Battery Replacement
Catalog Number 2711P-RY2032

About This Publication
This document provides information on how to replace the lithium battery, catalog number 2711P-RY2032, in these devices:

- 2711P PanelView Plus, 700 to 1500 terminals, that run FactoryTalk View Machine Edition firmware revision 5.1 or earlier
- 2711C PanelView Component, C400, C600, and C1000 terminals
- 2711P PanelView Plus 6, 400 and 600 terminals
- 2711PC PanelView Plus 6, Compact 400, 600, and 1000 terminals
- 2711P PanelView Plus 7, Standard terminals
- 2711P PanelView Plus 7, Performance terminals
- 2715 PanelView 5500 terminals
- 2711R PanelView 800 terminals

**IMPORTANT** Use only replacement battery catalog number 2711P-RY2032, or an equivalent CR2032 lithium coin cell battery, in these products.
Important User Information

Read this document and the documents listed in the additional resources section about installation, configuration, and operation of this equipment before you install, configure, operate, or maintain this product. Users are required to familiarize themselves with installation and wiring instructions in addition to requirements of all applicable codes, laws, and standards.

Activities including installation, adjustments, putting into service, use, assembly, disassembly, and maintenance are required to be carried out by suitably trained personnel in accordance with applicable code of practice.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

In no event will Rockwell Automation, Inc. be responsible or liable for indirect or consequential damages resulting from the use or application of this equipment.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular installation, Rockwell Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams.

No patent liability is assumed by Rockwell Automation, Inc. with respect to use of information, circuits, equipment, or software described in this manual.

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Throughout this manual, when necessary, we use notes to make you aware of safety considerations.

WARNING: Identifies information about practices or circumstances that can cause an explosion in a hazardous environment, which may lead to personal injury or death, property damage, or economic loss.

ATTENTION: Identifies information about practices or circumstances that can lead to personal injury or death, property damage, or economic loss. Attentions help you identify a hazard, avoid a hazard, and recognize the consequence.

IMPORTANT Identifies information that is critical for successful application and understanding of the product.

Labels may also be on or inside the equipment to provide specific precautions.

SHOCK HAZARD: Labels may be on or inside the equipment, for example, a drive or motor, to alert people that dangerous voltage may be present.

BURN HAZARD: Labels may be on or inside the equipment, for example, a drive or motor, to alert people that surfaces may reach dangerous temperatures.

ARC FLASH HAZARD: Labels may be on or inside the equipment, for example, a motor control center, to alert people to potential Arc Flash. Arc Flash will cause severe injury or death. Wear proper Personal Protective Equipment (PPE). Follow ALL Regulatory requirements for safe work practices and for Personal Protective Equipment (PPE).
**Precautions**

These products contain a sealed lithium battery which may need to be replaced during the life of the product. At the end of its life, the battery contained in this product should be collected separately from any unsorted municipal waste. The collection and recycling of batteries helps protect the environment and contributes to the conservation of natural resources as valuable materials are recovered.

**WARNING:** There is a danger of explosion if the lithium battery or real-time clock module in this product is incorrectly placed. Replace the battery only with the indicated type. Do not replace the battery or real-time clock module unless power has been removed or the area is known to be nonhazardous.

Do not dispose of the lithium battery or real-time clock module in a fire or incinerator. Dispose of the battery in accordance with the local regulations. For safety information on the handling of lithium batteries, including handling and disposing of leaking batteries, see Guidelines for Handling Lithium Batteries, publication AG-5.4.

**WARNING:** The battery or real-time clock module in these products must only be changed in an area known to be nonhazardous.

**ATTENTION:** Work in a static-free environment and wear a properly grounded electrostatic discharge (ESD) wristband.

Be careful when touching any of the exposed electronic components to prevent damage from ESD.

Perchlorate material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

This perchlorate warning only applies to primary Lithium Manganese Dioxide (LiMnO$_2$) cells or batteries, and products containing these cells or batteries, sold or distributed in California, USA.

**Replace Battery in PanelView Plus Terminals**

Follow these steps to replace the battery in the logic module of any PanelView Plus terminal with a 700 to 1500 display.

