

# Renewal Parts

## Your Best Assurance of Dependable Equipment Performance

There is no better choice than Rockwell Automation® for the replacement parts your equipment needs. These parts are performance matched to your equipment to provide the ultimate in service life and equipment functionality. With equipment downtime costs ranging from hundreds, to thousands of dollars per hour, our complete parts support eliminates the possibility of placing your facilities productivity at risk with less than a genuine renewal part. Rockwell Automation can provide you with genuine OEM Renewal Parts from Rockwell Automation and 3rd party vendors. These parts and spares come from the same source you have been using to buy your Rockwell Automation parts for over 50 years. We are now offering non-Rockwell Automation MRO parts to support your needs for frequently requested products to maintain and repair your production equipment.

## Global Resources, Local Availability

Our global network of parts centers and distributor partners carries an in-depth inventory of parts for your equipment. They are strategically located to ensure the replacement parts and support you need are readily available. Rockwell Automation has made a significant investment our systems infrastructure to support your parts needs.



## Open for Your Convenience

The Rockwell Automation parts network is open all day, every day all year. We are available to meet your needs no matter where you are, or the time of day you need us.

## On-Line Ordering

With our on-line ordering system, your Rockwell Automation parts center or distributor partner can check the availability of any replacement part and order them with just a few simple keystrokes.

## How to Order

For specific parts requests, call our customer support group at 440.646.6650. Our experienced Customer Support representatives are available to handle your breakdown and emergency parts needs 7/24. We offer drop ship and logistics capabilities to ship stocked items anywhere in the world within 24 hours of receipt of order. Please reference Rockwell Automation's discount policy for genuine Renewal Parts pricing for Large Users, Small Users, OEMs, and System Integrators.

LISTEN.  
THINK.  
SOLVE.™

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**[www.rockwellautomation.com](http://www.rockwellautomation.com)**

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**Power, Control and Information Solutions Headquarters**

Americas: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444

Europe/Middle East/Africa: Rockwell Automation, Vorstlaan/Boulevard du Souverain 36, 1170 Brussels, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640

Asia Pacific: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846