

# Infrastructure-as-a-Service

Your Cost-Effective Gateway to a Connected Enterprise

## Features and benefits

### Prevent Outages and Failures

With included 24x7 remote monitoring and administration of critical system parameters

### Improve Infrastructure Reliability

With solutions engineered specifically for use in production and manufacturing environments

### Achieve High Availability

With continuous administration that helps improve resource availability and manage infrastructure security

### Close the Skills Gap

With trained IT/OT professionals available at your fingertips

### Simplify Ordering and Commissioning

With included assembly and configuration services; no need to place multiple equipment orders



*With Infrastructure as a Service, you'll receive the benefits of an Industrial Data Center with integrated 24 x 7 managed support services, without having to own the asset.*

Building a robust and secure infrastructure that extends throughout your operation can be complex, but it's also critically important. To make this undertaking more manageable, Rockwell Automation provides the technology and support that can help simplify the deployment of a properly designed industrial infrastructure. The infrastructure is designed and built by partner-certified engineers with experience in both IT and Operations. Instead of separate steps involving engineering, deploying, configuring and supporting a converged infrastructure, Infrastructure-as-a-Service (IaaS) from Rockwell Automation provides properly-certified installation professionals who deliver all of this and more - with a single contract.

### Adopting virtual and Ethernet technologies can help you benefit from:

- Reduced server footprint
- Improved infrastructure reliability with high availability, redundant architectures, and real time support
- Minimized mean-time-to-repair with continuous monitoring and remote administration

When you select Infrastructure as a Service, you receive the benefits of a well-designed infrastructure with continuous monitoring and administration from IT/OT specialists who help you achieve high availability. Additionally, Rockwell Automation manages the life cycle status of your equipment to help prevent interruptions in operation due to technology obsolescence. And, all of this is available through a contract model that allows you to avoid a single, large capital expenditure and instead make smaller, more manageable payments over time.



### laaS combines industry-leading technology from our top IT partners including:

- Engineering and support from **Rockwell Automation**
- IT hardware from **Cisco** and **Dell EMC**
- Cables, patch cords, cable management, testing, validation and assembly from **Panduit**
- Virtualization software from **VMware**



### Benefits of Remote Monitoring and Administration Support



#### Response Time

Consistently exceeds customer expectations with average response time of **3 minutes**



#### Maintenance

Proactive system maintenance and checks help significantly **improve reliability**







#### Prevention

**24/7 monitoring** of critical system parameters helps prevent outages and failures



#### Skilled Specialists

**Trained IT/OT** professionals available at your fingertips

Connect with us.    

rockwellautomation.com — expanding human possibility™

AMERICAS: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444

EUROPE/MIDDLE EAST/AFRICA: Rockwell Automation NV, Pegasus Park, De Kleetlaan 12a, 1831 Diegem, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640

ASIA PACIFIC: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846

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