1. Disconnect power from the terminal.
2. Disconnect all power and communication cables.
3. Detach the communication module, if attached, from the logic module by removing the four screws.

4. Loosen the captive screws that secure the logic module to the display module and carefully lift the logic module away from the back of the display.

5. Locate the battery on the circuit board.

6. Remove the battery by lifting the side of the battery.

7. Insert the new battery with the positive polarity (+) facing up.

**IMPORTANT** The battery may be removed for up to 15 seconds without losing the clock and calendar data.

8. Reattach the logic module by aligning the logic module connector with the connector on the display module.

9. Push down on the logic module until it is firmly seated.
Tighten the captive screws that secure the logic module to the display module and torque to 0.58...0.79 N•m (5...7 lb•in).

Reattach the communication module, if necessary, and tighten the screws to a torque of 0.58...0.79 N•m (5...7 lb•in).

Replace Battery in PanelView Component Terminals

The PanelView Component C400, C600, and C1000 terminals, catalog numbers 2711C-T4T, 2711C-T6x, and 2711C-T10C, contain a lithium battery on the back of the terminal. No special tools are required to remove the battery cover and replace the battery.

Follow these steps to replace the battery in the PanelView Component terminals.

1. Disconnect power from the terminal.
2. Remove or unlatch the battery cover on the back of the terminal.
3. Remove the battery.
4. Insert the new battery with the positive polarity (+) facing up.

Replace Battery in PanelView Plus 6 and PanelView Plus 6 Compact Terminals

400 and 600 Terminals

You can replace the battery with the terminal mounted in the panel. No special tools are required to remove the battery.

Follow these steps to replace the battery in a 400 or 600 terminal.

1. Disconnect power from the terminal.
2. Unlatch the battery cover by pulling it straight out.

3. Lift the cover.
4. Remove the battery.

5. Insert the new battery with the positive (+) polarity facing up and press gently until the battery snaps into place.

6. Close the battery cover and push the end in until you hear a click.
Replace Battery in PanelView Plus 6 Compact Terminals

1000 Terminals

Follow these steps to replace the battery in a 1000 terminal.

1. Disconnect power from the terminal.
2. Place the terminal, display side down, on a flat stable surface.
3. Detach the communication module, if attached, from the logic module by removing the four screws.
4. Loosen the four captive screws that attach the logic module to the display.
5. Carefully lift the logic module away from the terminal and turn over to expose the circuit board.
6. Locate the battery on the circuit board.
7. Remove the battery by lifting the side of the battery.
8. The battery can be removed up to 15 seconds without losing clock and calendar data.
9. Insert the new battery.
10. Reattach the logic module by aligning the two connectors on the bottom of the logic module with the connectors on the back of the display module.
11. Push down on the logic module until it is firmly seated.
12. Tighten the four captive screws that secure the logic module to a torque of 0.58 N\textbullet m (5…7 lb\textbullet in).
13. Reattach the communication module, if necessary, and tighten the four screws to a torque of 0.58 N\textbullet m (5…7 lb\textbullet in).

**Replace Battery in PanelView Plus 7 Standard Terminals**

Follow these steps to replace the battery in PanelView Plus 7 Standard terminals.

1. Disconnect power from the terminal.
2. Remove the battery cover by rotating it from the C(close) to O(open) position.
3. To disengage the battery, on the metal latch, press the vertical center tab away from the battery.
   
The battery is released.
4. Insert the new battery at an angle under the metal latch, with the positive polarity (+) facing up.

5. Gently press down on the opposite side of the battery until it locks into place.

**IMPORTANT** Make sure that the battery is fully inserted under the plastic tabs. If the battery is not fully inserted, damage can occur, and this result voids the warranty.

6. Replace the battery cover by aligning its tabs with the battery opening and rotate the cover from the Open to Close position.

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**Replace Battery in PanelView Plus 7 Performance Terminals and PanelView 5500 Terminals**

Follow these steps to replace the battery in PanelView Plus 7 Performance terminals and PanelView 5500 terminals.

