

Asia Pacific

Malaysia Regional Office

Phone: +60.3.2247.1898
Languages spoken: Chinese, Japanese, Korean, English, Bahasa

North Asia (China, Hong Kong)

Phone: +86.21.5187.7337
Languages spoken: Chinese, English

Southwest Asia (India, Pakistan)

Phone: +91.98.1063.7873
Languages spoken: English, Hindi, Urdu, Tamil

Northeast & Southeast Asia

(Japan, Taiwan, Thailand, Vietnam, Malaysia)
Phone: +6012.275.3307
Languages spoken: Japanese, Chinese, English

Southeast Asia

(Singapore, Philippines, Indonesia)
Phone: +65.9450.3220
Languages spoken: English

Korea

Phone: +82.10.7187.2064
Languages spoken: Korean, English

Australia and New Zealand

Phone: +61.(0)467.023.666
Languages spoken: English

Europe/Middle East/Africa

France Regional Office

Phone: +33.(0)5.34.36.87.20
Languages spoken: French, English, Polish

Middle East & Africa

Phone: +971.4.214.6911
Languages spoken: Hindi, English

North Western Europe (UK, IE, IS, DK, NO, SE)

Phone: +44.(0)7415.864.902
Languages spoken: English

Russia

Phone: +7.499.704.53.46
Languages spoken: Russian, English

Austria, Germany, Switzerland

Phone: +33.(0)5.34.36.87.20
Languages spoken: English, German

Mediterranean Countries

Phone: +39.342.8651.595
Languages spoken: Italian, English, Spanish

Latin America

Regional Office

Phone: +52.222.264.1814
Languages spoken: Spanish, English

Brazil

Phone: +55.11.5084.9109
Languages spoken: Portuguese, English

Mexico

Phone: +52.222.264.1814
Languages spoken: Spanish, English

Andean Countries

(Venezuela, Colombia, Peru, & Ecuador)
Phone: +507.6427.48.38
Languages spoken: Spanish, English

Southern Cone

(Argentina, Bolivia, Chile, Paraguay & Uruguay)
Phone: +52.222.264.1814
Languages spoken: Spanish, English

North America

Regional Office

Phone: +1.661.716.5100
Languages spoken: English, Spanish

The power of collaboration working for you

PartnerNetwork™ solutions from Rockwell Automation

ProSoft Technology's expertise in the industrial automation world provides you with a distinct competitive advantage. From our development engineers to the global technical support team; from our knowledgeable sales staff to those who process orders and prepare our products for distribution – everyone at ProSoft is dedicated to increasing your automation performance, raising productivity, decreasing downtime, and reducing costs.

Go to www.prosoft-technology.com to learn more about how you can extend your Connected Enterprise.



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Extend your Connected Enterprise with solutions for Rockwell Automation®

Protocol interfaces, gateways, and wireless and remote connectivity solutions to connect your equipment worldwide.



“Gathering data from your Connected Enterprise is the first step to showing measureable results from facility improvements. ProSoft’s solutions enable that connectivity from the factory floor to the cloud.”

Christopher Fisher
VP, Global Marketing
at ProSoft Technology



Modernize while retaining your existing I/O

Having up-to-date equipment is a key component in attaining a truly Connected Enterprise. Newer Rockwell Automation® controllers support EtherNet/IP™, while legacy systems use Remote I/O™ and DH+™. If you worry about legacy systems, don’t rush right to a rip-and-replace – there’s an easier way to modernize. Update your legacy system in phases with ProSoft’s modernization gateway. By doing so, you can keep your original PLC code and I/O, and use your OpEx budget for the changes, instead of going with a CapEx-based rip-and-replace. Gateways are also available for applications involving a migration to a Rockwell Automation® system from another manufacturer’s legacy controller.

Reliable remote connectivity and wireless solutions

Connecting all your equipment requires reliable communications. Whether you need to connect AGVs in a plant or systems from one corner of the world to another, secure, reliable connections are a must. Pairing radiating cable with ProSoft’s Industrial Hotspot radios helps ensure reliable communications in a crowded facility, keeping your equipment on track (sometimes literally). ProSoft’s cloud-agnostic platform, ProSoft Connect, offers secure, reliable access for you and your vendors to monitor and troubleshoot your remote equipment, with no software to install and maintain locally. Pair this with ProSoft’s wired or cellular LTE gateways to decrease support travel costs and downtime. You’ll also be able to help ensure your workers’ safety during critical tasks with ProSoft Connect’s first-of-its-kind Virtual Lockout-Tagout™ feature.

Communication solutions for each part of your multi-well site

Traditional multi-well sites had multiple standalone flow computers, dedicated RTUs, and wires everywhere. With in-chassis flow computers for ControlLogix® and CompactLogix™, you can avoid the extra equipment and decrease your capital spend significantly. Using Rockwell Automation® distributed I/O and ProSoft’s Modbus modules helps you reduce wiring and its associated costs. Wireless radios help connect equipment across your site, including wellheads and pump jacks, eliminating the need for lengthy cable runs.

How Rockwell Automation customers benefit from ProSoft Technology solutions

Think of all the rich data in your control systems. Whether you have one facility or many spanning the globe, your data is essential to ensure reliable processes; identify inefficiencies; predict maintenance; and perform troubleshooting. With that data, you can improve your business and optimize your resources. Getting to that data can be difficult, though.

Enter ProSoft Technology: For more than 25 years, Rockwell Automation® customers around the world have been connecting their enterprises with ProSoft’s integrated solutions. ProSoft’s technologies can capture, transform, and communicate machine-level data across networks and directly into cloud applications, so you can leverage the IIoT to benefit your industrial applications. By incorporating modules that connect incompatible equipment, ProSoft helps you access IIoT data that can be analyzed and acted upon to improve your facilities.

ProSoft’s solutions are designed to tightly integrate into your existing Rockwell Automation controllers. The in-chassis and gateway modules support 160 combinations of real-time protocol conversions, enabling connectivity between your Rockwell Automation® PAC and third-party equipment. Connecting your equipment and analyzing your data helps you make informed business decisions to optimize your resources – and show ROI from your IIoT investments.

Most ProSoft modules are equipped with an Add-On Profile or Add-On Instruction, decreasing configuration time, and all of ProSoft’s products are backed by worldwide technical support that is guaranteed for the life of the solution.

Rockwell Automation PartnerNetwork™

The PartnerNetwork™ program is a framework of well-managed relationships formed as a result of customer need. It provides manufacturers with access to local, regional and worldwide networks of best-in-class suppliers. These specialists offer the industry experience and technological know-how to help solve business challenges both large and small. Through the PartnerNetwork™ program, Rockwell Automation delivers a wide array of solutions, easier access to knowledge and consistent delivery of solutions to help improve our customer’s business results.

