

# SynchLink Blocks

Catalog Numbers 1751-SLBA, 1751-SL4SP

This document describes how to install the 1751-SLBA SynchLink™ base block and the 1751-SL4SP 4-port splitter block.

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## Summary of Changes

This publication contains new and updated information as indicated in the following table.

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**ATTENTION:** Read this document and the documents listed in the Additional Resources section about installation, configuration and operation of this equipment before you install, configure, operate or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards. Activities including installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

**注意:** 在安装、配置、操作和维护本产品前，请阅读本文档以及“其他资源”部分列出的有关设备安装、配置和操作的相应文档。除了所有适用规范、法律和标准的相关要求之外，用户还必须熟悉安装和接线说明。

安装、调整、投运、使用、组装、拆卸和维护等各项操作必须由经过适当训练的专业人员按照适用的操作规范实施。

如果未按照制造商指定的方式使用该设备，则可能会损害设备提供的保护。

**ATENCIÓN:** Antes de instalar, configurar, poner en funcionamiento o realizar el mantenimiento de este producto, lea este documento y los documentos listados en la sección Recursos adicionales acerca de la instalación, configuración y operación de este equipo. Los usuarios deben familiarizarse con las instrucciones de instalación y cableado y con los requisitos de todos los códigos, leyes y estándares vigentes.

El personal debidamente capacitado debe realizar las actividades relacionadas a la instalación, ajustes, puesta en servicio, uso, ensamblaje, desensamblaje y mantenimiento de conformidad con el código de práctica aplicable.

Si este equipo se usa de una manera no especificada por el fabricante, la protección provista por el equipo puede resultar afectada.

**ATENÇÃO:** Leia este e os demais documentos sobre instalação, configuração e operação do equipamento que estão na seção Recursos adicionais antes de instalar, configurar, operar ou manter este produto. Os usuários devem se familiarizar com as instruções de instalação e fiação além das especificações para todos os códigos, leis e normas aplicáveis.

É necessário que as atividades, incluindo instalação, ajustes, colocação em serviço, utilização, montagem, desmontagem e manutenção sejam realizadas por pessoal qualificado e especializado, de acordo com o código de prática aplicável.

Caso este equipamento seja utilizado de maneira não estabelecida pelo fabricante, a proteção fornecida pelo equipamento pode ficar prejudicada.

**ВНИМАНИЕ:** Перед тем как устанавливать, настраивать, эксплуатировать или обслуживать данное оборудование, прочитайте этот документ и документы, перечисленные в разделе «Дополнительные ресурсы». В этих документах изложены сведения об установке, настройке и эксплуатации данного оборудования. Пользователи обязаны ознакомиться с инструкциями по установке и прокладке соединений, а также с требованиями всех применимых норм, законов и стандартов.

Все действия, включая установку, наладку, ввод в эксплуатацию, использование, сборку, разборку и техническое обслуживание, должны выполняться обученным персоналом в соответствии с применимыми нормами и правилами.

Если оборудование используется не предусмотренным производителем образом, защита оборудования может быть нарушена.

**注意:** 本製品を設置、構成、稼動または保守する前に、本書および本機器の設置、設定、操作についての参考資料の該当箇所に記載されている文書に目を通してください。ユーザは、すべての該当する条例、法律、規格の要件に加えて、設置および配線の手順に習熟している必要があります。

設置調整、運転の開始、使用、組立て、解体、保守を含む諸作業は、該当する実施規則に従って訓練を受けた適切な作業員が実行する必要があります。本機器が製造メーカーにより指定されていない方法で使用されている場合、機器により提供されている保護が損なわれる恐れがあります。

**ACHTUNG:** Lesen Sie dieses Dokument und die im Abschnitt „Weitere Informationen“ aufgeführten Dokumente, die Informationen zu Installation, Konfiguration und Bedienung dieses Produkts enthalten, bevor Sie dieses Produkt installieren, konfigurieren, bedienen oder warten. Anwender müssen sich neben den Bestimmungen aller anwendbaren Vorschriften, Gesetze und Normen zusätzlich mit den Installations- und Verdrahtungsanweisungen vertraut machen.

Arbeiten im Rahmen der Installation, Anpassung, Inbetriebnahme, Verwendung, Montage, Demontage oder Instandhaltung dürfen nur durch ausreichend geschulte Mitarbeiter und in Übereinstimmung mit den anwendbaren Ausführungsvorschriften vorgenommen werden.

Wenn das Gerät in einer Weise verwendet wird, die vom Hersteller nicht vorgesehen ist, kann die Schutzfunktion beeinträchtigt sein.

