

# WIN-911

WIN-911 pioneered the category of industrial alarm notification software. Today, its software protects over 17,000 facilities worldwide, ranging from water treatment plants to food processing facilities.

WIN-911's success is derived from its commitment to supporting an ever-broadening base of customers and partners as standards, protocols and technologies evolve.

A private company, headquartered in Austin, Texas, WIN-911 has offices in Europe and China, and a network of authorized Distributors and System Integrators around the world.

# The power of collaboration working for you

PartnerNetwork™ solutions  
from Rockwell Automation

For more information: [WIN911.com](http://WIN911.com)

**WIN-911 Headquarters**  
2024 E. St. Elmo Rd.,  
Austin, TX 78744, USA  
1-512-326-1011  
1-800-331-8740  
[sales@win911.com](mailto:sales@win911.com)




**Technology Partner**

A ROCKWELL AUTOMATION PARTNER

**WIN-911**  
THE MOST WIDELY USED ALARM NOTIFICATION  
PLATFORM IN INDUSTRY AND IIOT

## WIN-911 Software

WIN-911 is a Rockwell Automation Global Encompass Product Partner. This partnership has allowed us to enhance how our customers use FactoryTalk® by providing real-time critical remote alarm notification. WIN-911's "direct connect" integration with FactoryTalk View SE with FactoryTalk Alarms and Events helps companies realize the value of the connected enterprise by monitoring alarms and events and notifying the right person.

Connect with us.    

[rockwellautomation.com](http://rockwellautomation.com) — expanding human possibility®

AMERICAS: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444  
EUROPE/MIDDLE EAST/AFRICA: Rockwell Automation NV, Pegasus Park, De Kleetlaan 12a, 1831 Diegem, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640  
ASIA PACIFIC: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846

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“WIN-911 has been a Rockwell Automation Global Encompass Product Partner since 2004. Our ongoing collaboration enables thousands of Rockwell Automation and WIN-911 customers to simplify their system integration and ongoing maintenance.”

**Greg Jackson**  
CEO, WIN-911



## Monitor your industrial plant from anywhere

### The problem

Industrial plants are automating their operations, but giving remote workers access to relevant, actionable, and secure information isn't easy. Seeing real-time alarm information helps keep facilities operating smoothly and avoid unplanned downtime.

WIN-911's alarm notification software sends machine alarm and alert data to the right worker at the right time via mobile app, text, voice, or email, reducing downtime and operational costs.

Integrating tightly with the Rockwell Automation SCADA and HMI solutions, WIN-911 enhances visibility into plant operations and alarm data. The result is fast resolution of problems, less overtime costs, and increased longevity of equipment.

### Top Features

- Direct connects to ensure fast seamless integration
- Configurable notification escalation
- Multiple notification methods
- Supported by a global network of Systems Integrators
- Supports both live and historical views
- Secure, cloud-based mobile access
- Rich or plain text reports
- Manage callout lists and schedules from your HMI screen

## WIN-911 works across industries

### WIN-911 is the trusted leader in:

- Water & Wastewater Facilities
- Food & Beverage
- Life Sciences
- Manufacturing
- Oil & Gas
- Infrastructure

### Our Alarm Notification Software can enhance system functionality, save you time, money and even lives.

- Smartphone-based alarm monitoring and management
- Flexible escalation scenarios easily implemented
- Tight integration means easy configuration

### Food Giant Reaps Major Productivity Gains with Help From Rockwell Automation and WIN-911

Tyson Foods is one of the largest food processors in the world. This project — at the company's New London, WI plant — involved upgrading an aging PC-based Human Machine Interface (HMI) system to a new Rockwell Automation platform with WIN-911's alarm notification software.

The system monitors the cutting, chilling, cooking, and packaging equipment of several production lines. The old process involved operators visually monitoring the control screens, and then physically calling a maintenance technician if an issue occurred.

With the new system, WIN-911 automatically sends email alerts to maintenance and engineering staff when tank levels, temperature, or pressure systems trigger industrial alarms, resulting in better response times, increased food safety, and improved staff productivity.

“In addition to helping ease compliance, the capabilities have allowed the facility to save \$100,000 in wastewater chemicals. The added visibility allowed us to see where inefficiencies were happening so we could adjust and refine our process.”

Jonathan Riechert,  
Corporate Engineering Group, Tyson Foods.

### Rockwell Automation PartnerNetwork™

The PartnerNetwork™ program is a framework of well-managed relationships formed as a result of customer need. It provides manufacturers with access to local, regional and worldwide networks of best-in-class suppliers. These specialists offer the industry experience and technological know-how to help solve business challenges both large and small. Through the PartnerNetwork™ program, Rockwell Automation delivers a wide array of solutions, easier access to knowledge and consistent delivery of solutions to help improve our customer's business results.

