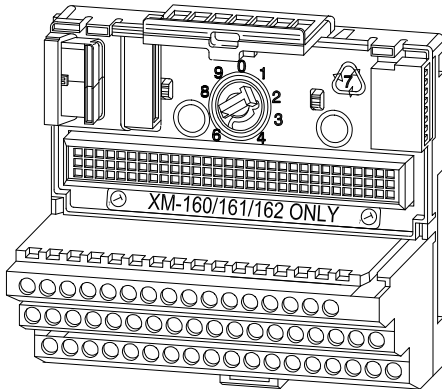


XM-947 Dynamic Vibration Terminal Base

Catalog Number 1440-TB-H



Installation Instructions



| For information about | See page |
|------------------------------|-----------------|
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Important User Information

Solid state equipment has operational characteristics differing from those of electromechanical equipment. Safety Guidelines for the Application, Installation and Maintenance of Solid State Controls (Publication SGI-1.1 available from your local Rockwell Automation sales office or online at <http://literature.rockwellautomation.com>) describes some important differences between solid state equipment and hard-wired electromechanical devices. Because of this difference, and also because of the wide variety of uses for solid state equipment, all persons responsible for applying this equipment must satisfy themselves that each intended application of this equipment is acceptable.






In no event will Rockwell Automation, Inc. be responsible or liable for indirect or consequential damages resulting from the use or application of this equipment.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular installation, Rockwell Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams.

No patent liability is assumed by Rockwell Automation, Inc. with respect to use of information, circuits, equipment, or software described in this manual.

Reproduction of the contents of this manual, in whole or in part, without written permission of Rockwell Automation, Inc., is prohibited.

Throughout this manual, when necessary, we use notes to make you aware of safety considerations.

| | |
|--|---|
|  WARNING | Identifies information about practices or circumstances that can cause an explosion in a hazardous environment, which may lead to personal injury or death, property damage, or economic loss. |
|  IMPORTANT | Identifies information that is critical for successful application and understanding of the product. |
|  ATTENTION | Identifies information about practices or circumstances that can lead to personal injury or death, property damage, or economic loss. Attentions help you identify a hazard, avoid a hazard and recognize the consequences. |
|  SHOCK HAZARD | Labels may be on or inside the equipment (for example, drive or motor) to alert people that dangerous voltage may be present. |
|  BURN HAZARD | Labels may be on or inside the equipment (for example, drive or motor) to alert people that surfaces may reach dangerous temperatures. |

ATTENTION**Environment and Enclosure**

This equipment is supplied as “open type” equipment. It must be mounted within an enclosure that is suitably designed for those specific environmental conditions that will be present, and appropriately designed to prevent personal injury resulting from accessibility to live parts. The interior of the enclosure must be accessible only by the use of a tool. Subsequent sections of this publication may contain additional information regarding specific enclosure type ratings that are required to comply with certain product safety certifications.



See NEMA Standards publication 250 and IEC publication 60529, as applicable, for explanations of the degrees of protection provided by different types of enclosures.

ATTENTION**Preventing Electrostatic Discharge**

This equipment is sensitive to electrostatic discharge, which can cause internal damage and affect normal operation. Follow these guidelines when you handle this equipment:

- Touch a grounded object to discharge potential static.
- Wear an approved grounding wriststrap.
- Do not touch connectors or pins on component boards.
- Do not touch circuit components inside the equipment.
- If available, use a static-safe workstation.
- When not in use, keep modules in appropriate static-safe packaging.

