



## DriveTools SP v4.xx PowerFlex DC Drive Software Patch

This release note describes a patch specific to DriveTools SP / DriveExecutive used with PowerFlex DC drives. The patch will only install if you have DriveTools SP / DriveExecutive v4.01 - v4.04. You need to install this patch if you will use DriveTools SP / DriveExecutive with a PowerFlex DC drive. You will also need to re-install this patch if you installed RSLogix 5000 v16 Drive Add-On Profiles v1.00 (ships with v16) or v1.01 anytime after previously installing this patch.

This patch will fix the problem of individual voltage classes (200V, 400V, etc.) not being displayed in the new device selection dialog for the PowerFlex DC drive. This problem prevents some of the PowerFlex DC drive rating selections from being displayed when creating an offline drive. This patch also installs DriveTools SP database files for 200V and 400V class PowerFlex DC drives, which permits offline creation of drive project files (\*.dno).

This patch is not a complete installation and only installs the necessary updated support files. The software components do not change, so the software version will remain the same after installing the patch.

### Introduction

The following information is included in this document:

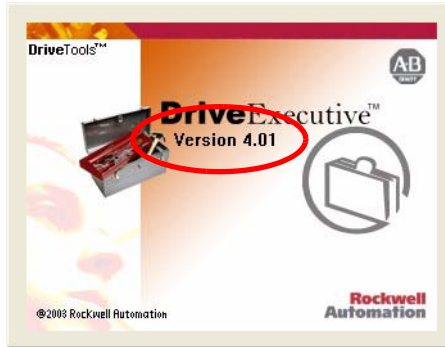
For information about:	See page:
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### Determining the DriveTools SP / DriveExecutive Revision

This section describes the procedures to determine the software revision of your DriveTools SP / DriveExecutive software package. **You must have v4.01 - v4.04 already installed on your PC in order to install the PowerFlex DC patch.**

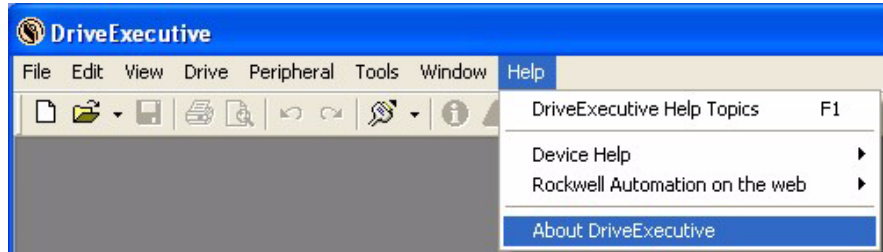
#### Method #1

Launch DriveExecutive and read the revision number that is displayed in the startup window. Note the startup window is only momentarily displayed when DriveExecutive launches. If you could not read the revision in time, use Method #2 (below) to view the revision.

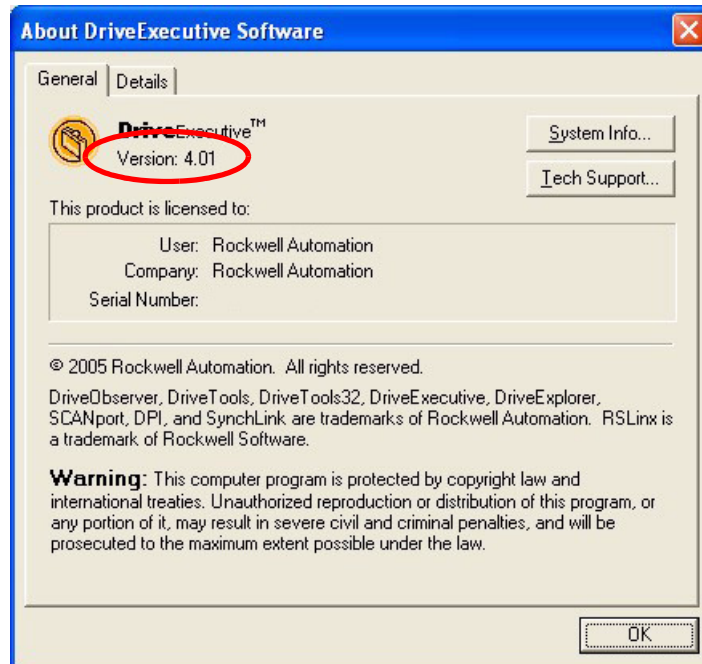


#### Method #2

In DriveExecutive, select **Help >> About DriveExecutive** to display the About DriveExecutive Software window.



