



# FactoryTalk Batch Components Installation and Upgrade Guide

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## Important User Information

Read this document and the documents listed in the additional resources section about installation, configuration, and operation of this equipment before you install, configure, operate, or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards.

Activities including installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

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Throughout this manual, when necessary, we use notes to make you aware of safety considerations.



**WARNING:** Identifies information about practices or circumstances that can cause an explosion in a hazardous environment, which may lead to personal injury or death, property damage, or economic loss.

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**ATTENTION:** Identifies information about practices or circumstances that can lead to personal injury or death, property damage, or economic loss. Attentions help you identify a hazard, avoid a hazard, and recognize the consequence.

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**IMPORTANT** Identifies information that is critical for successful application and understanding of the product.

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Labels may also be on or inside the equipment to provide specific precautions.



**SHOCK HAZARD:** Labels may be on or inside the equipment, for example, a drive or motor, to alert people that dangerous voltage may be present.

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**BURN HAZARD:** Labels may be on or inside the equipment, for example, a drive or motor, to alert people that surfaces may reach dangerous temperatures.

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**ARC FLASH HAZARD:** Labels may be on or inside the equipment, for example, a motor control center, to alert people to potential Arc Flash. Arc Flash will cause severe injury or death. Wear proper Personal Protective Equipment (PPE). Follow ALL Regulatory requirements for safe work practices and for Personal Protective Equipment (PPE).

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Rockwell Automation recognizes that some of the terms that are currently used in our industry and in this publication are not in alignment with the movement toward inclusive language in technology. We are proactively collaborating with industry peers to find alternatives to such terms and making changes to our products and content. Please excuse the use of such terms in our content while we implement these changes.

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### About this manual

This guide provides information and procedures for installing and upgrading a FactoryTalk® Batch system, which includes:

- FactoryTalk Batch
- FactoryTalk eProcedure®
- FactoryTalk® Event Archiver Database, with Batch Reports and Database Management Tool
- FactoryTalk Batch Material Manager
- FactoryTalk® Batch View™

This guide is organized into a conceptual overview of a FactoryTalk Batch system that includes information about pre-installation administrative tasks, followed by installation and post-installation procedures for the different system components.

Readers should be familiar with installing Windows applications and configuring operating system options.

Before starting installation or upgrade of FactoryTalk Batch components, review FactoryTalk Batch release notes and product compatibility information at the [Product Compatibility and Download Center \(PCDC\)](#).

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You can view the Rockwell Automation End User License Agreement (EULA) by opening the license.rtf file located in your product's install folder.

The default location of this file is:

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### Open Source Software Licenses

The software included in this product contains copyrighted software that is licensed under one or more open-source licenses.

You can view a full list of all open-source software used in this product and their corresponding licenses by opening the oss\_license.txt file located your product's OPENSOURCE folder on your hard drive. This file is divided into these sections:

- Components  
Includes the name of the open-source component, its version number, and the type of license.



- Copyright Text  
Includes the name of the open-source component, its version number, and the copyright declaration.
- Licenses  
Includes the name of the license, the list of open-source components citing the license, and the terms of the license.

The default location of this file is:

C:\Program Files (x86)\Common Files\Rockwell\Help\<product name>\Release Notes\OPENSOURCE\oss\_licenses.txt

You may obtain Corresponding Source code for open-source packages included in this product from their respective project web site(s).

Alternatively, you may obtain complete Corresponding Source code by contacting Rockwell Automation via the **Contact** form on the Rockwell Automation website:

<http://www.rockwellautomation.com/global/about-us/contact/contact.page>.

Please include "Open Source" as part of the request text.

## Additional resources

This table is a comprehensive documentation list for the FactoryTalk® Batch products from Rockwell Automation.

### Installation, Quick Start, and Getting Results Guides

Resource	Description
FactoryTalk Batch Components Installation and Upgrade Guide (BATCH-IN002)	Provides information and procedures for FactoryTalk Batch system installation. Includes information for FactoryTalk Batch Material Manager, FactoryTalk Event Archiver, and associated FactoryTalk Batch Client and Server components.
FactoryTalk Batch View Quick Start Guide (FTBVS-QS001)	Provides information about using FactoryTalk Batch View to create, view, and command control recipes, acknowledge prompts and signatures, view equipment phases and diagnostic information, and view profile information.
FactoryTalk Batch View HMI Controls Quick Start Guide (BATCH-QS001D)	Provides a general overview of FactoryTalk Batch View HMI Controls.
FactoryTalk Batch eProcedure® Getting Results Guide (BWEPRO-GR011)	Explains the basics of FactoryTalk Batch eProcedure.
FactoryTalk Batch Getting Results Guide (BATCH-GR011)	Introduces the basics of automated batch manufacturing and the FactoryTalk Batch product components.
FactoryTalk Batch Material Manager Getting Results Guide (BWMTR-GR011)	Introduces the basics of FactoryTalk Batch Material Manager.



## User Guides

Resource	Description
FactoryTalk Batch Material Editor User Guide (BWMTR-UM001)	Provides access to information and procedural instructions required to configure materials and the containers to hold them. The material data is stored in the material database, which is used to create material-based recipes. This information is intended as a reference for formulators.
FactoryTalk Batch Equipment Editor User Guide (BATCH-UM004)	Provides information on creating and maintaining an equipment database (area model). The area model is available to all other FactoryTalk Batch programs, including the Recipe Editor, Batch View, and Phase Simulator.
FactoryTalk Batch PhaseManager™ User Guide (BATCHX-UM011)	Describes the integration of the FactoryTalk Batch software with the Studio 5000 Logix Designer® application and the Logix 5000™ family of controllers. The integration simplifies the configuration and maintenance of the FactoryTalk Batch automation system, provides better communication between the FactoryTalk Batch Server and the Logix 5000 controller, and significantly reduces the programming effort required to develop the phase logic code that resides in your Logix 5000 controller.
FactoryTalk Batch Recipe Editor User Guide (BATCH-UM006)	Provides instructions on using FactoryTalk Batch Recipe Editor to create and configure master recipes for use in batch automation. The interface is based on IEC 61131-3 sequential function charts to organize recipes graphically into procedures, unit procedures, operations, and phases. Build recipes using either the SFC format or a table-based format.
FactoryTalk Batch View HMI Controls User Manual (FTBVS-UM003)	Provides details about using FactoryTalk Batch View HMI Controls to monitor and interact with the production process within a FactoryTalk View SE Display Client.
FactoryTalk Batch View User Manual (FTBVS-UM002)	Provides information and procedural instructions for using FactoryTalk Batch View in a modern and intuitive portal into a comprehensive batching solution for effective operations, leveraging its own web server using HTML5 technology to provide connectivity into a FactoryTalk Batch Server.
FactoryTalk Event Archiver User Guide (BATCH-UM012)	Provides information and instructions specific to the FactoryTalk Event Archiver. Intended for use by system administrators and production supervisors.

## Administrator Guides

Resource	Description
FactoryTalk Batch Administrator Guide (BATCH-UM003)	Provides instructions for configuring security and services, and implementation and use of components not typically accessed or used by batch operators, such as the FactoryTalk Batch Server.
FactoryTalk Batch eProcedure Administrator Guide (BWEPRO-UM011)	Provides procedures specific to FactoryTalk Batch eProcedure, such as implementing security and configuring the user-defined area Active Server Page. Included are instructions for tasks specific to FactoryTalk Batch, such as configuring security and services to support FactoryTalk Batch eProcedure. Provides instructions on the implementation and use of components not typically accessed or used by batch operators, such as the FactoryTalk Batch Server.
FactoryTalk Batch Material Manager Administrator Guide (BWEPRO-UM011)	Provides information and instructions specific to FactoryTalk Batch Material Manager. Intended for use by system administrators and database administrators.

## Reference Guides

Resource	Description
FactoryTalk Batch Material Server API Reference Manual (BWMTR-RM001)	Provides access to information regarding the interface between the FactoryTalk Batch Material Server and the FactoryTalk Batch Material Editor and FactoryTalk Batch. It is intended to be used as a reference information by custom interface developers.
FactoryTalk Batch PCD Programming Reference Manual (BATCH-RM004)	Provides information and instructions about the FactoryTalk Batch PCD interface design. It is intended to be used as a reference guide for PCD programmers.
FactoryTalk Batch Server API Reference Manual (BATCH-RM003)	Provides information regarding the interface between the FactoryTalk Batch Server and FactoryTalk Batch View – the Server Application Programming Interface (API). It is intended to be used as a reference guide by custom interface developers.
FactoryTalk Batch System Files Reference Manual (BATCH-RM005)	Provides the technical information for configuration and maintenance of a FactoryTalk Batch system. It can be used as a reference information for implementation engineers and system administrators.
FactoryTalk Batch eProcedure Instruction File Design Reference Manual (BWEPRO-RM001)	Includes information about the building of instruction files for use in equipment database creation and recipe development. This information is intended to be used as a reference by instruction file authors.

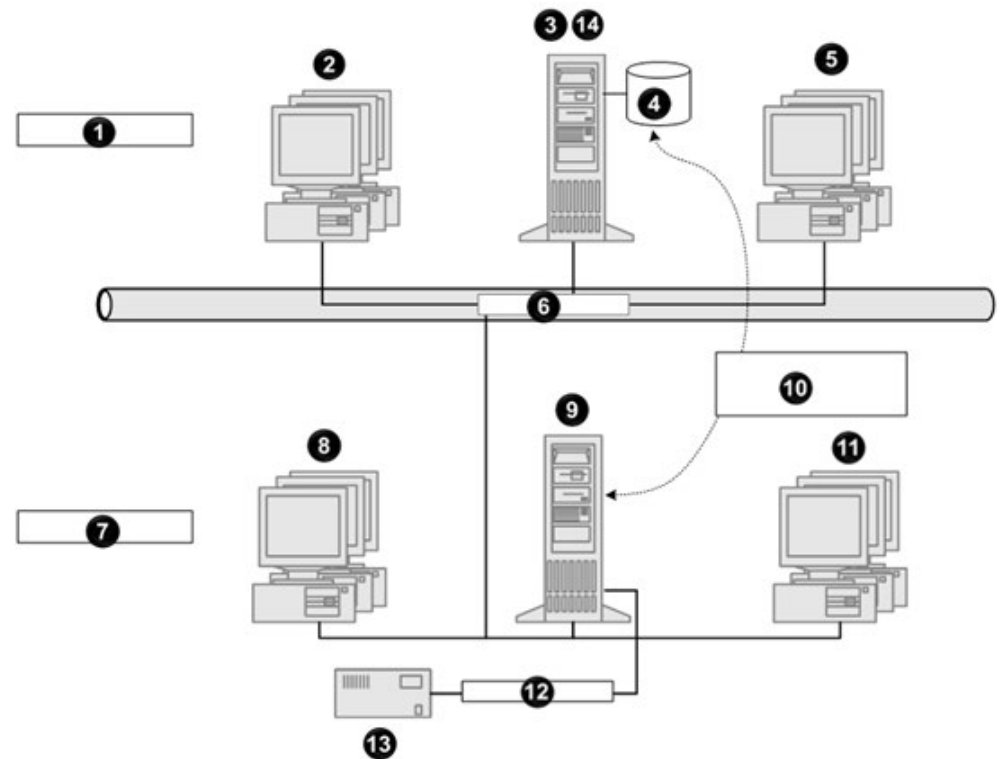
View or download publications at <http://www.rockwellautomation.com/literature>. To order paper copies of technical documentation, contact your local Allen-Bradley® distributor or sales representative.

Rockwell Automation recognizes that some of the terms that are currently used in our industry and in this publication are not in alignment with the movement toward inclusive language in technology. We are proactively collaborating with industry peers to find alternatives to such terms and making changes to our products and content. Please excuse the use of such terms in our content while we implement these changes.

## FactoryTalk Batch system overview

FactoryTalk Batch components are configurable products that help define, manage, monitor, and control manufacturing at local or remote sites. A typical FactoryTalk Batch architecture consists of one or more computers on a single network; there can be up to ten FactoryTalk Batch servers in a FactoryTalk Batch system that includes Material Manager. Review the application release notes, manuals, installation information for the FactoryTalk Batch components planned for your architecture before setting up the FactoryTalk Batch system.

This diagram illustrates an example of a FactoryTalk Batch network.



- |   |  |   |  |
|---|--|---|--|
| ① | Site Level                                 | ⑧ | FactoryTalk View SE Display Clients with FactoryTalk Batch View HMI Controls   |
| ② | FactoryTalk Batch Material Manager Clients | ⑨ | FactoryTalk Batch Server, eProcedure Server, and FactoryTalk Batch View Server |
| ③ | FactoryTalk Batch Material Server          | ⑩ | FactoryTalk Batch Server connects to SQL Server for Master Recipe Storage      |
| ④ | SQL Server                                 | ⑪ | FactoryTalk Batch View Clients   |
| ⑤ | FactoryTalk Batch View Clients             | ⑫ | Proprietary Network  |
| ⑥ | TCP/IP                                     | ⑬ | Process-Connected Device (PCD)   |
| ⑦ | Plant Floor                                | ⑭ | FactoryTalk Event Archiver Database  |

## Server placement guidelines

Use these guidelines to decide where to place FactoryTalk Batch system servers on the network:

- Install the eProcedure Server and the FactoryTalk Batch Server on the same computer.
- Install the FactoryTalk Batch Material Manager Server on a computer with SQL Server.
- Do not install the FactoryTalk Batch Material Manager Server on the same computer as the FactoryTalk Batch Server.
- A maximum of ten FactoryTalk Batch Servers can exist in a FactoryTalk Batch network that includes FactoryTalk Batch Material Manager Server.
- Install the FactoryTalk Event Archiver Database and Management Tool on a computer with SQL Server.
- For best performance, install the FactoryTalk Event Archiver Database and Management Tool on a different computer than the FactoryTalk Batch Server.

