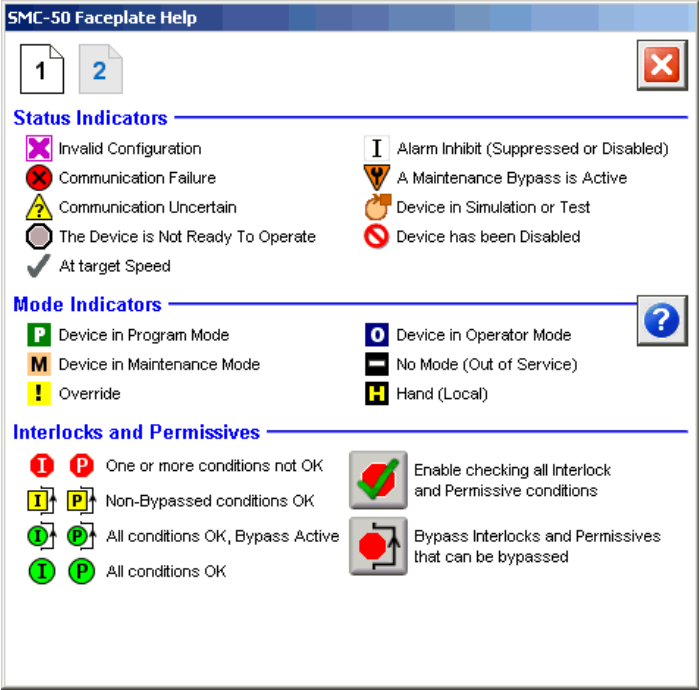
When the Reset and Acknowledge All Alarms button is enabled, the panel behind the alarm blinks, indicating the alarm requires acknowledgement or reset. The Alarm Acknowledge button is enabled if the alarm requires acknowledgement. Click the button with the check mark to acknowledge the alarm.

See Rockwell Automation Library of Process Objects: Common Alarm Block (P\_Alarm) Reference Manual, publication [SYSLIB-RM002](#), for more information.

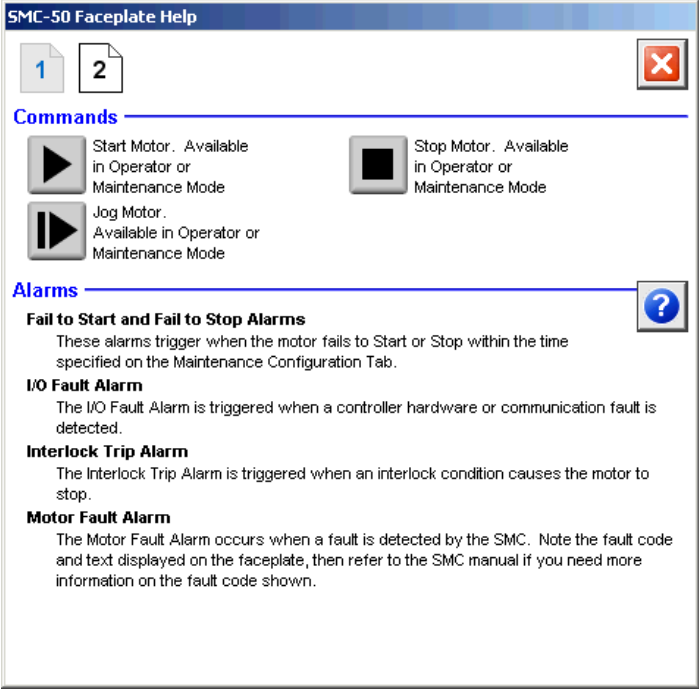
# SMC-50 Smart Motor Controller Faceplate Help

The Faceplate Help is divided into two pages.

## Faceplate Help Page 1



## Faceplate Help Page 2



**Notes:**



## Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products.

At <http://www.rockwellautomation.com/support> you can find technical and application notes, sample code, and links to software service packs. You can also visit our Support Center at <https://rockwellautomation.custhelp.com/> for software updates, support chats and forums, technical information, FAQs, and to sign up for product notification updates.

In addition, we offer multiple support programs for installation, configuration, and troubleshooting. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://www.rockwellautomation.com/services/online-phone>.

## Installation Assistance

If you experience a problem within the first 24 hours of installation, review the information that is contained in this manual. You can contact Customer Support for initial help in getting your product up and running.

United States or Canada	1.440.646.3434
Outside United States or Canada	Use the <a href="#">Worldwide Locator</a> at <a href="http://www.rockwellautomation.com/rockwellautomation/support/overview.page">http://www.rockwellautomation.com/rockwellautomation/support/overview.page</a> , or contact your local Rockwell Automation representative.

## New Product Satisfaction Return

Rockwell Automation tests all of its products to help ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

United States	Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for the return procedure.

## Documentation Feedback

Your comments will help us serve your documentation needs better. If you have any suggestions on how to improve this document, complete this form, publication [RA-DU002](#), available at <http://www.rockwellautomation.com/literature/>.

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