**ATTENTION:** Lisez ce document et les documents listés dans la section Ressources complémentaires relatifs à l'installation, la configuration et le fonctionnement de cet équipement avant d'installer, configurer, utiliser ou entretenir ce produit. Les utilisateurs doivent se familiariser avec les instructions d'installation et de câblage en plus des exigences relatives aux codes, lois et normes en vigueur.

Les activités relatives à l'installation, le réglage, la mise en service, l'utilisation, l'assemblage, le démontage et l'entretien doivent être réalisées par des personnes formées selon le code de pratique en vigueur. Si cet équipement est utilisé d'une façon qui n'a pas été définie par le fabricant, la protection fournie par l'équipement peut être compromise.

**주의:** 본 제품 설치, 설정, 작동 또는 유지 보수하기 전에 본 문서를 포함하여 설치, 설정 및 작동에 관한 참고 자료 섹션의 문서들을 반드시 읽고 숙지하십시오. 사용자는 모든 관련 규정, 법규 및 표준에서 요구하는 사항에 대해 반드시 설치 및 배선 지침을 숙지해야 합니다.

설치, 조정, 가동, 사용, 조립, 분해, 유지보수 등 모든 작업은 관련 규정에 따라 적절한 교육을 받은 사용자를 통해서만 수행해야 합니다.

본 장비를 제조사가 명시하지 않은 방법으로 사용하면 장비의 보호 기능이 손상될 수 있습니다.

**ATTENZIONE:** Prima di installare, configurare ed utilizzare il prodotto, o effettuare interventi di manutenzione su di esso, leggere il presente documento ed i documenti elencati nella sezione "Altre risorse", riguardanti l'installazione, la configurazione ed il funzionamento dell'apparecchiatura. Gli utenti devono leggere e comprendere le istruzioni di installazione e cablaggio, oltre ai requisiti previsti dalle leggi, codici e standard applicabili.

Le attività come installazione, regolazioni, utilizzo, assemblaggio, disassemblaggio e manutenzione devono essere svolte da personale adeguatamente addestrato, nel rispetto delle procedure previste.

Qualora l'apparecchio venga utilizzato con modalità diverse da quanto previsto dal produttore, la sua funzione di protezione potrebbe venire compromessa.

**DİKKAT:** Bu ürünün kurulumu, yapılandırılması, işletilmesi veya bakımı öncesinde bu dokümanı ve bu ekipmanın kurulumu, yapılandırılması ve işletimi ile ilgili ilave Kaynaklar bölümünde yer listelenmiş dokümanları okuyun. Kullanıcılar yürürlükteki tüm yönetmelikler, yasalar ve standartların gereksinimlerine ek olarak kurulum ve kablolama talimatlarını da öğrenmek zorundadır.

Kurulum, ayarlama, hizmete alma, kullanma, parçaları birleştirme, parçaları sökme ve bakım gibi aktiviteler sadece uygun eğitimleri almış kişiler tarafından yürürlükteki uygulama yönetmeliklerine uygun şekilde yapılabilir.

Bu ekipman üretici tarafından belirlenmiş amacın dışında kullanılırsa, ekipman tarafından sağlanan koruma bozulabilir.

**注意事項:** 在安装、設定、操作或維護本產品前，請先閱讀此文件以及列於「其他資源」章節中有關安裝、設定與操作此設備的文件。使用者必須熟悉安裝和配線指示，並符合所有法規、法律和標準要求。

包括安裝、調整、交付使用、使用、組裝、拆卸和維護等動作都必須交由已經過適當訓練的人員進行，以符合適用的實作法規。

如果將設備用於非製造商指定的用途時，可能會造成設備所提供的保護功能受損。

**POZOR:** Než začnete instalovat, konfigurovat či provázet tento výrobek nebo provádět jeho údržbu, přečtěte si tento dokument a dokumenty uvedené v části Dodatečné zdroje ohledně instalace, konfigurace a provozu tohoto zařízení. Uživatelé se musejí vedle požadavků všech relevantních vyhlášek, zákonů a norem nutně seznámit také s pokyny pro instalaci a elektrické zapojení.

Činnosti zahrnující instalaci, nastavení, uvedení do provozu, užívání, montáž, demontáž a údržbu musí vykonávat vhodné proškolený personál v souladu s příslušnými prováděcími předpisy.

Pokud se toto zařízení používá způsobem neodpovídajícím specifikaci výrobce, může být narušena ochrana, kterou toto zařízení poskytuje.

