

Your Manageable Gateway to Virtualization

Features and Benefits

One Number for Technical Support

- Includes TechConnectSM support so you have one phone number to call. Additional support levels include 24x7 support and remote monitoring and administration

Reduced Cost of Ownership

- Decrease the server footprint in your facility and realize savings over the lifetime of your assets

Uptime Reliability

- Delivers high availability and fault tolerance
- Delivers quick deployment and replacement

Designed for Your Industry

- Engineered specifically for use in production and manufacturing environments
- Response time of less than 3 minutes with Remote Monitoring and Administration

Ease of Ordering and Commissioning

- Turnkey solution that includes configuration service; no need to place multiple equipment orders



The Industrial Data Center houses all of your applications in an easily managed and supported environment

Virtualization has become widely adopted as a standard in the information technology industry and is now becoming a growing trend in the manufacturing and production industries. By adopting virtualization today, you can discover such benefits as:

- Reduced server footprint
- Extended application longevity
- Improved infrastructure reliability with management and recovery features
- Ease of licensing and warranty management with Remote Monitoring and Administration

All of these benefits boil down to cost savings for your business, so isn't it time for virtualization?

The Industrial Data Center from Rockwell Automation can help your business realize these cost savings through a pre-engineered, scalable infrastructure offering. All of the hardware you need to run multiple operating systems and multiple applications off of virtualized servers are included in the cost.

As a pre-engineered solution, the Industrial Data Center is designed to ease the transition to a virtualized environment for your business, saving you time and money. Instead of ordering five different pieces of equipment with five purchase orders, in addition to hiring the correct certified installation professionals to get you up and running, the Industrial Data Center combines equipment from industry leaders that are pre-configured specifically for the manufacturing and production industries. All equipment is shipped pre-assembled and a Rockwell Automation professional will come to your site and commission the system.



LISTEN.
THINK.
SOLVE.

Options to Fit Your Business Needs

The Industrial Data Center has scalable layers of support available – 24x7 System Support and System Monitoring and Administration.

	24x7 System Support	System Monitoring and Administration
Hardware Warranty and Software License Management	X	X
Downloadable Software Updates	X	X
Knowledgebase and System Level Engineers Access	X	X
Dedicated Ticket Owner and Follow-Up	X	X
Remote Connection to System		X
Customer Specific ROE, System Configuration and Security		X
Customer Specific Phone and Email		X
Setup System Alarms and Events		X
User and Group Maintenance		X
Image Creation and Management		X
Template Creation and Deployment		X
Thin Client Deployment and Configuration		X
VMWare View Administration		X
Backup Validation and Configuration		X

The Industrial Data Center combines industry-leading technology from our top IT partners to deliver a virtualized solution.



For more information about how we can improve your infrastructure uptime, contact your local authorized Allen-Bradley distributor or Rockwell Automation sales office.

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Services vary by region.

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