## FactoryTalk Batch View

FactoryTalk Batch View is a modern, browser-based interface that allows you to initiate and control the batch process anywhere there is an internet connection. The FactoryTalk Batch View interface adapts across smartphones, such as iOS and Android, to tablets and PCs. Users can access real-time information and interact with their process from the plant floor to the production office.

FactoryTalk Batch View is well-suited for large industrial facilities that have workstation infrastructure limitations and require multiple access points across the plant. With personalized user profiles that are tailored to the user, such as language switching options, workers at different levels of the organization can stay mobile yet connected to their process operations.

Key capabilities of the solution include:

- A modern web interface offers adaptation to new or existing platforms and environments with backward compatibility to previous versions of FactoryTalk Batch software; single-server architecture allows for new features and functions to be added with minimal impact to operations.
- Information-enabled and secure. Uses common system security policies for access control similar to any workstation, as a node on the plant network.
- Interfaces support multiple mobile devices and are easily integrated with HMI screens onto workstations.

## Installation information about FactoryTalk Batch View

The FactoryTalk Batch View Server can be installed if you are choosing to install FactoryTalk Batch Server, or the current machine has installed FactoryTalk Batch Server.



Tip: FactoryTalk Batch View performs best with Chromium-based browsers such as Google Chrome or Microsoft Edge.

If you are using a FactoryTalk View SE Display Client, install the FactoryTalk® Batch View™ HMI controls to provide an interface that allows users to monitor and interact with the production process. The FactoryTalk Batch View HMI controls consist of:

- **BatchesList** control: Creates control recipes, displays current control recipes, and commands a control recipe. In FactoryTalk View SE, maps to **BatchViewHMI.BatchesList** in the **Insert an ActiveX Control** dialog box and the **Property Panel**.
- **PromptsList** control: Displays a list of prompts that are waiting to be acknowledged, a list of electronic signatures associated with a batch that are waiting for signoff, and instructions waiting to be acknowledged. In FactoryTalk View SE, maps to **BatchViewHMI.PromptsList** in the **Insert an ActiveX Control** dialog box and the **Property Panel**.
- **SFC** control: Enables the ability to command batches during FactoryTalk View SE run-time on the Details and Summary pages of the SFC. In FactoryTalk View SE, maps to **BatchViewHMI.SFC** in the **Insert an ActiveX Control** dialog box and the **Property Panel**.
- **Full** control: Accesses the entire FactoryTalk Batch View site. In FactoryTalk View SE, maps to **BatchViewHMI.FullView** in the **Insert an ActiveX Control** dialog box and the **Property Panel**.

For more information about FactoryTalk Batch View, see the FactoryTalk Batch View online help.

Review these minimum and recommended system requirements for installing, configuring, and running FactoryTalk Batch components. Unless noted these requirements assume that no other applications are installed on the computer. Preferred operating systems and software applications are prioritized for support, testing, and post-release patch qualifications.

### Hardware requirements

- **Server requirements**
  - 8 GB of RAM memory
  - 100 GB free hard disk space
  - Intel® Core™ i5 standard power processor or greater
- **Client requirements**
  - 4 GB of RAM memory
  - 30 GB free hard disk space

## System requirements and supported software overview

- Intel Core i5 standard power processor or greater

## Supported operating systems

- Windows Server®
  - Windows Server 2022 Standard Edition (preferred)
  - Windows Server 2019 Standard Edition (preferred)
  - Windows Server 2022 DataCenter Edition
  - Windows Server 2019 DataCenter Edition
- Windows®
  - Windows 11 Professional (64-bit) (preferred)
  - Windows 10 Professional (64-bit) Build 1909 or later (preferred)
  - Windows 11 Enterprise (64-bit)
  - Windows 10 Enterprise (64-bit) Build 1909 or later



Tip: The installer software inhibits installation of FactoryTalk software on all Windows 7 and 32-bit operating systems, including Windows 10 (32 bit).

## Supported database applications

(for storing recipes, materials, reports, and journal archives)

- SQL Server®
  - SQL Server 2022 (English version only)
  - SQL Server 2019 (English version only)

## Web browsers

(for FactoryTalk Batch View only)

- Google® Chrome™ browser (preferred)
- Microsoft Edge™ based on Chromium version: 80.0.361.50 or higher
- Apple® Safari®
- Firefox®

## Logix firmware requirements

(for FactoryTalk Batch only)

- Firmware v18 or later on ControlLogix 5570 and CompactLogix 5370 family of controllers – for integration of PhaseManager with FactoryTalk Batch
- Firmware v32 or later on ControlLogix 5580 and CompactLogix 5380 family of controllers – for integration of PhaseManager with FactoryTalk Batch

- Firmware v29 or later - for integration of SequenceManager with FactoryTalk Batch

## Logix Designer requirements

(for FactoryTalk Batch only)

- Studio 5000 Logix Designer v18 or later - for synchronization of PhaseManager with FactoryTalk Batch Equipment Editor

## FactoryTalk View SE requirements

(for integration of FactoryTalk Batch View HMI Controls and legacy FactoryTalk Batch ActiveX controls only)

- FactoryTalk View SE v14.0 (preferred)
- FactoryTalk View SE v13.0

## Rockwell Automation Test Environment

Rockwell Automation tests software products under a standard configuration of operating systems and antivirus software. For additional information, see the Knowledgebase Document ID: [PN24 - Rockwell Software Products and Antivirus Software](#).

## Warranty

The warranty does not cover systems that do not meet the minimum requirements for the version of software.

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**IMPORTANT** FactoryTalk Batch components for version 16.00 support only the *U.S. English* versions of operating systems. For more information about supported operating systems and other Rockwell Software product version support, refer to the [Product Compatibility and Download Center \(PCDC\)](#).

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- The FactoryTalk Batch Server computer cannot be configured as a:
  - Domain controller
  - DHCP server
  - WINS server
  - RAS server
  - DNS server
  - Master Browser
- The FactoryTalk Batch Server computer does not support replication.
- Install FactoryTalk Batch software on an NTFS formatted hard drive, as Windows security features are available only for drives formatted to use NTFS.



- Warranty does not cover systems with modified DCOM configuration settings. Configuring settings using DCOMCNFG may stop the FactoryTalk Batch Server and prevent the FactoryTalk Batch Service Manager from functioning correctly.

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**IMPORTANT** FactoryTalk Batch version 16.00 components do not support touch screen technology.

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## Select installation instructions for each computer

After completing the pre-installation administrative tasks, follow the installation instructions for each computer in the system, or repeat the installation instructions for several computers based on your FactoryTalk Batch system configuration. For example, if the FactoryTalk Batch system includes a FactoryTalk Batch Server and several FactoryTalk Batch Clients, determine which components to install on each computer. Each set of installation instructions includes a checklist of all related tasks and specific post-installation tasks for the component.

- [Install FactoryTalk Batch Server, FactoryTalk eProcedure Server, and FactoryTalk Event Archiver](#) on [page 29](#)
- [Install FactoryTalk Batch Client components](#) on [page 43](#)
- [Install FactoryTalk Batch Material Manager Server components](#) on [page 45](#)
- [Install FactoryTalk Batch Material Manager Client components](#) on [page 49](#)

If you are upgrading your system from a previous version of FactoryTalk Batch use the [Upgrade FactoryTalk Batch](#) on [page 53](#) instructions.

## Pre-installation administrative tasks

This section describes administrative tasks to perform before installing FactoryTalk Batch components. Tasks include:

- [Obtain administrator privileges on target computer](#) on [page 17](#)
- [Prepare the operating system](#) on [page 17](#)
- [Create users and user groups](#) on [page 19](#)
- [Update Windows Firewall settings](#) on [page 21](#)
- [Configure the Remote Registry service](#) on [page 22](#)
- [Set the system date and time](#) on [page 22](#)
- [Prepare the SQL Server installation](#) on [page 22](#)

### Obtain administrator privileges on target computer

To install each of these software applications on the target computer, you must be logged onto the computer using an account that has administrator privileges on the computer and that has been granted permission to create databases, stored procedures, and logins on SQL Server.

- FactoryTalk Batch Server
- FactoryTalk Event Archiver
- FactoryTalk eProcedure Server
- FactoryTalk Batch Material Manager Server
- FactoryTalk Batch Material Manager Client

Before starting the installation procedure close any open applications.

### Prepare the operating system

Before installing FactoryTalk Batch Server, FactoryTalk Material Manager Server, or FactoryTalk eProcedure Server components make sure that the operating system for the target computer is properly configured.

Server operating systems and desktop operating systems have different configuration requirements.

Pre-installation configuration task include:

- Configure the Windows Server operating system
- Configure the Windows desktop operating system

### Windows configuration requirements

If setting up new computers for the FactoryTalk Batch system, install the operating system using the default settings. Then configure the operating system as described for the components.



Tip: All supported operating systems are tested and warranted for FactoryTalk Batch version 16.00.

## Configure the Windows Server operating system

Configure the Windows Server operating system features to support FactoryTalk Batch Server, FactoryTalk Batch Material Manager Server, or FactoryTalk eProcedure Server.



Tip: FactoryTalk Batch Server does not require any additional configuration of Windows Server 2019 or 2022. However, if you are using Windows Server to host your Batch and eProcedure Server, ensure that the Internet Explorer Enhanced Security Configuration setting on the server has been turned off. For instructions, see the Microsoft Web site.

### To configure the Windows Server operating system

1. If installing FactoryTalk Batch Server enable the required server features:
  - In **Server Manager**, select **Add Roles and Features**.
  - In **Add Roles and Features Wizard**, select **Next**.
  - For **Installation Type**, select **Role-based or feature-based installation**.
  - For **Server Selection**, choose **Select a server from the server pool**, and then choose the appropriate server from the **Server Pool** list and then select **Next**.
2. If installing FactoryTalk Batch Material Manager Server go to **Features**, and select **Message Queuing**.
3. Verify the selections, and then select **Install**.
4. When the installation process is complete, select **Close**.

## Configure the Windows desktop operating system

Perform this procedure to configure the Windows desktop operating system for the FactoryTalk Batch Material Manager Server and FactoryTalk eProcedure Server. Use the **Turn Windows features on or off** control panel item for this configuration process.



Tip: FactoryTalk Batch Server and Client components do not require any additional configuration for Windows desktop operating systems.

### To configure Windows desktop operating system

1. On the computer where the FactoryTalk Batch Material Manager Server or FactoryTalk eProcedure Server will be installed, select **Control Panel > Programs > Turn Windows features on or off**. **Windows Features** opens.



Tip: In **Windows Features** the box next to the feature name represents the installation status of the feature:

- A checkmark represents a fully installed feature.
- A black square represents an installed feature with optional features that are not enabled.
- Empty boxes represent uninstalled features.

2. If installing FactoryTalk Batch Material Manager Server select **Microsoft Message Queue (MSMQ) Server. Microsoft Message Queue (MSMQ) Server Core** is selected by default.
3. Select **OK** to enable the features and close the dialog box.

## DEP settings

Data Execution Prevention (DEP) uses hardware and software security features to prevent the execution of malicious code in Windows operating systems.

Rockwell Automation supports DEP OptIn and OptOut settings. For more information, see [Microsoft KB article 875352](#).

## Create users and user groups

Before installing FactoryTalk Batch, you must create at least one domain user account that serves as the FactoryTalk Batch Server user account. If your installation includes FactoryTalk Batch Material Manager Server you must also create several domain user groups. When you run the installation program you need to provide the FactoryTalk Batch Server user account and password for the FactoryTalk Batch Server and provide the FactoryTalk Batch Material Manager Server user account and password for the FactoryTalk Batch Material Manager Server to run under.

### FactoryTalk Batch users/user groups

The installation of the FactoryTalk Batch Server creates the Windows user group **batchsvr\_group** on the FactoryTalk Batch Server. This group is automatically assigned all the user rights and default access permissions required for the FactoryTalk Batch Server to function correctly.

The installation adds the FactoryTalk Batch Server user account to the following:

- Administrators group
- batchsvr\_group
- MasterRecipeAuthor
- MasterRecipeViewer
- Batch COM+ Application
- FactoryTalk Batch Server service
- FactoryTalk Event Archiver service
- FactoryTalk eProcedure Server service (eProcedure Server installation)

The services for the FactoryTalk Batch Server, FactoryTalk Event Archiver, FactoryTalk eProcedure Server, and the Batch COM+ Application require identical user accounts to support the FactoryTalk Batch Server functionality.