**UWAGA:** Przed instalacją, konfiguracją, użytkowaniem lub konserwacją tego produktu należy przeczytać niniejszy dokument oraz wszystkie dokumenty wymienione w sekcji Dodatkowe źródła omawiające instalację, konfigurację i procedury użytkowania tego urządzenia. Użytkownicy mają obowiązek zapoznać się z instrukcjami dotyczącymi instalacji oraz oprzewodowania, jak również z obowiązującymi kodeksami, prawem i normami.

Działania obejmujące instalację, regulację, przekazanie do użytkowania, użytkowanie, montaż, demontaż oraz konserwację muszą być wykonywane przez odpowiednio przeszkolony personel zgodnie z obowiązującym kodeksem postępowania.

Jeśli urządzenie jest użytkowane w sposób inny niż określony przez producenta, zabezpieczenie zapewniane przez urządzenie może zostać ograniczone.

**OBSE!** Läs detta dokument samt dokumentet, som står listat i avsnittet Övriga resurser, om installation, konfigurering och drift av denna utrustning innan du installerar, konfigurerar eller börjar använda eller utföra underhållsarbete på produkten. Användare måste bekanta sig med instruktioner för installation och kabeldragning, förutom krav enligt gällande koder, lagar och standarder.

Åtgärder som installation, justering, service, användning, montering, demontering och underhållsarbete måste utföras av personal med lämplig utbildning enligt lämpligt bruk.

Om denna utrustning används på ett sätt som inte anges av tillverkaren kan det hända att utrustningens skyddsanordningar försätts ur funktion.

**LET OP:** Lees dit document en de documenten die genoemd worden in de paragraaf Aanvullende informatie over de installatie, configuratie en bediening van deze apparatuur voordat u dit product installeert, configureert, bedient of onderhoudt. Gebruikers moeten zich vertrouwd maken met de installatie en de bedradingsinstructies, naast de vereisten van alle toepasselijke regels, wetten en normen.

Activiteiten zoals het installeren, afstellen, in gebruik stellen, gebruiken, monteren, demonteren en het uitvoeren van onderhoud mogen uitsluitend worden uitgevoerd door hiervoor opgeleid personeel en in overeenstemming met de geldende praktijkregels.

Indien de apparatuur wordt gebruikt op een wijze die niet is gespecificeerd door de fabrikant, dan bestaat het gevaar dat de beveiliging van de apparatuur niet goed werkt.

## North American Hazardous Location Approval

The following information applies when operating this equipment in hazardous locations.	Informations sur l'utilisation de cet équipement en environnements dangereux.
<p>Products marked "CL I, DIV 2, GP A, B, C, D" are suitable for use in Class I Division 2 Groups A, B, C, D, Hazardous Locations and nonhazardous locations only. Each product is supplied with markings on the rating nameplate indicating the hazardous location temperature code. When combining products within a system, the most adverse temperature code (lowest "T" number) may be used to help determine the overall temperature code of the system. Combinations of equipment in your system are subject to investigation by the local Authority Having Jurisdiction at the time of installation.</p>	<p>Les produits marqués "CL I, DIV 2, GP A, B, C, D" ne conviennent qu'à une utilisation en environnements de Classe I Division 2 Groupes A, B, C, D dangereux et non dangereux. Chaque produit est livré avec des marquages sur sa plaque d'identification qui indiquent le code de température pour les environnements dangereux. Lorsque plusieurs produits sont combinés dans un système, le code de température le plus défavorable (code de température le plus faible) peut être utilisé pour déterminer le code de température global du système. Les combinaisons d'équipements dans le système sont sujettes à inspection par les autorités locales qualifiées au moment de l'installation.</p>
 <p><b>WARNING:</b> <b>Explosion Hazard –</b></p> <ul style="list-style-type: none"> <li>Do not disconnect equipment unless power has been removed or the area is known to be nonhazardous.</li> <li>Do not disconnect connections to this equipment unless power has been removed or the area is known to be nonhazardous. Secure any external connections that mate to this equipment by using screws, sliding latches, threaded connectors, or other means provided with this product.</li> <li>Substitution of components may impair suitability for Class I, Division 2.</li> <li>If this product contains batteries, they must only be changed in an area known to be nonhazardous.</li> </ul>	 <p><b>AVERTISSEMENT:</b> <b>Risque d'Explosion –</b></p> <ul style="list-style-type: none"> <li>Couper le courant ou s'assurer que l'environnement est classé non dangereux avant de débrancher l'équipement.</li> <li>Couper le courant ou s'assurer que l'environnement est classé non dangereux avant de débrancher les connecteurs. Fixer tous les connecteurs externes reliés à cet équipement à l'aide de vis, loquets coulissants, connecteurs filetés ou autres moyens fournis avec ce produit.</li> <li>La substitution de composants peut rendre cet équipement inadapté à une utilisation en environnement de Classe I, Division 2.</li> <li>S'assurer que l'environnement est classé non dangereux avant de changer les piles.</li> </ul>

## Environment and Enclosure



**ATTENTION:** This equipment is intended for use in a Pollution Degree 2 industrial environment, in overvoltage Category II applications (as defined in EN/IEC 60664-1), at altitudes up to 2000 m (6562 ft) without derating.