Safety Approvals

| | |
|---|---|
| <p>The following information applies when operating this equipment in hazardous locations.</p> | <p>Informations sur l'utilisation de cet équipement en environnements dangereux.</p> |
| <p>Products marked "CL I, DIV2, GP A, B, C, D" are suitable for use in Class I Division 2 Groups A, B, C, D, Hazardous Locations and nonhazardous locations only. Each product is supplied with markings on the rating nameplate indicating the hazardous location temperature code. When combining products within a system, the most adverse temperature code (lowest "T" number) may be used to help determine the overall temperature code of the system. Combinations of equipment in your system are subject to investigation by the local Authority Having Jurisdiction at the time of installation.</p> | <p>Les produits marqués "CL I, DIV 2, GP A, B, C, D" ne conviennent qu'à une utilisation en environnements de Classe I Division 2 Groupes A, B, C, D dangereux et non dangereux. Chaque produit est livré avec des marquages sur sa plaque d'identification qui indiquent le code de température pour les environnements dangereux. Lorsque plusieurs produits sont combinés dans un système, le code de température le plus défavorable (code de température le plus faible) peut être utilisé pour déterminer le code de température global du système. Les combinaisons d'équipements dans le système sont sujettes à inspection par les autorités locales qualifiées au moment de l'installation.</p> |
| <p>WARNING</p>  | <p>EXPLOSION HAZARD -</p> <ul style="list-style-type: none"> • Do not disconnect equipment unless power has been removed or the area is known to be nonhazardous. • Do not disconnect connections to this equipment unless power has been removed or the area is known to be nonhazardous. Secure any external connections that mate to this equipment by using screws, sliding latches, threaded connectors, or other means provided with this product. • Substitution of components may impair suitability for Class I, Division 2. • If this product contains batteries, they must only be changed in an area known to be nonhazardous. |
| <p>AVERTISSEMENT</p>  | <p>RISQUE D'EXPLOSION –</p> <ul style="list-style-type: none"> • Couper le courant ou s'assurer que l'environnement est classé non dangereux avant de débrancher l'équipement. • Couper le courant ou s'assurer que l'environnement est classé non dangereux avant de débrancher les connecteurs. Fixer tous les connecteurs externes reliés à cet équipement à l'aide de vis, loquets coulissants, connecteurs filetés ou autres moyens fournis avec ce produit. • La substitution de composants peut rendre cet équipement inadapté à une utilisation en environnement de Classe I, Division 2. • S'assurer que l'environnement est classé non dangereux avant de changer les piles. |

IMPORTANT

Wiring to or from this device, which enters or leaves the system enclosure, must utilize wiring methods suitable for Class I, Division 2 Hazardous Locations, as appropriate for the installation in accordance with the product drawings as indicated in the following table.

| Model | Catalog Number | Haz Location Drawings* | |
|--------|-----------------|------------------------|-------------|
| | | w/o Barriers | w/ Barriers |
| XM-120 | 1440-VST0201RA | 48178-HAZ | 48179-HAZ |
| XM-121 | 1440-VLF0201RA | | |
| XM-122 | 1440-VSE0201RA | | |
| XM-123 | 1440-VAD0201RA | | |
| XM-160 | 1440-VDRS0600RH | 51263-HAZ | 51264-HAZ |
| XM-161 | 1440-VDRS0606RH | | |
| XM-162 | 1440-VDRP0600RH | | |
| XM-220 | 1440-SPD0201RB | 48640-HAZ | 48641-HAZ |
| XM-320 | 1440-TPS0201RB | 48238-HAZ | 48239-HAZ |
| XM-360 | 1440-TPR0600RE | 48295-HAZ | 48299-HAZ |
| XM-361 | 1440-TUN0600RE | | |
| XM-361 | 1440-TTC0600RE | | |
| XM-440 | 1440-RMA0004RC | 48240-HAZ | N/A |
| XM-441 | 1440-REX0004RD | 48241-HAZ | N/A |
| XM-442 | 1440-REX0304RG | 48642-HAZ | N/A |

* Drawings are available on the included CD

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European Zone 2 Certification

If appropriately marked, this equipment is intended for use in potentially explosive atmospheres as defined by European Union Directive 94/9/CE.

Compliance with the Essential Health and Safety Requirements has been assured by compliance with EN 50021 (1999).