## FactoryTalk Batch Material Manager user groups

For FactoryTalk Batch Material Manager, you must create these required domain user groups.

The installation of FactoryTalk Batch Material Manager Server creates the Windows user group MTUsers on the FactoryTalk Batch Material Manager Server. This group is automatically assigned all the user rights and default permissions required for the FactoryTalk Batch Material Manager Server to function correctly.

The installation adds the FactoryTalk Batch Material Manager Server user account to the following:

- Administrators group
- MTUsers

### Required domain user groups

- **MTBatchServer**

Add the FactoryTalk Batch user account under which the FactoryTalk Batch Server service is running to the **MTBatchServer** group. This is the group that the FactoryTalk Batch Server uses to access the material database.

- **MTGeneral**

Required for Material Editor use.

- **MTLotAuthor**

Add any domain users that require the ability to add, edit, and delete material lots in the Material Editor.

- **MTMaterialAuthor**

Add any domain users that require the ability to add, edit, and delete materials and containers in the Material Editor.

- **MTMaterialViewer**

Add any domain users that require read-only access to materials and containers in the Material Editor. The installation adds the five domain groups and domain user account for the FactoryTalk Batch Material Manager Server to the appropriate COM+ roles and/or local user groups. For more information about security settings, see **Security settings** in the *FactoryTalk Batch Material Manager Administrator Guide*.

## Update Windows Firewall settings

To allow the installation program to configure the firewall exceptions automatically, enable the Windows Firewall Service prior to installation. The installation program uses the **Rockwell Software Windows Firewall Configuration Utility** to add the necessary exceptions.

---

**IMPORTANT** When managing the Windows Firewall settings externally, the installation program cannot change the Windows Firewall settings.

---

The installation program updates Windows Firewall settings to allow these applications to communicate through the firewall:

- FactoryTalk Batch Server
- FactoryTalk Event Archiver
- FactoryTalk eProcedure Server
- FactoryTalk Batch Material Manager Server
- FactoryTalk Batch Material Manager Client

Typically, Windows Firewall appears under **Control Panel > System and Security > Windows Firewall**. For more information, see the Windows operating system for the current installation.

## Windows Firewall exceptions

If the Windows Firewall is enabled when you install FactoryTalk Batch or FactoryTalk eProcedure applications, the installation program adds the following exceptions to the local computer:

Windows Firewall Exceptions	
• batchsvr.exe (Batch server installs)	• OPCEnum.exe
• batchvew.exe (Batch client installs)	• Port 1433 TCP (SQL Server installs)
• DaClient.exe	• Port 137 NetBIOS Name Service
• EventClientMultiplexer.exe	• Port 135 TCP
• EventServer.exe	• Port 80 TCP (FactoryTalk eProcedure Client installs)
• Flexsvr.exe	• RDCyHost.exe
• FTCounterMonitor.exe	• RnaDiagnosticsSrv.exe
• FTSPVStudio.exe	• RnaDiagReceiver.exe
• FTSysDiagSvcHost.exe	• RnaDirServer.exe
• iexplore.exe	• RsvcHost.exe
• Imgrd.exe	• VStudio.exe
• NmspHost.exe	

If the Windows Firewall is enabled, and not externally controlled, the **Windows Firewall Configuration Utility** runs automatically during installation. If this utility does not run automatically, manually run it on each computer in your FactoryTalk Batch system after installing servers or clients.

To manually run the FactoryTalk Windows Firewall Configuration Utility, navigate to **Start > Rockwell Software > Windows Firewall Configuration Utility**.

---

**IMPORTANT** If you are using a different firewall with your system, add equivalent exceptions to enable communication through the firewall by the FactoryTalk Batch components.

---

## Configure the Remote Registry service

Remote Registry must be enabled to support network synchronization of the FactoryTalk Batch components across computer boundaries. Remote Registry is disabled by default on standard Windows computers. Before installing the FactoryTalk Batch Server or FactoryTalk Batch Material Manager Server on any operating system, configure the Remote Registry service for automatic startup.



Tip: The setup wizard will not permit you to install the FactoryTalk Batch components if the Remote Registry service is not enabled.

### To configure the Remote Registry service

1. Navigate to **Control Panel > System and Security > Administrative Tools**. Double-click **Services**.
2. In the **Services (Local)** pane, right-click **Remote Registry** and select **Properties**.
3. For **Startup type**, select **Automatic**.
4. Select **OK**.

## Set the system date and time

Set the date and time on each computer on the FactoryTalk Batch network to the same date and time.

---

**IMPORTANT** The dates and times for all computers on the network must match each other so that events, journals, and logs in the FactoryTalk Batch system are properly synced.

---

## Prepare the SQL Server installation

These applications can use SQL Server:

- FactoryTalk Batch Server (to store recipes in RDB format)
- FactoryTalk Event Archiver (to archive batch event records and to use Batch reports)
- FactoryTalk Batch Material Manager Server (to store materials for recipes)

Install a supported version of SQL Server as listed in the **System requirements and supported software overview** section and select these features:

- Database Engine Services
- Reporting Services (if using FactoryTalk Event Archiver with Batch reports)

---

**IMPORTANT** Configuration of SQL Server Reporting Services differs depending on the version of SQL Server installed. Reporting Services for SQL Server 2017 and later are installed separately.

---



Visit the Microsoft website

(<https://www.microsoft.com/en-us/sql-server/sql-server-downloads>) to get the latest supported version of SQL Server for the FactoryTalk Batch system.

Consider these items when installing SQL Server for use with the FactoryTalk Batch system:

- Before starting the FactoryTalk Batch installation create a SQL Server database login for the user that will performing the FactoryTalk Batch installation. Make sure that the user account has been granted **dbcreator** permissions in SQL Server. That permission is required to create a database.
- The user installing FactoryTalk Batch Material Manager must have **Read** and **Write** access to the SQL Server database.
- SQL Server can reside on the same computer as the FactoryTalk Batch Server.
- If using a single SQL Server installation, install SQL Server on the same computer where the FactoryTalk Batch Material Manager Server will be installed.
- If using a single SQL Server installation for recipes, Batch reports, and materials, use the default instance name (MSSQLSERVER). The FactoryTalk Batch Material Manager Server supports only default instances.
- Support for named instances:
  - FactoryTalk Batch and the FactoryTalk Batch Material Manager Server do not support named instances.
  - FactoryTalk Event Archiver supports named instances.
- Add TCP Port 1433 as an exception in the Windows Firewall to store recipes from FactoryTalk Batch Recipe Editor on a remote SQL Server.
- Install the FactoryTalk Event Archiver Management Tool on the same computer as SQL Server.

For SQL Server installation instructions, see the [SQL Server Installation Guide](#) on the Microsoft website.

## Update Reporting Services for SQL Server 2019 or SQL Server 2022


If using SQL Server 2019 or SQL Server 2022, you must install SQL Server Reporting Services to create FactoryTalk Batch reports using FactoryTalk Event Archiver.

You can download Reporting Services from the Microsoft web site at the following locations:

- [SQL Server 2022 Reporting Services](#)
- [SQL Server 2019 Reporting Services](#)

## To update Reporting Services for SQL Server 2019 or SQL Server 2022

1. Go to the location where you downloaded Report Services. Right-click **SQLServerReportingServices.exe** and select **Run as administrator** to start the installer.
2. On the **Welcome** page, select **Install Reporting Services**.
3. In **Choose an edition to install** either select the **Developer** free edition or enter your product key and then select **Next**.
4. Read and agree to the license terms and conditions and then select **Next**.
5. Select **Next** to install the report server only.  
Reporting Services uses the Database Engine installed with SQL Server to store the report server database.
6. In **Specify an install location** accept the default location for the report server. Select **Install** to continue.
 

 Tip: The default path is C:\Program Files\Microsoft SQL Server Reporting Services.
7. If prompted to restart your computer, do so.

## Configure Reporting Services for SQL Server 2019 or SQL Server 2022

Before you can install FactoryTalk Batch with FactoryTalk Event Archiver, you must configure the Web Service URL, database and Web Portal URL.

## To configure Reporting Services for SQL Server 2019 or SQL Server 2022

1. In the Windows search bar, type **Report Server Configuration Manager** and then select the app to open it.
2. In **Report Server Configuration Connection**, select the report server instance to configure.
  - a. In **Server Name**, specify the name of the computer on which the report server instance is installed.
    - b. In **Report Server Instance**, select the SQL Server Reporting Services instance to configure.  
Only report server instances for this version of SQL Server appear in the list.
    - c. Click **Connect**. The **Report Server Configuration Manager** opens.
3. On the left pane, select **Web Service URL**.
4. Select **Apply** to accept the default values. Observe the **Results** pane. If all tasks completed successfully, continue the configuration.
5. On the left pane, select **Database**.
6. Under **Current Report Server Database**, select **Change Database** to open the **Report Server Database Configuration Wizard**.


7. On the **Action** page, select **Create a new report server database** then select **Next**.
8. On the **Database Server** page complete the settings:
  - In **Server Name** type the name of the SQL Server.
  - In **Authentication Type** select **Current User - Integrated Security**.
  - Select **Test Connection** to verify the user account can login to the server.
  - Select **Next**.
9. On the **Database** page, in **Database Name** provide a name for the initial reporting database and then select **Next**.
10. On the **Credentials** page specify an existing account that the report server will use to connect to the report server database and then select **Next**.
11. On the **Summary** page confirm the settings are correct and then select **Next**.
12. Once the report server database is created, select **Finish** to close the wizard.
13. On the left pane, select **Web Portal URL**.
14. Select **Apply** to accept the default values. Observe the **Results** pane. If all tasks completed successfully, continue the configuration.
15. In the **Web Portal URL** pane (on the right), select the **URLs:** link to open **SQL Server Reporting Services** in a web browser.

---

**IMPORTANT** If this is the first time accessing the **SQL Server Reporting Services** page, depending on your browser security settings, you might receive several warning messages. To continue, select **Close** or **Add** for each warning.

---

16. In **Execution Account**, select **Specify an execution account**.
17. In **Account** enter the domain\user name and password that was used when SQL Server was installed.
 



Tip: Make sure that the group or user specified is granted EXECUTE and INSERT permissions to the BatchHistoryEX and ReportServer databases after installation is complete.
18. Select **Apply**. Observe the **Results** pane and verify the task completed successfully.

## Configure Windows Firewall for FactoryTalk Event Archiver

If you are running Windows Firewall on the same computer as the SQL Server, remote connections to the SQL Server will be blocked unless the SQL Server and SQL Browser service can communicate through the firewall. You will have to add an exception in Windows Firewall for these services to make connection from the FactoryTalk Batch Archiver client to the remote FactoryTalk Batch Archiver SQL Server.

By default, SQL Server uses static TCP port number 1433 for the default instance MSSQLSERVER. If you configure SQL Server to use a static port other than the default port add that port to the firewall exception list instead of the default port.

Alternatively, you can configure SQL Server to use a dynamic port. If you use dynamic port allocation, you specify port number zero in the network configuration. Once SQL Service restarts, it requests a free port number from the operating system and assigns that port to SQL Server. When dynamic ports are used, the SQL Browser service provides the port number to the requesting FactoryTalk Batch component.

### **To configure Windows Firewall for a SQL Server using static ports**

1. On the client computer, open Windows Defender Firewall and choose **Advanced Settings**.
2. Select **Inbound Rules** and click **New Rule**.
3. Follow the **New Inbound Rule Wizard** making these selections:
  - d. For **Rule Type**, select **Port** and then click **Next**.
  - e. For **Protocol and Ports**, select **TCP** and enter the port **1433** (default) or the static port number configured for SQL Server and then click **Next**.
  - f. For **Action**, select **Allow the Connection** and then click **Next**.
  - g. For **Profile**, select the appropriate network profile (**Domain**, **Private**, or **Public**) and then click **Next**.
  - h. (optional) For **Name**, type a name and description for the inbound rule. Click **Finish**.
4. Click **New Rule** again to create another inbound rule.
5. Follow the **New Inbound Rule Wizard** making these selections:
  - i. For **Rule Type**, select **Port** and then click **Next**.
  - j. For **Protocol and Ports**, select **UDP** and enter the port **1434** and then click **Next**.
  - k. For **Action**, select **Allow the Connection** and then click **Next**.
  - l. For **Profile**, select the appropriate network profile and then click **Next**.
  - m. (optional) For **Name**, type a name and description for the inbound rule. Click **Finish**.

### **To configure Windows Firewall for a SQL Server using dynamic ports**

1. On the client computer, open Windows Defender Firewall and choose **Advanced Settings**.
2. Select **Inbound Rules** and click **New Rule**.
3. Follow the **New Inbound Rule Wizard** making these selections:

- n. For **Rule Type**, select **Program** and then click **Next**.
  - o. For **Program**, select **This program path** and then click **Browse**.
  - p. Enter the path to your SQL Server executable then click **Open**.  
Example: *C:\Program Files\Microsoft SQL Server\MSSQL17.MSSQLSERVER\MSSQL\Binn\sqlservr.exe*.
  - q. Confirm the path is correct and then click **Next**.
  - r. For **Action**, select **Allow the Connection** and then click **Next**.
  - s. For **Profile**, select the appropriate network profile and then click **Next**.
  - t. (optional) For **Name**, type a name and description for the inbound rule. Click **Finish**.
4. Click **New Rule** again to create another inbound rule.
  5. Follow the **New Inbound Rule Wizard** making these selections:
    - u. Select **Port** radio button on the first page and then click **Next**.
    - v. Select **UDP** and enter the port **1434** and then click **Next**.
    - w. Select **Allow the Connection** and then click **Next**.
    - x. Select the appropriate network profile and then click **Next**.
    - y. (optional) Add a name and description for the inbound rule. Click **Finish**.