This equipment is not intended for use in residential environments and may not provide adequate protection to radio communication services in such environments.

This equipment is supplied as open-type equipment for indoor use. It must be mounted within an enclosure that is suitably designed for those specific environmental conditions that will be present and appropriately designed to prevent personal injury resulting from accessibility to live parts. The enclosure must have suitable flame-retardant properties to prevent or minimize the spread of flame, complying with a flame spread rating of 5VA or be approved for the application if nonmetallic. The interior of the enclosure must be accessible only by the use of a tool. Subsequent sections of this publication may contain more information regarding specific enclosure type ratings that are required to comply with certain product safety certifications.

In addition to this publication, see the following:

- Industrial Automation Wiring and Grounding Guidelines, publication 1770-4.1, for more installation requirements.
- NEMA Standard 250 and EN/IEC 60529, as applicable, for explanations of the degrees of protection provided by enclosures.

## Prevent Electrostatic Discharge



**ATTENTION:** This equipment is sensitive to electrostatic discharge, which can cause internal damage and affect normal operation. Follow these guidelines when you handle this equipment:

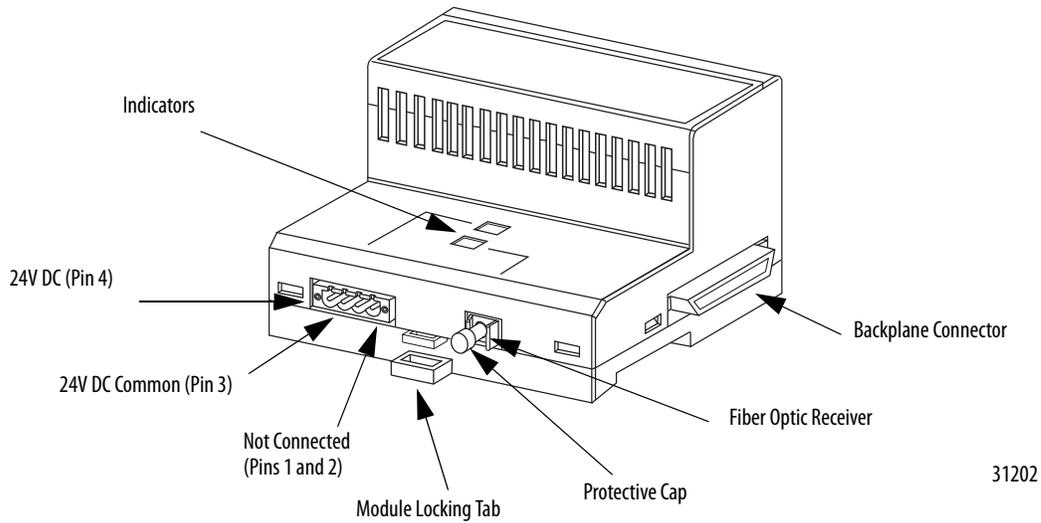
- Touch a grounded object to discharge potential static.
- Wear an approved grounding wriststrap.
- Do not touch connectors or pins on component boards.
- Do not touch circuit components inside the equipment.
- Use a static-safe workstation, if available.
- Store the equipment in appropriate static-safe packaging when not in use.