IMPORTANT

Observe the following additional Zone 2 certification requirements:

- This equipment is not resistant to sunlight or other sources of UV radiation.
 - The secondary of a current transformer shall not be open-circuited.
 - The marking "ALCR" is to be considered "as applicable" to individual products.
 - Equipment of lesser Enclosure Type Rating must be installed in an enclosure providing at least IP54 protection when applied in Class I, Zone 2 environments.
 - This equipment must be powered by energy limited associated equipment as defined in EN 50021 when applied in Class I, Zone 2 environments.
 - Provision shall be made to prevent the rated voltage from being exceeded by transient disturbances of more than 40% when applied in Class I, Zone 2 environments.
-

Power Requirements

Power Supply

Requires a 24Vdc ($\pm 10\%$) power source per the following table.

XM Power Supply Requirements

| | |
|----------------|-----------------------------------|
| Protection | Listed Class 2 rated supply, or |
| | Fused* ITE Listed SELV supply, or |
| | Fused* ITE Listed PELV supply |
| Output Voltage | 24Vdc $\pm 10\%$ |

| | |
|--------------------|---|
| Output Power | 100 Watts Maximum (~4A @ 24Vdc) |
| Static Regulation | ± 2% |
| Dynamic Regulation | ± 3% |
| Ripple | < 100mVpp |
| Output Noise | Per EN50081-1 |
| Overshoot | < 3% at turn-on, < 2% at turn-off |
| Hold-up Time | As required (typically 50mS at full rated load) |

* When a fused supply is used the fuse must be a 5 amp, listed, fast acting fuse such as provided by Allen-Bradley part number 1440-5AFUSEKIT.

Refer to the specifications for the specific module for power consumption and other requirements.

See XM Power Supply Solutions application technique, publication ICM-AP005A-EN-E, for additional details.

Interconnect Limit

Total current draw through the side connector cannot exceed 3A. A separate power connection is necessary if the total current draw of the interconnecting modules is greater than 3A.

TIP

If the total current draw for a row of modules is greater than 3A, consider connecting power to a module near the center of the rail, rather than at a module on either end. Insure that there is less than 3A load in either direction from the module where power is connected.

Wiring Requirements

Use solid or stranded wire. All XM wiring should meet the following specifications:

- 14 to 22 AWG copper conductors without pretreatment; 8 AWG required for grounding the DIN rail for electromagnetic interference (emi) purposes
- Recommended strip length 8 millimeters (0.31 inches)
- Minimum insulation rating of 300V
- Soldering the conductor is forbidden
- Wire ferrules can be used with stranded conductors; copper ferrules recommended

ATTENTION

See the XM Documentation and Configuration Utility CD for Hazardous Locations installation drawings. The XM Documentation and Configuration Utility CD is packaged with the XM modules.

Grounding Requirements

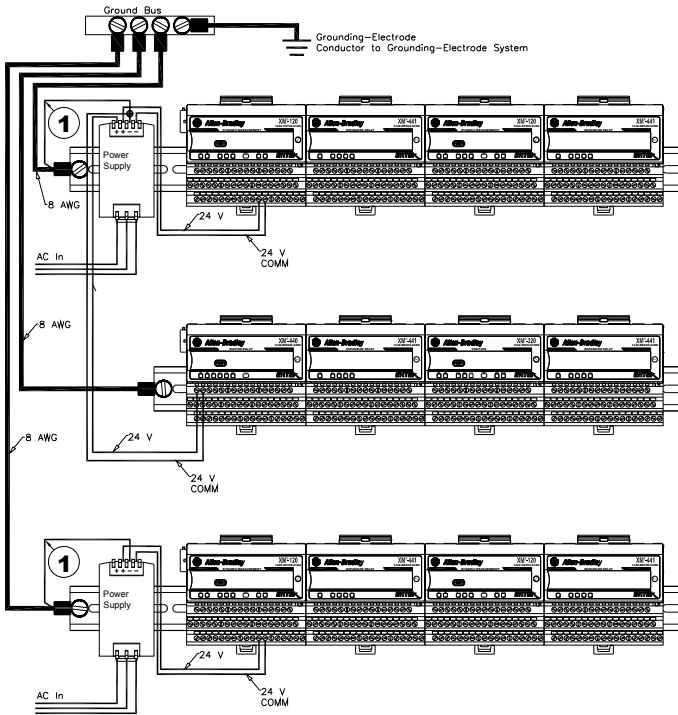
Use these grounding requirements to ensure safe electrical operating circumstances, and to help avoid potential emi and ground noise that can cause unfavorable operating conditions for your XM system.