After completing these steps the FactoryTalk Event Archiver client will be able to connect to the FactoryTalk Event Archiver remote SQL Server.



## Install FactoryTalk Batch Server, FactoryTalk eProcedure Server, and FactoryTalk Event Archiver

Installing the FactoryTalk Batch Server, eProcedure Server and FactoryTalk Event Archiver software requires that you perform pre-installation tasks to prepare your environment before installing the software. After the installation is complete, you will perform some post-installation configuration to get your system ready for production use.

This section provides instructions for installing the FactoryTalk Batch Server, eProcedure Server, and FactoryTalk Event Archiver software on the same computer.



Tip: We recommend using the default installation directories for all components.

Use this checklist to help you successfully set up the FactoryTalk Batch environment:

<b>Pre-Installation administration tasks</b>		
	<b>Tasks</b>	<b>Notes</b>
<input type="checkbox"/>	<a href="#">Obtain administrator privileges on target computer</a>	
<input type="checkbox"/>	<a href="#">Create users and user groups</a>	
<input type="checkbox"/>	<a href="#">Update Windows firewall settings</a>	
<input type="checkbox"/>	<a href="#">Configure the Remote Registry service</a>	
<input type="checkbox"/>	<a href="#">Set the system date and time</a>	
<input type="checkbox"/>	<a href="#">Prepare the SQL Server installation</a>	
<b>Pre-Installation operating system configuration</b>		
<input type="checkbox"/>	<a href="#">Configure the Windows Server operating system for the FactoryTalk Batch Server and eProcedure Server</a>	
<input type="checkbox"/>	<a href="#">Configure the Windows desktop operating system for the FactoryTalk Batch Server and eProcedure Server</a>	
<b>Installation</b>		
<input type="checkbox"/>	<a href="#">Install the FactoryTalk Batch components</a>	



<input type="checkbox"/>	<a href="#">Run FactoryTalk Updater to check for updates the components on page 33</a>	
<b>Post-Installation configuration</b>		
<input type="checkbox"/>	<a href="#">Configure the FactoryTalk network directory</a>	
<input type="checkbox"/>	Configure <MSSQL> to enable FactoryTalk Event Archiver with Reporting Services <ul style="list-style-type: none"> <li>• <a href="#">Configure SQL Server 2019 or SQL Server 2022 to enable FactoryTalk Event Archiver with Reporting Services on page 36</a></li> </ul>	
<input type="checkbox"/>	<a href="#">Grant access to the FactoryTalk Batch directory on the SQL Server computer</a>	
<input type="checkbox"/>	<a href="#">Add a server to the FactoryTalk Batch system</a>	
<input type="checkbox"/>	<a href="#">Configure event log settings on page 38</a>	
<input type="checkbox"/>	<a href="#">Create a shared directory on page 38</a>	
<input type="checkbox"/>	<a href="#">Define redundant servers (optional) on page 39</a>	
<input type="checkbox"/>	<a href="#">Configure server options on page 40</a>	
<input type="checkbox"/>	<a href="#">Set security on logs and journals folders on page 41</a>	
<input type="checkbox"/>	Configure browser compatibility view settings	

## Install the FactoryTalk Batch components

After preparing the computer operating systems, install the FactoryTalk Batch Server, FactoryTalk eProcedure Server, FactoryTalk Batch View Server, and FactoryTalk Event Archiver components.

- The FactoryTalk Batch Server controls system information, phases, and recipes.
- The FactoryTalk eProcedure Server:
  - Provides services to the FactoryTalk Batch Server to use HTML instruction files.
  - Formats parameters and report parameters from material-based recipes into instruction files.
- The FactoryTalk Event Archiver stores the FactoryTalk Batch ASCII electronic batch records (.evt or evtj files) into a SQL Server database. The database can be queried for batch data or can be used by the optional FactoryTalk Batch reporting tools to generate web-based batch reports.



Tip: Prerequisite checks are run automatically to ensure a successful installation. If an issue occurs during installation, an error message with steps to resolve is displayed.

## Default installation of FactoryTalk Batch components

The default FactoryTalk Batch installation includes:

- FactoryTalk Services Platform v6.40.00 (always installed with FactoryTalk Batch, FactoryTalk eProcedure, and FactoryTalk Batch Material Manager).
- FactoryTalk Activation Manager v5.01.00 (always installed with FactoryTalk Batch, FactoryTalk eProcedure, and FactoryTalk Batch Material Manager).
- FactoryTalk Linx v6.40.00 (always installed with FactoryTalk Batch, FactoryTalk eProcedure, and FactoryTalk Batch Material Manager).
- FactoryTalk Batch v16.00 (includes Batch Server and Editors).
- FactoryTalk Batch View Server (v3.00; installed only if FactoryTalk Batch is selected to be installed or has been installed).
- FactoryTalk Event Archiver Components v16.00 (includes Database and Reporting Services and Management Tool).
- Tools (FactoryTalk Updater Agent v4.10.00).

Optional components available for installation are:

- FactoryTalk eProcedure Server v16.00
- FactoryTalk Batch Material Manager v16.00 (includes Server Components and Client Components).
- FactoryTalk Batch View HMI Controls 3.00.

---

**IMPORTANT** Install FactoryTalk Batch server and eProcedure server using the same user.

---






Tip: If you had a previous installation of eProcedure, the install program asks if you want to copy the content from the previous eProcedure Client content location to the Batch View Server customer content folder. If the content is not copied to the new folder the content remains in the previous eProcedure Client content location which is no longer used by the eProcedure Server to support eProcedure instructions.

## To install the FactoryTalk Batch Server, FactoryTalk eProcedure, FactoryTalk Batch View Server, and FactoryTalk Event Archiver components

1. Run **Setup.exe**.
2. On the **Setup** page, select **Customize**.
3. On the **Customize** page:
  - Select and then expand **FactoryTalk Batch v16.00**. The **Batch Server** and **Editors** options are installed by default. Clear Batch Editor to remove it from the installation. Clear the Batch Server to remove FactoryTalk Linx, FactoryTalk Activation Manager, FactoryTalk Batch Server and FactoryTalk Batch View Server. Removing both

- options removes FactoryTalk Batch and all other default components from the installation.
  - Select and then expand **FactoryTalk Event Archiver Components v16.00**. The **Database and Reporting Services and Management Tool** options are installed by default. Clear either option to remove it from the installation. Removing both options removes **FactoryTalk Event Archiver Components v16.00** from the installation.
  - Select **FactoryTalk eProcedure Server v16.00** to include eProcedure in your installation.
  - Select and then expand **Tools. FactoryTalk Updater Agent v4.10.00** is installed by default. Clear the option to remove it from the installation.
4. On the **FactoryTalk Services Platform** page:
    - Choose the directory type that you want to create, and select **Next**.
  5. On the **Permission Requested** page:
    - Select **Yes, allow changes to this computer**.
  6. On the **Options** page:
    - FactoryTalk Network Directory is required.
    - In **HTTPS Port** enter a port to use for the FactoryTalk Batch View Server. Port 3443 is the default and is the recommended port.
    - Select **Next**.
    - If upgrading a FactoryTalk eProcedure Server from v14.00, select **Yes** to have the installation program copy your content from `\Program Files (x86)\Rockwell Software\Batch\Web\eProcedure Client` to `\Program Files (x86)\Rockwell Software\Batch View Server\customercontent`.

 Tip: If you select **No**, you must manually copy the content after installation to continue using the content with your instructions.
  7. On the **Batch System Details** page, complete these fields:
    - In **User Name**, enter the `domain\user` name for user account created for the **FactoryTalk Batch Server Service** to run under. If the user account is in the current domain, the domain does not need to be specified.  
To use a local account instead of a domain account, type `.\local user name`.
    - In **Password** enter the password for the `domain\user` name.
    - In **Event File Format**, select one formatted file type generated by the Batch Server.
    - Select **Next**.
  8. (optional) On the **Event Archiver SQL Connection** page, if installing **FactoryTalk Event Archiver** components, complete these items:
    - In **Server Name**, enter the SQL Server name.

- In **Instance Name**, enter the instance name if using a named instance.
    -  Tip: If using a single SQL Server installation for recipes, Batch reports, and materials, use the default instance name MSSQLSERVER. The FactoryTalk Batch Material Server supports only default instances.  
If using multiple SQL Server installations, FactoryTalk Event Archiver Batch Reports support named instances.
  - In **Data Source Name**, enter the data source name.
  - Under **Reporting Services**, select **Include Batch Reports**.
  - Confirm that the Web Service URL is correct. If you are using a different port for the Report Server web service, please update the Web Server URL manually.
  - Select **Next**.
9. On the **Connection Validated** page, select **Install**.
  10. On the **End User License Agreements** page, review the agreement and select **Accept all**.
  11. If the **Would you like to install this device software** page appears, select **Install**.
    -  Tip: The installation progress wheel and the specific components and supporting files are displayed.
  12. (optional) If prompted on the **Almost There** page, select **Activate your software**, and then select **Next**.
  13. If prompted on the **That's it** page, restart the computer.

## FactoryTalk Updater

When you start the installation process for your FactoryTalk Batch system one of the optional installation components is FactoryTalk Updater. FactoryTalk Updater assists in management of installed Rockwell Automation software by announcing new versions and patch roll-ups for the software on your computer. Registering for updates is not required to receive announcements from the FactoryTalk Updater. System logs and some application data are stored in this folder:

```
C:\Users\Public\Documents\Rockwell\Updater\Data
```

The logs and application data can be helpful when contacting Rockwell Automation Technical Support. System logs are automatically deleted after 90 days.

### Firewall ports and URL access

During operation, FactoryTalk Updater opens these firewall ports on the server:

Port Type	Port Number	Description
TCP	808	Allows the Updater agent and client to connect to the Updater server.
UDP	137	Used to ping computer names.
Network-Echo Request (ICMPv4-In)		Allows one computer to contact or ping another computer to test network communications.

During operation, FactoryTalk Updater opens these firewall ports on the agent:

Port Type	Port Number	Description
TCP	30064	Allows access to the agent service to change the server address.
UDP	3702	Allows Auto Discovery broadcast message.
UDP	137	Used to ping computer names.
Network-Echo Request (ICMPv4-In)		Allows one computer to contact or ping another computer to test network communications.

To ensure FactoryTalk Updater can access the Product Compatibility and Download Center (PCDC) data and download the latest patches, add these URLs to the firewall exception list:

- When using the server installation:  
`api.rockwellautomation.com`
- When using the client installation:  
`idp.rockwellautomation.com`  
`netstorage.rockwellautomation.com`

See the FactoryTalk Updater help for more information about using FactoryTalk Updater.

## Modify an installation

Use the **Modify and Repair** installation method to change the optional components selected with the FactoryTalk Batch system installation or to run a repair operation on installed components. If the FactoryTalk Batch (includes Batch Server and editors), FactoryTalk Batch View Server, FactoryTalk Event Archiver Components, Tools (FactoryTalk Updater Agent v4.10.00) have been installed when the installation program is started, an option to modify the current installation is displayed in the installation wizard. You can also access **Modify and Repair** by opening Windows **Control Panel** and selecting **Change** for a Rockwell Automation software application.

Options for modifying an installation vary, based on the components installed. Options that are supported and not supported when modifying an installed component are:

Component	Supported when modifying an install	Not supported when modifying an install
FactoryTalk Batch FactoryTalk eProcedure FactoryTalk Material Manager	<ul style="list-style-type: none"> <li>• Adding a client to an existing server installation</li> </ul>	<ul style="list-style-type: none"> <li>• Adding a server to an existing client installation</li> <li>• Removing the individual client or server</li> </ul>
FactoryTalk Event Archiver	<ul style="list-style-type: none"> <li>• Adding the Management tool to an existing Database install if the <b>Include Batch Reports</b> option was selected during the initial installation</li> </ul>	<ul style="list-style-type: none"> <li>• Adding the Management tool to an existing Database installation if the <b>Include Batch Reports</b> option was not selected during the initial installation</li> <li>• Adding the Database to an existing Management tool installation</li> <li>• Removing the individual Database or Management Tool installation</li> </ul>

## To modify an installation

1. Run **Setup.exe**.
2. On the **Setup** page, select **Modify**.
3. On the **Modify** page, select the components to install.
4. Select **Next**.
5. Complete any remaining pages that open. The pages and options vary based on the components selected.
6. On the **Modification Complete** page, select **Close**.

