Preventive Maintenance Service Agreement

Optimize the Performance of Your Automation Assets and Reduce Total Cost of Ownership

Benefits

- Helps reduce Total Cost of Ownership by optimizing your Maintenance, Repair & Operations (MRO) budget
- Increases production revenue by reducing downtime and scrap
- Full-service warranty provides Rockwell Automation remanufactured replacement parts to ensure compatibility

Features

- Scheduled maintenance inspections developed and improved through years of automation system maintenance experience
- System compatibility and interoperability issues, spare parts inventory, product notices, patches and upgrades identified and resolved
- Complete documentation of inspections and recommendations

Why Preventive Maintenance from Rockwell Automation?

Lost productivity caused by poor performance or unplanned failure of your automation assets can significantly reduce your revenue and profitability. To reach your production and business goals, you need to keep your critical assets running at peak efficiency. But not all companies have the resources to develop and sustain a preventive maintenance program that will optimize their operating environment.

A Rockwell Automation Preventive Maintenance Service Agreement provides plant-wide maintenance services on all your automation assets including drives, programmable controllers, motion systems, networks and software – both discrete and process systems. Pending system failures are identified and only those system components that are past their operational lifecycle are recommended to be repaired or replaced. This approach drives down costs by eliminating unnecessary repairs occurring with most time-based preventive maintenance programs.

In addition to providing regularly scheduled preventive maintenance service visits, your Rockwell Automation Preventive Maintenance Service Agreement includes a full-service warranty for every piece of equipment covered by your agreement.
Assess

Your Preventive Maintenance Service Agreement begins with a senior engineer conducting an initial performance and condition assessment of the equipment to be covered. The assessment includes recording pertinent system/component data, environmental observations, revision levels, and a visual check of the equipment condition.

During this time, relevant system documentation will be collected and interviews held with facility/plant personnel concerning production goals, system application, functionality and operational history. This information will be used to create a comprehensive and customized plan for your specific application – determining the frequency of visits and activities required.

Maintain

During each subsequent maintenance visit, a comprehensive series of inspections\(^1\) will be conducted to ensure equipment is operating to specifications and to maximize its availability, reliability and efficiency.

At the conclusion of each visit, you will receive documentation of all activities performed including, measurements taken and remediation recommended.

If your agreement includes warranty, Rockwell Automation will schedule and perform remediation on any affected assets. Additionally, in the unlikely event of equipment failure occurring between visits, a Rockwell Automation experienced, factory-trained field service professional will be dispatched to your facility to troubleshoot the problem, perform the necessary repairs and restore operation.

Improve

Rockwell Automation will review the progress of your preventive maintenance program with you on a periodic basis, including a summary of maintenance activities, outstanding issues, progress against goals and Return on Investment measurements.

\(^1\) See website for a complete list of inspections.

For more information about Rockwell Automation Preventive Maintenance Services, contact your local Allen-Bradley distributor or Rockwell Automation sales office or go to www.rockwellautomation.com/services/onsite