DIN Rail Grounding

The XM modules make a chassis ground connection through the DIN rail. The DIN rail must be connected to a ground bus or grounding electrode conductor using 8 AWG or 1 inch copper braid. See illustration on the following page.

Use zinc-plated, yellow-chromated steel DIN rail (Allen-Bradley part no. 199-DR1 or 199-DR4) or equivalent to assure proper grounding. Using other DIN rail materials (e.g. aluminum, plastic, etc.), which can corrode, oxidize, or are poor conductors can result in improper or intermittent platform grounding.

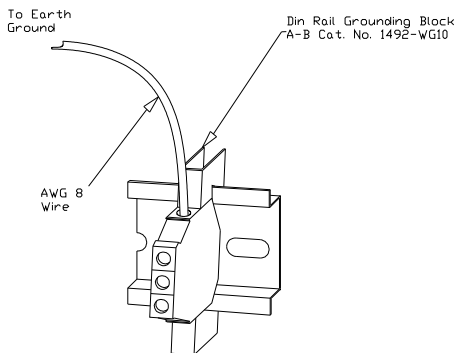
XM System DIN Rail Grounding



1 Use 14 AWG wire.

The grounding wire can be connected to the DIN rail using a DIN Rail Grounding Block (see illustration below).

DIN Rail Grounding Block



24V Common Grounding

24V to the XM module must be grounded. When two or more power supplies power the XM system, ground the 24 V Commons at a single point, such as the ground bus bar.

IMPORTANT

If it is not possible or practical to ground the -24Vdc supply, then it is possible for the system to be installed and operate ungrounded. However, if installed ungrounded then the system must not be connected to a ground through any other circuit unless that circuit is isolated externally. Connecting a floating system to a non-isolated ground could result in damage to the XM module(s) and/or any connected device. Also, operating the system without a ground may result in the system not performing to the published specifications regards measurement accuracy and communications speed, distance or reliability.

IMPORTANT

The 24V Common and Signal Common terminals are internally connected. They are isolated from the Chassis terminals unless they are connected to ground as described in this manual. See Wiring on page 14 for terminal assignments.

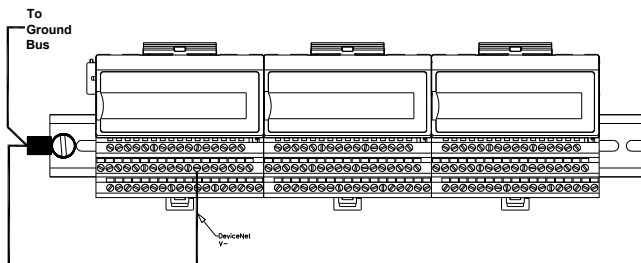
Transducer Grounding

Make certain the transducers are electrically isolated from earth ground. Cable shields must be grounded at one end of the cable, and the other end left floating or not connected. It is recommended that where possible, the cable shield be grounded at the XM terminal base (Chassis terminal) and not at the transducer.

DeviceNet Grounding

The DeviceNet network is functionally isolated and must be referenced to earth ground at a single point. XM modules can not be used with an external DeviceNet power supply. Connect DeviceNet V- to earth ground at one of the XM modules, as shown in the illustration below.

