

Dear Customer,

Re: VersaView Computers - Microsoft® Windows® for Embedded Systems and Microsoft Windows for Embedded Systems on Solid State (flash memory) Drives

The Microsoft Windows for Embedded Systems license that accompanies this computer permits custom pre-installation of the Windows operating system and extended support capabilities. Please refer to the section relevant to your computer.

Windows XP, Windows 2000, and Windows Server 2003

This product includes a recovery partition on the hard drive containing a recovery image for restoring this computer's operating system to factory settings. You can use the supplied VersaView Accessories disk to restore the operating system from the recovery partition and to also create external recovery media. However, if you wish to obtain the factory image on external media from Rockwell Automation, please contact your local technical support center.

For your convenience, the I386 "source" directory for Microsoft Windows has been placed on the hard drive of this computer off the root directory, for example, C:\I386. This will allow easy removal and addition of Windows components.

Windows XP on Solid State Drive (SSD)

The pre-installed operating system of this computer has been custom tailored to better accommodate the unique properties of the solid state drive it resides on.

Some of the pre-installation customizations to the Windows XP Professional operating system for the solid state drive in this computer include:

- No Paging File
- System Restore set to zero and disabled
- DLLCACHE directory emptied

To conserve space, Rockwell Automation has not included a recovery partition. If additional drive space is required, first copy the I386 directory to an external media; then delete the I386 directory from C:\I386 (approximately 400 MB).

You can use the supplied VersaView Accessories disk to create external recovery media. However, if you wish to obtain the factory image on external media from Rockwell Automation, please contact your local technical support center.

If you have any questions, or need more information, please contact your local Rockwell Automation sales team or any of the Rockwell Automation Customer Support Centers.

Regards,

VersaView Computer Marketing Team