## Post-installation tasks for FactoryTalk Batch components

After installing the FactoryTalk Batch Server, FactoryTalk eProcedure Server, FactoryTalk Batch View Server, and FactoryTalk Event Archiver components there are several settings that should be configured before putting the system into production. Review these tasks to determine which items are applicable to your installation:

- Configure the FactoryTalk network directory
- Configure SQL Server to enable FactoryTalk Event Archiver with Reporting Services
- Grant access to the FactoryTalk Batch directory on the SQL Server computer
- Add a server to the FactoryTalk Batch system
- Configure event log settings
- Create a shared directory
- Configure server options
- Define redundant servers
- Set security on logs and journals folders
- Configure FactoryTalk Batch configuration users

## Configure FactoryTalk Batch configuration users

The install created Batch\_Configuration, a local Windows user group, on the Batch Server machine.

### To configure FactoryTalk Batch configuration users:

1. Add Windows users to the Batch\_Configuration group for those users that must be able to change the batch project settings, such as the location of the area model and recipes.
2. Log off and then log back in to enable the new configuration.

## Configure the FactoryTalk network directory

If you are installing FactoryTalk Batch components on a new system, FactoryTalk Batch installation will install FactoryTalk Services Platform and configure the computer as the FactoryTalk network directory server for the rest of the system. After installing additional components, use the **Specify FactoryTalk Directory Location** utility to point each computer in the network to the FactoryTalk Directory network directory server.

## To configure a network directory client computer

1. On each participating network directory client computer, go to **Rockwell Software > Specify FactoryTalk Directory Location**.
2. At the prompt, log on to the network directory with a Windows Administrator account.
3. In **FactoryTalk Directory Server Location Utility**, select **Browse**.
4. In **FactoryTalk Directory Server Configuration**, select **Remote computer**, then specify the name of the computer to use as the network directory server, and select **OK**.
5. When prompted, log on to the network directory.

If single sign-on is enabled on the computer when the location of the network directory server changes, the single sign-on session terminates and you must log on to the new network directory server. The user name and password entered become the new single sign-on credentials for all participating FactoryTalk products on the computer.

6. When prompted, restart the computer.

## Configure SQL Server 2019 or SQL Server 2022 to enable FactoryTalk Event Archiver with Reporting Services

If including reporting services in the FactoryTalk Batch system installation, you must configure SQL Server to enable FactoryTalk Event Archiver with Reporting Services to connect to and insert records into the FactoryTalk Batch database. This procedure uses SQL Server Management Studio to set up permissions for the **BatchHistoryEx** database.

See the *FactoryTalk Event Archiver User Guide* to configure the reporting option for **End of Batch** or **Incremental**.

---

**IMPORTANT** All users of the FactoryTalk Batch Reporting Services must have a user login and read and write access to the source databases, such as BatchHistoryEx or the FactoryTalk® Alarms and Events FTAE\_Historian databases. Add any additional users or groups when adding the login account for the FactoryTalk Batch Server.

---

## To configure SQL Server 2019 or SQL Server 2022 to enable FactoryTalk Event Archiver with Reporting Services

1. Start SQL Server Management Studio.
2. In **Connect to Server** for **Server type**, select **Database Engine**.
3. Confirm the server name and authentication method are correct, then select **Connect**.
4. In **Object Explorer**, expand **Security > Logins**.
5. Right-click **Logins** and select **New Login** to add a FactoryTalk Batch Server user login.
6. In **Login name**, type the name of the Batch Server user account.
7. Select **Search** to validate the account is correct.
8. In **Default database**, select **BatchHistoryEx**.



9. Under **Select a page**, select **User Mapping**.
10. Under **Users mapped to this login** select the checkbox for the **BatchHistoryEX** database.
11. Under **Database role membership for: <database name>** select the checkboxes for **db\_datareader** and **db\_datawriter** then select **OK**.



Tip: Confirm that *<database name>* has been replaced with **BatchHistoryEX**. Each database is configured independently. Role membership added for the master database does not transfer to other databases.

12. In **Object Explorer**, expand **Databases**, right-click the **BatchHistoryEx** database, and select **Properties**.
13. Under **Select a page**, select **Permissions**.
14. Under **Users or roles** select the Batch Server user account.
15. Under **Permissions for <SQL\_Server\_name\user\_account>**: select the checkboxes in the **Grant** column for these permissions:
  - **Insert**
  - **Connect**
  - **Execute**



Tip: Confirm that *<user\_account>* has been replaced with the Batch Server user account. Each user account permission set is configured independently.

16. Select **OK** to apply the configuration.

## Grant access to the FactoryTalk Batch directory on the SQL Server computer

By default, the FactoryTalk Batch directory on the SQL Server computer is not shared to domain users. Therefore, domain users cannot access the appropriate application .log file when an error message refers them to it.

To enable domain users to read application logs, share the FactoryTalk Batch directory on the SQL Server computer in the FactoryTalk Batch system to domain users and give the share Read-Only permissions.

## Add a server to the FactoryTalk Batch system

If your FactoryTalk Batch system includes a Material Manager server you will need to configure the system with the newly installed servers and synchronize your FactoryTalk Batch system. The synchronization process copies the network model data from your computer to each of the computers included in your FactoryTalk Batch system. Use the Network Editor utility to perform this procedure.

The Network Editor is a utility that allows you to indicate where other FactoryTalk Batch and/or FactoryTalk Batch Material Manager servers are located on the network. This network configuration information simplifies integration with other FactoryTalk products and the process of reconfiguring a system. The computers running FactoryTalk Batch components that have been installed need to be present in the network model for your system. Each Material Manager server can support ten FactoryTalk Batch servers. After the initial install each computer has a local network model that needs to be synchronized for the components to work together.

The Network Editor is installed automatically with the FactoryTalk Batch and Material Servers.

### To select a network model

1. Open the **Network Editor**.
2. In the **Network Editor** toolbar, click the **Select Network Model** button.
3. Type the computer name in the "Enter the object name to select" area, or click the **Advanced** button to search for a computer.
4. Click **OK**.

### To add a server

1. Open the **Network Editor**.
2. In the **Hierarchy** pane, select the type of server to add.
3. Click **Add Server**.
4. In the **Alias** box, type an alias name. This is the name that displays in the Network Editor.
5. In the **Computer Name** box, type the computer name, or use the browse button to locate and select the computer from the list of computers on your domain.
6. Click the **Synchronize** button.
7. Click **OK**.

The Network Editor refreshes and the results of the synchronization process display in the **Results** pane.

## Event log settings

The Windows Event Log service records application, system, and security information.

Logging events can fill log space very quickly. If logging is enabled, we recommend that you configure the Windows Application and Services logs on Windows Server to use the **Overwrite events as needed** setting.

For more information about event log settings, see **Modify Event Log Settings** in the *FactoryTalk Batch Administrator Guide*.

## Create a shared directory

A shared directory allows computers on the network to read from and write to a common recipe, area model, or data file.

The FactoryTalk Batch installation creates a shared directory named **BATCHCTL** where the FactoryTalk Batch software is installed (the default is **C:\Program Files (x86)\Rockwell Software\Batch**).

If you installed your project files in a different directory, configure that directory as a shared directory.

**IMPORTANT** Administrative privileges are required to create a shared directory.

### To create a shared directory

1. Navigate to the project file directory, then right-click the folder, and select the sharing option.
2. Use the **File Sharing** dialog box to add each user or user group name that requires access to the project file directory.
3. Repeat for each user or user group, including the user accounts used by the FactoryTalk Batch Server and FactoryTalk Event Archiver.
4. Select **Share**.

## Define redundant servers (optional)

Configure FactoryTalk Batch to store batch journals and batch restart information in two separate locations. If there is a hardware failure on the primary FactoryTalk Batch Server computer, using a secondary server allows for a manual failover.

The second computer must be capable of running the server. Redundant servers are defined by specifying the primary and secondary restart paths. If the system experiences a failure, these paths indicate where system files are written. If a secondary path is not specified, FactoryTalk Batch does not write any secondary files.

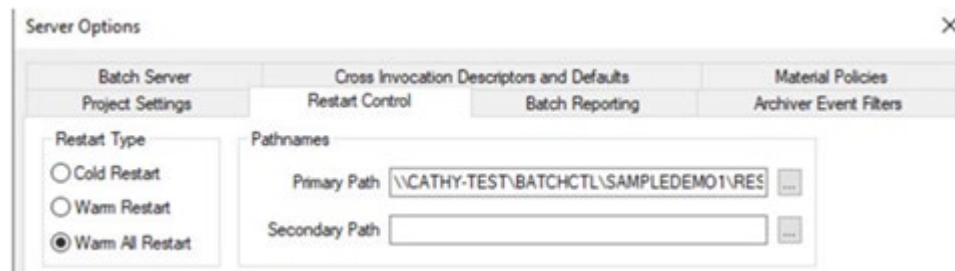
FactoryTalk Batch can be configured to store batch journals and batch restart information in two separate locations.



Tip: You must be added to the Batch\_Configuration group on the FactoryTalk Batch Server machine to have rights to change the FactoryTalk Batch project settings. After adding the users, log out and then back in to the Windows session for the change to take effect.

### To define redundant servers

1. From the FactoryTalk Batch Equipment Editor **Options** menu, click **Server Options**.
2. Select the **Restart Control** tab.



3. In the **Restart Type** area, click on a selection, or accept the default, **Warm All Restart**.

4. Click the **Primary Path** browse button. The **Select Directory** dialog box opens.
5. Select the **MyProject\restart** folder located in the **BATCHCTL** share on the primary server's hard drive (the default is **c:\Program Files (x86)\Rockwell Software\Batch\MyProject\restart**), and then click **OK**.
6. Click the **Secondary Path** browse button. The **Select Directory** dialog box opens.
7. Locate and select the **MyProject\restart** folder located in the **BATCHCTL** share on the secondary server's hard drive, and then click **OK**.
8. Repeat steps 1 through 7 on the redundant server computer, selecting the **Batch\MyProject\restart** folder on the redundant server as the Primary Path. The Secondary Path can remain blank or point to another redundant server. Additionally, you must configure a data server to communicate with the process controller on the redundant server computer. The redundant server computer needs to communicate with the process controller that is running the phase logic.



Tip: You must also verify that the primary and secondary journal project directories are defined.

## Configure server options

Before configuring the FactoryTalk Batch Server, make sure that all project directories are shared. Configure the FactoryTalk Batch Server using the FactoryTalk Batch Equipment Editor **Server Options** dialog box.



Tip: In FactoryTalk Batch Equipment Editor, access **Options > Server Options, Project Settings** tab. Verify that the location listed in **Initialization File Name** is where the **batchsvr.ini** resides on the computer.

**Server options** has several tabs:

- **Project settings.** Used to set directories for the Primary Journal, Secondary Journal, Error Logging, Instructions (if you are using FactoryTalk eProcedure), and Equipment Database, configure recipe storage locations, and enable recipe versioning.



Tip: Users must be added to the Batch\_Configuration group on the batch server machine in order to have rights to change the batch project settings. After adding the users, the windows session must be logged out and logged back in to take effect.

- **Restart Control.** Used to specify a restart method to initiate in the event of a server computer failure.
- **Batch Reporting.** Used to select the reporting application for generating Batch reports and archiving Batch data.
- **Archiver Event Filters.** Used to determine what electronic Batch record data FactoryTalk Event Archiver writes to the Batch history database.

- **Batch Server.** Used to select and configure FactoryTalk Batch Server options (including the hold propagation type), watchdog communications timeout settings, FactoryTalk Event Archiver log file size, minimum disk space required to add a batch, default batch ID, and whether to enable/disable event journal signatures.
- **Cross Invocation Descriptors and Defaults.** Used to specify cross invocation labels and set default cross invocation strings for different resource types.
- **Hyperlink Descriptors and Defaults.** Specifies the hyperlink labels and default values used with different resource types. This feature is used in conjunction with FactoryTalk eProcedure only.
- **Material Policies.** Used define what action to take when the communication to the Material Server is lost and how to respond to a split feed. These features are used in conjunction with FactoryTalk Batch Material Manager only.

Make sure to configure the FactoryTalk Batch Server to allow each network computer to read from and write to the appropriate project directories and the FactoryTalk Batch Server and Archiver initialization files.

Changing items such as FactoryTalk Batch Server information, area model, and the error logging directory take effect when the server is restarted. Changing items such as the recipe directory and batch journal directory take effect the next time the server accesses these items. None of the items in FactoryTalk Event Archiver configuration require the server to be restarted. These changes take effect the next time the server needs that configuration item.

---

**IMPORTANT** FactoryTalk Batch does not support the use of mapped drives. Do not use mapped drives for project directories.

---

For more information about configuring server options, see the *FactoryTalk Batch Administrator Guide*.

## Set security on logs and journals folders

To prevent losing data in the log files and the event journal (**.evt**) files, set security permissions on the logs and event journal folders. The system administrator determines who needs access to these files and assigns the appropriate permissions. The accounts under which the FactoryTalk Batch Server and FactoryTalk Event Archiver are running must be given full access to these folders.


---

**IMPORTANT** FactoryTalk Batch Server continues writing information to log files and event journals (**.evt** or **.evtj**) even when they are open. If a file is opened and then saved, data that may have been written to the event journal or log file while the file is open is lost.

Use Notepad to open log files. If a log file is opened with a program other than Notepad, the FactoryTalk Batch Server may not run due to an access error.