## SynchLink Blocks

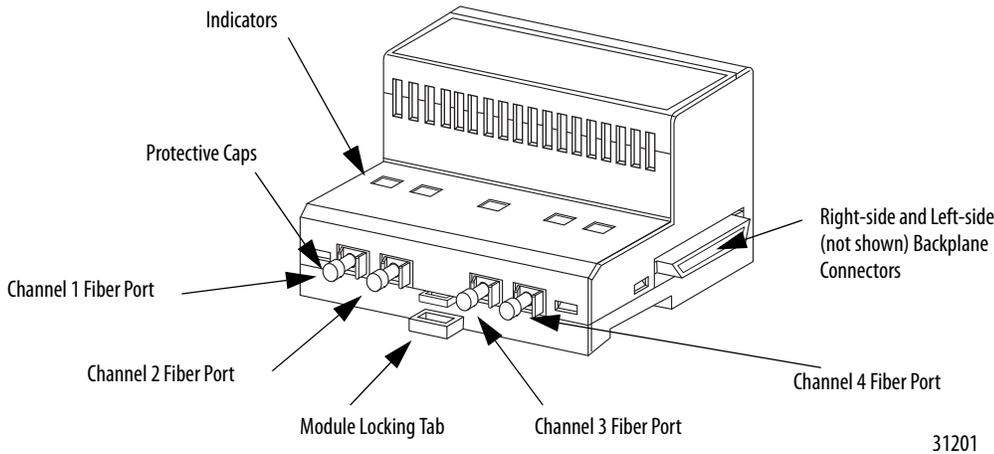
The 1751-SLBA base block converts optical signals that come from a SynchLink station to electrical signals, and then re-times and retransmits them simultaneously to a maximum of four 4-port splitter blocks. It also supplies power to splitter blocks. The base block requires a 24V DC power supply. The power supply connection is made via field wiring to a screw connector plug. The base block is DIN rail-mounted and is housed in a two-piece plastic enclosure.

The 1751-SL4SP 4-port splitter block converts electrical signals that came from the base block to optical signals and retransmits them simultaneously through four output ports. The splitter block is DIN rail-mounted and is housed in a two-piece plastic enclosure.

### 1751-SLBA Components



### 1751-SL4SP Components



## Install the Block



**ATTENTION:** Read this document and the documents listed in the Additional Resources section about installation, configuration, and operation of this equipment before you install, configure, operate, or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

Installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice.

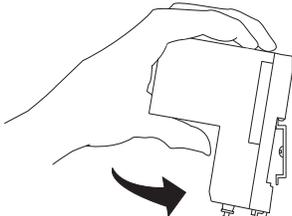
In case of malfunction or damage, no attempts at repair should be made. The module should be returned to the manufacturer for repair. Do not dismantle the module.

Use only a soft dry anti-static cloth to wipe down equipment. Do not use any cleaning agents.

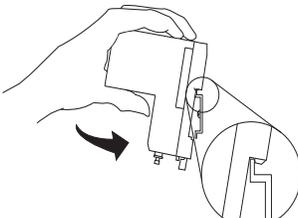
This product is grounded through the DIN rail to chassis ground. Use zinc plated yellow-chromate steel DIN rail to assure proper grounding. The use of other DIN rail materials (for example, aluminum or plastic) that can corrode, oxidize, or are poor conductors, can result in improper or intermittent grounding. Secure DIN rail to mounting surface approximately every 200 mm (7.8 in.) and use end-anchors appropriately. Be sure to ground the DIN rail properly. See Industrial Automation Wiring and Grounding Guidelines, Rockwell Automation publication [1770-4.1](#), for more information.

To install the block on the DIN rail, follow these steps.

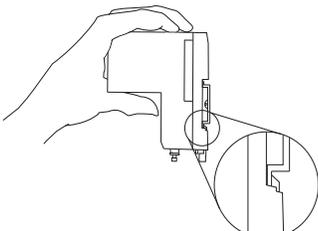
1. Position the block on the 35x7.5mm DIN rail (catalog number 199-DR1) at a 30° angle.



2. Hook the lip on the rear of the base block onto the top of the DIN rail, and rotate the block onto the rail.



3. Press the block down onto the DIN rail until flush.



The locking tab snaps into position and locks the block to the DIN rail. If the tab does not snap into position, follow step four. If the tab does snap into position, proceed to step five.

4. Use a screwdriver to move the locking tab down while you press the block flush onto the DIN rail. Release the locking tab to lock the block into place. If necessary, push up on the locking tab to lock the base block into place.
5. Once you attach the base block to the DIN rail, slide the block to the left.

## Wire the Base Block

Use the following steps to wire the base block and connect power.



**ATTENTION:** Under certain conditions, viewing the optical port may expose the eye to hazard. When viewed under some conditions, the optical port may expose the eye beyond the maximum permissible exposure recommendations. Class 1 LED product. Optical radiation is present when the system is in operation.

1. Connect pre-terminated fiber-optic cable to the fiber-optic connector shown in Figure 1. That is, connect RxIN to SynchLink station transmitter, TxIN.
2. Pre-wire the removable connector plug as shown on the base block label. The wire length between the 24V DC power supply and the base block must be less than 3 m.

Connect	To Pin
24V DC	4
24V DC Common	3

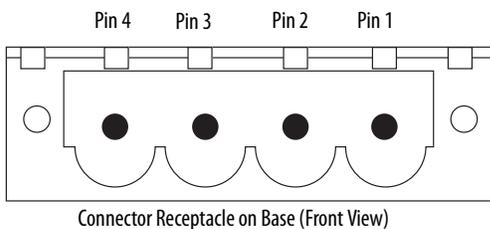
Pins 1 and 2 are not connected.