Grounded DeviceNet V- at XM Module



ATTENTION



Use of a separate DeviceNet power supply is not permitted. See Application Technique "XM Power Supply Solutions", publication ICM-AP005A-EN-E, for guidance in using XM with other DeviceNet products.

For more information on the DeviceNet installation, refer to the ODVA Planning and Installation Manual - DeviceNet Cable System, which is available on the ODVA web site (<http://www.odva.org>).

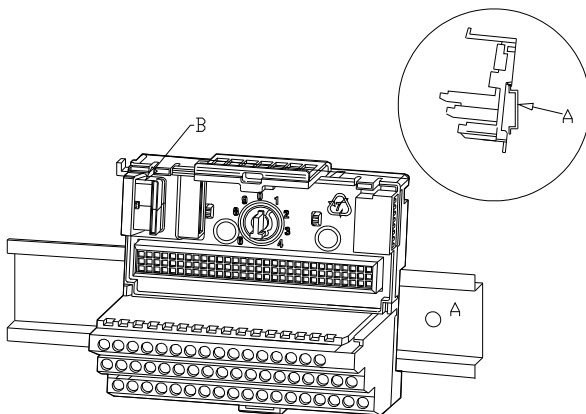
Mounting on the DIN Rail

You can also mount the terminal base to a grounded mounting plate. Refer to the XM Module User Guide for details.

ATTENTION

The XM-947 makes a chassis ground connection through the DIN rail. Use zinc plated, yellow chromated steel DIN rail to assure proper grounding. Using other DIN rail materials (e.g. aluminum, plastic, etc.) which can corrode, oxidize or are poor conductors can result in improper or intermittent platform grounding.

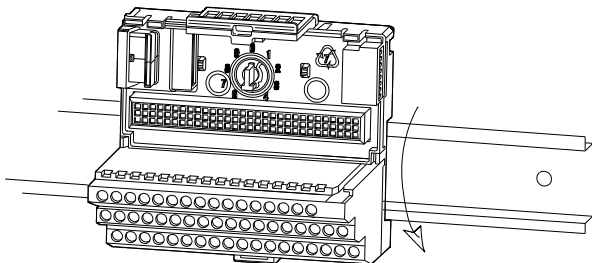
1. Position the terminal base unit on the 35 x 7.5mm DIN rail (A) (A-B pt no. 199-DR1 or 199-DR4) at a slight angle.



Position terminal base at a slight angle and hook over the top of the DIN rail.

2. Slide the terminal base unit over leaving room for the side connector (B).

- Hook the lip on the rear of the terminal base onto the top of the DIN rail, and rotate the terminal base onto the rail.



- Press down on the terminal base unit to lock the terminal base on the DIN rail. If the terminal base does not lock into place, use a screwdriver or similar device to open the locking tab, press down on the terminal base until flush with the DIN rail and release the locking tab to lock the base in place.
- Connect the wiring for the XM-947 terminal base unit as shown under Wiring later in this document.

Interconnecting Terminal Base Units

Follow the steps below to install another terminal base unit.

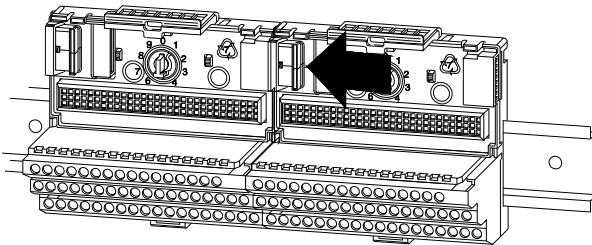
IMPORTANT

Terminal base units are mounted left to right on the DIN rail.

- Position the terminal base on the 35 x 7.5mm DIN rail (A).
- Make certain the side connector (B) is **fully retracted** into the base unit.
- Slide the terminal base unit over tight against the neighboring terminal base. Make sure the hook on the terminal base slides under the edge of the terminal base unit.

