Remanufacturing and Exchange Services

Your only source in Brazil for factory-authorized repair on Allen-Bradley® products

Benefits

• Receive repaired products faster because they are remanufactured locally in Brazil (see back for listing)
• Seven-step remanufacturing process restores failed units to “like new” or better condition, extending equipment life and enhancing its performance
• Improve your overall equipment effectiveness (OEE)
• Stabilize your maintenance budget
• Reduce your unplanned downtime and frequency of repairs (longer Mean-Time-Between-Failure)*

Features

• Receive an 18-month warranty on the entire unit, not just the replaced/repaired components
• Ability to track your warranty, potentially saving you thousands of dollars on unnecessary repairs
• Only Rockwell Automation OEM specified components are used and firmware is upgraded

* Rockwell Automation customer surveys have shown that products repaired by third-party companies can result in three times the warranty failures compared to products remanufactured by Rockwell Automation.

Reductions in maintenance staff and spare parts inventory often lead to longer downtime and lost revenue when your automation assets malfunction or fail. To minimize downtime and keep production lines running, you need a reliable, local service partner that you can trust to provide quality repairs when you need them.

Rockwell Automation is continually strengthening its remanufacturing capabilities in Brazil, so you receive faster turnaround on a wide range of automation equipment repairs.

Every Allen-Bradley product repaired undergoes our comprehensive seven-step remanufacturing process. To help ensure your complete satisfaction, we invest each year in maintaining and updating the latest testing equipment.

Rockwell Automation offers two levels of Remanufacturing and Exchange Services:

Standard Services

Your failed or malfunctioning product is sent through our seven-step process and returned via normal shipping, within 2 to 3 weeks on average.

Priority Services

Obtain 48-hour shipping from more than 10,000 remanufactured Allen-Bradley catalog items inventoried at our Brazil parts hub. Emergency 24x7x365 service is also available.
Examples of Products Remanufactured by Rockwell Automation in Brazil
Contact us for all of your remanufacturing needs on Allen-Bradley products

Controllers
- PLC-2® programmable controllers (Bulletin 1772)
- PLC-5® programmable controllers (Bulletin 1771, 1785)
- FLEX™ I/O system (Bulletin 1794)
- SLC™ 500 analog input modules (Bulletin 1746, 1747)
- Message Displays 2705, 2706, 2707

Drives
- 1305 AC drive (legacy)
- 1333 AC drive (legacy)
- 1336 AC drives (legacy)
- 1395 Variable Speed DC drive
- PowerFlex® 400 AC drive
- PowerFlex® 70 adjustable frequency drives (Bulletin 20A)
- PowerFlex® 700 adjustable frequency drives (Bulletin 20B)
- Reliance Electric™ AC and DC drives

Operator Interface
- Dataliner™/RediPANEL™ 2705 push button modules
- PanelView™ 2711 operator interface terminal
- PanelView™ 2711E operator interface terminal
- PanelView™ Plus 2711P operator interface terminal
- VersaView® (Series A) 1000P, 1200P industrial computers
- VersaView® PC 6155, 6176, 6177, 6180, 6181, 6186 industrial computers and monitors
- RAC6000 industrial computers

Industrial Components
- SMC™ Plus soft starter (Bulletin 150-A)
- SMC™ Dialog Plus soft starter (Bulletin 150-B)
- SMC™-3 soft starter (Bulletin 150-C)
- SMC™ Flex soft starter (Bulletin 150-F)

Condition Monitoring
- Enpac® 1500 portable data collector

For More Information
For more information about Remanufacturing and Exchange Services, call 11-5189-9500 and press 1, or contact your local authorized Allen-Bradley distributor or Rockwell Automation sales office, or visit: www.rockwellautomation.com/services/repair.

The information contained in this document applies to the Brazil market only.

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