

# The Total Economic Impact™ Of The Plex Smart Manufacturing Platform

Through a customer interview and data aggregation, Forrester concluded that the Plex Smart Manufacturing Platform has the following three-year financial impact.



ROI  
**412%**



BENEFITS PV  
**\$5.29M**



NPV  
**\$4.25M**



PAYBACK  
**<6 months**



Plex has eliminated the silos of warehousing, manufacturing, maintenance and customer service. With total visibility for everyone in the operation, it makes our goals crystal clear, because the timing and interdependencies of inventory, production, [and] maintenance to customer success are right there.

*VP of IT and ERP, food manufacturer*



## Composite Organization

CHALLENGES  
*before Plex*

Stockpiled inventory to not run out of stock and miss production deadlines

Poor visibility within the end-to-end manufacturing process

A lack of visible production data allowed manufacturing inefficiencies to run unchecked

BENEFITS  
*with Plex*

**\$412 K**

Lower cost of IT administration via Plex

**\$225 K**

Cost savings of paperless manufacturing process

**\$1.1 M**

Saved FTEs to create transaction reports

**\$2.5 M**

Reduced inventory waste via improved production processes

**\$1.1 M**

Cost savings from lower chargebacks due to late production



Read the full study

This document is an abridged version of a case study commissioned by Plex titled: The Total Economic Impact Of Plex Manufacturing Platform, April 2021.

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