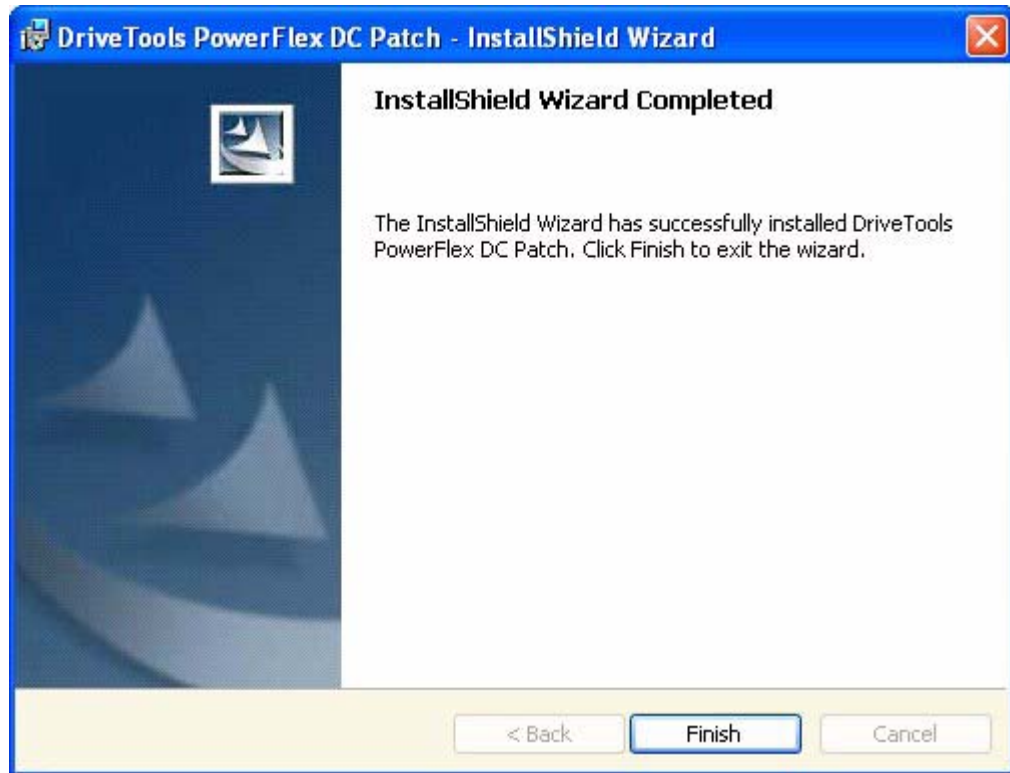
The version number will be located under the DriveExecutive name on the General tab (see image below).



## Installing the Software Patch

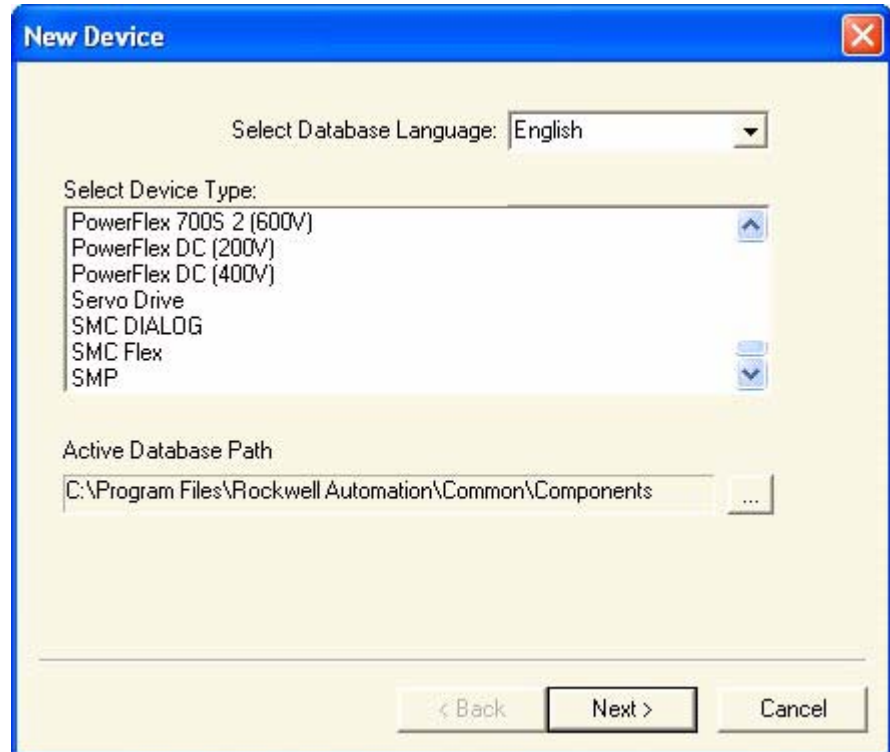
This section describes the procedure for installing the software patch. **You must have v4.01 - v4.04 of DriveTools SP / DriveExecutive already installed on your PC in order to install the PowerFlex DC patch.**

1. Install the patch on your PC. The InstallShield Wizard will indicate when it is completed and if the installation was successful.



## Verifying the Software Patch Installation

The software components do not change, so the software version will remain the same after installing the patch. To verify the patch, create a new drive project in DriveTools SP / DriveExecutive and view the PowerFlex DC selections. You should see two or more voltage rating classes (specified in parenthesis) for the PowerFlex DC drive:



## Restrictions

The following restriction applies to this software patch:

### DriveTools SP V4.01 - v4.04

**DriveTools SP v4.01 - v4.04 must already be installed on your PC in order to install the PowerFlex DC patch.**

## Rockwell Automation Support

Rockwell Automation provides technical information on the web to assist you in using our products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of Frequently Asked Questions (FAQs), technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

Rockwell Automation also provides complimentary phone support for drives, communication adapters, and peripherals. If you experience a problem with the software, please review the information in the online Help. For further help in getting your software operational, contact a Customer Support representative:

United States	1.262.512.8176 Monday – Friday, 7am – 6pm CST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

For an additional level of technical phone support for installation, configuration and troubleshooting, we offer TechConnect Support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>

## New Product Satisfaction Return

Rockwell tests all of our products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned:

United States	Contact your distributor. You must provide a Customer Support case number (see phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for return procedure.

U.S. Allen-Bradley Drives Technical Support - Tel: (1) 262.512.8176, Fax: (1) 262.512.2222, Email: [support@drives.ra.rockwell.com](mailto:support@drives.ra.rockwell.com), Online: [www.ab.com/support/abdrives](http://www.ab.com/support/abdrives)

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