---

## To set security on logs and journals folders

1. In **Windows Explorer**, locate the folder.
2. Right-click the folder and then select **Properties**.
3. Select the **Security** tab, select **Edit**, and then select **Add**.
4. From the **Select Users, Computers, Service Accounts, or Groups** dialog box, select **Advanced** and then select **Find Now**.
5. Select a user or group from the **Search results** list, and then select **OK**.
6. Repeat for each user or group that requires access to the folder.  
 Tip: Be sure to add the FactoryTalk Batch Server user account and then configure the account with **Full Control** permissions.
7. Select **OK** to return to the **Properties** dialog box.
8. From the **Group or user name** list, select a user or group, and then select the permissions in the **Permissions** area. Repeat for each user or group.
9. Select **OK**.

## Install FactoryTalk Batch View HMI Controls on FactoryTalk View SE Display Clients

When installing FactoryTalk Batch View HMI Controls on FactoryTalk View SE Display Client use these guidelines:

- Install the FactoryTalk Batch Server first.
- Instructions for installing the FactoryTalk Batch HMI Controls on FactoryTalk View SE Display Clients are based on installing clients on a computer networked with other FactoryTalk Batch system computers.



Tip: We recommend using the default installation directories for all components.

Use this checklist to help you successfully set up the FactoryTalk Batch HMI Controls on FactoryTalk View SE Display Clients:

Pre-Installation administration tasks		
	Tasks	Notes
<input type="checkbox"/>	<a href="#">Obtain administrator privileges on target computer</a>	
<input type="checkbox"/>	<a href="#">Update Windows firewall settings</a>	
<input type="checkbox"/>	<a href="#">Set the system date and time</a>	
Installation		
<input type="checkbox"/>	Install the FactoryTalk Batch HMI Controls	

### Install the FactoryTalk Batch View HMI Controls

Installing the FactoryTalk Batch View HMI Controls places controls within an existing installation of the FactoryTalk View SE Display Client :



Tip: Prerequisite checks are run automatically to verify that the required software is present on the target computer. If an issue occurs during installation, suggested resolution steps are provided.

### To install the FactoryTalk Batch View HMI Controls on FactoryTalk View SE Display Client

1. Run **Setup.exe**.
2. On the Setup page, select **Customize**.
3. On the **Customize** page:

- Select **FactoryTalk Batch View HMI Controls v3.00** and **FactoryTalk Batch View Server**.
  - Clear all other selections.
  - Select **Next**.
4. On the **Options** page, select **Next**.
  5. On the **Batch System Details** page, complete these items:
    - Under **User Account**, in **User Name**, enter the domain name\user name used to install the FactoryTalk Batch Server.
    - Select one formatted type generated by the FactoryTalk Batch Server.
    - Select **Install**.
  6. On the **End User License Agreements** page, review the agreement and select **Accept all**.
  7. If prompted on the **That's it** page, restart the computer.



## Install FactoryTalk Batch Material Manager Server components

Use FactoryTalk Batch Material Manager to track material consumption in FactoryTalk Batch recipes.



Tip: We recommend using the default installation directories for all components.

Use this checklist to help you successfully set up the FactoryTalk Batch Material Manager environment:

Pre-Installation administration tasks		
	Tasks	Notes
<input type="checkbox"/>	<a href="#">Obtain administrator privileges on target computer</a>	
<input type="checkbox"/>	<a href="#">Create users and user groups</a>	
<input type="checkbox"/>	<a href="#">Update Windows firewall settings</a>	
<input type="checkbox"/>	<a href="#">Configure the remote registry service</a>	
<input type="checkbox"/>	<a href="#">Set the system date and time</a>	
<input type="checkbox"/>	<a href="#">Prepare the SQL Server installation</a>	
<input type="checkbox"/>	Configure Microsoft Message Queuing Service <ul style="list-style-type: none"> <li>• <a href="#">Configure the Windows Server operating system</a></li> <li>• <a href="#">Configure the Windows desktop operating system</a></li> </ul>	
Installation		
<input type="checkbox"/>	<a href="#">Install the FactoryTalk Batch Material Manager Server</a>	
Post-installation tasks		
<input type="checkbox"/>	<a href="#">Identify the material database</a>	
<input type="checkbox"/>	<a href="#">Add a server to the FactoryTalk Batch system</a>	

### Install the FactoryTalk Batch Material Manager Server

Use this procedure to install the FactoryTalk Batch Material Manager Server.



Tip: Prerequisite checks are run automatically to verify that the required software is present on the target computer. If an issue occurs during installation, suggested resolution steps are provided.

## To install the FactoryTalk Batch Material Manager Server

1. Run **Setup.exe**.
2. On the **Setup** page, select **Customize**.
3. On the **Customize** page:
  - Select and expand **FactoryTalk Batch Material Manager v16.00**.
  - Select **Server Components**.
  - Clear all other selections.
4. In **FactoryTalk Services Platform** page, select the directory type that you want to create, and then select **Next**.
5. On the **Permission Requested** page, select **Yes, allow changes to this computer**, and then select **Next**.



Tip: FactoryTalk Services Platform v6.40.00 is always installed with FactoryTalk Batch Material Manager v16.00.

- Select **Next**.
6. On the **Options** page:
    - Under **Material Activity Journal** select **Record activity to the MaterialBasedRecipe\_MAJ database** if you will be using FactoryTalk Event Archiver reporting with FactoryTalk Batch Material Manager.
    - Select **Next**.
  7. On the **Material System Details** page, complete these fields:
    - Under **User Account** in **User Name**, enter the domain\user name for user account created for the FactoryTalk Batch Material Manager Server to run under. If the user account is in the current domain, the domain does not need to be specified.
    - In **Password** enter the password for the domain\user name.
    - Select **Install**.
  8. On the **End User License Agreements** page, review the agreement and select **Accept all**.
  9. (optional) If prompted on the **Almost There** page, select **Activate your software**, and then select **Next**.
  10. If prompted on the **That's it** page, restart the computer.

Installing this component will make these changes to users and groups:

- The user input in Material System Details will be added to the **MTUsers group** and **Administrators** group.
- **MTUsers** will be assigned permissions to the MaterialBasedRecipe database
- **MTBatchServer** will be added to the MTBatchServer role.
- **MTLotAuthor** will be added to the MTLotAuthor role.
- **MTMaterialAuthor** will be added to the MTMaterialAuthor role.
- **MTMaterialViewer** will be added to MTMaterialViewer role.

## Post-installation for FactoryTalk Batch Material Manager Server

### Identify the material database

After installing the FactoryTalk Batch Material Manager Server, complete these configuration items before transitioning the system into production:

- [Identify the material database](#) on [page 47](#)
- [Synchronize your FactoryTalk Batch system](#) (If the Material Manager Server is on a different server than the FactoryTalk Batch server)

Configure the FactoryTalk Batch Material Manager Server with the location of the SQL database that contains the materials for the recipes.

#### To identify the material database

1. Navigate to **Rockwell Software > Network Editor**.

The **Network Editor** window opens with the **Material Server** selected by default.

2. Select **Configure**. The **Configure MaterialTrack** dialog box opens. The default database is *materialbasedrecipe*.
3. In the **MaterialTrack Database** box, enter the name of the database, and select **OK**.

---

**IMPORTANT** The **Network Editor** does not verify database names. Changes made to the database name are immediate for the clients and servers. If the database name is invalid, the **Material Editor** will not open.

Before changing the database name, check the spelling of the database name and synchronize the **Network Editor**. After changing the database name, confirm that the **Material Editor** opens and reads the databases.

---

4. Select **Synchronize**.
5. Select **File > Exit**, and then select **Yes** to exit the **Network Editor**.



## Install FactoryTalk Batch Material Manager Client components

This section provides instructions on how to install the FactoryTalk Batch Material Manager Client components.



Tip: We recommend using the default installation directories for all components.

### Install the FactoryTalk Batch Material Manager Client components


Use this procedure to install the FactoryTalk Batch Material Manager Client.



Tip: Prerequisite checks are run automatically to verify that the required software is present on the target computer. If an issue occurs during installation, suggested resolution steps are provided.

### To install the FactoryTalk Batch Material Manager Client

1. Run **Setup.exe**.
2. On the **Customize** page:
  - Select and expand **FactoryTalk Batch Material Manager v16.00**.
  - Select **Client Components**.
  - Clear all other selections.

 Tip: FactoryTalk Services Platform v6.40.00 is always installed with FactoryTalk Batch Material Manager v16.00.

  - Select **Next**.
3. If prompted, on the **Material System Details** page, specify the name of a computer that has the FactoryTalk Batch Material Manager Server installed, and select **Install**.
4. On the **End User License Agreements** page, review the agreement, and select **Accept all**.
5. On the **That's it** page, if prompted to do so, restart your computer.



## FactoryTalk Activation

FactoryTalk® Activation Manager is the license application for FactoryTalk Batch and eProcedure. FactoryTalk Activation Manager is not necessary on client installations or any FactoryTalk Batch Material Manager installations. At the end of the installation wizard you can activate the software or continue without activation.

---

**IMPORTANT** Some features may not be available until the software is activated.

---

The FactoryTalk Batch Server computer requires the FactoryTalk Activation Manager to enable communication with the FactoryTalk Activation Server. FactoryTalk Activation Manager is installed automatically on the computer where the FactoryTalk Batch Server resides. FactoryTalk Activation Manager can be installed on all FactoryTalk Batch Server computers.

### FactoryTalk Activation Manager for FactoryTalk Batch and eProcedure



- 1 Server that includes:
  - FactoryTalk Batch Server
  - FactoryTalk Activation Client
  - eProcedure Server
  - FactoryTalk Batch View Server
- 2 FactoryTalk Batch Material Manager Server and Client
- 3 (optional) FactoryTalk Activation Server
- 4 Activation files for FactoryTalk Batch and eProcedure
- 5 Client computer that includes:
  - FactoryTalk Batch View Client
  - eProcedure Client
  - FactoryTalk Batch View

---

**IMPORTANT** The FactoryTalk Batch Server checks for valid licenses and the correct number of unit licenses for FactoryTalk Batch and eProcedure at start up.

---

## FactoryTalk Activation Licensing for the FactoryTalk Batch Server

Follow these licensing guidelines:

- The FactoryTalk Batch Server installs the FactoryTalk Activation Server on the FactoryTalk Batch Server machine.
- To obtain activation files for FactoryTalk Batch components, identify the Host ID of the FactoryTalk Activation Server computer.

---

**IMPORTANT** In this scenario, the FactoryTalk Batch Server starts only if it finds valid activation files for FactoryTalk Batch.

---

If a license does not exist on the designated FactoryTalk Activation Server, a prompt asks for a serial number and product key. The installer attempts to download the license from the licensing service. If an Internet connection is not available, skip the on-line activation and obtain activation files using one of these alternative methods:

- Go to: <https://activate.rockwellautomation.com/>
- Use the FactoryTalk Activation Manager on a computer that has Internet access.
- If Internet access is not available, call Rockwell Automation Technical Support and request an activation file be sent by email.

## Cumulative unit licensing

Software licenses are split into a product license and multiple unit licenses. For example, a 30-unit FactoryTalk Batch product contains a 30-unit FactoryTalk Batch Server license, which includes a bundled license for FactoryTalk Batch Server, eProcedure Server, and FactoryTalk Batch Material Manager Server, and 30 new unit licenses.

When the FactoryTalk Batch Server starts, it performs a license check to determine which applications have a license. It then attempts to check out individual unit licenses up to the number of units specified in the area model. The FactoryTalk Batch Server then sets the maximum number of allowable units to the total number of successful individual unit license checkouts.



## Upgrade FactoryTalk Batch

If you have an existing FactoryTalk Batch system, you can upgrade the environment instead of doing a new installation.

Use this checklist to help you to successfully upgrade the FactoryTalk Batch environment:

<b>Pre-upgrade tasks</b>		
	<b>Tasks</b>	<b>Notes</b>
<input type="checkbox"/>	<a href="#">Allow the Message Queue to clear for Material Manager</a>	
<input type="checkbox"/>	<a href="#">Export XML or RDB recipes to binary</a>	
<input type="checkbox"/>	<a href="#">Back up files</a>	
<b>FactoryTalk Batch component upgrade tasks</b>		
<input type="checkbox"/>	<a href="#">Upgrade the FactoryTalk Batch components</a>	
<b>Post-upgrade tasks</b>		
<input type="checkbox"/>	<a href="#">Restore back up files</a>	
<input type="checkbox"/>	<a href="#">Migrate area models from FactoryTalk Batch version 15.00</a>	
<input type="checkbox"/>	<a href="#">Migrate recipes from FactoryTalk Batch version 15.00</a>	
<input type="checkbox"/>	<a href="#">(optional) Convert binary recipes to XML or RDB</a>	
<input type="checkbox"/>	<a href="#">Convert migrated recipes back to XML format (optional) on page 59</a>	
<input type="checkbox"/>	<a href="#">Convert migrated recipes back to RDB format (optional)</a>	
<input type="checkbox"/>	<a href="#">Configure recipe storage on page 60</a>	

### Pre-upgrade tasks for FactoryTalk Batch

This section describes steps to perform before upgrading the software, including:

- Allowing the Message Queue to clear (Material Manager)
- If using XML or RDB recipes, exporting them to binary
- Backing up existing data files

## Allow the Message Queue to clear for FactoryTalk Batch Material Manager

Allow the message queues for communication to clear between the FactoryTalk Batch Material Manager Server and the Material Activity Journal.