Power Supply and Digital Input Connect (Front View)



**ATTENTION:** 24V DC Power wiring to this device is not to exceed 3.0 m (9.84 ft). Do not connect 24V DC Common to Chassis Ground.

3. Insert the removable connector plug into the mating connector receptacle on the base block.

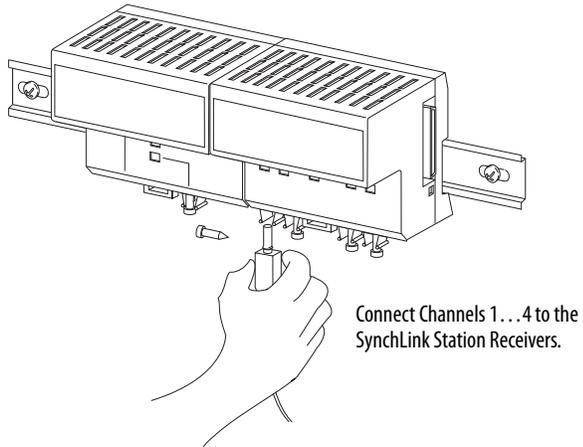


4. Screw the removable connector to the base block with the left and right mounting screws.

**IMPORTANT** Make sure that the base block and splitter blocks are attached and secured before applying power to the base block. Failure to do so can damage the base block and companion blocks.

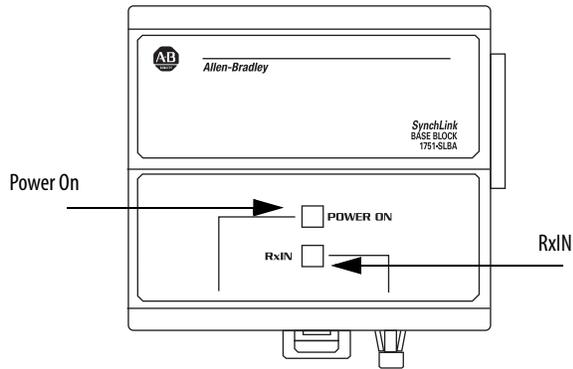
## Wire the Splitter Block

Connect pre-terminated cables to the fiber-optic connectors as shown.



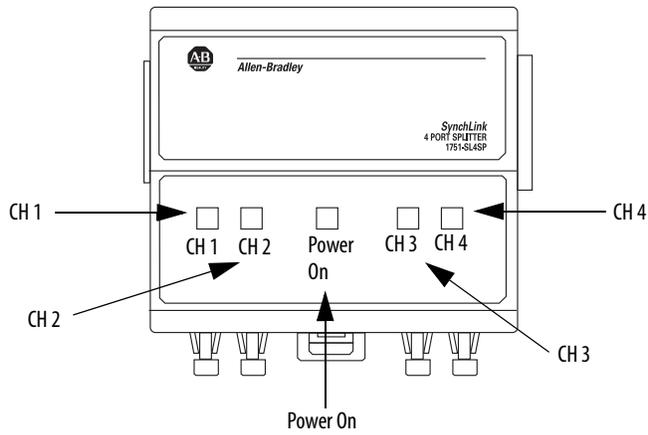
**ATTENTION:** Do not look directly into the fiber ports or fiber cables. Light levels can damage eyesight.

### 1751-SLBA Indicators



Indicator	When Indicator is ON
Power ON	24V DC power is applied to the block
RxIN	Optical signals are received from the SynchLink station