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4. Press down on the terminal base unit to lock the terminal base on the DIN rail. If the terminal base does not lock into place, use a screwdriver or similar device to open the locking tab, press down on the terminal base until flush with the DIN rail and release the locking tab to lock the base in place.
5. Gently push the side connector into the side of the neighboring terminal base to complete the backplane connection.



Wiring

| | | | | | | | | | | | | | | | | | |
|----------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-------|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | | |
| AAAAAAAAAAAAAAAAAAAA | | | | | | | | | | | | | | | | Row A | |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 |
| AAAAAAAAAAAAAAAAAAAA | | | | | | | | | | | | | | | | Row B | |
| 34 | 35 | 36 | 37 | 38 | 39 | 40 | 41 | 42 | 43 | 44 | 45 | 46 | 47 | 48 | 49 | 50 | 51 |
| AAAAAAAAAAAAAAAAAAAA | | | | | | | | | | | | | | | | Row C | |

IMPORTANT

For more wiring connection information, refer to the XM Module User Guide.

Terminal Assignments

WARNING



EXPLOSION HAZARD

Do not disconnect equipment unless power has been removed or the area is known to be nonhazardous.

Do not disconnect connections to this equipment unless power has been removed or the area is known to be nonhazardous.

Secure any external connections that mate to this equipment by using screws, sliding latches, threaded connectors, or other means provided with this product.

ATTENTION



The terminal block assignments are different for different terminal base units. The following tables apply only to the XM-947. Refer to the installation instructions for the specific terminal base unit for its terminal assignments.

XM-160 Direct Vibration Module Terminal Assignments

| No. | Description | No. | Description |
|-----|---------------|-----|----------------------|
| 0 | Chassis | 26 | Channel 4 Buffer Out |
| 1 | Chassis | 27 | Channel 5 Signal In |
| 2 | Chassis | 28 | Channel 5 Buffer Out |
| 3 | Signal Common | 29 | Channel 6 Signal In |
| 4 | Signal Common | 30 | Channel 6 Buffer Out |
| 5 | Signal Common | 31 | No Connection |
| 6 | Signal Common | 32 | No Connection |
| 7 | Signal Common | 33 | No Connection |
| 8 | Signal Common | 34 | No Connection |
| 9 | Signal Common | 35 | No Connection |
| 10 | Signal Common | 36 | No Connection |
| 11 | Signal Common | 37 | +24V In |
| 12 | Signal Common | 38 | 24V Common |

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| No. | Description | No. | Description |
|-----|----------------------|-----|---|
| 13 | Signal Common | 39 | Reserved |
| 14 | Signal Common | 40 | No Connection |
| 15 | Chassis | 41 | Chassis |
| 16 | No Connection | 42 | Chassis |
| 17 | No Connection | 43 | Chassis |
| 18 | No Connection | 44 | CAN_High (white wire) |
| 19 | Channel 1 Signal In | 45 | CAN_Low (blue wire) |
| 20 | Channel 1 Buffer Out | 46 | CAN Shield (bare wire) |
| 21 | Channel 2 Signal In | 47 | DeviceNet V (+) (red wire) (Optional, see IMPORTANT note below) |
| 22 | Channel 2 Buffer Out | 48 | DeviceNet V (-) (black wire) |
| 23 | Channel 3 Signal In | 49 | No Connection |
| 24 | Channel 3 Buffer Out | 50 | No Connection |
| 25 | Channel 4 Signal In | 51 | No Connection |

IMPORTANT

The DeviceNet power circuit through the XM module interconnect, which is rated at only 300mA, is not intended or designed to power DeviceNet loads. Doing so could damage the module or terminal base.

To preclude this possibility, even unintentionally, it is recommended that DeviceNet V+ be left unconnected.