---

**IMPORTANT** This procedure applies to FactoryTalk Batch Material Manager only.

---

### To allow the Message Queue to clear

1. Navigate to **Computer Management**.
2. In the **Computer Management** window, expand **Services and Applications > Message Queuing**, and then select the **Private Queues** folder.  
The list of queues is displayed in the right pane.
3. Wait until the number of messages in the **Material**, **Material\_o**, and **material\_tracko-4** queues reaches **0**.
4. Close **Computer Management**.

## Export XML or RDB recipes to binary

Before upgrading FactoryTalk Batch components to a later version, export recipes to binary format and delete any RDB recipe database.

### To export XML or RDB recipes to binary

1. Back up all existing XML or RDB recipes to a new location.
2. Open FactoryTalk Batch Recipe Editor.
3. Select **File > Export from Working Set**.
4. Select **Binary Files** and set the path to a location to store the binary files.
5. Select **Export**.

- 
- IMPORTANT**
- When installing FactoryTalk Batch 16.00 with RDB support, FactoryTalk Batch recreates the default MasterRecipes database.
  - FactoryTalk Batch does not recreate any custom database that stores recipes during installation.
  - When storing recipes from FactoryTalk Batch Recipe Editor on a remote SQL Server, run the Windows Firewall Configuration Utility to add TCP Port 1433 as an exception in the Windows Firewall.
- 

## Back up files

Before upgrading the previous versions of FactoryTalk Batch components, close all applications, and stop all FactoryTalk Batch services, including the eProcedure Server, then back up the configuration and data files.



Tip: Back up the **.ini** files so that you can revert to the previous installation if needed.

## FactoryTalk Batch Server files

- **Batcharc.ini** file (Batch\bin folder) (if customized)
- **Batchmbs.ini** (Batch\bin folder)
- **Batchsim.ini** file (Batch\bin folder)
- **Batchsvr.ini** file (Batch\bin folder)
- **BatchIDCreation.dll** (Batch\bin folder) (if customized)
- BatchID Custom folder (if customized)
- Simulator configuration files (**.sim** files in any folder)
- DSDF files (Batch\Data Servers folder) (if customized)

## FactoryTalk Batch Client files

- Area models (Batch\- Recipes folders and contents (Batch\

**IMPORTANT** If using Security Authority to secure area models and recipes, back up the FactoryTalk Network Directory Security Authority Identifier (SAI). This provides a means of recovery to any binary area models or recipes linked to an SAI that would otherwise not be opened if the SAI was lost.

- Customized \*.bmp files (Batch\bmp folder)
- **Batcheqp.ini** file (Batch\bin folder)
- **Batchrcp.ini** file (Batch\bin folder)

## FactoryTalk eProcedure files

Close all applications and stop all Batch services before backing up files.

- Customized Instruction files

## FactoryTalk Material Manager databases and files

Close all applications and stop all FactoryTalk Batch services before backing up files.

- Customized Instruction files
- **MaterialBasedRecipe** database
- **MaterialBasedRecipe\_MAJ** database
- Any other material-based recipe databases unique to the facility

## FactoryTalk Event Archiver database and files

- **BatchHistory** or **BatchHistoryEx** database

## Upgrade the FactoryTalk Batch components

- Customized reports

After backing up files, install the latest versions of FactoryTalk Batch components to upgrade to the latest version.

- [Install the FactoryTalk Batch components](#) on [page 30](#)
- [Install the Material Manager Server](#) on [page 45](#)
- [Install the Material Manager Client](#) on [page 49](#)

## Post-upgrade tasks

After upgrading the FactoryTalk Batch software, perform these tasks before putting the system into production:

- Restoring back-up files
- Migrating area models and binary recipes, including XML or RDB recipes that were exported to binary before the upgrade
- (Optional) Converting binary recipes back to XML or RDB

## Restore backup files

Before opening the FactoryTalk Batch Recipe Editor or the FactoryTalk Batch Equipment Editor, restore backed up files to their original locations. This preserves the Batch Server and Client files and the databases for use with the upgraded version of FactoryTalk Batch.

---

**IMPORTANT** Do not delete installed FactoryTalk Batch, eProcedure, or Material Manager product files from their installed locations.

Removing product files from their original locations may cause unexpected failures and error messages in the Microsoft Install Resiliency feature. Instead, replace or overwrite the product files with other files of the same name.

For example, overwrite **BatchIDCreation.dll**, **RAMSCustom.dll** and other hot fix files, but never delete and then replace these files.

---

## FactoryTalk Batch Server files

Restore these FactoryTalk Batch Server files by placing them in the appropriate directories.

- **Batcharc.ini** (Batch\bin folder) (if customized). Prior to restoring a customized **Batcharc.ini** file:
  - Open the newly installed **Batcharc.ini** file.
  - Copy the **ArchiverTableName** and **ArchiverConnectionString** lines.
  - Paste these lines into the back up **Batcharc.ini** file, and then use that file as the restore file.

Restoring the **Batcharc.ini** file without copying these lines may revert the newly created connection string. If this occurs, restore the new connection string with the **Archiver Setup** application.

- **BatchIDCreation.dll** (Batch\bin folder) (if customized)
- BatchID Custom folder (if customized)
- Simulator configuration files (**.sim** files in any folder)
- DSDf files (Batch\Data Servers folder) (if customized)

## FactoryTalk Batch Client files

Restore these FactoryTalk Batch Client files by placing them in the appropriate directories.

- Customized \*.**bmp** files (Batch\bmp folder)
- Binary recipes (if using XML or RDB, first update the exported binary versions after upgrading the FactoryTalk Batch software, and then export them back to XML or RDB format)
- Area models (Batch\<<project name>\recipes folder)

---

**IMPORTANT** Do not restore the FactoryTalk Batch version 13 module .ini files. The .ini files are only restored when you are reverting to the previous installation.

---

## FactoryTalk eProcedure files

Restore these FactoryTalk eProcedure files to their original locations:

- Customized Instruction files

## FactoryTalk Material Manager databases and files

Restore these FactoryTalk Material Manager files and databases to their original locations:

- Customized Instruction files
- **Materialserver.log** file (Batch\bin folder)
- **MaterialBasedRecipe** database
- **MaterialBasedRecipe\_MAJ** database
- Any other material-based recipe databases unique to the facility



Tip: After restoring the material database, use SQL Server Management Studio to run the **MaterialTrack\_db\_schema\_Procedures.sql** script, which deletes the old stored procedures and adds the new stored procedures. The script is located at: C:\Program Files(x86)\Rockwell Software\Batch\Scripts.

## FactoryTalk Event Archiver databases and files

During installation of FactoryTalk Event Archiver an option to overwrite the existing database or migrate data from the **BatchHistory** or **BatchHistoryEx** database to the new FactoryTalk Batch database is provided. Because of this, you do not need to restore the backup files created before the upgrade. Those files were created to support reverting your system to the previous version if necessary.

---

**IMPORTANT** Updates to the **BatchHistoryEx** database overwrite any customizations made to FactoryTalk Event Archiver reports. You will need to recreate all customized reports after the upgrade.

Do not attempt to perform a full database backup and restore instead of allowing the installation program to overwrite or migrate the databases. A full database backup and restore will overwrite changes made to the schema as part of the upgrade.

---

## Migrate area models from FactoryTalk Batch version 15.00

After upgrading FactoryTalk Batch you must migrate any area models and recipes to the 16.00 schema so they can be used by the system.

### Prerequisites

- Use the FactoryTalk Administration Console to confirm that any linked FactoryTalk and Windows users and groups that are required by signature templates are configured in the FactoryTalk Network Directory.

### To migrate area models from FactoryTalk Batch version 15.00

1. Open FactoryTalk Batch Equipment Editor.
2. Select **File > Open**.
3. Navigate to and select the version 15 area model.
4. When prompted to update the equipment database, select **Yes**.

If the area model uses signature templates, and no FactoryTalk users and groups match, the **Security Permissions** in the signature template are empty and require configuration. FactoryTalk Batch Equipment Editor displays a list of signature templates on which translation of security descriptors failed in the **Invalid Signoffs** dialog box.

5. Make a note of the affected templates and select **OK**. The migration completes.

---

**IMPORTANT** If the Phase Failure enumeration set of an area model has ordinal values greater than 32767, reconfigure the values after migration. See **System enumeration sets** in the *FactoryTalk Batch Equipment Editor User Guide*.

---

6. Save the area model.
7. Open each signature template and configure the **Signoff Permissions**. See **Create a Signature Template** in the *FactoryTalk Batch Equipment Editor User Guide* for detailed instructions.

## Migrate recipes from FactoryTalk Batch version 15.00

The FactoryTalk Batch Recipe Editor schema has changed from version 15.00 to version 16.00. When opening the Recipe Editor, some recipes might require translation before using the Recipe Editor.

These instructions are for recipes stored in the default binary files and for migrating the binary recipes export of XML or RDB recipes.

## Prerequisites

- [Export XML or RDB recipes to binary](#) on [page 54](#)

## To migrate recipes from FactoryTalk Batch version 15.00

1. Open FactoryTalk Batch Equipment Editor.
2. Select **Options > Server Options**.
3. In the **Server Options** dialog box, **Store Recipes Using** section, select **Binary Files** and set the path to the binary files.
4. Open the binary area model that was backed up before upgrading. FactoryTalk Batch Equipment Editor prompts to migrate the area model. Accept the migration and then save the file.
5. If errors occur during migration, stop and address the errors in the area model.
6. Open FactoryTalk Batch Recipe Editor.
7. If prompted to translate recipes, select **Yes**.
8. (optional) If auditing is enabled, enter appropriate comments in the **Audit Comments** dialog box
9. Select **OK**. The **Recipes Requiring Verification** dialog box displays all recipes that require verification.
10. (optional) Select **Verify All** to verify the listed recipes. The **Verification Process Results** dialog box opens. If any errors occur during translation, they are displayed in the top portion of the dialog box.
11. Double-click an error message to open the recipe to the error.
 

Tip: Select all of the error or warning text and copy it to a text editor to use the list while addressing the errors.
12. Close the dialog box. The verified recipes are copied back into the working set of recipes.
13. (optional) If auditing is enabled, the **Audit Comments** dialog box opens prior to saving the recipes. Enter appropriate comments, and then select **OK**.

## Convert binary recipes to XML or RDB

After installing the latest version of FactoryTalk Batch components and migrating the area model, convert binary format recipes to an XML or RDB format if needed.

## Convert migrated recipes back to XML format

Use this procedure to convert updated binary recipes back to XML format.

### To convert migrated recipes back to XML format

1. Open FactoryTalk Batch Equipment Editor.
2. Select **Options > Server Options**.

3. In the **Server Options** dialog box, **Store Recipes Using** section, select **XML Files** and set the path to the XML recipe location.
4. Open FactoryTalk Batch Recipe Editor.
5. Select **File > Import Recipe Into Working Set**.
6. In the **Import Recipe into XML directory** dialog box, select **Binary Files** and set the path to the location of the translated binary files.
7. In the **Recipe Name** list, select all the recipes, and then select **Import**. Recipes are imported into the working set of recipes in XML format.

### See also


[Convert binary recipes to XML or RDB](#) on [page 59](#)

## Convert migrated recipes back to RDB format

Use this procedure to convert migrated binary recipes back to RDB format.

### To convert migrated recipes back to RDB format

1. In FactoryTalk Batch Equipment Editor, select **Options > Server Options**.
2. In the **Server Options** dialog box, under **Store Recipes Using**, select **SQL Server Database**.
3. Select the node and database to store recipes.
 



Tip: The default database is **masterrecipes**. Substitute a different database name, if needed.
4. Open FactoryTalk Batch Recipe Editor.
5. Select **File > Import Recipe Into Working Set**.
6. In the **Import Recipe into Database** dialog box, select **Binary Files** and set the path to the location of the migrated binary files.
7. In the **Recipe Name** list, select all the recipes, and then select **Import** to convert the recipes to RDB format and store in the database.

### See also

[Convert binary recipes to XML or RDB](#) on [page 59](#)


## Configure recipe storage

Recipes can be stored either as binary files, in a SQL Server Database, or as XML files

### To configure recipe storage

1. Open FactoryTalk Batch Equipment Editor.
2. On the menu bar, select **Options** to open the **Server Options** dialog box
3. Under **Store Recipes Using**, select one of these options for storing recipes:



- **Binary Files (default format):** Stores recipes in separate files according to the recipe level and specified directory:
    - Stores procedures as .bpc files
    - Stores unit procedures as .upc files
    - Stores operations as .uop files
  - **Microsoft SQL Server Database:** Stores recipes in a SQL Server database.
    -  Tip: If SQL Server is not installed on the same computer as the client, perform a custom installation of SQL Server and install the **Client Tools Connectivity** option. This displays a list of available SQL Server databases in the **Server Options** dialog box.
  - **XML Files:** Stores recipes in separate .xml files:
    - Stores procedures as .pxml files
    - Stores unit procedures as .uxml files
    - Stores operations as .oxml files
4. Select **OK** to apply the configuration settings.