1. Disconnect power from the terminal.

2. Loosen the screws that secure the logic module to the back of the display.
3. Carefully lift the logic module away from the display module and turn over to expose the circuit board.
4. Locate the coin-cell battery on the circuit board.

5. Remove the battery by lifting the side of the battery.
6. Insert the new battery with the positive (+) polarity facing up.
7. Reattach the logic module by aligning the connector on the bottom of the logic module with the connector on the back of the display module.

8. Push down on the logic module and make sure that it is fully seated.
9. Tighten the screws to a torque of 0.68...0.90 N•m (6...8 lb•in).

**Replace Battery in PanelView 800 Terminals**

Follow these steps to replace the battery in PanelView 800 terminals.

1. Disconnect power from the terminal.
2. Lift the battery compartment cover.
3. Lift the battery from the battery compartment. If necessary, use a small, flat object, such as a flat-tip screw driver, to lift the battery from the compartment.

4. Insert the new battery with the positive polarity (+) facing up.

5. Close the battery cover and push the end in until you hear a click.
**Additional Resources**

These documents contain more information about related products from Rockwell Automation.

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
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<tbody>
<tr>
<td>PanelView Plus Terminals User Manual, publication 2711P-UM001</td>
<td>Provides information on how to install, operate, configure, and troubleshoot PanelView Plus 700, 1000, 1250, and 1500 terminals running FactoryTalk View Machine Edition firmware revision 5.1 or earlier.</td>
</tr>
<tr>
<td>PanelView Component Terminals User Manual, publication 2711C-UM001</td>
<td>Provides information on how to install, operate, configure, and troubleshoot PanelView Component terminals.</td>
</tr>
<tr>
<td>PanelView Plus 7 Performance Terminals User Manual, publication 2711P-UM008</td>
<td>Provides information on how to install, operate, configure, and troubleshoot PanelView Plus 7 Performance terminals.</td>
</tr>
<tr>
<td>PanelView 5500 Terminals User Manual, publication 2715-UM001</td>
<td>Provides information on how to install, operate, configure, and troubleshoot PanelView 5500 terminals.</td>
</tr>
<tr>
<td>PanelView 800 HMI Terminals User Manual, publication 2711R-UM001</td>
<td>Provides information on how to install, operate, configure, and troubleshoot PanelView 800 terminals.</td>
</tr>
<tr>
<td>Guidelines for Handling Lithium Batteries, publication AG-5.4</td>
<td>Provides safety information on how to handle lithium batteries, including how to handle and dispose of leaking batteries</td>
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You can view or download publications at [http://www.rockwellautomation.com/literature/](http://www.rockwellautomation.com/literature/). To order paper copies of technical documentation, contact your local Allen-Bradley distributor or Rockwell Automation sales representative.
Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At http://www.rockwellautomation.com/support you can find technical and application notes, sample code, and links to software service packs. You can also visit our Support Center at http://rockwellautomation.custhelp.com/ for software updates, support chats and forums, technical information, FAQs, and to sign up for product notification updates.

In addition, we offer multiple support programs for installation, configuration, and troubleshooting. For more information, contact your local distributor or Rockwell Automation representative, or visit http://www.rockwellautomation.com/services/online-phone.

Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that’s contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

<table>
<thead>
<tr>
<th>United States or Canada</th>
<th>1.440.646.3434</th>
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<tbody>
<tr>
<td>Outside United States or Canada</td>
<td>Use the Worldwide Locator at <a href="http://www.rockwellautomation.com/rockwellautomation/support/overview.page">http://www.rockwellautomation.com/rockwellautomation/support/overview.page</a>, or contact your local Rockwell Automation representative.</td>
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New Product Satisfaction Return

Rockwell Automation tests all of its products to help ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

<table>
<thead>
<tr>
<th>United States</th>
<th>Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor to complete the return process.</th>
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<tbody>
<tr>
<td>Outside United States</td>
<td>Please contact your local Rockwell Automation representative for the return procedure.</td>
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</table>

Documentation Feedback

Your comments will help us serve your documentation needs better. If you have any suggestions on how to improve this document, complete this form, publication RA-DU002, available at http://www.rockwellautomation.com/literature/.


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