XM-161 Direct Vibration with 4-20mA Module Terminal Assignments

| No. | Description | No. | Description |
|------------|--------------------------|------------|---|
| 0 | Chassis | 26 | Channel 4 Buffer Out |
| 1 | Chassis | 27 | Channel 5 Signal In |
| 2 | Chassis | 28 | Channel 5 Buffer Out |
| 3 | Signal Common | 29 | Channel 6 Signal In |
| 4 | Signal Common | 30 | Channel 6 Buffer Out |
| 5 | Signal Common | 31 | Channel 4 4-20mA Out (+) |
| 6 | Signal Common | 32 | Channel 5 4-20mA Out (+) |
| 7 | Signal Common | 33 | Channel 6 4-20mA Out (+) |
| 8 | Signal Common | 34 | Channels 1...3 4-20mA V+ |
| 9 | Signal Common | 35 | Channels 1...3 4-20mA V+ |
| 10 | Signal Common | 36 | Relay Reset |
| 11 | Signal Common | 37 | +24V In |
| 12 | Signal Common | 38 | 24V Common |
| 13 | Signal Common | 39 | Reserved |
| 14 | Signal Common | 40 | No Connection |
| 15 | Chassis | 41 | Chassis |
| 16 | Channel 1 4-20mA Out (+) | 42 | Chassis |
| 17 | Channel 2 4-20mA Out (+) | 43 | Chassis |
| 18 | Channel 3 4-20mA Out (+) | 44 | CAN_High (white wire) |
| 19 | Channel 1 Signal In | 45 | CAN_Low (blue wire) |
| 20 | Channel 1 Buffer Out | 46 | CAN Shield (bare wire) |
| 21 | Channel 2 Signal In | 47 | DeviceNet V (+) (red wire) (Optional, see IMPORTANT note below) |
| 22 | Channel 2 Buffer Out | 48 | DeviceNet V (-) (black wire) |
| 23 | Channel 3 Signal In | 49 | Setpoint Multiplier |

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| No. | Description | No. | Description |
|-----|----------------------|-----|--------------------------|
| 24 | Channel 3 Buffer Out | 50 | Channels 4...6 4-20mA V+ |
| 25 | Channel 4 Signal In | 51 | Channels 4...6 4-20mA V+ |

IMPORTANT

The DeviceNet power circuit through the XM module interconnect, which is rated at only 300mA, is not intended or designed to power DeviceNet loads. Doing so could damage the module or terminal base.

To preclude this possibility, even unintentionally, it is recommended that DeviceNet V+ be left unconnected.

XM-162 Direct Vibration with Power Module Terminal Assignments

| No | Description | No. | Description |
|-----------|--------------------------------------|------------|---|
| 0 | Chassis | 26 | Channel 4 Buffer Out |
| 1 | Chassis | 27 | Channel 5 Signal In |
| 2 | Chassis | 28 | Channel 5 Buffer Out |
| 3 | Signal Common | 29 | Channel 6 Signal In |
| 4 | Signal Common | 30 | Channel 6 Buffer Out |
| 5 | Signal Common | 31 | Channels 4...6 -24V Prox Probe Power |
| 6 | Signal Common | 32 | Channels 4...6 -24V Prox Probe Power |
| 7 | Signal Common | 33 | Channels 4...6 -24V Prox Probe Power |
| 8 | Signal Common | 34 | Circuit Ground |
| 9 | Signal Common | 35 | Circuit Ground |
| 10 | Signal Common | 36 | Relay Reset |
| 11 | Signal Common | 37 | +24V In |
| 12 | Signal Common | 38 | 24V Common |
| 13 | Signal Common | 39 | Reserved |
| 14 | Signal Common | 40 | No Connection |
| 15 | Chassis | 41 | Chassis |
| 16 | Channels 1...3 -24V Prox Probe Power | 42 | Chassis |
| 17 | Channels 1...3 -24V Prox Probe Power | 43 | Chassis |
| 18 | Channels 1...3 -24V Prox Probe Power | 44 | CAN_High (white wire) |
| 19 | Channel 1 Signal In | 45 | CAN_Low (blue wire) |
| 20 | Channel 1 Buffer Out | 46 | CAN Shield (bare wire) |
| 21 | Channel 2 Signal In | 47 | DeviceNet V (+) (red wire) (Optional, see IMPORTANT note below) |
| 22 | Channel 2 Buffer Out | 48 | DeviceNet V (-) (black wire) |
| 23 | Channel 3 Signal In | 49 | Setpoint Multiplier |