## Troubleshoot FactoryTalk Batch installation or upgrade

At release time, this application presents certain circumstances and errors that require troubleshooting. This section supplies troubleshooting topics that indicate possible causes and solutions.

- Manually configuring the Windows Firewall
- Defining or resetting a disabled Administrator account
- Communication with the FactoryTalk Batch Server timing out
- Recreating the masterrecipes database

### Manually configure the Windows Firewall

If the Windows Firewall is enabled, and not externally controlled, the **Windows Firewall Configuration Utility** runs automatically. If this utility does not run automatically, manually run it on each computer in the FactoryTalk Batch system after installing servers or clients.

#### To manually configure the Windows Firewall

1. Navigate to **All Programs > Rockwell Software > FactoryTalk Tools > Windows Firewall Configuration Utility**. The configuration utility starts.
2. If the firewall is not enabled, a dialog box may open. Select **Yes** to enable the firewall and continue.
3. On the **Rockwell Software Windows Firewall Configuration Utility** dialog box, review the list of suggested changes and select **Accept**.
4. On the **Confirm Windows Firewall Changes** dialog box, verify that the **New Firewall State** is set to **On with Exceptions**.
5. Select **OK**.

For a complete list of the exceptions made by the **Windows Firewall Configuration Utility**, refer to **FactoryTalk Batch Windows Firewall exceptions** in the *FactoryTalk Batch Administrator Guide*.

### Define or reset a disabled FactoryTalk Administrator account

The **FactoryTalk Directory Configuration Wizard** runs silently during the FactoryTalk Service Platform installation or upgrade. Run the wizard manually to define or reset a disabled Administrator account. FactoryTalk Batch and FactoryTalk Batch ActiveX Controls store client configuration settings in the Local and Network Directory.

## To define or reset a disabled FactoryTalk Administrator account

1. Open the **FactoryTalk Directory Configuration Wizard** located within the installed FactoryTalk Batch applications. The **FactoryTalk Directory Configuration Wizard** opens.
2. Select one or more options, and then select **Next**.
  - **Configure the FactoryTalk Network Directory**
  - **Configure the FactoryTalk Local Directory**
3. Complete one or more pages:
  - In **Reconfigure FactoryTalk Network Directory**, enter the User name and Password for an existing Network administrator account. Re-enter the password in the **Confirm password** box, and then select **Next**.
  - In **Reconfigure FactoryTalk Local Directory**, enter the User name and Password for an existing Local administrator account. Re-enter the password in the **Confirm password** box, and then select **Next**.
4. On the **Summary** window, select **Close**.



Tip: For more detailed information on FactoryTalk Directory installation and configuration, select the **Help** button on the wizard, or view the FactoryTalk Administration Console help file (FTAdminEN.chm) located in **C:\Program Files (x86)\Common Files\Rockwell\Help**.

## See also

[Communication with Batch Server times out](#) on [page 64](#)

## Communication with FactoryTalk Batch Server times out

If the FactoryTalk Batch and eProcedure Servers run on a workgroup, add an Incoming Firewall Rule to allow the FactoryTalk Batch Service Manager to connect to the Server in a timely manner. For more information about adding an Incoming Firewall Rule, see **Add an incoming firewall rule**.

Disable Administrative Approval Mode for all administrators on the FactoryTalk Batch Server when running on a workgroup. This ensures that administrators do not have to install or run programs using elevated privileges.

For more information about disabling Administrative Approval, see **Disable Administrative Approval Mode** on [page 68](#).

## Manually recreate the masterrecipes database

If the database name is not **masterrecipes**, follow these steps to edit the .bat file and the **createmasterrecipedb.sql** script to specify the name of the database and recreate it.

If the database needs to be recreated at any time, the .bat file can also be used to recreate it.



Tip: If **Store recipes in RDB format** was selected when installing FactoryTalk Batch, running the **createmasterrecipedb.bat** file is not required.

## Prerequisites

- Use the **Rockwell Software\Batch\Scripts\createmasterrecipedb.bat** file to recreate the recipe database.



Tip: This batch file uses the default database name **masterrecipes**. It executes these SQL scripts in the **Batch\Scripts** folder to create the database and tables:

- **createmasterrecipedb.sql**
- **createrecipesetables.sql**

## To manually recreate the masterrecipes database

1. Edit **Batch\Scripts\createmasterrecipedb.bat** using a text editor. Replace **masterrecipes** with the database filename.
2. Edit the **createmasterrecipedb.sql** script using either SQL Server Management Studio or another editor to specify the database file name.
3. Run the **Batch\Scripts\createmasterrecipedb.bat** file to create the database and tables.



## Appendix A: Windows Workgroup

This appendix includes instructions for using FactoryTalk Batch components on a Windows workgroup.

### Windows Workgroup

This section describes steps to configure FactoryTalk Batch to run under a Windows Workgroup.

If the FactoryTalk Batch system runs under a Windows Workgroup, you will need to perform these additional tasks:

- Create Windows accounts
- Add an incoming firewall rule
- Disable Administrative Approval Mode

### Create Windows accounts

If the FactoryTalk Batch application servers use a local account, create Windows accounts with the same name and password on all computers in the workgroup.

### Add an incoming firewall rule

Add incoming firewall rules for these applications:

- FactoryTalk Batch Server
- eProcedure Server
- FactoryTalk Batch Material Manager Server

### To add an incoming firewall rule

On the computer where the component is being installed:

1. Navigate to **Windows Firewall with Advanced Security**.
2. Select **Inbound Rules**, right-click **Inbound Rules**, and then select **New Rule**.
3. In the **New Inbound Rule Wizard**, select the following values:
  - In **Rule Type**, select **Port**.
  - In **Protocol and Ports**, select **TCP** and in **Specific local ports**, type **49157**.
  - In **Action**, select **Allow the connection**.
  - In **Profile**, select all profiles (Domain, Private, Public).
  - In **Name**, in the **Name** box, enter **Port 49157 TCP**, and then select **Finish**.
  - Verify that **Port 49157 TCP** rule exists in the **Inbound Rules** list.
  - Close **Windows Firewall with Advanced Security**.

## See also

[Windows Firewall settings](#) on [page 21](#)

[Disable Administrative Approval Mode](#) on [page 68](#)

## Disable Administrative Approval Mode

Disable the **User Account Control: Run all administrators in Admin Approval Mode** security policy setting on the FactoryTalk Batch Server computer when running on a Windows Workgroup. This ensures that users do not have to install or run programs using elevated privileges.

---

**IMPORTANT** If this security setting is configured to **Disabled**, the Windows Security Center notifies you that the overall security of the operating system has been reduced. As a result of this change Windows User Account Control (UAC) is not used, and any security benefits and risk mitigations that are dependent on UAC are not present on the computer. Additionally, when this setting is changed, the computer must be restarted.

---

## To disable Administrative Approval Mode

1. On the FactoryTalk Batch Server, navigate to **Control Panel > Administrative Tools > Local Security Policy**.
2. Expand **Local Policies** and select **Security Options**.
3. Locate **User Account Control: Run all Administrators in Admin Approval Mode** and double-click it.
4. In the **Local Security Setting** tab, select **Disabled**, and then select **OK**.
5. Verify that **User Account Control: Run All Administrators in Admin Approval Mode** displays as **Disabled**.
6. Close the **Local Security Policy** window.

## See also

[Windows Firewall settings](#) on [page 21](#)

[Add an incoming firewall rule](#) on [page 67](#)



## Appendix B: Uninstall FactoryTalk Batch version 16.00

This section describes how to uninstall FactoryTalk Batch version 16.00.



Tip: Users must have administrative privileges on the target computer to uninstall the software.

### Uninstall the FactoryTalk Batch system

Use this procedure to uninstall all FactoryTalk Batch components on the computer at once.

#### Prerequisites

- Close all FactoryTalk Batch applications.
- Stop all Batch services.

#### To uninstall the FactoryTalk Batch System

1. Navigate to **Control Panel > Apps & Features**.
2. Scroll down the list of installed programs and select **FactoryTalk Batch system 16.00** and select **Uninstall**.
3. A confirmation message appears with this message:  
**This app and its related info will be uninstalled.**
4. Select **Uninstall**.
5. A **User Account Control** message appears asking you to allow the Rockwell Automation installer to make changes to your device. Click **Yes** to continue to the uninstall program.
6. The FactoryTalk Batch **Uninstall** page is displayed. The FactoryTalk Batch components that are installed on your system are selected.



Tip: You can also select to uninstall FactoryTalk Services Platform, FactoryTalk Activation Manager and FactoryTalk Linx. However, those components are shared with other Rockwell Automation software and should only be removed if no other Rockwell Automation software is installed.

7. Select **Uninstall**.

When the uninstallation completes you can view a summary of the software that was removed.

## See also

[Uninstall the FactoryTalk Batch components](#) on [page 56](#)

[Uninstall Material Manager](#) on [page 70](#)

[Delete the default directories](#) on [page 71](#)

[Delete databases](#) on [page 71](#)

## Uninstall a FactoryTalk Batch component

As an alternative to uninstalling the entire FactoryTalk Batch System, you can uninstall unnecessary components and keep useful components. Multiple components can be selected.

### Prerequisites

- Close all FactoryTalk Batch applications.
- Stop all Batch services.

### To uninstall a FactoryTalk Batch component

1. Navigate to **Control Panel > Apps & Features**.
2. Scroll down the list of installed programs and select a FactoryTalk Batch component and select **Uninstall**.
3. A confirmation message appears with this message:  
**This app and its related info will be uninstalled.**
4. Select **Uninstall**.
5. A **User Account Control** message appears asking you to allow the Rockwell Automation installer to make changes to your device. Click **Yes** to continue to the uninstall program.
6. The FactoryTalk Batch **Uninstall** page is displayed. The FactoryTalk Batch component that you select in step 2 is selected by default.



Tip: You can choose to remove additional FactoryTalk Batch components. Any software component that is required by another installed component can not be removed until the other component is removed.

7. Select **Uninstall**.

When the uninstallation completes you can view a summary of the software that was removed.

## Uninstall FactoryTalk Batch Material Manager

Uninstall FactoryTalk Batch Material Manager to move it to another server or to permanently uninstall FactoryTalk Batch Material Manager if it is not being used.

## Prerequisites

- Close all FactoryTalk Batch applications.
- Stop all Batch services.
- Allow the Message Queue to clear

## To uninstall FactoryTalk Batch Material Manager

1. Navigate to **Control Panel > Apps & Features**.
2. Scroll down the list of installed programs and select FactoryTalk Batch Material Manager and select **Uninstall**.
3. A confirmation message appears with this message:

**This app and its related info will be uninstalled.**

4. Select **Uninstall**.
5. A **User Account Control** message appears asking you to allow the Rockwell Automation installer to make changes to your device. Click **Yes** to continue to the uninstall program.
6. The FactoryTalk Batch **Uninstall** page is displayed. The FactoryTalk Batch Material Manager Server and Client Components are selected by default.



Tip: You can choose to remove additional FactoryTalk Batch components. Any software component that is required by another installed component can not be removed until the other component is removed.

7. Select **Uninstall**.

When the uninstallation completes you can view a summary of the software that was removed.

## Delete the default directories

Delete the default directories or the directories of the FactoryTalk Batch components after uninstalling the applications to free up space on the file system.

## To delete the default directories

1. In **Windows Explorer**, expand the **Program Files (x86)** folder, and select the **Rockwell Software** folder. The **Batch** folder displays in the right pane.
2. Right-click the **Batch** folder and select **Delete**. A message box confirms the deletion.
3. Select **Yes**.
4. Close **Windows Explorer**.

## Delete databases

After uninstalling FactoryTalk Batch, delete any remaining databases in SQL

Server to free up space in the database.

Databases that might be present are:

- BatchHistory or BatchHistoryEx
- MaterialBasedRecipe
- MaterialBasedRecipe\_MAJ
- Sample2\_Materials

### To delete databases

1. Open SQL Server Management Studio and expand **Databases**.
2. Right-click the database and select **Delete**.
3. Click **OK**.

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# Rockwell Automation support

Use these resources to access support information.

<b>Technical Support Center</b>	Find help with how-to videos, FAQs, chat, user forums, and product notification updates.	<a href="http://rok.auto/support">rok.auto/support</a>
<b>Knowledgebase</b>	Access Knowledgebase articles.	<a href="http://rok.auto/knowledgebase">rok.auto/knowledgebase</a>
<b>Local Technical Support Phone Numbers</b>	Locate the telephone number for your country.	<a href="http://rok.auto/phonesupport">rok.auto/phonesupport</a>
<b>Literature Library</b>	Find installation instructions, manuals, brochures, and technical data publications.	<a href="http://rok.auto/literature">rok.auto/literature</a>
<b>Product Compatibility and Download Center (PCDC)</b>	Get help determining how products interact, check features and capabilities, and find associated firmware.	<a href="http://rok.auto/pcdc">rok.auto/pcdc</a>

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## Waste Electrical and Electronic Equipment (WEEE)



At the end of life, this equipment should be collected separately from any unsorted municipal waste.





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