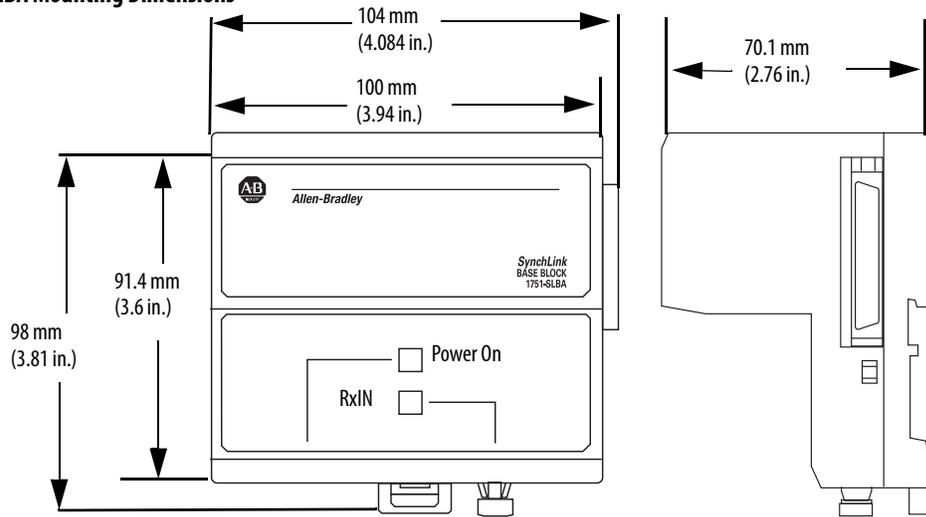
### 1751-SL4SP Indicators



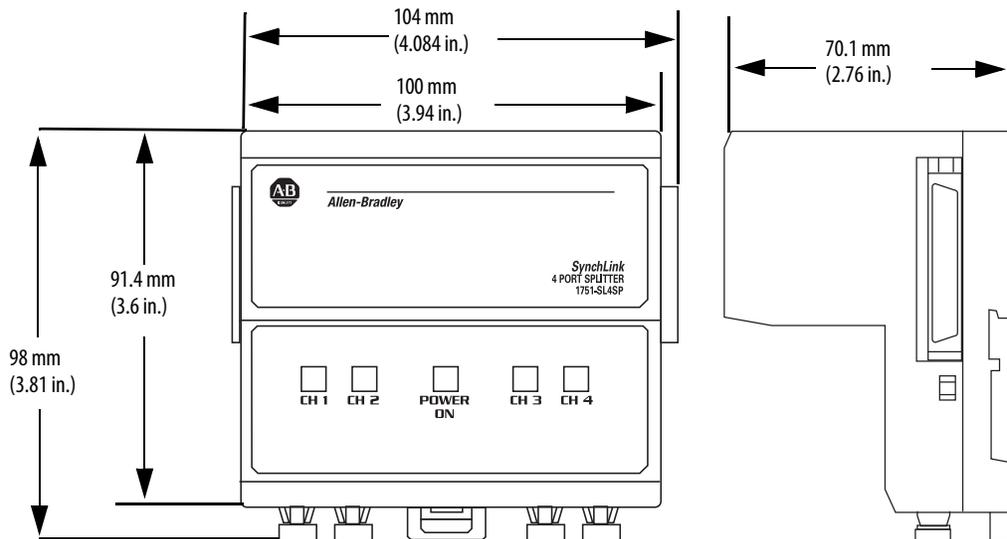
Indicator	When Status Indicator is ON
Power ON	Power is applied to the splitter block
CH1	Channel 1 transmitter is on
CH2	Channel 2 transmitter is on
CH3	Channel 3 transmitter is on
CH4	Channel 4 transmitter is on

## Mounting Dimensions

### 1751-SLBA Mounting Dimensions



### 751-SL4SP Mounting Dimensions



## Specifications

Attribute	1751-SLBA	1751-SL4SP
Voltage and current ratings	Input: 24V DC, 600 mA Class 2 Output to backplane: 5.1V DC, 1.2 A	Supply: 300 mA, 5.1V DC, CL 2 Output: 4 Visible (650 nm; 8DB A max.) fiber-optic light source
Emissions • IEC 61000-6-4	Class A	
ESD immunity • IEC 61000-4-2	4 kV contact discharges 8 kV air discharges	
Radiated RF immunity • IEC 61000-4-3	10V/m with 1 kHz sine-wave 80% AM from 80...2000 MHz 10V/m with 200 Hz 50% Pulse 100% AM at 900 MHz 10V/m with 200 Hz 50% Pulse 100% AM at 1890 MHz 3V/m with 1 kHz sine-wave 80% AM from 2000...2700 MHz 3V/m with 1 kHz sine-wave 80% AM from 2700...6000 MHz	
Relative humidity • IEC 60068-2-30 (Test dB, Unpackaged Damp Heat)	5...95% noncondensing	
Shock, operating • IEC 60068-2-27 (Test Ea, Unpackaged Shock)	30 g	
Shock, nonoperating • IEC 60068-2-27 (Test Ea, Unpackaged Shock)	50 g	
Temperature, operating • IEC 60068-2-1 (Test Ad, Operating Cold) • IEC 60068-2-2 (Test Bd, Operating Dry Heat) • IEC 60068-2-14 (Test Nb, Operating Thermal Shock)	0 °C < Ta < 60 °C (32 °F < Ta < 140 °F)	
Temperature, nonoperating • IEC 60068-2-1 (Test Ab, Unpackaged Nonoperating Cold) • IEC 60068-2-2 (Test Bb, Unpackaged Nonoperating Dry Heat) • IEC 60068-2-14 (Test Na, Unpackaged Nonoperating Thermal Shock)	-40...+85 °C (-40...+185 °F)	
Temperature, ambient, max	55 °C (131 °F)	
Temperature, surrounding air, max	60 °C (140 °F)	
Vibration • IEC 60068-2-30 (Test Db, Unpackaged Damp Heat)	5 g at 10...500 Hz	
Enclosure type rating	None (open-style)	
Optical output power	-	1 mm POF: +1.3 dBm 200 µm HSC: -7.2 dBm
Wire type	Copper	-
Wire size	Power connections: 0.32...3.3 mm <sup>2</sup> (22...12 AWG) stranded copper wire that is rated at 75 °C (167 °F), or greater, 1.2 mm (3/64 in.) insulation max	-
Terminal block torque specs	5...7 lb•in. (0.56...0.79 N•m)	-
North American Temp Code	T5	