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| No | Description | No. | Description |
|----|----------------------|-----|----------------|
| 24 | Channel 3 Buffer Out | 50 | Circuit Ground |
| 25 | Channel 4 Signal In | 51 | Circuit Ground |

IMPORTANT

The DeviceNet power circuit through the XM module interconnect, which is rated at only 300mA, is not intended or designed to power DeviceNet loads. Doing so could damage the module or terminal base.

To preclude this possibility, even unintentionally, it is recommended that DeviceNet V+ be left unconnected.

Agency Certification (when product marked)

| | |
|---------------------|--|
| UL | UL Listed for Ordinary Locations |
| UL | UL Listed for Class I, Division 2 Group A, B, C, and D Hazardous Locations |
| CSA | CSA Certified Process Control Equipment |
| CSA | CSA Certified Process Control Equipment for Class I, Division 2 Group A, B, C, and D Hazardous Locations |
| EEX ² | European Union 94/9/EEC ATEX Directive, compliant with EN 50021; Potentially Explosive Atmospheres, Protection “n” |
| CE ² | European Union 89/336/EEC EMC Directive |
| C-Tick ² | Australian Radiocommunications Act, compliant with: AS/NZS 2064, Industrial Emissions |

- 2 See the Product Certification link at www.rockwellautomation.com for Declarations of Conformity, Certificates and other certification details.

Specifications

The following table lists the technical specifications for the XM-947 Dynamic Vibration Terminal Base.

| Product Feature | Specification |
|---------------------------|--|
| Power | |
| Supply Voltage | +18 to +32V dc |
| XM-160 and XM-162 Modules | Maximum current: 190 mA @ 24V dc Maximum Power Dissipation: 4.56 Watts @ 24V dc (4.3 Watts @ 18V dc, 4.9 Watts @ 32V dc) |
| XM-161 Module | Maximum current: 310 mA @ 24V dc Maximum Power Dissipation: 7.44 Watts @ 24V dc (7 Watts @ 18V dc, 8 Watts @ 32V dc) |
| Environmental | |
| Operating Temperature | -20 to +65°C (-4 to +149°F) |
| Storage Temperature | -40 to +85°C (-40 to +185°F) |
| Relative Humidity | 95% non-condensing |
| Physical | |
| Dimensions | 3.875 W x 3.75 D x 2.25 H inches 9.48 W x 9.53 D x 5.72 H centimeters |
| Terminal Screw Torque | 7 pound-inches (0.6 Nm) |

Note: Power specification is with module installed.

Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At <http://www.rockwellautomation.com/support/>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://www.rockwellautomation.com/support/>.

Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

| | |
|---------------------------------|--|
| United States or Canada | 1.440.646.3434 |
| Outside United States or Canada | Use the Worldwide Locator at http://www.rockwellautomation.com/support/americas/phone_en.html , or contact your local Rockwell Automation representative. |

New Product Satisfaction Return

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

| | |
|-----------------------|---|
| United States | Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor to complete the return process. |
| Outside United States | Please contact your local Rockwell Automation representative for the return procedure. |

Documentation Feedback

Your comments will help us serve your documentation needs better. If you have any suggestions on how to improve this document, complete this form, publication [BA-DU002](#), available at <http://literature.rockwellautomation.com>.

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