## Certifications

The following certifications apply when the product is marked.

Certifications <sup>(1)</sup>	1751-SLBA, 1751-SL4SP
UL	UL Listed Industrial Control Equipment. See UL File E65584.
CSA	CSA Certified Process Control Equipment. See CSA File LR54689. CSA Certified Process Control Equipment for Class I, Division 2 Group A,B,C,D Hazardous Locations. See CSA File LR69960.
RCM	Australian Radiocommunications Act, compliant with: AS/NZS CISPR 11; Industrial Emissions
CE	European Union 2014/30/EU EMC Directive, compliant with: EN 61326; Meas./Control/Lab., Industrial Requirements EN 61000-6-2; Industrial Immunity EN 61000-6-4; Industrial Emissions EN 61131-2; Programmable Controllers (Clause 8, Zone A & B)

(1) See the Product Certification link at <http://www.ab.com> for Declarations of Conformity, Certificates, and other certification details.

## Additional Resources

These documents contain additional information concerning related products from Rockwell Automation.

Resource	Description
ControlLogix® SynchLink Module User Manual, publication <a href="#">1756-UM521</a>	Describes changes to the 1756-SYNCH module when the module uses firmware revision 2.18.
Industrial Automation Wiring and Grounding Guidelines, publication <a href="#">1770-4.1</a>	Provides general guidelines for installing a Rockwell Automation® industrial system.
Product Certifications website, <a href="http://www.rockwellautomation.com/global/certification/overview.page">http://www.rockwellautomation.com/global/certification/overview.page</a>	Provides declarations of conformity, certificates, and other certification details.

You can view or download publications at <http://www.rockwellautomation.com/global/literature-library/overview.page>. To order paper copies of technical documentation, contact your local Allen-Bradley distributor or Rockwell Automation sales representative.

# Rockwell Automation Support

Use the following resources to access support information.

<b>Technical Support Center</b>	Knowledgebase Articles, How-to Videos, FAQs, Chat, User Forums, and Product Notification Updates.	<a href="https://rockwellautomation.custhelp.com/">https://rockwellautomation.custhelp.com/</a>
<b>Local Technical Support Phone Numbers</b>	Locate the phone number for your country.	<a href="http://www.rockwellautomation.com/global/support/get-support-now.page">http://www.rockwellautomation.com/global/support/get-support-now.page</a>
<b>Direct Dial Codes</b>	Find the Direct Dial Code for your product. Use the code to route your call directly to a technical support engineer.	<a href="http://www.rockwellautomation.com/global/support/direct-dial.page">http://www.rockwellautomation.com/global/support/direct-dial.page</a>
<b>Literature Library</b>	Installation Instructions, Manuals, Brochures, and Technical Data.	<a href="http://www.rockwellautomation.com/global/literature-library/overview.page">http://www.rockwellautomation.com/global/literature-library/overview.page</a>
<b>Product Compatibility and Download Center (PCDC)</b>	Get help determining how products interact, check features and capabilities, and find associated firmware.	<a href="http://www.rockwellautomation.com/global/support/pcdc.page">http://www.rockwellautomation.com/global/support/pcdc.page</a>

## Documentation Feedback

Your comments will help us serve your documentation needs better. If you have any suggestions on how to improve this document, complete the How Are We Doing? form at [http://literature.rockwellautomation.com/idc/groups/literature/documents/du/ra-du002\\_-en-e.pdf](http://literature.rockwellautomation.com/idc/groups/literature/documents/du/ra-du002_-en-e.pdf).

Rockwell Automation maintains current product environmental information on its website at <http://www.rockwellautomation.com/rockwellautomation/about-us/sustainability-ethics/product-environmental-compliance.page>.

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